

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:
Case: 14-038

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Martin & Janet Wiesbrock
Against (Utility name): Com Ed
As to (Reason for complaint) request for reimbursement for
our residence being charged at the
commercial rate since January 2007.

RECEIVED
JAN 13 2014
[Signature]

in Tonica Illinois.

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1786 E. 950th Rd., Tonica, IL 61370
The service address that I am complaining about is 1786 E. 950th Rd., Tonica, IL 61370
My home telephone is [815] 856-2814
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 481-1429
My e-mail address is fwiesbrock@hotmail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Com Ed an Exelon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Illinois Administrative Code Part 280.75 (a), 280.75 (c)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On 9-9-13 We noticed our bill reflected a commercial rate for our residence.
2. On 9-12-13 someone from comEd came out and verified we are a residence.
3. Upon further review we found our account was changed to commercial rate in January 2007.
4. We are requesting reimbursement for the amount we have been billed, and paid, in excess of the rate that should have been charged from January 2007
5. ^{til 9-9-13} ComEd offered a settlement of \$720.87 to cover Sept. 2011 to Sept. 2013 ^{and close the complain} but we refused. Please clearly state what you want the Commission to do in this case:
We receive reimbursement for the amount we overpaid from January 2007 til 9-9-13. plus interest.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: December 17, 2013
(Month, day, year)

Complainant's Signature: Marty & Janet Wiesbrock

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

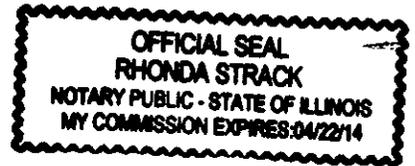
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Martin & Janet Wiesbrock, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Marty & Janet Wiesbrock
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) January 7, 2014

Rhonda Strack
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.