

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 13-0583

ILLINOIS COMMERCE COMMISSION
2013 OCT 17 11:09 AM
CHIEF CLERK'S OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): MARK KREGG

Against (Utility name): COMMONWEALTH EDISON COMPANY

As to (Reason for complaint) FAILURE TO CORRECT AN ON-GOING PROBLEM OF LOST SERVICE, AND PROVIDING RELIABLE ELECTRIC SERVICE

in ROMEDEVILLE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 713 GENEVA AVE, ROMEDEVILLE, IL 60446

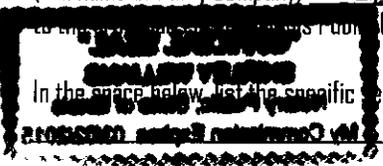
The service address that I am complaining about is 713 GENEVA AVE, ROMEDEVILLE, IL 60446

My home telephone is (630) 707-4611

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (630) 685-4232

My e-mail address is mkregg@ameritech.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON CO. (respondent) is a public utility and is subject to the Illinois Public Utilities Act.



In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

- EXACT SECTION UNKNOWN -

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

SEE ATTACHED

Please clearly state what you want the Commission to do in this case: NOTES IN PARAGRAPH 5 OF THE FORMAL COMPLAINT ADDENDUM

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. **Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.** If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10/16/13
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

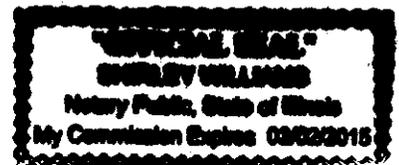
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, MARK C. KREGG, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) October 16, 2013

[Handwritten Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

FORMAL COMPLAINT - ICC # 2013-10244

- 1) Multiple power failures over the last 24 months, including 4 outages in 5 weeks this summer on 6/24/13, 8/5/13, 8/14/13, and 8/30/13.
- 2) This issue was presented to the ICC in the 1st week of September, 2013, and assigned Complaint # 2013-10565.
- 3) Filed by;
Mark C. Kregg
713 Geneva Avenue
Romeoville, IL 60446
mkregg@ameritech.net
630-707-4611
- 4) I wish to mediate in the Chicago area.
- 5) The relief requested is an immediate installation of a “reconnector” and remedial repair to the problem Feeder # J 1175, and the completion of the remedial tree trimming. I do not think that I should wait until April 2014 for this continuing problem to be corrected. This mediation is requested under Part 201 of the ICC Rules of Practice.

STATE OF ILLINOIS



ILLINOIS COMMERCE COMMISSION

September 17, 2013

Barbara Gregg
713 Geneva Avenue Street
Romeoville, IL 60446

RE: 2013-10565
Commonwealth Edison Company

Our office submitted an informal complaint on your behalf to the above listed company. The company sent us a response that indicates it was able to resolve your concern or that it provided you with a satisfactory explanation. I am sending you this letter to confirm that response, so please contact me if the issue has not been resolved or appropriately explained. You may reach me or leave a message for call-back at 1-800-524-0795 or 217-782-2024.

Sincerely,

A handwritten signature in cursive script that reads "Franklin Johnson".

Franklin Johnson
Consumer Services Division