OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission
Oct 18 an, 2013

ORIGINAL

Original
(signature in blue

Jaleh Banaei
vs
Northern IL Gas Co. d/b/a Nicor Gas

Docket no. 13-0463

Complaintant Addition to Response to Motion for Dismissal

I can't understand Paul Padron offering, 2 days before my dead line of Oct. 10th, about CD of my Conversation w/ Nicor, 1½ month pass filing of his dismissal; he also mentioned he over night it, but didn't & I received it Oct. 12th, 13, it is obvious he didn't want me to have it before response, while saying he send it to me.

ILLINOIS COMMERCE COMMISSION
2013 OCT 18 A 11:27
CHIEF CLERK'S OFFICE

Proof is open in CD

a) only the 3rd agent on May 3rd (Kim) spoke smart that it is a few days after LIHP process your application & say approved we come & connect otherwise why should you pay $75, to us it is a sure deal this is what LIHP told me too, the prior 2 agents were just badgering me & drove me nuts that it can only be after we receive money from LIHP, I was connected on May 6th, it make sense too, a family can't be without gas for month for money he actually deposited. Exhibit F

b) My rent 2 calls on May 22nd is my frustration that LIHP pay past dues for gas to be connected not debt reduction & credit improvement, My 3rd (process day) they only told me I am approved Exhibit E, 5/20/13 amount determined Exhibit G, you always have your bill issue date same as reading, even if you use final bill excuse, why you didn't tell LIHP on 5/20/13, 5 days pass issue, 18

has reading $ 672 is new past due so $ 598 is not enough we can't connect. [Exhibit B] I couldn't say it myself either because unlike every other time, I received my bill so late (a week in mail), it seem more like playing that I keep having previous balance, not to be reinstated in computer, be in danger of physical disconnection.

c) On May 6th conversation was about paying whole balance of 240.18 by debit card, even after getting all the money Nicor didn't show up for 3 weeks, then only to physically disconnect me.

d) Nicor doesn't supply all the calls ("to say truth, the whole truth...") I had over 10 calls, when I am angry & very upset I talk less fluent, but I wasn't so repetetive, Nicor is a big company w/ big bah. They can cut, repeat ....

Conclusion

While Paul Padron constantly refers to affadavit of Kyra Mitchell (she is employee of Nicor, of course she talk supportive) I refer to documents, even according to this CD they provided to me, 3rd agent (Kim) on May 3rd is very proof of what I say, another proof is that May 22nd they claim of <u>self</u> restoration why not shutting gas off immediately, it is very dangerous according to themself [exhibit H]. If Nicor had anything about this great investigation, wouldn't they had presented some thing by now Resid. Talk. They wanted to get all the money & some times pass to make sure there is no big usage w/ big money like previous months, then retaliated w/ no regard for others live here too, only ICC agent put stop to game not payment on 6/27/13, they will keep turning lifes

upside down if they feel at the end, so what, all we pay is couple hundred!

Respectfully submitted,

J. Banaei

(JALEH BANAEI)

Plaintiff

To: Ms. Elizabeth A. Rolando, Chief Clerk
Illinois Commerce Commission
527 East Capitol Ave.
Springfield, IL 62701

OCT. 25th, 13

Docket no. 13-0463

I Jaleh Banaei under oath certify that on OCT. 18th, 2013 I dropped my responses, verification & notice of service in U.S. mail (in post office) for you & am very concern & upset you haven't received it as of today.

On same day I mailed copy of addition to response to Paul Padron (address below) but hand delivered this addition to Judge Riley office following Monday (OCT. 21st, 13) since I was going to City Hall for business, hand delivering is very secure.

Originally on OCT. 10th (my dead line) I didn't know I have to file w/ your office too, I assumed both office are same. so I mailed my response & service to him w/ copy to Paul Padron.

I am so embarrassed taking his time twice, apologize to both of you & why should I want some thing I care so much, get hurt so much go wrong & not do my best!

Respectfully submitted,

J. Banaei
JALEH BANAEI
(complainant)

John T. Riley, Administrative Judge
Illinois Commerce Commission
160 N. LaSalle St., Ste C-800
Chicago, IL 60601-3104

Paul A. Padron, Attorney for Nicor Gas
Chilton, Yambert & Porter LLP
2000 S. Batavia Ave., 2nd fl.
Geneva, IL 60134