

OFFICIAL FILE

For Commission Use Only:

Case:

14-0370

ILLINOIS COMMERCE COMMISSION

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FORMAL COMPLAINT

(eow)

2014 MAY -6

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

ORIGINAL

Regarding a complaint by (Person making the complaint):

Jicki Clark

Against (Utility name):

Com Ed Acct # 0530537001

As to (Reason for complaint)

Unfair or non explainable electric bill

Charges. Same equipment and all of a sudden charges are 600.00-800.00 or 900.00 a month. There is no explanation for this, i don't even use certain things in my home now due to this. I have been a Comed Customer for over 30yrs in Kankakee Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

454 E Fair Kankakee IL 60901

The service address that I am complaining about is

454 E Fair Kankakee IL 60901

My home telephone is

[815] 508-5205

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[815] 508-5205

My e-mail address is

JickiClark9913@yahoo.com

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company) Commonwealth Edison

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

~~10-108 Part 280~~

Code Part 280

Informal Complaint # 2014-02382

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

They are the ones to suggest that i go formal.

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I have been with ComEd over 30 yrs or more, bills were fine until 2012 & 2013. We have our heating system updated every year (same equipment no changes) but our bills have been 600.00 - 800.00 to 900.00 dollars a month now I had to get two jobs to try & keep up with this bill alone

Please clearly state what you want the Commission to do in this case:

Some sort of resolution, because I've never experienced this before

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: May 5th 2014
(Month, day, year)

Complainant's Signature: Vicki Clark

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Vicki Clark, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Vicki Clark
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) May 5th 2014

Tracy Michelich
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Reasons for going formal continued

1. I have been with ComEd for over 30 yrs and have never seen bills this high even with payment arrangements.

2. 2011 my bills were fine
2012 they started to multiply
to \$400.00 - \$500.00 a month

~~2013 they b~~

2013 the bills really began
to increase.

\$600.00 - \$700.00, now

\$800.00 - \$900.00 dollars.

3. I am disputing these bills
because there has been no
change of any equipment in the
home to cause bills to increase

My current billing is 508.00
I can deal with 400.00 - 500.00

4. I even paid an electrician on April 3rd of 2014 to come into the home to see what could be pulling so much electric use, and he found nothing. (I have paperwork for that). All electric sockets run 120watts and not all so outlets in home are being used.

I want to resolve this matter, in all ways possible. If ConEd is accurate, I will except that, but there is no way my bills can be this high, with 1 woman and 2 infants in the home.