

OFFICIAL FILE

I.C.C. DOCKET NO. 14-0001

Complaint Exhibit No. 1

Witness Maria Abdur

Date 3/10/14 Reporter _____

Bill Date	Account Number	Payment Due Date	Amount Due
12/13/2013	6 5000 6856 6206	01/06/2014	\$2,964.74

Name: **Maria R Abdon**
 Service Address: 6802 S Talman Ave FL 2 #Rpu
 Chicago IL 60629-1824
 Service Classification: Rate 1 - Small Residential Service - Heating

Activity Since Last Bill

Previous Balance \$0.00
 Billing Adjustment - Debit \$2,144.74
 Balance \$2,644.74

Delivery Charge

Other Charges

Contract \$250.00
 Contract \$250.00
 Reconnect Charge \$320.00
 \$320.00

AMOUNT DUE

\$3,464.74

Messages

If your natural gas meter is located outdoors, it's important to keep it clear of ice and snow. Learn more in this month's Customer Connection.

To pay your gas bill by credit card, call 1-866-295-0086. A convenience fee will apply.

The gas charge for December is 44.37 cents per therm and for November it was 44.99 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

**UNMETERED GAS
FILE NUMBER**

1340801

PEOPLES GAS ACCOUNT NUMBER: 6 5000 6856 6206

Please Pay By 01/06/2014 \$2,964.74

Please write your account number on your check.

Amount Due

Amount Enclosed

\$2,964.74

00000239 PG960L 354 1256

MARIA R ABDON
 6802 S TALMAN AVE FL 2 #RPU
 CHICAGO IL 60629-1824

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

PEOPLES GAS
 PO BOX 19100
 GREEN BAY WI 54307-9100

406500068566206000060000029647400000



Bill Date	Account Number	Payment Due Date	Amount Due
/05/2013	6 5000 3998 9632	12/27/2013	\$40.76

Name **Maria R Abdon**
 Service Address **6802 S Talman Ave FL 2
 Chicago IL 60629-1824**
 Service Classification **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$29.11
 Balance \$29.11

Delivery Charge

Customer Charge \$10.75
 \$10.75

Taxes

Chicago Municipal Tax \$10.75 x 8.24 % = \$0.89
 State Tax \$10.75 x 0.10 % = \$0.01
 \$0.90

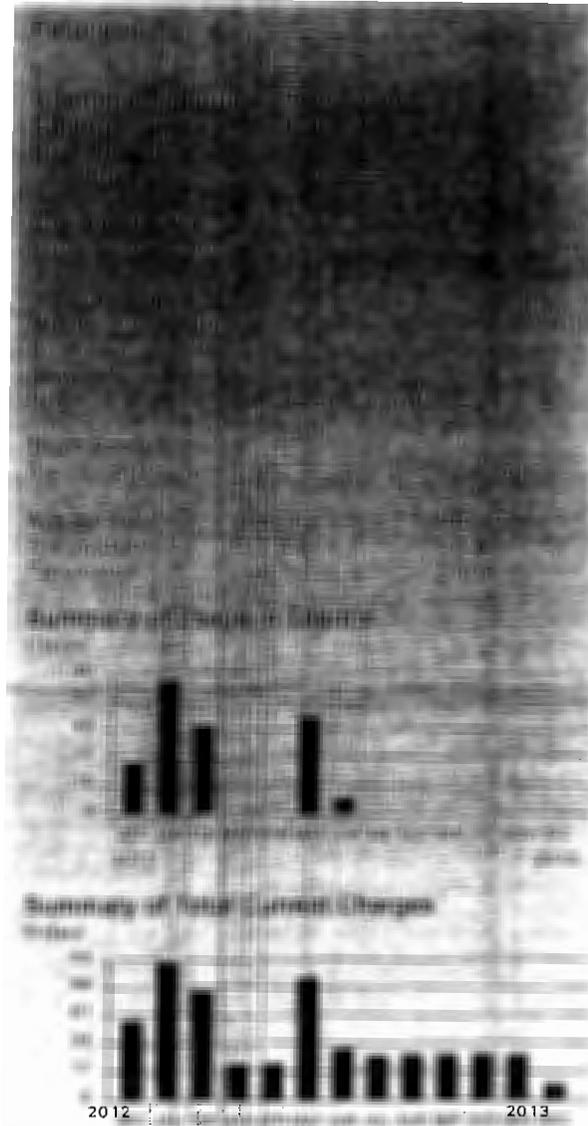
Total Current Charges \$11.65

AMOUNT DUE \$40.76

MESSAGES

THIS IS YOUR FINAL BILL.

If your natural gas meter is located outdoors, it's important to keep it clear of ice and snow. Learn more in this month's Customer Connection.



The gas charge for December is 44.37 cents per therm and for November it was 44.99 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

PEOPLES GAS

ACCOUNT NUMBER: 6 5000 3998 9632

Please Pay By 12/27/2013 \$40.76

Please write your account number on your check.

Amount Due

\$40.76

Amount Enclosed

00008172 PG960C 8,172 256



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

PEOPLES GAS
 PO BOX 19100
 GREEN BAY WI 54307-9100

406500039989632000010000000407600000

Bill Date	Account Number	Payment Due Date	Amount Due
22/2013	6 5000 3998 9632	12/16/2013	\$29.11

Name: **Maria R Abdon**
 Service Address: 6802 S Talman Ave FL 2
 Chicago IL 60629-1824
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$29.11
 Thank You For Your Payment -\$29.11
 Balance \$0.00

Delivery Charge

Customer Charge \$26.87
 \$26.87

Taxes

Chicago Municipal Tax \$26.87 x 8.24 % = \$2.21
 State Tax \$26.87 x 0.10 % = \$0.03
 \$2.24

Total Current Charges

\$29.11

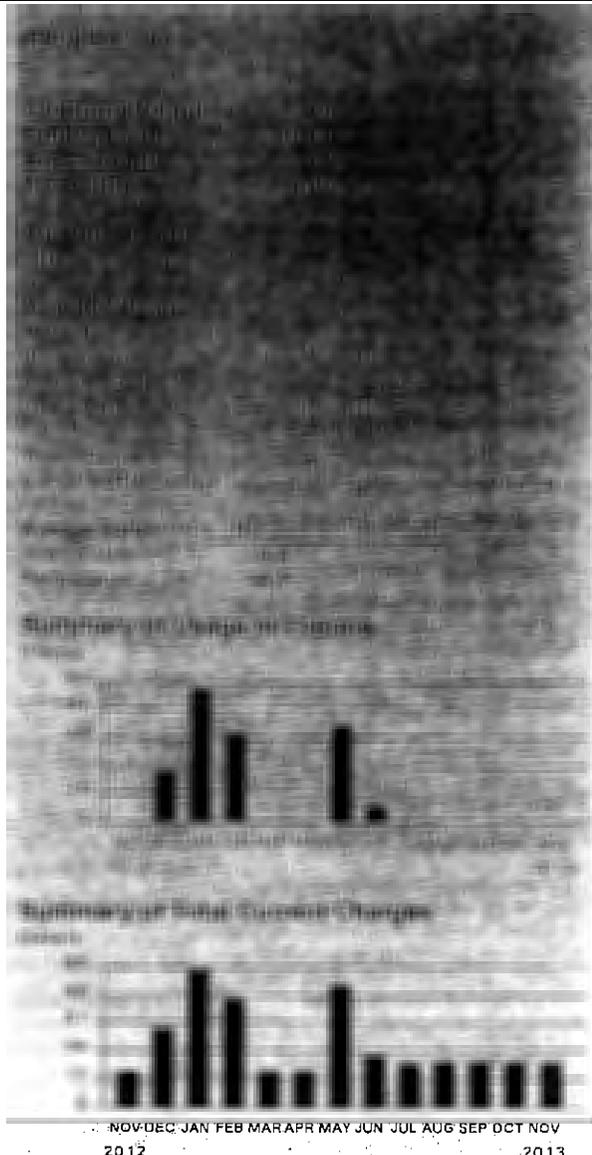
AMOUNT DUE

\$29.11

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$62.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$62.00.

If you're struggling to pay your natural gas bill, you may qualify for energy assistance through the LIHEAP program. Learn more in this month's Customer Connection.



The gas charge for November is 44.99 cents per therm and for October it was 47.35 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

Dec 4 7 closed

PEOPLES GAS
 ACCOUNT NUMBER: 6 5000 3998 9632

\$32000
296474/5/13
11644
 00007480 PG960C 7,481 256

MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

PEOPLES GAS
 PO BOX 19100
 GREEN BAY WI 54307-9100

Please Pay By 12/16/2013 \$29.11	
Please write your account number on your check.	
Amount Due \$29.11	Amount Enclosed <input type="text"/>

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

406500039989632000070000000291100000

PEOPLES GAS
NATURAL GAS DELIVERY

www.peoplesgasdelivery.com

Bill Date	Account Number	Payment Due Date	Amount Due
10/24/2013	6 5000 3998 9632	11/15/2013	\$29.11

Name: **Maria R Abdon**
 Service Address: 6802 S Talman Ave FL 2
 Chicago IL 60629-1824
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill
 Previous Balance: \$29.11
 Thank You For Your Payment: -\$29.11
 Balance: \$0.00

Delivery Charge
 Customer Charge: \$26.87
 Total: \$26.87

Taxes
 Chicago Municipal Tax: \$26.87 x 8.24 % = \$2.21
 State Tax: \$26.87 x 0.10 % = \$0.03
 Total: \$2.24

Total Current Charges \$29.11

AMOUNT DUE \$29.11

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$62.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$62.00.

October is Energy Action Month. Learn ways to save energy all winter long in this month's Customer Connection.

*VS sample:
 ABDON 6802
 PSUP: maria*

PEOPLES GAS ACCOUNT NUMBER: 6 5000 3998 9632

00008800 PG860C 8,800 256


MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

PEOPLES GAS
 PO BOX 19100
 GREEN BAY WI 54307-9100

Peoples Gas

Customer Inquiries: 1-866-556-6001
 Emergencies: 1-866-556-6002
 En Español: 1-866-556-6003
 TDD Line: 1-866-556-6007

Current Usage
 Billing Period: From 09-24-13 to 10-24-13 30 days

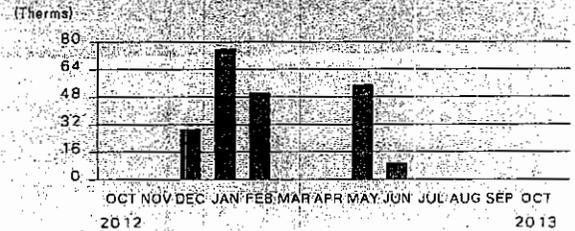
Meter Reading
 Meter Number: P2487418
 Current Actual: 503 10-24-13
 Previous Actual: 503 09-24-13
 Difference: 0 (100 cubic feet)

Therm Conversion
 0 x 1.016 BTU Factor = 00 Therms

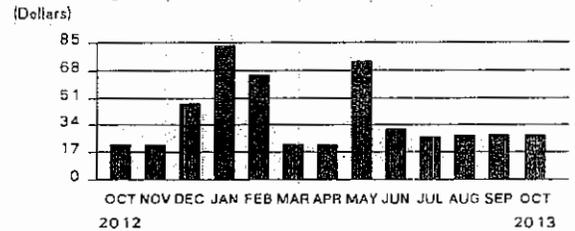
Average Daily

	Oct 2012	Oct 2013
Therms Used	N/A	N/A
Temperature	55 °F	57 °F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for October is 47.35 cents per therm and for September it was 55.09 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

Please Pay By 11/15/2013		\$29.11
Please write your account number on your check.		
Amount Due	Amount Enclosed	
\$29.11		

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

406500039989632000070000000291100000

Bill Date	Account Number	Payment Due Date	Amount Due
9/24/2013	6 5000 3998 9632	10/16/2013	\$29.11

Name: **Maria R Abdon**
 Service Address: **6802 S Talman Ave FL 2
 Chicago IL 60629-1824**
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$29.11
 Thank You For Your Payment -\$29.11
 Balance \$0.00

Delivery Charge

Customer Charge \$26.87
 \$26.87

Taxes

Chicago Municipal Tax \$26.87 x 8.24 % = \$2.21
 State Tax \$26.87 x 0.10 % = \$0.03
 \$2.24

Total Current Charges

\$29.11

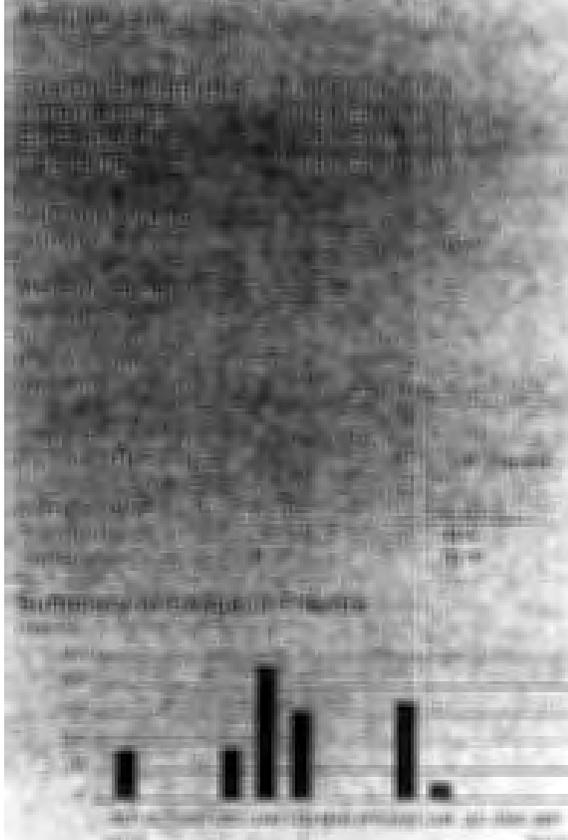
AMOUNT DUE

\$29.11

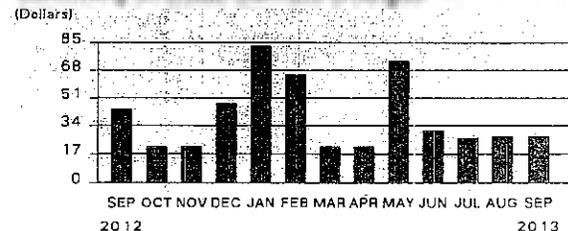
Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$62.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$62.00.

Make sure your furnace is ready to heat your home or business safely this winter. Learn more in this month's Customer Connection.



Summary of Total Current Charges



The gas charge for September is 55.09 cents per therm and for August it was 55.52 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

PEOPLES GAS

ACCOUNT NUMBER: 6 5000 3998 9632

10/2/13
1625

Please Pay By 10/16/2013 \$29.11	
Please write your account number on your check.	
Amount Due	Amount Enclosed
\$29.11	

00006746 PG960C 6,746 256



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

PEOPLES GAS
 PO BOX 19100
 GREEN BAY WI 54307-9100

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

406500039989632000070000000291100000

Bill Date	Account Number	Payment Due Date	Amount Due
8/26/2013	6 5000 3998 9632	09/17/2013	\$29.11

Name: **Maria R Abdon**
 Service Address: **6802 S Talman Ave FL 2
 Chicago IL 60629-1824**
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$28.29
 Thank You For Your Payment - \$28.29
 Balance \$0.00

Delivery Charge

Customer Charge \$26.87
 \$26.87

Taxes

Chicago Municipal Tax \$26.87 x 8.24 % = \$2.21
 State Tax \$26.87 x 0.10 % = \$0.03
 \$2.24

Total Current Charges

\$29.11

AMOUNT DUE

\$29.11

Messages

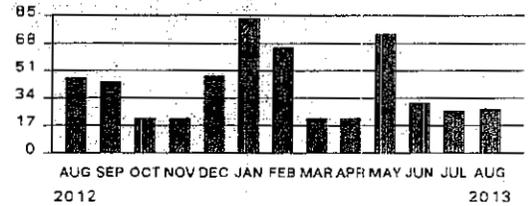
Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$63.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$63.00.

Get a programmable thermostat and other energy-saving items installed in your home for free through our Home Energy Jumpstart Program. Learn more in this month's Customer Connection.



Summary of Total Current Charges

(Dollars)



The gas charge for August is 55.52 cents per therm and for July it was 54.90 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

PEOPLES GAS

ACCOUNT NUMBER: 6 5000 3998 9632

9/5/13
16/17

9,517 PG960C 9,516 256



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

PEOPLES GAS
 CHICAGO IL 60687-0001

Please Pay By 09/17/2013 \$29.11

Please write your account number on your check.

Amount Due

\$29.11

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

406500039989632000070000000291100000



Bill Date	Account Number	Payment Due Date	Amount Due
7/12/2013	6 5000 3998 9632	08/15/2013	\$28.29

Name: **Maria R Abdon**
 Service Address: 6802 S Talman Ave FL 2
 Chicago IL 60629-1824
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$33.98
 Thank You For Your Payment - \$33.98
 Balance **\$0.00**

Delivery Charge

Prorated Customer Charge \$26.11
 \$26.11

Taxes

Chicago Municipal Tax \$26.11 x 8.24 % = \$2.15
 State Tax \$26.11 x 0.10 % = \$0.03
 \$2.18

Total Current Charges

\$28.29

AMOUNT DUE

\$28.29

Messages

This bill represents 5 days billed under rates in effect prior to June 27, 2013 and 28 days billed under rates effective June 27, 2013.

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$65.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$65.00.

Peoples Gas

Customer Inquiries 1-866-556-6001
 Emergencies 1-866-556-6002
 En Español 1-866-556-6003
 TDD Line 1-866-556-6007

Current Usage

Billing Period From 06-21-13 To 07-24-13 33 days

Meter Reading

Meter Number P2487418
 Current Actual 503 07-24-13
 Previous Actual 503 06-21-13
 Difference 0 (100 Cubic Feet)

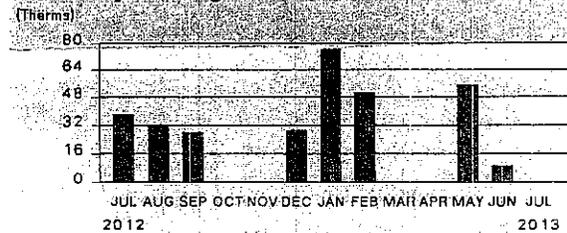
Therm Conversion

0 x 1.015 BTU Factor = .00 Therms

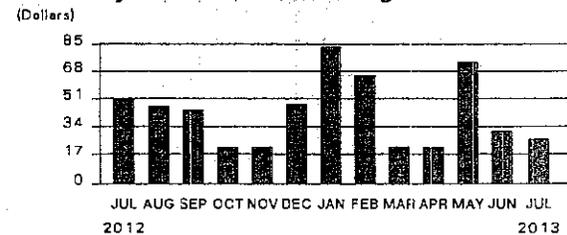
Average Daily

	Jul 2012	Jul 2013
Therms Used	1.19	N/A
Temperature	80°F	75°F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for July is 54.90 cents per therm and for June it was 51.30 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

PEOPLES GAS

ACCOUNT NUMBER: 6 5000 3998 9632

7/20/13
11/20/13

6,897 PG960C 6,895 456



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

PEOPLES GAS
 CHICAGO IL 60687-0001

Please Pay By 08/15/2013 \$28.29

Please write your account number on your check.

Amount Due

\$28.29

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

406500039989632000050000000282900000

Bill Date	Account Number	Payment Due Date	Amount Due
7/21/2013	6 5000 3998 9632	07/15/2013	\$33.98

Name: Maria R Abdon
Service Address: 6802 S Talman Ave FL 2, Chicago IL 60629-1824
Service Classification: Rate 1 - Small Residential Service - Heating

Activity Since Last Bill
Previous Balance: \$75.62
Thank You For Your Payment: -\$75.62
Balance: \$0.00

Delivery Charge
Customer Charge: \$22.24
Under 50 Therms: \$2.64
Storage Service Charge: \$0.40
Total: \$25.28

Gas Charge: \$5.08
Natural Gas Savings Pgm: \$0.12
Environmental Charge: \$0.21
UEA - Gas Cost Adjustment: \$0.17
Volume Balancing Adj: \$0.28

Taxes
Chicago Municipal Tax: \$2.57
State Tax: \$0.03
State Gas Revenue Tax: \$0.24
Total: \$2.84

Total Current Charges: \$33.98

AMOUNT DUE: \$33.98

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$63.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$63.00.

If your sewer line is backed up, call 866-573-6867 before anyone attempts to clear it. Learn more about sewer line safety in this month's Customer Connection.

Peoples Gas

Customer Inquiries: 1-866-556-6001
Emergencies: 1-866-556-6002
En Español: 1-866-556-6003
TDD Line: 1-866-556-6007

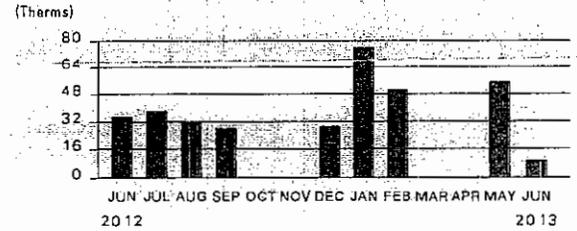
Current Usage
Billing Period: From 05-23-13 To 06-21-13, 29 days

Meter Reading
Meter Number: P2487418
Current Actual: 503, 06-21-13
Previous Actual: 493, 05-23-13
Difference: 10 (100 Cubic Feet)

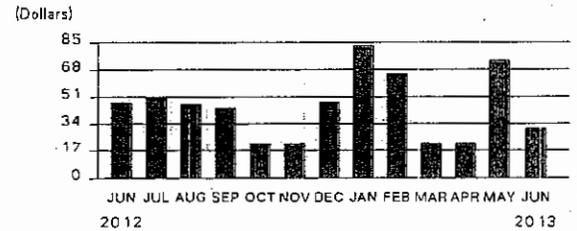
Therm Conversion
10 x 1.015 BTU Factor = 10.15 Therms

Average Daily
Therms Used: Jun 2012 (1.21), Jun 2013 (.35)
Temperature: Jun 2012 (72°F), Jun 2013 (65°F)

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for June is 51.30 cents per therm and for May it was 46.92 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.



MARIA R ABDON
6802 S TALMAN AVE FL 2
CHICAGO IL 60629-1824

7/21/13
6602

Please Pay By 07/15/2013 \$33.98

Please write your account number on your check.

Amount Due	Amount Enclosed
\$33.98	

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

Bill Date	Account Number	Payment Due Date	Amount Due
05/23/2013	6 5000 3998 9632	06/14/2013	\$75.62

Name: **Maria R Abdon**
 Service Address: 6802 S Talman Ave FL 2
 Chicago IL 60629-1824
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$23.88
 Thank You For Your Payment -\$23.88
 Balance \$0.00

Delivery Charge

Customer Charge \$22.06
 First 50 Therms \$25.963 x 50.00 Therms = \$12.98
 Over 50 Therms \$.11806 x 6.78 Therms = \$0.80
 Storage Service Charge \$.04121 x 56.78 Therms = \$2.34
 Total \$38.18

Gas Charge

Natural Gas Savings Pgm \$.46080 x 56.78 Therms = \$26.16
 Environmental Charge \$.01070 x 56.78 Therms = \$0.61
 UEA - Gas Cost Adjustment \$.02000 x 56.78 Therms = \$1.14
 Volume Balancing Adj \$26.16 x 0.0341 = \$0.89
 Total \$1.56

Taxes

Chicago Municipal Tax \$68.54 x 8.24 % = \$5.65
 State Tax \$68.54 x 0.10 % = \$0.07
 State Gas Revenue Tax \$.024 x 56.78 Therms = \$1.36
 Total \$7.08

Total Current Charges

\$75.62

AMOUNT DUE

\$75.62

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$63.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$63.00.

Read this month's Customer Connection to learn how to identify leaking underground natural gas pipes and why you should always call 811 at least two business days before beginning a landscaping or construction project that involves digging.

Peoples Gas

Customer Inquiries 1-866-556-6001
 Emergencies 1-866-556-6002
 En Español 1-866-556-6003
 TDD Line 1-866-556-6007

Current Usage

Billing Period From 04-24-13 To 05-23-13 29 days

Meter Reading

Meter Number: P2487418
 Current Actual: 493 05-23-13
 Previous Actual: 437 04-24-13
 Difference: 56 (100 cubic feet)

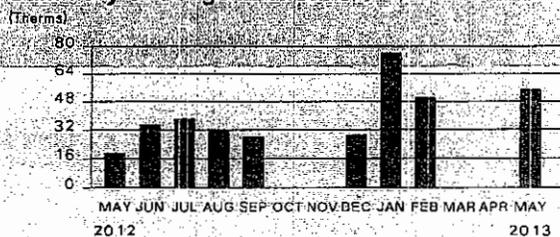
Therm Conversion

56 x 1.014 BTU Factor = 56.78 Therms

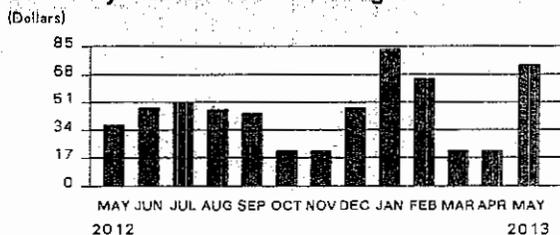
Average Daily

	May 2012	May 2013
Therms Used	73	196
Temperature	60 °F	60 °F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for May is 46.92 cents per therm and for April it was 42.86 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

Please Pay By 06/14/2013 \$75.62

Please write your account number on your check.

Amount Due

\$75.62

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

Bill Date	Account Number	Payment Due Date	Amount Due
4/24/2013	6 5000 3998 9632	05/16/2013	\$23.88

Name: **Maria R Abdon**
 Service Address: **6802 S Talman Ave FL 2
 Chicago IL 60629-1824**
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill
 Previous Balance: \$23.77
 Thank You For Your Payment Balance: -\$23.77
\$0.00

Delivery Charge
 Customer Charge: \$22.06
\$22.06

Infrastructure Adj Refund \$21.53 x - 0.09 % = -\$0.02

Taxes
 Chicago Municipal Tax: \$22.04 x 8.24 % = \$1.82
 State Tax: \$22.04 x 0.10 % = \$0.02
\$1.84

Total Current Charges **\$23.88**

AMOUNT DUE **\$23.88**

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$58.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$58.00.

Spring is the time for landscaping and home improvement projects that involve digging. Before you dig, make sure to identify the location of underground utilities. Learn more in this month's Customer Connection.

Peoples Gas

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Current Usage

Billing Period From: 03-26-13 To: 04-24-13 29 days

Meter Reading

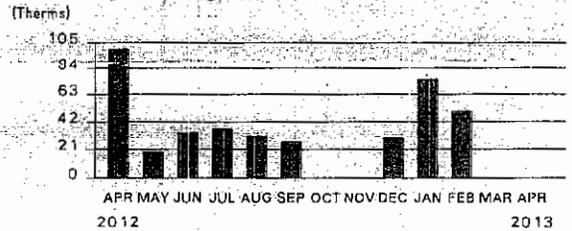
Meter Number: P2487418
 Current Actual: 437 04-24-13
 Previous Actual: 437 03-26-13
 Difference: 0 (100 Cubic Feet)

Therm Conversion

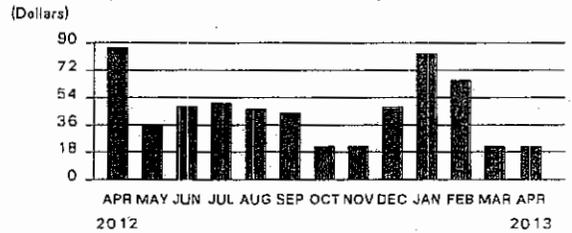
0 x 1.013 BTU Factor = .00 Therms

Average Daily	Apr 2012	Apr 2013
Therms Used	3.19	N/A
Temperature	50.0°F	44.0°F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for April is 42.86 cents per therm and for March it was 39.22 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

5/2/13
 11585

Please Pay By 05/16/2013 \$23.88	
<i>Please write your account number on your check.</i>	
Amount Due \$23.88	Amount Enclosed <input type="text"/>

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

Bill Date	Account Number	Payment Due Date	Amount Due
03/26/2013	6 5000 3998 9632	04/17/2013	\$23.77

Name: **Maria R Abdon**
 Service Address: **6802 S Talman Ave FL 2
 Chicago IL 60629-1824**
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$67.43
 Thank You For Your Payment - \$67.43
 Balance **\$0.00**

Delivery Charge

Customer Charge \$22.06
 \$22.06

Infrastructure Adj Refund \$21.53 x -0.54 % = -\$0.12

Taxes

Chicago Municipal Tax \$21.94 x 8.24 % = \$1.81
 State Tax \$21.94 x 0.10 % = \$0.02
 \$1.83

Total Current Charges \$23.77

AMOUNT DUE \$23.77

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$62.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$62.00.

Learn simple and sustainable ways to increase energy efficiency at work and what to do if you smell gas in this month's Customer Connection.

Peoples Gas

Customer Inquiries 1-866-556-6001
 Emergencies 1-866-556-6002
 En Español 1-866-556-6003
 TDD Line 1-866-556-6007

Current Usage

Billing Period From 02-25-13 To 03-26-13 29 days

Meter Reading

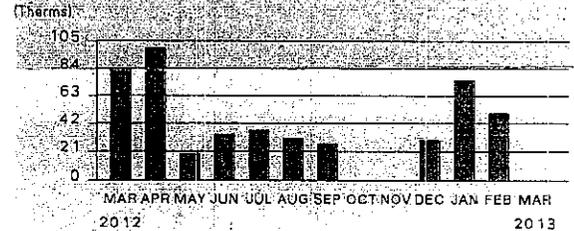
Meter Number: P2487418
 Current Actual 437 03-26-13
 Previous Actual 437 02-25-13
 Difference 0 (100 Cubic Feet)

Therm Conversion

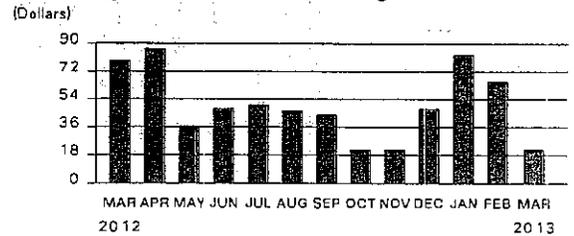
0 x 1.012 BTU Factor = .00 Therms

Average Daily	Mar 2012	Mar 2013
Therms Used	2.96	N/A
Temperature	51 °F	31 °F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for March is 39.22 cents per therm and for February it was 40.97 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

PEOPLES GAS

ACCOUNT NUMBER: 6 5000 3998 9632

7,122 PG960C 7,122 1256



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

PEOPLES GAS
 CHICAGO IL 60687-0001

Please Pay By 04/17/2013 \$23.77

Please write your account number on your check.

Amount Due

Amount Enclosed

\$23.77

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

406500039989632000030000000237700000

Bill Date	Account Number	Payment Due Date	Amount Due
2/25/2013	6 5000 3998 9632	03/19/2013	\$67.43

Name: **Maria R Abdon**
 Service Address: **6802 S Talman Ave FL 2
 Chicago IL 60629-1824**
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill
 Previous Balance: \$84.18
 Thank You For Your Payment Balance: -\$84.18
 Balance: **\$0.00**

Delivery Charge
 Customer Charge: \$22.06
 First 50 Therms: \$12.98
 Over 50 Therms: \$0.31
 Storage Service Charge: \$2.17
\$37.52

Gas Charge
 Natural Gas Savings Pgm: \$0.56
 Environmental Charge: \$0.89
 UEA - Gas Cost Adjustment: \$0.74
 Infrastructure Adj Refund: -\$0.20

Taxes
 Chicago Municipal Tax: \$5.03
 State Tax: \$0.06
 State Gas Revenue Tax: \$1.26
\$6.35

Total Current Charges \$67.43

AMOUNT DUE \$67.43

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$68.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$68.00.

Get financing for the purchase and installation of a new high-efficiency furnace through the Illinois Energy Efficiency Loan Program. Learn more in this month's Customer Connection.

Peoples Gas

Customer Inquiries: 1-866-556-6001
 Emergencies: 1-866-556-6002
 En Español: 1-866-556-6003
 TDD Line: 1-866-556-6007

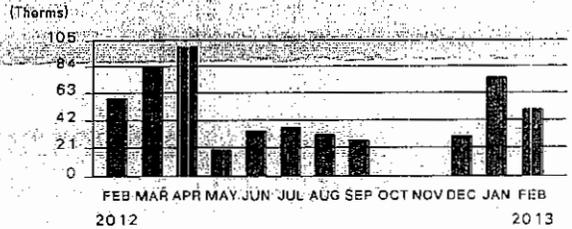
Current Usage
 Billing Period: From 01-24-13 To 02-25-13 32 days

Meter Reading
 Meter Number: P2487418
 Current Actual: 437 02-25-13
 Previous Actual: 385 01-24-13
 Difference: 52 (100 Cubic Feet)

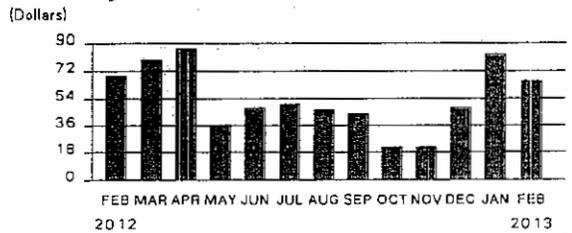
Therm Conversion
 52 x 1.012 BTU Factor = 52.62 Therms

Average Daily	Feb 2012	Feb 2013
Therms Used	2.02	1.64
Temperature	33 °F	26 °F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for February is 40.97 cents per therm and for January it was 41.10 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

3/5/13
11570



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

Please Pay By 03/19/2013 \$67.43	
Please write your account number on your check.	
Amount Due	Amount Enclosed
\$67.43	

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

Bill Date	Account Number	Payment Due Date	Amount Due
2/24/2012	6 5000 3998 9632	01/16/2013	\$49.16

Name: **Maria R Abdon**
 Service Address: **6802 S Talman Ave FL 2
 Chicago IL 60629-1824**
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill

Previous Balance \$24.13
 Thank You For Your Payment - \$24.13
 Balance \$0.00

Delivery Charge

Customer Charge \$22.06
 Under 50 Therms \$8.14
 Storage Service Charge \$1.29
\$31.49

Gas Charge \$38.160 x 31.34 Therms = \$11.96
Natural Gas Savings Pgm \$0.1070 x 31.34 Therms = \$0.34
Environmental Charge \$0.01540 x 31.34 Therms = \$0.48
UEA - Gas Cost Adjustment \$11.96 x 0.0341 = \$0.41
Volume Balancing Adj \$0.00560 x 31.34 Therms = \$0.18
Infrastructure Adj Refund \$31.55 x -0.54 % = -\$0.17

Taxes
 Chicago Municipal Tax \$44.69 x 8.24 % = \$3.68
 State Tax \$44.69 x 0.10 % = \$0.04
 State Gas Revenue Tax \$0.024 x 31.34 Therms = \$0.75
\$4.47

Total Current Charges \$49.16

AMOUNT DUE \$49.16

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$72.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$72.00.

If your natural gas meter is located outdoors, it's important to keep it clear of ice and snow. Learn more in this month's Customer Connection.

Peoples Gas

Customer Inquiries 1-866-556-6001
 Emergencies 1-866-556-6002
 En Español 1-866-556-6003
 TDD Line 1-866-556-6007

Current Usage

Billing Period: From 12-26-12 To 12-24-12 28 days

Meter Reading

Meter Number: P2487418
 Current Actual 308 12-24-12
 Previous Actual 277 12-26-12
 Difference 31 (100) Cubic Feet

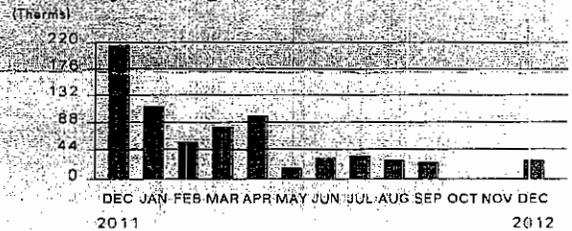
Therm Conversion

31 x 1.011 BTU Factor = 31.34 Therms

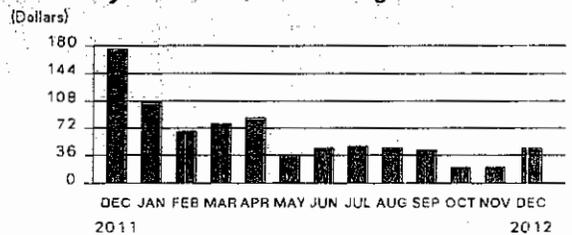
Average Daily

Therms Used Dec 2011: 7.00 Dec 2012: 1.12
 Temperature 36 °F 38 °F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for December is 37.65 cents per therm and for November it was 41.21 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

Please Pay By 01/16/2013 \$49.16

Please write your account number on your check.

Amount Due

\$49.16

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

Bill Date	Account Number	Payment Due Date	Amount Due
10/24/2012	6 5000 3998 9632	11/15/2012	\$23.77

Name: **Maria R Abdon**
 Service Address: 6802 S Talman Ave FL 2
 Chicago IL 60629-1824
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill
 Previous Balance \$46.82
 Thank You For Your Payment -\$46.82
 Balance \$0.00

Delivery Charge
 Customer Charge \$22.06

Infrastructure Adj Refund \$21.53 x -0.54 % = -\$0.12

Taxes
 Chicago Municipal Tax \$21.94 x 8.24 % = \$1.81
 State Tax \$21.94 x 0.10 % = \$0.02
 Total Taxes \$1.83

Total Current Charges \$23.77

AMOUNT DUE \$23.77

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$91.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$91.00.

Using a programmable thermostat to automatically adjust the temperature in your home can help you manage your winter gas bills. Learn other ways to conserve energy in this month's Customer Connection.

Peoples Gas

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Current Usage

Billing Period From 09-24-12 To 10-24-12 30 days

Meter Reading

Meter Number: P2487418
 Current Actual 277 10-24-12
 Previous Actual 277 09-24-12
 Difference 0 (100' Cubic Feet)

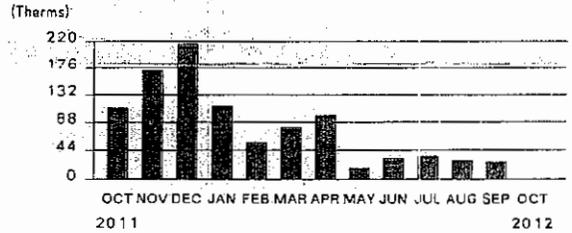
Therm Conversion

0 x 1.011 BTU Factor = .00 Therms

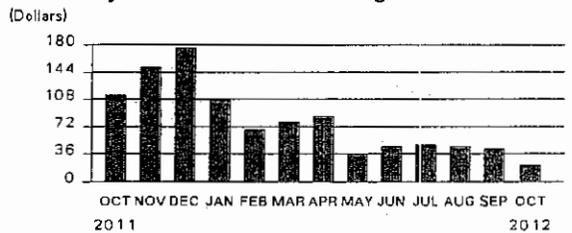
Average Daily

	Oct 2011	Oct 2012
Therms Used	3.63	N/A
Temperature	57 °F	54 °F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for October is 37.94 cents per therm and for September it was 37.79 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

Please Pay By 11/15/2012 \$23.77

Please write your account number on your check.

Amount Due

\$23.77

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

Bill Date	Account Number	Payment Due Date	Amount Due
08/24/2012	6 5000 3998 9632	09/17/2012	\$48.88

Name: **Maria R Abdon**
 Service Address: 6802 S Talman Ave FL 2
 Chicago IL 60629-1824
 Service Classification: **Rate 1 - Small Residential Service - Heating**

Activity Since Last Bill
 Previous Balance: \$52.20
 Thank You For Your Payment Balance: -\$52.20
\$0.00

Delivery Charge
 Customer Charge: \$22.06
 Under 50 Therms: \$8.66
 Storage Service Charge: \$1.37
\$32.09

Gas Charge \$34.120 x 33.36 Therms = \$11.38
Natural Gas Savings Pgm \$0.0960 x 33.36 Therms = \$0.32
Environmental Charge \$0.00530 x 33.36 Therms = \$0.18
UEA - Gas-Cost Adjustment -\$11.38 x 0.0341 = \$0.39
Volume Balancing Adj \$0.00560 x 33.36 Therms = \$0.19
Infrastructure Adj Refund \$32.14 x -0.54 % = -\$0.17

Taxes
 Chicago Municipal Tax: \$44.38 x 8.24 % = \$3.66
 State Tax: \$44.38 x 0.10 % = \$0.04
 State Gas Revenue Tax: \$0.24 x 33.36 Therms = \$0.80
\$4.50

Total Current Charges \$48.88

AMOUNT DUE \$48.88

Messages

Enroll in Budget Billing today to help manage your gas bills. Simply pay exactly \$96.00 instead of the amount due shown on your payment coupon by your bill due date. Your monthly budget payment will be \$96.00.

You can choose billing options, examine past usage, pay bills and even start, stop or transfer your service 24 hours a day in the My Account section of our website. Learn more in this month's Customer Connection.

Peoples Gas

Customer Inquiries 1-866-556-6001
Emergencies 1-866-556-6002
En Español 1-866-556-6003
TDD Line 1-866-556-6007

Current Usage
 Billing Period From 07-25-12 To 08-24-12 30 days

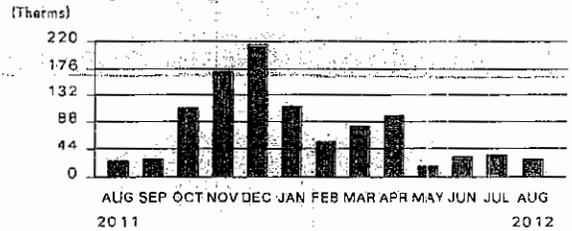
Meter Reading
 Meter Number: P2487418
 Current Actual: 248 08-24-12
 Previous Actual: 215 07-25-12
 Difference: 33 (100 Cubic Feet)

Therm Conversion
 33 x 1.011 BTU Factor = 33.36 Therms

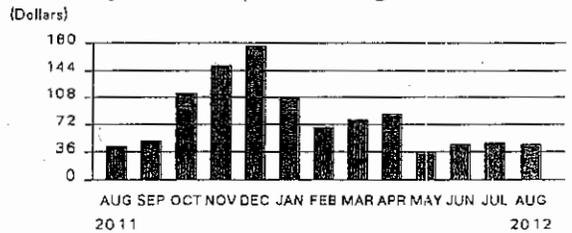
Average Daily

	Aug 2011	Aug 2012
Therms Used	.94	1.11
Temperature	75 °F	73 °F

Summary of Usage in Therms



Summary of Total Current Charges



The gas charge for August is 34.71 cents per therm and for July it was 31.77 cents per therm. The gas charge reflects how much Peoples Gas pays for gas, which is what you pay.

See back of bill for definitions of terms used on this bill.

PEOPLES GAS

ACCOUNT NUMBER: 6 5000 3998 9632

6,339 PG960C 6,339 156



MARIA R ABDON
 6802 S TALMAN AVE FL 2
 CHICAGO IL 60629-1824

PEOPLES GAS
 CHICAGO IL 60687-0001

Please Pay By 09/17/2012 \$48.88

Please write your account number on your check.

Amount Due

\$48.88

Amount Enclosed

Yes, I would like to pledge one dollar per month to the Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

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