

FORMAL COMPLAINT

2014 MAY - 1 P 1: 29
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Vera McJensen

Against (Utility name): Peoples Gas

As to (Reason for complaint) for charges, they are sending me.

I am a disable person living alone on a breathing machine. In the winter my heat can never go any higher than 70 degrees. I cannot get to hot because I have three stints in my heart. I cannot cook or stand to long. I get outside meals.
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 8548 So. Blackstone Ave. Chicago, IL 60619

The service address that I am complaining about is 8548 So. Blackstone Ave.

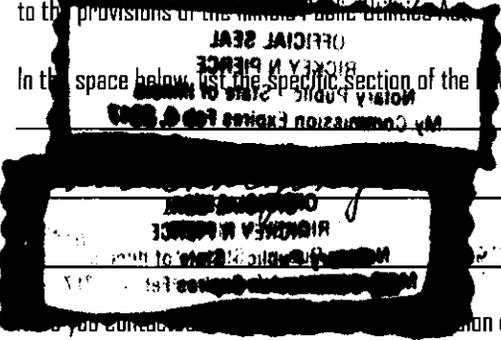
My home telephone is [773] 336-4185

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 336-4185

My e-mail address is no e-mail I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific Section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
200.120 copies of Pleading; 200.180 answer
Over Charging 200.150 Service
200.200 Intervention; 200.185 Satisfaction of Complaint
200.320 Facts Disclosed Privileged



Do you contact the Commission of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In March 2013 the Gas company started sending me these high gas bills for 286.00.
2. In April they sent me a bill for \$294.48
3. May they sent me a bill for \$241.45.

In 2014 the bill got higher and higher. On February 7, 2014 I sent them 4 page letter concerning these large bills, and then I was disabled and that I live alone and I was on a breathing machine and no cooking was being done I get meals on wheels.

Please clearly state what you want the Commission to do in this case:
make the gas company correct my bills and stop sending me \$400.00 and \$294.00 bills

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/29/2014
(Month, day, year)

Complainant's Signature: Vera McFerren

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

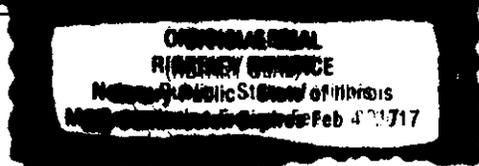
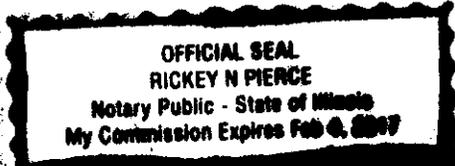
A notary public must witness the completion of this part of the form.

I, VERA McFERRIN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Vera McFerren
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 4/29/14

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.