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BEFORE THE
ILLINOIS COMMERCE COMMISSION

JENNIFER L. ENGE,)
)
Complainant,)
)
vs.) Docket No. 13-0525
)
COMMONWEALTH EDISON COMPANY,)
)
Respondent.)

Complaint as to billing/charges in Chicago, Illinois.

Met pursuant to notice on December 12, 2013.

Before the HONORABLE LESLIE D.HAYNES

APPEARANCES:

MS. JENNIFER L. ENGE,
Appearing Pro Se;

LAW OFFICES OF MARK L. GOLDSTEIN, P.C., by
MR. MARK L. GOLDSTEIN
On behalf of the Respondent.

1 THE COURT: Pursuant to the direction of the
2 Illinois Commerce Commission, I now call Docket 13-0525.
3 This is the complaint of Jennifer Enge versus
4 Commonwealth Edison Company, complaint as to billing and
5 charges in Chicago, Illinois.

6 May I have your name and address for the
7 record, please.

8 MS. ENGE: Jennifer Enge, 1901 West -- No, I'm
9 sorry. 719 Spruce, Hammond, Indiana 46324.

10 MR. GOLDSTEIN: For Commonwealth Edison Company,
11 Mark L. Goldstein, 3019 Province Circle, Mundelein,
12 Illinois 60060. My telephone number is (847) 949-1340.

13 THE COURT: Thank you. And this is the first
14 hearing schedule that we've had. I'm going to give the
15 parties an opportunity to see if they can reach some
16 sort of agreement or talk off the record after I leave.
17 But just a little bit of how the process here at the
18 Commission works is if you're unable to reach an
19 agreement, which is perfectly normal, you will have an
20 opportunity to exchange documents with the Company
21 and --

22 MS. ENGE: I left my documents in the car. I just
23 thought of that.

24 THE COURT: Well, the Company usually brings like
25 the billing history and I'm looking at it so ... And

1 then after you've exchanged your documents then we pick
2 a later date after you reach an agreement where we have
3 an actual evidentiary hearing, at which you need to
4 bring your documents and that is where you would be able
5 to tell what's the history here and what happened and
6 the Company would cross-examine you and the Company
7 could show up on that day with their witness and you
8 could ask their witness questions.

9 But that's not what's happening today. This
10 is really a chance to talk, we'll set a schedule, and
11 exchange some documents.

12 THE COURT REPORTER: I'm sorry. Can I close the
13 door?

14 THE COURT: Yeah. It's our Christmas party today.

15 (Brief pause.)

16 THE COURT: And then after we would have the
17 evidentiary hearing and then I issue an order, which you
18 can then submit a brief on and then an order is
19 submitted to the commissioners. So I just like to let
20 people know that this is -- You know, it's not -- Some
21 people walk in and think they're going to get a
22 decision. But it does take usually at least a couple of
23 months.

24 MS. ENGE: Mm-hmm.

25 THE COURT: So if you have any questions, you can

1 ask them now or after you have a chance to talk to
2 Mr. Goldstein. But other than that, I'm going to give
3 you guys an opportunity to talk.

4 MR. GOLDSTEIN: Okay. Give us about five or ten
5 minutes, Judge, if you would.

6 THE COURT: Great. Okay.

7 (A short break was had.)

8 THE COURT: We can go back on the record.

9 So were the parties -- Were you at all able to
10 reach any sort of agreement or ...

11 MR. GOLDSTEIN: We have no agreement at the moment,
12 Judge. Ms. Enge is going to provided me with
13 documentation, which she says indicates that she did not
14 live at the 1901 West Pryor Avenue address. And we both
15 agree that her mother is living there at the moment.
16 There is a very large balance on the account and there's
17 all kinds of complications with respect to the account.
18 The balance is so large that unless it's paid by
19 someone, when April 1st comes we're going to cut the
20 service.

21 THE COURT: Are the current charges being paid on
22 the account?

23 MR. GOLDSTEIN: I don't know. I can't -- I don't
24 have enough information here to advise you whether the
25 current charges are being paid.

1 MS. ENGE: We were just unsure if it was in my name
2 or his -- or her name as of now because it is services
3 back restored at that property. I'm thinking it's in
4 her name because it was charged off in my name on
5 9/9/13.

6 MR. GOLDSTEIN: Your Honor, I think that it's --

7 MS. ENGE: So they --

8 MR. GOLDSTEIN: The current bill may be in her
9 mother's name.

10 MS. ENGE: So since they found me to throw all the
11 other bill on, they restored it back into her name.

12 MR. GOLDSTEIN: And at least at one point in time
13 the complainant did put the service in her name so
14 there's several complications here and it's further
15 complicated by problems with tampering with the service.
16 So it may be somewhat difficult to resolve all the
17 issues but we would like to take a shot at trying to do
18 that, and I suggested to Ms. Enge that we should
19 continue this, say, 45 days and see what we can do. And
20 she's going to provide me with certain documentation
21 which I'll pass onto the company indicating that she did
22 not live at the address on Pryor Avenue during the time
23 all the stuff and the bill was accumulating.

24 THE COURT: Okay. And so in 45 days would that be
25 another status hearing?

1 MR. GOLDSTEIN: Yes, it would.

2 THE COURT: Another status.

3 And that's okay with you?

4 MS. ENGE: Mm-hmm.

5 THE COURT: Okay. So the end of January, beginning
6 of February? What are people thinking?

7 MR. GOLDSTEIN: Something like that, Judge.

8 THE COURT: And is a certain day of the week better
9 or a time of day?

10 MS. ENGE: It doesn't matter.

11 THE COURT: Morning?

12 MS. ENGE: Morning is better.

13 THE COURT: So this is okay, 10:00 o'clock?

14 MS. ENGE: Mm-hmm.

15 MR. GOLDSTEIN: How about February 11th?

16 THE COURT: That's a bad -- Either the week before
17 or the week after.

18 MR. GOLDSTEIN: How about February 18th? That
19 would be plenty of time to go through this. That's two
20 months.

21 MS. ENGE: Okay.

22 MR. GOLDSTEIN: How does that look on your
23 calendar?

24 THE COURT: I'm trying I think. The 18th is okay.
25 Yeah, February 18th would work.

1 At 10:00 o'clock?

2 MR. GOLDSTEIN: 11:00.

3 THE COURT: Is 11:00 okay with you?

4 MS. ENGE: 11:00 is fine.

5 THE COURT: Okay. So 2/18 at 11:00.

6 Did you have any questions or is there

7 anything else today?

8 MS. ENGE: No.

9 THE COURT: Oh, okay. Then we are continued to

10 February 18th.

11 MS. ENGE: Okay.

12 THE COURT: At 11:00 a.m.

13 MS. ENGE: Thank you.

14 MR. GOLDSTEIN: Thank you.

15 THE COURT: Thank you.

16 (Which were all the proceedings had

17 in the above-entitled cause.)

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1 STATE OF ILLINOIS)
2) SS.
3 COUNTY OF COOK)
4

5 Terry M. Barfield, being first duly sworn, on
6 oath says that she is a Certified Shorthand Reporter
7 doing business in the City of Chicago, County of Cook
8 and the State of Illinois;

9 That she reported in shorthand the proceedings
10 had at the foregoing hearing;

11 And that the foregoing is a true and correct
12 transcript of her shorthand notes so taken as aforesaid
13 and contains all the proceedings had at the said
14 hearing.

15
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17 _____
18 TERRY M. BARFIELD, CSR

19 CSR No. 084-004536
20 SUBSCRIBED AND SWORN TO
21 before me this 26th day
22 of December, A.D., 2013.

23 _____
24 NOTARY PUBLIC
25