

Docket No. 13-0448

ICC Staff Ex. 1.0

Direct Testimony of Dr. Qin Liu

ICC Staff Ex. 1.07 (Tempo Response to DR-1.18)

Tempo Telecom, LLC
Responses to Staff Data Requests 1.01 through 1.26
Docket No. 13-0448

Staff Data Request 1.18:

Please provide the complete list of wireless plans that Tempo offers to wireless non-Lifeline customers, including rates and descriptions of the plans (such as minutes included, text and broadband capability).

Tempo Response to Staff Data Request 1.18:

Tempo provides the following wireless plans to its non-Lifeline customers. More information regarding Tempo’s non-Lifeline plans can be found on its website: www.mytempo.com.

TEMPO MONTHLY PLANS

Tempo Monthly Plans consist of airtime MOU allotments per plan purchased. Tempo Monthly Plans are active for one monthly bill cycle regardless of the length of the month. Plans are deactivated at the end of the bill cycle, and require a new Tempo service plan purchase to continue use of your Tempo handset. Text messaging on your Tempo phone will deduct from the MOU allotment in a 3:1 ratio, whereas three (3) text messages deduct one (1) MOU. Tempo mobile web usage will deduct from the MOU allotment in a 1:2 ratio, whereas every megabyte (“MB”) of mobile web usage by your Tempo phone deducts two (2) MOUs. For MMS usage, see Section 16 above. If your Tempo Monthly Plan airtime MOU is exhausted, you will have the opportunity to purchase Top-Up airtime MOU to continue usage to the end of the bill cycle. Top-Up airtime MOU works like the Tempo Monthly Plan MOU for both text messaging and data use. However, the Top-Up MOU only works while there is an active Tempo Monthly Plan. As long as the Tempo Monthly Plan is active, the Top-Up MOU will last for thirty (30) days.

The following are the available Tempo Monthly Plans and Top-Ups:

TEMPO MONTHLY PLANS	<u>Rate</u>	<u>Minutes</u>	<u>Texts</u>	<u>MBs</u>
Tempo 50	\$ 9.95	50	3=1 MOU	1=2 MOU
Tempo 200	\$ 19.95	200	3=1 MOU	1=2 MOU
Tempo 400	\$ 29.95	400	3=1 MOU	1=2 MOU
Tempo 1,000	\$ 49.95	1,000	3=1 MOU	1=2 MOU
TEMPO TOP-UP PLANS	<u>Rate</u>	<u>Minutes</u>	<u>Texts</u>	<u>MBs</u>
Top-up 60	\$ 5.95	60	3=1 MOU	1=2 MOU
Top-up 100	\$ 9.95	100	3=1 MOU	1=2 MOU
Top-up 200	\$ 14.95	200	3=1 MOU	1=2 MOU

TEMPO PAYGO PLANS

Tempo PayGo Plans consist of airtime MOU allotments per plan purchased. Tempo PayGo Plans are active for one hundred (100) days. Plans are deactivated at the end of the 100 days, and require a new Tempo service plan purchase to continue use of your Tempo handset. Text messaging on your Tempo phone will deduct from the MOU allotment in a 3:1 ratio, whereas

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three (3) text messages deduct one (1) MOU. Tempo mobile web usage will deduct from the MOU allotment in a 1:2 ratio, whereas every megabyte (“MB”) of mobile web usage by your Tempo phone deducts two (2) MOUs. For MMS usage, see Section 16 above. If your Tempo PayGo Plan airtime MOU is exhausted before the end of the 100 days, you will have to purchase another Tempo PayGo Plan to continue use of your Tempo handset.

The following are the available Tempo PayGo Plans:

TEMPO PAYGO PLANS	<u>Rate</u>	<u>Minutes</u>	<u>Texts</u>	<u>MBs</u>
PayGo 40	\$ 9.95	40	3=1 MOU	1=2 MOU
PayGo 250	\$ 29.95	250	3=1 MOU	1=2 MOU
PayGo 600	\$ 49.95	600	3=1 MOU	1=2 MOU
PayGo 1,000	\$ 69.95	1,000	3=1 MOU	1=2 MOU

TEMPO UNLIMITED PLANS

Tempo Unlimited Plans consist of unlimited voice and text messaging. Tempo mobile web usage is also available, but each Tempo Unlimited Plan has a different allotment of available mobile web. Tempo Unlimited Plans are active for one monthly bill cycle regardless of the length of the month. Plans are deactivated at the end of the bill cycle, and require a new Tempo service plan purchase to continue use of your Tempo handset.

The following are the available Tempo Unlimited Plans:

TEMPO UNLIMITED PLANS	<u>Rate</u>	<u>Minutes</u>	<u>Texts</u>	<u>MBs</u>
Unlimited Value	\$ 44.95	Unlimited	Unlimited	250
Unlimited Basic	\$ 49.95	Unlimited	Unlimited	1,024
Unlimited Smart	\$ 59.95	Unlimited	Unlimited	2,560

In addition, there is a non-Lifeline plan available in South Carolina only for \$12.95 that offers 250 minutes of talk, text, and data (with no rollover). This plan is offered pursuant to South Carolina requirements. In addition, the Lightyear wireless customers that were transferred to Tempo will continue to receive the same prepaid wireless services that they received from Lightyear at the same monthly charges.

Author of Tempo Response to Staff Data Request 1.18:

Name: Jamie Sark
Job Title: Senior Projects Manager
Phone Number: 478-476-7936

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