

2014 JUL 28 P 2:39

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

**ORIGINAL**

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Peter Karonis

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) Erroneously charged me for someone else's electricity usage at property located at 3434 North Paulina Street, Unit 2, Chicago, Illinois 60657 and then transferred those erroneous charges to my electric bill for my 2322 West Melrose Street property

in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 4006 N. Central Park Avenue, Chicago, Illinois 60618

The service address that I am complaining about is 2322 W. Melrose Street, Chicago, Illinois 60618

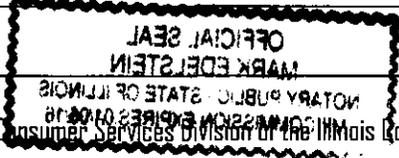
My home telephone is [ 773 ] 539-2246

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [ 773 ] 332-2098

My e-mail address is none I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached.

Remove from my ComEd Account #5244345010 all charges and late fees arising out of erroneous charges from 3434 N. Paulina Street, Chicago, IL 60657 and reimburse me \$128.17 which I paid unwittingly for electric bills erroneously issued to me for charges for 3434 N. Paulina Street in March, April and May, 2012.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: July 19, 2014 Complainant's Signature: \_\_\_\_\_  
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.  
Mark Edelstein 773-478-6000  
3825 West Montrose Avenue mark@edelsteinandedelstein.com  
Chicago, Illinois 60618 Fax: 773-478-1323

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

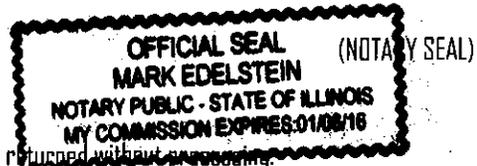
A notary public must witness the completion of this part of the form.

I, Peter Karonis, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Peter Karonis  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) July 19, 2014

Mark Edelstein  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

1. On or about February 23, 2012 I called Commonwealth Edison Company ("ComEd") to provide me with electric service for my property located at 3434 N. Paulina Street, First Floor Apartment, Chicago, Illinois 60657.
2. On February 23, 2012 a representative of ComEd came to the building and connected the electric service to the electric meter for said First Floor Apartment. The said First Floor Apartment's electric meter is ComEd meter #141430489.
3. I then received and paid three ComEd bills on ComEd account #4656210056, unaware that those bills were for ComEd meter #141430829 and not meter #141430489.
4. When the fourth ComEd bill arrived in June, 2012 I noticed it seemed much too high since said First Floor Apartment was unoccupied and I was only decorating it with minimal electric usage. I then noticed that the bills were for the electric meter for the Second Floor Apartment in the same building and were not my obligation.
5. The Second Floor Apartment's electric usage was consumed by the Second Floor Occupant names Ronald L. Wagster whose electric meter was ComEd meter #141430829.
6. I then immediately called ComEd to advise that ComEd was erroneously billing me for the Second Floor Apartment's electric usage from its meter #141430829 instead of the First Floor Apartment's electric meter #141430489.
7. I only used the First Floor Apartment's electricity covered by meter #141430489 and never used the Second Floor Apartment's electricity covered by meter #141430829.
8. ComEd did send a representative to verify the above who stated he would correct their mistake.
9. However, ComEd never corrected my electric bill account #4656210056 to include only those electric charges for the correct meter for my own First Floor Apartment covered by its meter #141430489 and instead continued over my repeated objections and complaints to charge my said account for electric service I never used for charges incurred by the Second Floor Occupant's meter #141430829.
10. On May 1, 2012 I no longer occupied the First Floor Apartment covered by meter #141430489 and the new occupant, Christine Hansen, established her own ComEd account (account #0943169168) for the First Floor meter #141430489.

11. ComEd continued to erroneously bill me for the Second Floor Apartment's electric service although I never occupied the Second Floor Apartment and despite my repeated notifications to ComEd of its erroneously billing me rather than the Second Floor Apartment's occupant.
12. ComEd then transferred the 3434 N. Paulina Street, Second Floor Apartment's unpaid balance it had erroneously billed me for on my own account #4656210056 to another account of mine for my property located at 2322 W. Melrose Street, Chicago, IL 60618 (account #5244345010).
13. To date, ComEd has refused to reverse the erroneous charges incurred by the 3434 N. Paulina Street, Second Floor Apartment's usage even though I never occupied said Second Floor Apartment and despite my repeated demands. ComEd has also refused to refund me the \$128.17 I mistakenly paid for the Second Floor Apartment before I detected ComEd's billing error.