

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

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FORMAL COMPLAINT

For Commission Use Only: Case: 14-0160

2014 FEB 27 P 1: 0 Illinois Commerce Commission 527 E. Capitol Avenue Springfield, Illinois 62701 CHIEF CLERK'S OFFICE

ORIGINAL

Regarding a complaint by (Person making the complaint): LATONYA and CRAIG BURTON
Against (Utility name): COMED ELECTRIC COMPANY
As to (Reason for complaint) We were "re-billed" an additional \$703.59 For alleged charges based on COMED's negligence in relying on a 2nd Party's alleged communication regarding my meter and my neighbor's meter. in Wadsworth Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 3049 CONCORD W. WADSWORTH, IL
The service address that I am complaining about is 3049 CONCORD W. WADSWORTH, IL 60083
My home telephone is (847) 623 0515
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 573 8081
My e-mail address is burtonhome1@gmail.com I will accept documents by electronic means (e-mail) [X] Yes [] No
(Full name of utility company) COMED AN EXELON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL Adm. Part 280.100 (d)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? [X] Yes [] No
Has your complaint filed with that office been closed? [X] Yes [] No

