

March 29, 2014
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ILLINOIS COMMERCE COMMISSION

CONFIDENTIAL

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Com Ed
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Judge Hilliard and Ms. Elizabeth Rolando
Illinois Commerce Commission
527 E Capital Ave
Springfield, IL 62701

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3019 Province Circle
Mundelein, IL 60060

Comments
13-0606

ILLINOIS COMMERCE
COMMISSION
2014 APR -2 P 12:51
CHIEF CLERK'S OFFICE

Dear Sirs and Madams;

I just received my current bills due April 09, 2014.

I have always been consistent paying current energy and service and taxes every month on both of my accounts. Even though the last two monthly statements showed no balance due or a credit balance, I am persisting in my effort to pay precisely. I therefore just sent checks for the current amount due just as I have for 30 years in business.

I am therefore exactly paid for actual electricity to date.

Com Ed does owe me a refund check in the amount \$737.56. I have marked void and returned the previous check for \$402.84.

I tried to reconcile Com Ed's records with my own. I do see that Com Ed has made quite a few corrections in the month of January. These are revealed on the statement I printed from Com Ed.com. They were not previously evident on my mailed statements. There are still some mathematical / accounting errors:

- 1) I do not see the refund check for \$402.84 listed
- 2) I do not see transfers for payments posted on wrong accounts being credited to the correct meter.
- 3) The amounts charged for deposits are very unclear. There are 3 monthly charges for deposit \$145 total \$435 from December 2012 through February 2013. I do not clearly see those credited. Are part of what is termed "transfer" on 01/22/2014 \$1,140.40?

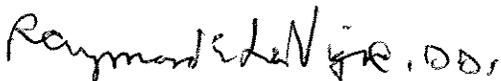
4) The charges for deposit posted prior to 11/26/2012 are not clearly stated. Are these instead entered as "cancelled electric service" ?

In closing, I must say that we have made some progress. However, there are still discrepancies and confusion. Charges and credits are not clearly stated as i just explained. The payments being posted to the wrong account (which happened about 11 times over a 12 year period) including the recent one January 09 payment due received 12/31/2013 do not have any corrective entry made to either account. As I said previously, these were indeed separate checks clearly marked with meter account.

At this time I am enclosing the voided check for refund of deposit (partial and wrong amount). I expect a quick turnaround for receiving the correct amount of \$737.56.

Once I have received that and also seen the above errors corrected, I will sign the dismissal for this case.

Sincerely,


Raymond E. La Vigne, DDS