Docket No. 12-0095

Q LINK Ex. 1.0

Rebuttal Testimony of Issa Asad

Q LINK Ex. 1.9 (Affidavit that Q LINK will comply with the listed rules enumerated in Part 736)

AFFIDAVIT OF ISSA ASAD

STATE OF FLORIDA)
) ss.
COUNTY OF BROWARD)

I, Issa Asad, having first been duly sworn under oath, state as follows:

1. I am the CEO of Q LINK WIRELESS LLC, and, as such, am a person in a position to bind Q LINK WIRELESS LLC.

2. Q LINK WIRELESS LLC has been operating since 2011 and, as of the date below, provides both retail (non-Lifeline) and Lifeline wireless services in the 22 jurisdictions in which it has received ETC designation. Those jurisdictions are the following: Arizona, Colorado, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Michigan, Minnesota, Missouri, Nevada, Ohio, Oklahoma, Pennsylvania, Rhode Island, South Carolina, Texas, Utah, Vermont, West Virginia, and Wisconsin.

3. Q LINK commits to comply with the following Illinois Commerce Commission's service quality and customer protection rules enumerated in 83 Administrative Code Part 736 for so long as these rules are current, active, and applicable to Q LINK as a reseller of Sprint's wireless services:

i. Section 736.100 Application of Part
ii. Section 736.105 Definitions
iii. Section 736.110 Waiver
iv. Section 736.115 Reporting
v. Section 736.120 Enforcement
vi. Section 736.300 Construction and Maintenance of Plant and Equipment
vii. Section 736.305 Emergency Operation
viii. Section 736.310 Incorporation of National Codes and Standards
ix. Section 736.500 Adequacy of Service
x. Section 736.505 Answering Time
xi. Section 736.510 Interoffice Trunks
xii. Section 736.515 Dropped Calls and Signal Strength
xiii. Section 736.520 Service Outages and Notification
xiv. Section 736.525 Installation Requests – Failure to Provide Service

xv. Section 736.530 Trouble Reports
xvi. Section 736.540 Directory Notification
xvii. Section 736.550 Obligation to Serve
xviii. Section 736.555 Maps
xix. Section 736.660 Discontinuance or Refusal of Service
xx. Section 736.670 Illness Provision
xxi. Section 736.680 Payment for Service
xxii. Section 736.695 Dispute Procedures
xxiii. Section 736.700 Commission Complaint Procedures
xxiv. Section 736.705 Second Language
xxv. Section 736.710 Customer Information Booklet

Dated: 12/11/13

Issa Asad
CEO of Q LINK WIRELESS LLC

SUBSCRIBED AND SWORN to before me this 11 day of December, 2013.

DEBRA EHRLICH
MY COMMISSION #FF061096
EXPIRES October 11, 2017
FloridaNotaryService.com
(407) 398-0153
NOTARY PUBLIC STATE OF FLORIDA

Notary Public

My Commission Expires: October 11, 2017