

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:  
Case: 14-0451

ILLINOIS COMMERCE  
COMMISSION  
2014 JUL -2 P 12: 46

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Karen & John Covington

Against (Utility name):

ComEd

As to (Reason for complaint)

We had no meter therefore, how can ComEd charge us the amount of \$1,047. ComEd has also taken deposits that they have ComEd dug a hole in our back yard and tore out trees without replacing them.

in Bolingbrook Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

104 Springhill Dr. Bolingbrook, IL 60444

The service address that I am complaining about is

104 Springhill Dr. Bolingbrook, IL 60448

My home telephone is

(630) 755-4078

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(630) 755-4078

My e-mail address is

Karen.Covington799@yahoo.com

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company) ComEd

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Common law

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) for 11 months we had no meter was charged \$1,047.
- 2) ComEd dug our yard up may 2014. They need to replace the damages they did.
- 3) took deposits that should of went to bill.

Please clearly state what you want the Commission to do in this case:

I was harassed with a disconnect notice would like \$15,000.00 for emotional distress  
Need to replace Bushes

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 6/30/2014  
(Month, day, year)

Complainant's Signature: Karen Covington

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Karen Covington, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Karen Covington  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) JUNE 30, 2014

[Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.