

CARE SYSTEM BOARD

112959

**EXHIBIT 8 & 9**

**CALL HANDLING AGREEMENTS  
AND  
AID OUTSIDE NORMAL JURISDICTION**

**AGREEMENTS**

EFFECTIVE DATES: December 31, 2009 through December 31, 2010

For 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and LIFELINE AMBULANCE SERVICE for the purpose of effective handling and routing of 911 Emergency calls.

**CALL HANDLING (Exhibit 8)**

MARION PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Telephone "RINGDOWN"

SECONDARY: MARION POLICE DEPARTMENT, frequency 154.965 KJB 825

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

This agreement shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

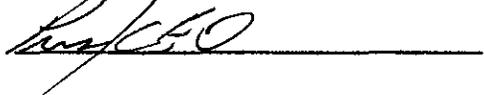
All agreements, management, records, and service will be the responsibility of the advisory and police board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

CITY OF Marion Police Department  
(PSAP)

By   
Title 

LIFELINE AMBULANCE SERVICE  
(AGENCY)

By   
Title 

## AGREEMENT

### BACKUP CALL HANDLING

EFFECTIVE DATES: December 31, 2009 through December 31, 2010

RE: E 911 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereafter referred to as "PSAP", located at the Marion Police Department, Marion, Williamson County, Illinois, and the MARION FIRE DEPARTMENT, 204 N. Court Street, Marion, Illinois, for the purpose of effective handling and routing for backup of 911 emergency calls.

### CALL HANDLING

In the event of a loss of E 911 service at the City of Marion Police Department PSAP, the Marion City Fire Department agrees to receive all of the E 911 calls for the period of time required to restore complete service to the Marion Police Department PSAP.

The City of Marion Police Department further agrees to provide adequate and/or additional dispatch personnel to the Marion Fire Department Station to handle the E 911 calls.

The Marion Fire Department Backup PSAP Center receiving a call for emergency services will dispatch the calls in the following manner:

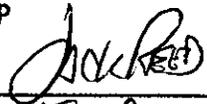
Primary: Marion Fire Department Radio Frequency, 154.174, KJB 825

Secondary: Marion Police Department Radio Frequency, 154.965, KJB 824

City of Marion Police Department  
PSAP

By   
Title Comm Sgt

City of Marion Fire Department  
Backup PSAP

By   
Title FIRE CHIEF

**AGREEMENTS**

EFFECTIVE DATES: December 31, 2009 through December 31, 2010

**For 911 Emergency Communications**

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the MARION FIRE DEPARTMENT for the purpose of effective handling and routing of 911 Emergency calls.

**CALL HANDLING (Exhibit 8)**

MARION PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

PRIMARY: Telephone "RINGDOWN"

SECONDARY: MARION POLICE DEPARTMENT, frequency 154.965 KJB 825

**AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)**

This agreement shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 911 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 911 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and police board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

CITY OF Marion Police Department  
(PSAP)

By *Sgt John Christie*  
Title *Comm Sgt*

MARION FIRE DEPARTMENT  
(AGENCY)

By *[Signature]*  
Title *FIRE CHIEF*