

For Commission Use Only:  
Case: 14-0493

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION** **FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): THOMAS NWOKEJI

Against (Utility name): PEOPLES GAS LIGHT and COKE COMPANY

As to (Reason for complaint) OVERBILLING

CHIEF CLERK'S OFFICE  
2014 AUG - 1 A 10:36  
ILLINOIS COMMERCE COMMISSION

in CHICAGO Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) P.O. BOX 64390, CHICAGO, IL 60664

The service address that I am complaining about is 8145 S. ESCANABA AVENUE, CHICAGO, IL 60617  
(BUILDING)

My home telephone is [773] 454-1825

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 454-1825

My e-mail address is tnwokeji@yahoo.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) PEOPLES GAS LIGHT and COKE COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

PART 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

**\* PARAGRAPH 2 IS CONTINUED ON THE EXTRA SHEET OF PAPER**

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. FOR THE BUILDING AT 8145 S. ESCANABA AVENUE, I HAVE MADE MANY TELEPHONE CALLS TO PEOPLES GAS, BEGINNING ABOUT 2009, COMPLAINING THAT MY BILLS WERE TO HIGH.

\* 2. ON EACH OCCASION, A REPRESENTATIVE OF PEOPLES GAS WOULD STATE TO ME THAT BECAUSE THE BUILDING IS A PAID

Please clearly state what you want the Commission to do in this case:  
THAT I BE REFUNDED FOR THE AMOUNT I OVERPAID

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: JULY 26, 2014 Complainant's Signature: Tomtobi Nwokeji  
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

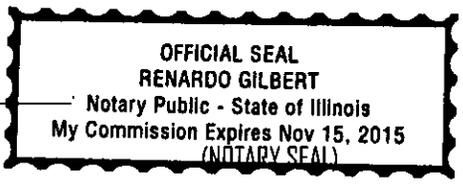
A notary public must witness the completion of this part of the form.

I, THOMAS NWOKEJI, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Tomtobi Nwokeji  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 7/26/14

Renardo Gilbert  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

2. (CONTINUED)

RENTAL PROPERTY, THE BILLING WOULD BE AT TWO TIMES THE RATE OF A RESIDENTIAL PROPERTY DESPITE THE FACT THAT I STATED THIS BUILDING HAS TWO DWELLING UNITS.

3. FINALLY, IN 2013 AFTER MORE TELEPHONE CALLS, PEOPLES GAS AGREED TO SEND INSPECTORS TO VERIFY THE NUMBER OF DWELLING UNITS IN THE BUILDING.

4. ALTHOUGH, PEOPLES GAS HAS VERIFIED AND ASCERTAINED THE BUILDING HAS ONLY TWO DWELLING UNITS, A SUPERVISOR AT PEOPLES GAS STATED TO ME THAT THE UTILITY COMPANY WILL NOT ISSUE ANY REFUND TO ME.

5. IS THAT THE RIGHT COURSE OF ACTION?