

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 13-0588

ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
2013 OCT 21 P 527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): LAWANA SCOTT- RAY

Against (Utility name): _____

As to (Reason for complaint) INFLATED Billing Amount - need
Adjusting, Bills were higher with 1st meter
when 2nd meter was put in my Bills
went down. please look at the payments
made & the balance still owed. & it has not
even been a year yet.

in Chgo Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 4756 S. Drexel BLVD.

The service address that I am complaining about is _____ *

My home telephone is (708) 374-9793

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] SAME AS ABOVE

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Section 200.160 Informal Complaints Section 200.170 Formal Complaint

Section 200.320

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① 8-28-12 # 618.92 (1st meter)
- ② 9-27-12 # 247.19
- ③ Nov. 2012 # 1,057.00
- ④ 12-27-12 # 829.34
- ⑤ 1-14-2013 # 2,741.34
- ⑥ 2-1-2013 # 1,896.62
- ⑦ 4-3-13 # 1,863.95 (For April Billed) @ 806.16
- ⑧ 5/3/13 # 2,330.72 (ERM) 2013

Please Note Billing Amount w/need meter → present
Please clearly state what you want the Commission to do in this case: Rectify the problem. make adjustment on Billing Amounts. Bills Inflated.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-14-2013
(Month, day, year)

Complainant's Signature: Lawana Scott-Ray

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

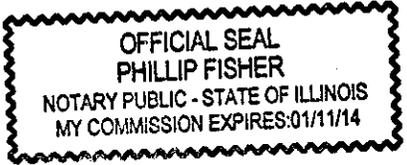
VERIFICATION

A notary public must witness the completion of this part of the form.

I, Lawana Scott-Ray, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Lawana Scott-Ray
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 10/15/13



Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.