

**STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION**

COMMONWEALTH EDISON COMPANY)
)
Approval of the Energy Efficiency and) **13-0495**
Demand Response Plan Pursuant to)
Section 8-103(f) of the Public Utilities Act)

REBUTTAL TESTIMONY OF REBECCA DEVENS
ON BEHALF OF
THE CITIZENS UTILITY BOARD AND THE CITY OF CHICAGO

CUB-CITY Exhibit 2.0

November 12, 2013

1 **INTRODUCTION**

2 **Q. Please state your name and business address.**

3 A. My name is Rebecca Devens. My business address is 309 W. Washington, Suite 800,
4 Chicago, IL 60606.

5
6 **Q. Are you the same Rebecca Devens who filed testimony in this docket on
7 November 4, 2013?**

8 A. Yes.

9
10 **Q. What is the purpose of your testimony?**

11 A. The purpose of my testimony is to respond to the direct testimonies of the Office of
12 the Attorney General on Behalf of the People of the State of Illinois (“OAG”), the
13 Natural Resources Defense Council (“NRDC”), the Environmental Law and Policy
14 Center (“ELPC”), and the Staff of the Illinois Commerce Commission (“Staff”)
15 regarding Commonwealth Edison Company’s (“ComEd” or “the Company”) three-
16 year Energy Efficiency Portfolio Standard (“EEPS”) Plan (the “Plan”). Specifically, I:

- 17 • Support ELPC and NRDC’s recommendations related to shifting several
18 portfolio level funds;
- 19
- 20 • Recommend that the Commission order ComEd to remove the 5% risk
21 reduction strategy from the Plan;
- 22
- 23 • Support ELPC’s recommendations related to Voltage Optimization (“VO”)
24 and smart devices;
- 25
- 26 • Support the OAG and Staff’s recommendations related to Company
27 flexibility; and
- 28
- 29 • Clarify my recommendations related to spillover and evaluator discretion.
- 30
- 31

32 **REALLOCATION OF PORTFOLIO LEVEL COSTS**

33 **Q. What are portfolio level costs?**

34 A. Portfolio level costs are costs include labor, evaluation, measurement, and
35 verification (“EMV”), education and outreach, and research and development
36 (“R&D”), which is sometimes referred to as Emerging Technologies.

37

38 **Q. Do other parties comment on ComEd’s forecasted expenditures on**
39 **portfolio level costs?**

40 A. Yes. ELPC and NRDC critique ComEd’s forecasting spending in three categories:
41 education and outreach, R&D/Emerging Technologies, and labor, which total \$39.4
42 million in PYs 7-9 and represent 11% of ComEd’s proposed costs. ELPC Ex. 2.0 at
43 29.

44

45 **Q. What do ELPC and NRDC posit regarding ComEd’s proposed education**
46 **and outreach expenditures?**

47 A. ELPC determined that the proposed budget for Education and Outreach is \$9.4
48 million, or 130% greater than budget for the previous Plan, PYs 4-6. ELPC Ex. 2.0
49 at 30. ELPC reports that “ComEd expects to continue the same marketing approach
50 it currently employs.” *Id.* As a result, ELPC recommends that the Commission order
51 ComEd to cap the budget for Education and Outreach at 50% above Plan 2 levels
52 (\$11 million), which would free up \$5.7 million to fund the Smart Device program.
53 ELPC Ex. 2.0 at 30-31.

54

55 NRDC determined that Com Ed has proposed to spend approximately \$6 million per
56 year over the next three years on Education and Outreach. NRDC Ex. 1.0 at 14-15.
57 NRDC states the Company spent \$4.5 million on general education in PY4 and \$4.4
58 million on general education in PY5. *Id.* NRDC states that the Company's
59 explanation for increasing the education budget by one-third fails to explain what
60 benefits the increase provides. *Id.* NRDC finds that it would be inappropriate for
61 ComEd to increase the general education budget in PYs 7-9, and that if the
62 Company kept general education spending in PYs 7-9 at PY 4 and 5 levels, \$1.5
63 million would be available in additional funds for other programs. *Id.* at 15. NRDC
64 states that this would allow the Company to generate 27,000 additional MWH in
65 PYs 7-9. *Id.*

66

67 **Q. What is your response?**

68 A. I agree with ELPC and NRDC that ComEd's proposed Outreach and Education
69 budgets are inflated given that ComEd proposes to complete the same scope of work
70 as the Company delivered in PYs 4-6, and that the Company has not justified why it
71 requires a larger budget in PYs 7-9 than it has had historically. I further agree with
72 ELPC and NRDC that if a portion of the Education and Outreach budget were spent
73 on programs instead, the Company could generate additional MWH savings and
74 direct customer benefits.

75

76 **Q. What do ELPC and NRDC posit regarding ComEd's proposed**
77 **R&D/Emerging Technologies expenditures?**

78 A. ELPC states that the proposed Plan 3 budget for R&D/Emerging Technologies is
79 \$3.05 million, or 40% greater than the Plan 2 budget, and that ComEd has
80 historically underspent in this category, which has also failed to yield specific
81 results. ELPC Ex. 2.0 at 31. ELPC also asserts that there is a lack of clarity
82 regarding what outcomes ComEd anticipates the R&D expenditures will yield. As a
83 result, ELPC finds the costs to be “unreasonably high,” and recommends that the
84 Commission order ComEd to redirect 100% of this proposed budget (\$10.7 million)
85 toward the integration of Energy Efficiency and Demand Response with Advanced
86 Metering Infrastructure (“AMI”), that ELPC recommends, which includes the
87 Voltage Optimization and “Smart Devices” programs. ELPC Ex. 2.0 at 32.

88
89 NRDC makes many of the same points, stating that ComEd proposes to spend an
90 average of around \$3.6 million on R&D over the next three years, which is similar to
91 what the PY4 and PY5 budgets, but that the Company has “significantly underspent
92 those budgets – spending only \$1.0 million in PY4 and \$1.1 million in PY5.” NRDC
93 Ex. 1.0 at 15-16. NRDC states that the R&D budget thus functions as a “cash
94 reserve’ the company can draw upon to help meet goals that are set assuming such
95 funds are not available.” *Id.* at 16. NRDC recommends that the Commission set
96 ComEd’s R&D budget at \$1.4 million per year, which is the most the Company has
97 spent on R&D, and direct the remaining \$2.2 million per year in additional funds to
98 go toward program spending, which could enable the Company to achieve 39,000
99 more MWH over PYs 7-9. *Id.*

100

101

102 **Q. What is your response?**

103 A. I agree with ELPC and NRDC that as proposed, ComEd's R&D budget could
104 function as a cash reserve for meeting the goals, and that the funds should be
105 directed to specific programs such as Voltage Optimization and "Smart Devices."
106

107 **Q. What are smart devices?**

108 A. ELPC defines smart devices as hardware on the customer side of the meter that
109 enables customers to reduce their energy use overall and at times of peak demand.
110 ELPC Ex. 2.0 at 14. Smart devices are sometimes required for customers to
111 participate in certain energy efficiency and dynamic pricing programs. *Id.*
112 Examples of smart devices include thermostats, plugs, power strips, switches, smart
113 chargers for electric vehicles, gateways, and in-home displays that can communicate
114 with smart meters. *Id.* ELPC states that the "fastest path to significant energy
115 efficiency and demand reductions for customers in Illinois," where so many
116 customers participate in municipal aggregation programs to receive electricity
117 supply, is to require "ComEd to enable as many devices and market participants as
118 possible to utilize the AMI network and associated energy and price information."
119 *Id.* at 16. CUB and the City agree.
120

121 **Q. What recommendations does ELPC make related to smart devices?**

122 A. ELPC recommends that ComEd:

- 123 • Establish interoperability standards for smart devices to communicate with
124 smart meters and be willing to verify and register devices that a customer may
125 purchase and install on their own. ELPC Ex. 2.0 at 17.
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- Consider offering discounts or other incentives for smart devices. *Id.* (ELPC goes on to provide more detailed recommendations for a program Ameren could employ regarding smart devices. *Id.* at 17-19.)

 - Develop and implement a comprehensive plan, involving manufacturers, retailers and other third parties, to enable Smart Devices to interact with ComEd’s smart meters, and to make it easy for customers to identify and purchase these devices. The plan shall include:
 - An approach for ComEd to accelerate the compatibility testing of a variety of Smart Devices with its AMI meters and to actively notify customers who have a smart meter of the availability of these devices;
 - An approach for ComEd to allow Wi-Fi and Z-Wave devices to access the energy price and usage information available through its AMI network in addition to ZigBee device;
 - A process for customers to verify and activate ComEd AMI-compatible devices that they may purchase and install on their own;
 - An approach for ComEd to work with manufacturers and retailers to modify packaging or signage to indicate a device’s compatibility with its meters and AMI. This may include discounts or other incentives in communities where ComEd smart meters are installed; and
 - An approach for ComEd to more actively draw traditional device manufacturers (Honeywell, ecobee, Nest, 3M, etc.) and non-traditional market participants (Comcast, AT&T, Lowe’s, etc.) to the Test Bed to certify Smart Devices, with an emphasis on Programmable Communicating Thermostats (PCTs). ELPC Ex. 2.0 at 34-35.

159 **Q. Do you support such a smart device program?**

160 A. Yes. CUB and the City support the creation of a smart device program. Further,
161 the Company should discuss its plans for this program with the SAG and with the
162 Smart Grid Advisory Council (“SGAC”).

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167 **Q. What do ELPC and NRDC posit regarding ComEd’s proposed labor**
168 **expenditures?**

169 A. ELPC states that the Plan budget for non program specific labor is \$6.4 million, or
170 115% greater than the budget for PYs 4-6. ELPC Ex. 2.0 at 32. ELPC finds the labor
171 costs to be “unreasonably high,” and recommends that the budget for non program
172 specific labor be capped at PY 4-6 levels, which ELPC estimates to be \$9.2 million.
173 *Id.* ELPC recommends that the Commission order ComEd to reallocate the
174 remaining \$2.8 million of the proposed labor budget toward the AMI/EE/DR
175 integration recommendations. *Id.*

176
177 NRDC states that the proposed labor budget of about \$4.0 million is “roughly
178 double” the PY 4-6 budget levels. NRDC Ex. 1.0 at 16. NRDC states that the
179 Company’s explanation for the increase does not fully explain the difference. *Id.* at
180 17. NRDC recommends that ComEd’s non-program specific labor budget be reduced
181 by an average of \$0.5 million per year, to make it comparable to PY5 after adjusting
182 for inflation, and to spend the remaining funds on programs, which could generate
183 9,000 MWH over three years. *Id.*

184
185 **Q. What is your response?**

186 A. I agree with ELPC and NRDC that ComEd hasn’t adequately justified why the labor
187 budget is projected to be higher for PYs 7-9 than it was for PYs 4-6, and that as a
188 result, the a portion of the labor budget should be directed to specific programs such
189 as Voltage Optimization and “Smart Devices.”

190

191 **Q. What do you recommend regarding these portfolio level costs?**

192 A. I recommend that the Commission adopt ELPC and NRDC's recommendations.
193 Specifically, the Commission should order ComEd to reallocate portions of the
194 education and outreach, R&D, and labor budgets toward the voltage
195 optimization and smart devices programs. ComEd's AMI investment must be
196 completed with an eye toward maximizing energy efficiency and demand
197 response customer savings. The remainder of the funds should be directed
198 toward program budgets as recommended by NRDC.

199

200 **THE MODIFIED GOAL PROPOSAL**

201 **Q. Do other parties comment on ComEd's proposed modified goals?**

202 A. Yes. The OAG and NRDC comment on ComEd's proposal to set the modified goals
203 at 5% below what the Company estimates it will actually achieve. ComEd Ex. 2.0 at
204 24. The OAG states that this "risk reduction strategy" is inappropriate, as "if ComEd
205 has done successful and accurate planning, then it is asking the Commission to only
206 set its goals at 95% of what it actually plans to achieve as a buffer against the
207 possibility that it might not fully succeed." OAG Ex. 1.0 at 13. The OAG elaborates
208 that the goals should be set "based on what ComEd actually plans to achieve," and
209 that "to do otherwise would be to explicitly set the goals lower than ComEd has
210 indicated it can achieve within the spending cap. This shifts risk away from ComEd
211 to ratepayers." *Id.* NRDC adds that if PJM Interconnection ("PJM") capacity
212 market revenues - which ComEd has not accounted for in the Plan - remain at
213 current levels in PYs 7-9, "they would provide the same 5% risk relief that Com Ed
214 has suggested it needs." NRDC Ex. 1.0 at 20.

215 **Q. Do you agree with the OAG and NRDC’s stances?**

216 A. Yes. I agree that this risk reduction strategy is inappropriate for the EEPS, and
217 that ComEd has other ways to reduce risk, including, as NRDC pointed out, putting
218 PJM revenues from the programs back into the program budgets. The OAG points
219 to further existing strategies to reduce risk: 1) ComEd “has developed a portfolio
220 that leaves ample room for adjustments and mid-course corrections during the
221 three-year plan to allow it to make up for any assumptions that turn out to be too
222 aggressive;” 2) the probability that savings will be higher should be similar to the
223 probability that they will be lower; 3) the TRM deems savings values for the vast
224 majority of ComEd's efficiency measures; and 4) all parties are in agreement that
225 procedures should be established to deem NTG values so that “the risk ComEd faces
226 is minimized and well within the range of what can be effectively managed through
227 the Plan 3 period.” OAG Ex. 1.0 at 14.

228

229 **Q. What is your recommendation to the Commission regarding the proposed**
230 **modified savings goal?**

231 A. The Commission should order ComEd to remove this 5% risk reduction strategy
232 from the Revised Plan that the Company should file with the Commission.

233

234 **DEMAND RESPONSE**

235 **Q. What do you recommend related to demand response?**

236 A. I recommend that ComEd and the Commission adopt the recommendations in my
237 direct testimony related to researching possible demand response measures or
238 programs. In particular, I recommend the Commission order ComEd to adopt the

239 recommendations ELPC made in direct testimony related to the implementation of a
240 voltage optimization program because we agree it is important to create efficiencies
241 and generate customer benefits by integrating energy efficiency and advanced
242 metering infrastructure (“AMI”) objectives. ELPC Ex. 2.0 at 2-13.

243

244 **Q. What is voltage optimization?**

245 A. ELPC considers voltage optimization (VO) “to be a combination of Conservation
246 Voltage Reduction (CVR) and Volt/VAR Optimization (VVO), intended to primarily
247 reduce end-use customer energy consumption and peak demand, and secondarily to
248 reduce utility line losses.” ELPC Ex. 2.0 at 5. ELPC explains that

249 “the electricity delivered by utilities consists of usable real power
250 (measured in Watts) and unusable reactive power (measured in Volt-
251 Amperes Reactive or VARs). VARs occur when there is a phase shift
252 between the voltage and the current in an alternating current system.
253 A higher phase shift means more VARs, a less efficient system, and
254 degraded power quality. By reducing the amount of VARs flowing on a
255 feeder, utilities reduce line losses and improve the voltage profile
256 along the feeder. Managing VARs is often accomplished by installing
257 capacitors or reactors at strategic points along the feeder.

258

259 Volt/VAR Optimization (VVO) refers to the active management of
260 reactive power at all points of a feeder to minimize losses and improve
261 the voltage. When VVO is combined with Conservation Voltage
262 Reduction (CVR), acceptable levels of power quality are maintained,
263 distribution system losses are minimized, and customer energy
264 savings and peak demand reductions are maximized.” ELPC Ex. 2.0
265 at 6-7.

266

267 To summarize, voltage optimization programs have the potential to reduce line loss,
268 improve the voltage, minimize distribution system losses, and generate customer
269 energy and peak demand savings while maintaining acceptable levels of power.

270

271

272 **Q. What recommendations does ELPC make related to voltage optimization?**

273 A. ELPC states that “VO is a very cost-effective energy efficiency and demand
274 reduction resource and, if incorporated into Plan 3, will allow ComEd to achieve
275 significantly more energy savings and demand reductions for the same constrained
276 budget.” ELPC Ex. 2.0 at 34. ELPC makes several recommendations, including:

- 277 • The Commission should order ComEd to conduct a feasibility/potential study to
278 determine the impact and costs;
- 279 • The Commission should formally certify the energy efficiency and demand
280 reductions associated with VO as qualified resources in meeting IL EE/DR
281 standards, and commit to allowing recovery of prudently incurred costs;
- 282 • The Commission should order ComEd to use the results of the VO
283 feasibility/potential study to reprioritize the programs under Plan 3 and submit
284 the revised plan to the Commission by June 1, 2014;
- 285 • The Commission should order ComEd to work with PJM to allow bidding both
286 the energy efficiency and demand reduction achieved by VO into the PJM RPM
287 auctions and to use the associated revenue to offset the costs of the VO
288 deployment; and
- 289 • The Commission should order ComEd to work with the SAG and the SGAC to
290 develop an appropriate measurement and verification methodology for VO. *Id.*
291 at 33-34.

292

293 **Q. Do you agree with ELPC’s recommendations related to voltage**
294 **optimization?**

295 A. Yes. Based on my review of ELPC’s testimony, as well as the information I have
296 reviewed related to Ameren’s voltage optimization pilot (see CUB Ex. 1.0-1.4 in ICC
297 Docket No. 13-0498), I support ELPC’s recommendations for ComEd to explore
298 offering a voltage optimization program that could generate customer energy and
299 peak demand savings, thereby assisting ComEd in meeting both the energy
300 efficiency and demand response statutory goals.

301

302 **COMPANY FLEXIBILITY**

303 **Q. What does ComEd request regarding flexibility and discretion?**

304 A. ComEd requests “the flexibility necessary to manage the costs and the program and
305 customer mix to determine when funds are reallocated and to properly manage the
306 portfolio.” ComEd Ex. 2.0 at 60. ComEd states the Company will notify the SAG of
307 changes that result in program budget shifts of more than 20%. *Id.*

308

309 **Q. Do other stakeholders comment on the request for portfolio flexibility?**

310 A. Yes. The OAG states that “ComEd’s request is too broad and effectively allows
311 ComEd to easily “game the system.” OAG Exhibit 1.0 at 24-25. The OAG elaborates
312 that under the spending screen, this degree of flexibility would enable ComEd to
313 “simply pursue a completely different plan than is designed to achieve savings much
314 more cheaply simply by shifting from more expensive to less expensive programs.”
315 *Id.* Staff agrees that changes to the proposal are necessary. Staff Ex. 1.0 at 30.

316

317 **Q. What do the OAG and Staff recommend related to flexibility?**

318 A. The OAG makes two proposals:

319 1) “Any shifts of budgets that result in a variance from planned annual
320 program budgets of 20% or more would trigger goal adjustments. In other
321 words, ComEd could underspend 10% in one program and overspend 15% in
322 another program with no adjustments. However, if they were to shift
323 resources beyond the 20% benchmark, then goals would be modified
324 accordingly. For example, if program A had a cost of 40 cents/kWh and
325 program B had a cost of only 5 cents/kWh, and if ComEd shifted funds
326 beyond the limit from program A to program B, a commensurate increase in
327 goals would be triggered based on the 8-times higher amount of kWh
328 expected to come from the shifted dollars than what was originally planned. I
329 note that this can also work in ComEd’s favor if they are having success with
330 an expensive program and want to shift funds into it. OAG Ex. 1.0 at 26-27.
331

332 2) ComEd should “bring any proposed modifications to the SAG for discussion
333 and build consensus around the change. This should happen whether or not
334 the 20% limit is exceeded, but is particularly important for big changes. The
335 SAG has proven to be an effective sounding board to allow various
336 stakeholders to provide input and ultimately help build support for the
337 programs and provide the program administrators with an added level of
338 security in knowing if any stakeholders have major concerns prior to any
339 after-the-fact litigation. While I do not suggest the SAG should have the
340 authority to overrule a program administrator decision, this process will
341 ensure all stakeholders are aware of proposed changes and that ComEd has
342 the opportunity to consider differing points of view prior to any final
343 decision. In the event that a modification does require a modified goal, it can
344 also reduce contentious litigation by ensuring all parties reach consensus on
345 the exact amount to modify goals.” OAG Ex. 1.0 at 28.
346

347 Staff recommends that the Company file various reports with the Commission
348 related to program activities, implementation modifications, spending and savings
349 projections compared to the Plan filing. Staff Ex. 1.0 at 30.

350

351 **Q. Do you agree with Staff and the OAG’s recommendations?**

352 A. Yes. I agree with the OAG that the extent to which ComEd can modify spending on
353 programs should be capped, as otherwise the Company would be able to essentially
354 implement a different Plan than the one being litigated in this docket. The OAG’s
355 proposed parameters are reasonable. I also agree with Staff’s recommendation that

356 ComEd include information about changes to the Plan in the reports the Company
357 files with the Commission.

358

359 **SPILOVER AND EVALUATOR DISCRETION**

360 **Q. What recommendations do other parties make related to spillover?**

361 A. The OAG agrees that spillover should be estimated when possible, but should not be
362 a precondition for the application of Net to Gross (“NTG”) ratios to programs. OAG
363 Ex. 1.0 at 40. The OAG supports deeming spillover if sound judgment or research
364 supports it, and if evaluation, measurement, and verification (“EMV”) results are not
365 available. *Id.* at 40. NRDC states that “there may be times or situations in which it
366 is appropriate to study either free ridership or spillover,” but not necessarily “both at
367 the same time or in the same study.” NRDC Ex. 1.0 at 26. NRDC believes it is more
368 appropriate to propose that “every NTG *factor* must reflect expected free ridership
369 and spillover effects,” rather than proposing that every study must address both. *Id.*
370 at 27. NRDC agrees with the OAG that the evaluators can recommend NTG factors
371 based on either evaluation results from Com Ed’s territory or findings from other
372 jurisdictions. *Id.* Staff makes similar, though perhaps more specific
373 recommendations. Staff recommend that the Commission

374 “direct the independent evaluators to make reasonable efforts to
375 calculate both free ridership rates and spillover rates while being
376 mindful of: (1) the costs of such evaluations, (2) the likely magnitudes
377 of spillover and free ridership rates within a program, and (3) the
378 significance of the program to the overall portfolio savings. Staff Ex.
379 2.0 at 4.

380

381

382 **Q. Do you agree with these recommendations?**

383 A. Yes. I agree with ComEd that spillover should be included in NTG estimates, but
384 agree with these other intervenors that spillover should not be a prerequisite for
385 NTG estimates to be applied to programs. As Staff illustrates, there may be
386 circumstances where evaluating spillover is expensive and the impact of including
387 spillover would be minimal. Staff Ex. 2.0 at 6-8. If the Commission adopts NRDC
388 and the OAG's proposal to use EMV results from other states to estimate spillover,
389 this would mean that NTG estimates could become more accurate while not
390 increasing the EMV budget. I recommend that the Commission adopt the
391 recommendations made by the OAG, NRDC, and Staff related to estimating
392 spillover.

393

394 **CONCLUSION**

395 **Q. What are your recommendations related to this Plan filing?**

396 A. The Commission should order ComEd to file a Revised Plan that adopts the
397 following changes:

- 398 • VO and smart devices programs should be included, and portions of the
399 education and outreach, R&D, and labor budgets should be moved to VO,
400 smart devices, and other programs;
- 401 • The 5% risk reduction strategy should be removed from the Plan;
- 402 • Company flexibility should be limited by the OAG and Staff's
403 recommendations; and
- 404 • Evaluators and the SAG should work together to include spillover estimates
405 in NTG calculations.

406

407 **Q. Does this conclude your direct testimony?**

408 A. Yes.

409