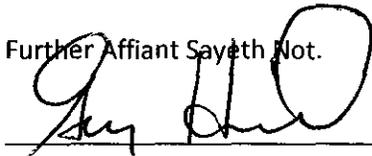


Petitioner Affidavit

I, Greg Hribal, being duly sworn upon oath, depose and state that I am Chairman of the Village of Westchester Telephone System Board and that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments and true and correct:

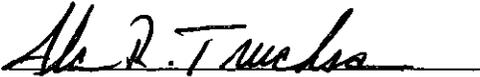
1. Letter of Intent, dates September 1<sup>st</sup>, 2013
2. Outline to application for provision of 911 Service
3. Narrative
4. List of system participants showing land area and estimated population. (Exhibit 3)
5. List of public agencies or public safety agencies adjacent to proposed system boundaries. (Exhibit 4)
6. The information contained on the agreements entered into between the PSAP and system participants and the authenticity of the signatures on the agreements. (Exhibits 8 & 9)
7. System will not be activated with a database error ratio greater than 1%.

Further Affiant Sayeth Not.

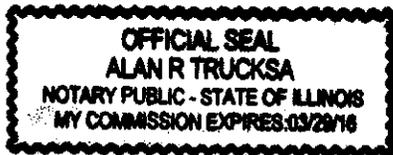


Affiant

Subscribed and sworn to before me this 27 day of September 2013



Notary Public

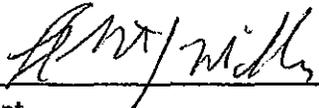


Telecommunications Carrier  
Affidavit

I, Robert Miller, being duly sworn upon oath, depose and state I am Customer Service Manager for AT&T that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments and true and correct:

1. AT&T will not activate the modified 9-1-1 system with database error ratio greater than 1%.

Further Affiant Sayeth Not

  
\_\_\_\_\_  
Affiant

Subscribed and sworn to before me this 26<sup>TH</sup> day of September, 2013.

  
Notary Public, Illinois



## 9-1-1 General Information

Current Date: September 1<sup>st</sup>, 2013

Proposed Operational Date: November 1<sup>st</sup>, 2013

Submitted by: Village of Westchester

Modification of an Existing System ---ICC Docket Number (89-0266)

Population served: 16,718

Total access lines: 12000

Total Land Area Covered in Square Miles: 3.7 square miles

PSAP 9-1-1 System Liaison to the Commission: (No Consultants)

Name: Donald Nielsen

Title: Executive Director

Street Address: 395 W. Lake Street

City, State, Zip Code: Elmhurst, Illinois, 60126

Telephone: (630) 903-2481

Alternate Phone Number: (630) 816-5511

## Communities Served

### Beach Park Fire Protection District

3233 North Lewis Avenue, Beach Park, Illinois 60087

### Bensenville Fire Protection District

500 S. York Road, Bensenville, Illinois, 60106

### Elk Grove Rural Fire Protection District

1415 E. Algonquin Road, Arlington Heights, Illinois, 60005

### Northlake Fire Department

118 E. Parkview Drive, Northlake, Illinois, 60164

### Leyden Fire Department

2600 N. Mannheim Road, Franklin Park, Illinois, 60131

### Stone Park Fire Department

1745 N. 35<sup>th</sup> Avenue, Stone Park, Illinois, 60165

### Stone Park Police Department

1629 N. Mannheim Road, Stone Park, Illinois, 60165

### Bellwood Police Department

3200 Washington Boulevard, Bellwood, Illinois, 60104

### Bellwood Fire Department

3200 Washington Boulevard, Bellwood, Illinois, 60104

### Franklin Park Fire Department

10001 Addison Avenue, Franklin Park, Illinois, 60131

### Franklin Park Police Department

9451 Belmont Avenue, Franklin Park, Illinois, 60131

### Melrose Park Police Department

1 N. Broadway, Melrose Park, Illinois, 60160

### Melrose Park Fire Department

3601 W. Lake Street, Melrose Park, Illinois, 60160

847-294-4400

### Narrative

The modification being requested herein is based upon the fact that the Village of Westchester is currently entered into a contractual agreement with NORCOMM Public Safety Communications, Inc. (hereafter as NORCOMM) to combine its existing E911 Public Safety Answering Point (hereafter as PSAP). The Village of Westchester is currently operating under the previously granted authority of the Illinois Commerce Commission, Docket number : 89-0266. The physical location of the NORCOMM dispatch facility is 2600 N. Mannheim Road, Franklin Park, Illinois 60131. Specifically, the NORCOMM dispatch facility is located in the first subterranean level of the Leyden Fire Protection Station. The dispatch center currently provides call handling and emergency communications or the following agencies:

#### Beach Park Fire Protection District

- Fire
- EMS

#### Village of Bellwood

- Police
- Fire
- EMS

#### Elk Grove Rural Fire Protection District

- Fire
- EMS

#### Village of Franklin Park

- Police
- Fire
- EMS

#### Village of Melrose Park

- Police
- Fire
- EMS

#### Leyden Fire Protection District

- Fire
- EMS

#### Northlake Fire Protection District

- Fire
- EMS

#### Stone Park Fire Department

- Police
- Fire
- EMS

The Village of Westchester ETSB will continue to maintain their control over any E911 surcharge money and is simply requesting to relocate the 9-1-1 center from the Village of Westchester building, located at 10300 Roosevelt Road, Westchester, Illinois. The costs of upgrading and repair to the Westchester 9-1-1 center made consolidation of 9-1-1 services advantageous to the Village of Westchester.

The primary change will be reflected at the current PSAP for the Village of Westchester. This PSAP will move from the existing location of 10300 Roosevelt Road, Westchester to the NORCOMM facility at 2600 N. Mannheim Road, Franklin Park

The NORCOMM facility was constructed in concert with the Leyden Fire Protection District station at the same location in 2005. The dispatch center is located completely below ground without visible advertisement as to its operation. The facility is secured from outside access by no less than two barriers at all times and is completely self sufficient from the Fire Station above. NORCOMM purchased all new equipment for the operation of the center with appropriate consolidations for rapid growth.

Improvements have also been added since its inception. The equipment purchased for this center includes, but is not limited to: premium ergonomic consoles, Motorola MCC5500 radio control systems, CML E911 selective router, Sentinel Instant recall recorders, DVD voice logging recorders, CIS CAD system, and a GPS controlled net clock. Prior to the institution of operations for the Village of Westchester, the NORCOMM dispatch facility has a total of nine (9) operator positions. Five (6) positions are currently staffed (24/7/365) by two Telecommunications Operators and a Supervisor. The inclusion of Westchester into the facility will result in Seven (7) positions staffed (24/7/365). This will result in additional operator positions to accommodate the addition of future member agencies.

The local exchange carrier (hereafter as LEC) for the Village of Westchester is AT&T. NORCOMM will continue to utilize the automatic number identification (ANI) and automatic location identification (ALI) from AT&T. The ANI/ALI database will also be supplied by the LEC and shall be updated on a daily basis. AT&T is currently providing services to the NORCOMM dispatch facility as a LEC. The services have been outlined in Exhibit 5 of this document.

The E911 system will provide police, fire, and emergency medical services for all of the residents and occupants of the Village of Westchester. Fire and emergency medical services will continue to be

provided by Westchester Fire Department. The existing master street and address guides (hereafter as MSAG) will continue to be utilized by NORCOMM. All residents and occupants within the boundaries of the Village of Westchester will have unfettered access to the E911 system.

The architecture of the E911 system will direct all calls to the NORCOMM facility that fall into the Selective Routing Tables for the Village of Westchester. This will include both wireless and wireline 9-1-1 trunk circuits. The current selective router for the Village of Westchester is located at the LEC facility in Elk Grove Village. NORCOMM will be the recipient of all requests for emergency services provided by the Westchester Park Police and Fire Department. The center is staffed 24 hours a day without exception. Call for emergency services will be process through a state of the art emergency call handling system, voice recording system, radio transmission system, and CAD resource system.

All operator positions at the NORCOMM facility have ANI/ALI capabilities. In addition, all positions have TTY services provided in the form of text messaging from the CML 9-1-1 controller. A supervisor may take over any call from their current operating position. This procedure is seamless to the calling party regardless of the communications method used (voice vs TTY). The entire center is located below grade and operates an independent electrical supply which will supply the facilities operations for not less than eight (8) hours without outside supply. In addition, the center has engaged two autonomous backup sources of electrical feed. Access to the center requires passing through a minimum of two electronically or key controlled security doors. The final access to the center is only granted by personnel within the center after visually verifying the individual's identity. No person may enter the facility without prior authorization. This includes visiting dignitaries and equipment vendors who are escorted at all times within the facility. No glass or other penetrations exist between the center and the outside. The ANI/ALI controller and all other infrastructure equipment are located in a locked room within a locked cage. Access to this room is restricted specifically to individually authorized technical personnel.

Telecommunications operators will enter the call information into a call management or CAD system. The CAD system will validate the caller/incident location and display recommended response units, prior calls at the location, known hazards, and any other appropriate information. The unit assignment will then be transmitted to the responding agencies via radio frequency, telecommunications unit, or mobile data terminal.

All adjacent agencies that border the geographical limitations of the Village of Westchester have been contacted about the proposed system. These agencies are listed within Exhibit 4 of this document.

NORCOMM will maintain the current ability to transfer any misdirected E911 calls to adjacent agencies through the use of a Flash Transfer system. This system will forward ANI/ALI information to the receiving agency. NORCOMM will gather critical information from the caller, including but not limited to call back information, prior to initiating the call transfer to ensure appropriate response is completed. Radio communications with adjacent agencies is also currently in place at the NORCOMM facility.

The Broadview PSAP (enhanced) will operate as the backup and overflow PSAP for the Village of Westchester 9-1-1 trunks. An existing agreement is already in place between Westchester and the Village of Broadview for this purpose. Emergency radio communications will continue to be provided from the NORCOMM center if it is able to do so. In the event radio communications are not able to continue from the NORCOMM facility, the Broadview communications center will provide backup services. The LEC has provided this architecture in Exhibit 5 of this document.

Upon transfer of 9-1-1 services from the Village of Westchester to NORCOMM, the existing communications center located at the Westchester Police Department will no longer be in service.

All Telecommunications Operations providing Police services at NORCOMM are trained and certified by ICJIS in the operation of the LEADS/NCIC systems. Proof of certification is retained on file with the LEADS Agency Coordinator at NORCOMM and at the NORCOMM corporate headquarters. Operations training is provided to each Telecommunications Operator via in house training, APCO, NENA, and other courses that meet or exceed the standards as defined within the Illinois Administrative Code Section 83 Part 725. Proof of training is retained on file with the Director of Communications.

The NORCOMM Standard Operating Guideline (SOG) document states that callbox failures will result in the immediate transportation of a Telecommunications Operator to the LEC Central Office or other point of call reception.

Public education in the proper use of E911 will continue to be provided by the member agencies. In addition, NORCOMM may provide supplemental resources to inform the public in the proper use of E911. This may include, but is not limited to, public service announcements printed materials, newsletters, public speaking engagements, and public notices.

# **NORCOMM**

---

**PUBLIC SAFETY COMMUNICATIONS, INC.**

---

**EMERGENCY DISPATCH SERVICES CONTRACT**

**FOR THE**

**VILLAGE OF WESTCHESTER**

## **CONTRACT FOR EMERGENCY DISPATCH SERVICES**

This Contract is made on the last day signed below between the Village of Westchester (hereinafter referred to as the Village), an Illinois municipal corporation, and NORCOMM Public Safety Communications, Inc. (hereinafter referred to as "NORCOMM"), an Illinois corporation.

**WHEREAS**, NORCOMM is in the business of furnishing personnel and equipment for police, fire and emergency medical dispatch services; and

**WHEREAS**, the Village of Westchester operates a 9-1-1 dispatch service organized and operating in Cook County, Illinois; and

**WHEREAS**, the residents of the Village of Westchester are provided emergency services by the Village of Westchester police, fire and public safety departments;

**WHEREAS**, the Village of Westchester wishes to obtain necessary equipment and NORCOMM's services for 9-1-1 emergency dispatch services, and NORCOMM wishes to provide such equipment and services;

**NOW, THEREFORE**, in consideration of the foregoing recitals and the mutual covenants and promises hereinafter set forth, the parties agree as follows:

### **ARTICLE I. CONTRACT TERM**

The Effective Date of this Agreement is November 1st, 2013. This Agreement shall continue for a three-year term, with November 1st, 2013 through October 31st, 2014 designated as Year 1; November 1st, 2014 through October 31st, 2015 designated as Year 2, and November 1st, 2015 through October 31st, 2016 designated as Year 3.

**ARTICLE II: NORCOMM'S DUTIES AT NORCOMM'S 9-1-1 CENTER**

NORCOMM will provide telecommunicators and supervision to adequately provide the 9-1-1 dispatch service for the Village of Westchester. NORCOMM will provide an assigned director and telecommunicators to provide 24-hour, 7-day, 365-day per year coverage. All telecommunicators provided by NORCOMM will be LEADS certified in accordance with 20 IL Adm Code Sec 1240 et seq., and NORCOMM will at all times provide a minimum of two Emergency Medical Dispatchers who are certified pursuant to 210 ILCS 50/3.70.

- 2.1 NORCOMM will answer all calls for service for the Village that are directed to NORCOMM via the following telephone circuits: 9-1-1 ESN Telephone Circuits and 708-343-2131, 708-343-2132, 708-343-2133, and 708-345-2121. Additionally, NORCOMM shall answer dedicated "Ring Down" Circuits that are routed from the Westchester Police Department and Westchester Fire Department to NORCOMM as well as non-emergency lines that are directed from the Village of Westchester "Phone Tree" that are directed for a request for dispatch.
- 2.2 NORCOMM will provide service through radio equipment capable of transmitting on the following frequencies currently being used by the Village: Net 17A (470.4125 receive, 473.4125 transmit PL 192.8), NET 17B (470.8250 receive, 473.825 transmit PL192.8) for back-up purposes only , Bellwood Band 3 (154.8225 receive and 159.4125 transmit DPL 351), Division XX Local (154.37 Transmit and Receive), ITERN (154.265 Transmit and Receive), and ISPERN (155.475 Receive Only).
- 2.3 NORCOMM will provide a "TTY" or "TDD" capable machine for the hearing impaired at the Dispatch Center for the receipt of request for service received by this type of device. The device supplied by NORCOMM will meet or exceed specification mandated by the Americans with Disabilities Act.
- 2.6 NORCOMM shall record via an audio recording device all telephone and radio frequencies 24 hours of every day during the term of the Contract. These recordings shall be generated in accordance with Illinois law and

shall be kept by NORCOMM for a minimum of 30 days after the call is received. NORCOMM will not dispose of, destroy or record over, any record requesting the Village's service unless at least 30 days have passed since NORCOMM received the call. All records shall be accessible to the Village at all times upon request from the Village designee.

- 2.7 NORCOMM shall establish a "Board of Advisors" ("Board") to assist in the coordination of the overall function of the Dispatch Center and NORCOMM's provision of communication services. This Board shall not have any voting rights within NORCOMM but shall serve in an advisory capacity on issues, which concern communications, and dispatching. NORCOMM will adhere to all of the operational practices and procedures required by the Board. The Board shall consist of police and fire chiefs whose departments utilize NORCOMM for primary dispatch. "Primary Dispatch" shall mean the receiving, prioritization, alerting and record keeping of all requests for services by that department. NORCOMM shall provide a representative who shall act as a liaison between the Village and NORCOMM.
- 2.8 NORCOMM shall direct, guide and control the activities of staff in accordance with procedures established by agreement of the parties, as outlined in Exhibit A. Standard Operating Guidelines (SOG) and General Orders (GO) are subject to revision. New SOG's or GO's or any revisions to existing SOG's or GO's will be reviewed at the bi-monthly Police and Fire Administration Meeting which are held at the NORCOMM 9-1-1 Center.
- 2.9 During the term of this Contract, NORCOMM shall maintain, in full force and effect, insurance policies written on an incurred loss basis, being of the kind and with the limits designated below and making the Village an additional insured party.
- a. **Workers Compensation Insurance.** NORCOMM shall purchase, and upon request shall provide evidence that it has secured workers' compensation insurance for its employees in amounts required by state law.

- b. **Professional Liability Insurance.** NORCOMM shall purchase, and upon request shall provide evidence that it has secured, for itself and its employees, comprehensive professional liability insurance with a minimum combined single limit of \$1,000,000 (one million dollars), and additional aggregate coverage of at least \$6,000,000 (six million dollars).
- c. **General Liability.** NORCOMM shall purchase, and upon request shall provide evidence that it has secured coverage of at least \$6,000,000 (six million dollars).

All insurance companies issuing policies required herein, shall certify to the Village that such policies have been issued with the Village listed as an additional insured party and are in force. Further, the insurance policies shall not be materially changed, canceled or annulled except upon thirty (30) days prior written notice to the Village.

- 2.10 NORCOMM agrees that it shall, as soon as practicable, give to Village written notice of any claim against it that is related to the services to be performed under this Agreement. In addition, if NORCOMM is aware of any act or omission in the course of performing its duties under this Agreement that might reasonably be expected to be the basis of a claim or suit against NORCOMM or the Village, NORCOMM shall give written notice to the Village as soon as practicable.

### **ARTICLE III. VILLAGE'S DUTIES**

#### **3.1 Cost of Services**

- 1. The Village will pay NORCOMM a non-refundable one-time buy-in fee of \$ 90,000.00, payable in two installments within the first year of the agreement. The total cost of the buy-in is \$100,000.00 with NORCOMM providing the first \$10,000.00 to be applied to the one-time start-up costs referenced in section 3.7.
- 2. The Village will compensate NORCOMM for providing communication services for Year 1 in the amount of \$477,349.00.

The twelve monthly payments of \$39,779.08 are due on the 10<sup>th</sup> of each month of Year 1.

3. The Village will compensate NORCOMM for providing communication services for Year 2 in the amount of \$491,669.00. The twelve monthly payments of \$40,972.42 are due on the 10<sup>th</sup> of each month of Year 2.
4. The Village will compensate NORCOMM for providing communication services for Year 3 in the amount of \$506,419.00. The twelve monthly payments of \$42,201.58 are due on the 10<sup>th</sup> of each month of Year 3.
5. In addition, if alarm board monitoring is required, NORCOMM will charge \$14 per account, per month.

3.2. In the event that there is any increase in the cost of major equipment or software related to this contract for the period after year one of the contract, the Village shall pay their fair share of the actual cost of such increase in addition to the fees quoted in the preceding paragraph.

Equipment is defined as follows: any equipment that Village demands be added to the 9-1-1 Center; any major hardware or software upgrades or total replacement to or of the existing CML 9-1-1 Telephone System, MCC5500 Radio System, CAD system, or Uninterrupted Power Supply Systems; any upgrades or replacements to computer servers used to operate the aforementioned systems; any new hardware or software needing to be purchased or replaced due to "end of life notices" issued by manufacturers of the aforementioned systems.

- 3.3. Village shall provide NORCOMM with an updated copy of the Village's MSAG (Master Street Address Guide) database on an annual basis or more often if necessary. This information is necessary to help maximize the accuracy of NORCOMM's Computer Aided Dispatch software. The Village agrees to hold NORCOMM harmless for any and all claims or

damages arising from the Village's failure to provide information or from inaccurate or outdated information in the Master Street Address Guide.

- 3.4. The Village shall comply with and file any reports required by 83 IL. ADC. 725.220(c) and/or by 50 ILCS 750/14 and 50 ILCS 750/15 of the Emergency Telephone Systems Act.
- 3.5. The Village shall continue to maintain and pay for any circuits that are currently used for dispatch purposes, and for transferring of circuits or acquisition of new circuits needed to accommodate the move to the NORCOMM 9-1-1 Center.
- 3.6. The Village of Westchester will be responsible for all necessary fees for the development of an API (Application Protocol Interface) in the event it is needed to interface NORCOMM's CAD system (CIS to the Police and Fire Department's Records Management System and Mobile Data Terminal System). The API requires that the Police and Fire Departments' current software vendors work with NORCOMM's CAD vendor, Computer Information Systems. The API is contingent upon NORCOMM's CAD vendor, Computer Information Systems, Inc and Village's CAD vendor working cooperatively and sharing proprietary information to make the API function.
- 3.7. The Village of Westchester will be responsible for one-time start-up costs of service, including equipment and components needed to provide dispatch services to the Village of Westchester from the NORCOMM 9-1-1 Center. NORCOMM has agreed to contribute up to \$10,000.00 (total) towards the Village's one-time start-up costs, which will be deducted from the one-time buy in fee reflected in 3.1.1. NORCOMM will provide consulting services to the Village, at no additional costs, to help the Village procure and install the infrastructure needed to connect to the NORCOMM 9-1-1 Center.

Such start-up costs shall include but may not be limited to the following:

- a) Any migration studies
- b) Circuit transfers and/or new circuits
- c) Expansion modules to the Center's 9-1-1 Phone System
- d) Expansion modules to the Center's Nice/Dictaphone Phone and Radio Recording System
- e) Microwave backhaul systems

**ARTICLE IV: NORCOMM'S REPRESENTATIONS AND WARRANTIES:**

- 4.1 NORCOMM, in the delivery of communication services, and in the use and occupancy of its assets and properties wherever located, and in the provision of any services by it, is, and has been, in compliance with all applicable federal, state, local or other governmental laws or ordinances, foreign or domestic (including, but not limited to Federal Communications Regulations, and all laws affecting Civil Rights including the Illinois Human Rights Act requirement regarding sexual harassment policies and the Americans with Disabilities Act) and any order, rule or regulation of any federal, state, local or other governmental agency or body, foreign, or domestic.
- 4.2 NORCOMM represents and warrants that it is a corporation which is duly organized, validly existing and in good standing under the laws of the State of Illinois with power and authority to conduct its business as currently conducted and as contemplated by this Contract.
- 4.3 All necessary corporate, regulatory, or other similar action has been taken to authorize and empower NORCOMM to execute, deliver and perform this Contract.

**ARTICLE V: VILLAGE'S REPRESENTATIONS AND WARRANTIES**

- 5.1 The Village represents and warrants that it is a body politic and corporate which is an Illinois municipal corporation, duly organized, validly existing and in good standing under the laws of the State of Illinois with power and

authority to conduct its business as currently conducted and as contemplated by this Contract.

- 5.2 All necessary corporate, regulatory, or other similar action has been taken to authorize and empower the Village to execute, deliver and perform this Contract.
- 5.3 This Contract constitutes a valid, legal and binding obligation of the Village and to the extent permissible by law is enforceable against it in bankruptcy, insolvency, reorganization, moratorium and other laws affecting the enforcement of creditors' rights generally and to general principles of equity, regardless of whether such enforcement is considered in a proceeding in equity or at law.

**ARTICLE VI. HOLD HARMLESS:**

- 6.1 Each party agrees to indemnify, defend, and hold harmless the other party, as well as the other party's agents and employees, from all claims, demands, causes of action, suits, damages, liabilities, costs, liens, fines, penalties, interest, expenses, or demands including without limitation, reasonable attorneys' fees and litigation costs incurred by the party seeking indemnification, arising in connection with any negligent action or failure to act by the indemnifying party, its officers, agents or employees, in connection with the performance of this Contract.

**ARTICLE VII. TERMINATION**

- 7.1 NORCOMM may terminate this agreement upon thirty (30) days' notice for nonpayment of amounts due under this agreement.
- 7.2 This agreement will automatically renew for additional one year terms at a price that will increase by six percent per year until a new agreement is negotiated unless either party provides 180 day written notice of cancellation prior to the expiration date of the contract to the other party.

- 7.3 Upon the violation of a material term of this Agreement by either party, the party claiming such violation shall provide the other party with written notice of the violation and an opportunity to cure the violation within the 30-day period following the provision of notice. If the party receiving notice does not cure the violation to the reasonable satisfaction of the other party during the 30-day cure period, the party claiming violation may terminate this Agreement upon written notice.
- 7.4 At any time after three (3) years from the effective date of this Contract, the Contract is terminable at the will of either party upon one hundred eighty (180) days' prior written notice.
- 7.5 Continuation of service: In the event this Agreement is terminated under any provision of this Article, NORCOMM will continue to provide the Village with communication services as set forth in Article II for a one hundred-eighty (180) day period after termination, or until a replacement service provider is located and under contract, whichever is first.

**ARTICLE VIII. GENERAL PROVISIONS:**

- 8.1 All amendments and modifications to this Agreement shall be in writing and shall be mutually agreed to by both parties.
- 8.2 Except as limited elsewhere in this Agreement, this Agreement shall be binding upon and inure to the benefit of the Village and NORCOMM and their respective successors, assigns, agents, licensees, and representatives.
- 8.3 All notices and other communications in connection with this Agreement shall be in writing, and any notice or other communication hereunder shall be deemed delivered to the addressee thereof when delivered in person at the address set forth below, or six business days after deposit thereof in any main or branch United States post office, certified or registered mail, return receipt requested, postage prepaid, properly addressed to the parties, respectively, as follows.

All notices to NORCOMM hereunder shall be directed to:

Donald J. Nielsen, RPL  
Executive Director  
NORCOMM Public Safety Communications, Inc.  
2600 N. Mannheim Rd  
Franklin Park, IL 60131  
Fax: 630-903-2881  
[dnielsen@NORCOMM911.com](mailto:dnielsen@NORCOMM911.com)

All notices to the Village of Westchester hereunder shall be directed to:

Sam Pulia, Village President  
Village of Westchester  
10300 W Roosevelt Road  
Westchester, IL 60154

- 8.5 The Village shall take all actions necessary to effectuate this contract.
- 8.6 Either party may delay or forgo enforcing any of its rights or remedies under this agreement without losing or waiving them.
- 8.7 If any part of this Agreement shall be held to be invalid or unenforceable under applicable law, such part shall be ineffective to the extent of such invalidity or unenforceability only, without in any way affecting the remaining parts of this Agreement.
- 8.8 This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois. No provision of this Agreement shall be applied or construed in a manner inconsistent with applicable Federal and State Laws and Regulations.

8.9 It is the explicit intent of the parties hereto that no person or entity other than the parties hereto, except assignees where permitted by this Agreement, is or shall be entitled to bring any action to enforce any provision of this Agreement against either of the parties hereto.

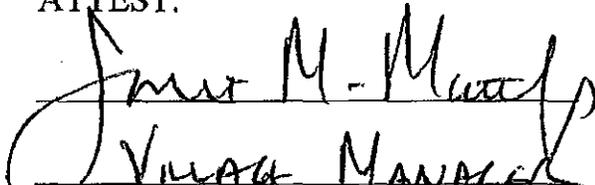
IN WITNESS, the parties hereto have caused this Contract to be executed by the properly authorized officials of the date and year first written.



VILLAGE OF WESTCHESTER

Village President  
TITLE

ATTEST:

  
Village Manager  
TITLE

NORCOMM PUBLIC SAFETY COMMUNICATIONS, INC.

Executive Director  
TITLE

ATTEST:

  
DEPUTY DIRECTOR  
TITLE

Exhibit 3  
System Participants

**Bellwood Police Department**

3200 Washington Blvd, Bellwood, IL 60104

708-547-3545

Population 20535

Land area 2.4 sq miles

Dispatch-yes

**Bellwood Fire Department**

3200 Washington Blvd, Bellwood, IL 60104

708-547-3545

Population 20535

Land area 2.4 sq miles

Dispatch-yes

**Beach Park Fire Protection District**

3233 North Lewis Avenue, Beach Park, Illinois 60087

847-662-2642

Population 10072

Land area 6.4 sq miles

Dispatch-yes

**Bensenville Fire Protection District**

500 S. York Road, Bensenville, Illinois, 60106

630-350-3441

Population 20703

Land area – 5.62 sq miles

Dispatch-yes

**Elk Grove Rural Fire Protection District**

1415 E. Algonquin Road, Arlington Heights, Illinois, 60005

847-364-4236

Population 12500

Land Area 2.5 sq miles

Dispatch-yes

**Franklin Park Fire Department**

10001 W. Addison Street, Franklin Park, Illinois 60131

847-678-2400

Population 18415

Land Area 4.77 sq miles

Dispatch-yes

**Franklin Park Police Department**

9456 W. Belmont Avenue, Franklin Park, Illinois, 60131

847-671-8200

Population 18415

Land Area 4.77 Square miles

Dispatch-yes

**Northlake Fire Department**

118 E. Parkview Drive, Northlake, Illinois, 60164

708-343-8700

Population 11878

Land area 3.0 sq miles

Dispatch-yes

**Northlake Police Department**

55 E. North Avenue, Northlake, Illinois, 60164

708-343-8700

Population 11878

Land area 3.0 sq miles

**Leyden Fire Department**

2600 N. Mannheim Road, Franklin Park, Illinois, 60131

847-455-0180

Population 29861

Land Area 10.1 sq miles

Dispatch-yes

**Melrose Park Police Department**

1 N. Broadway, Melrose Park, Illinois, 60160

708-344-8409

Land area 5.0 sq miles

Dispatch-yes

Melrose Park Fire Department  
3601 W. Lake Street, Melrose Park, Illinois, 60160  
708-344-1210  
Land area 5.0 sq miles  
Dispatch-yes

Stone Park Fire Department  
1745 N. 35<sup>th</sup> Avenue, Stone Park, Illinois, 60165  
708-450-3217  
Population 5127  
Land Area 0.3 sq miles  
Dispatch-yes

Stone Park Police Department  
1629 N. Mannheim, Stone Park, Illinois, 60165  
708-450-3215  
Population 5127  
Land Area 0.3 sq miles

Zion Police Department  
2101 Salem Road, Zion, Illinois, 60099  
847-872-8000  
Population 22866  
Land area 8.2 sq miles

Cook County Sheriff Department  
9511 W. Harrison, Des Plaines, Illinois, 60016  
847-294-4744

Illinois State Police  
9511 W. Harrison, Des Plaines, Illinois, 60016  
847-294-4400

Westchester Fire Department  
10240 Roosevelt Road, Westchester, Illinois, 60154  
708-345-0433  
Population 16718  
Land Area 3.77 sq miles

Westchester Police Department  
10300 Roosevelt Road, Westchester, Illinois, 60154  
708-345-0600  
Population 16718  
Land Area 3.77 sq miles

Exhibit 4  
Adjacent Agency List

Broadview Police Department  
2350 S. 25<sup>th</sup> Avenue, Broadview, Illinois, 60155  
708-345-6550

Hillside Police Department  
425 N. Hillside Avenue, Hillside, Illinois, 60162  
708-449-6133

Cook County ETSB  
9511 W. Harrison, Des Plaines, Illinois, 60016  
847-294-4744

Schiller Park Police  
9526 Irving Park Road, Schiller Park, Illinois, 60176  
847-678-4794

River Grove Police  
2601 North Thatcher Avenue, River Grove, Illinois, 60171  
708-453-9539

Melrose Park Police Department  
1 N. Broadway, Melrose Park, Illinois, 60160  
708-344-8409

Northlake Police Department  
55 E. North Avenue, Northlake, Illinois, 60164  
708-343-8700

Chicago Police Department  
3510 S. Michigan Avenue, Chicago, Illinois, 60653  
312-745-6100

Bensenville Police Department  
100 N. Church Road, Bensenville, Illinois, 60106  
630-350-3455

Illinois State Police  
9511 W. Harrison, Des Plaines, Illinois, 60016

**NORCOMM PSAP**  
**Bellwood**  
**Franklin Park**  
**Melrose Park**  
**Westchester**



**BELLWOOD DSO**

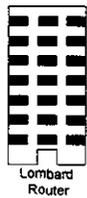
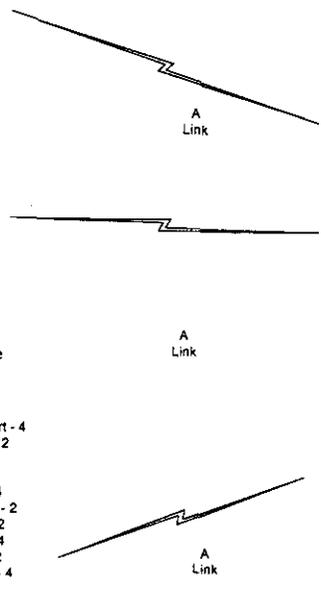
- AT&T - 8
- AT&T/Teleport - 4
- Cbeyond - 2
- Cimco - 2
- Focal - 8
- Frontier - 4
- Global Com - 2
- Mpower - 2
- McLeod - 4
- Paetec - 2
- WorldCom - 4
- XO - 2

**HILLSIDE DSO**

- AT&T - 8
- AT&T/Teleport - 4
- Cbeyond - 2
- Cimco - 2
- Focal - 8
- Frontier - 4
- Global Com - 2
- Mpower - 2
- McLeod - 4
- Paetec - 2
- WorldCom - 4
- XO - 2

**Bensenville DSO**

- AT&T - 8
- AT&T/Teleport - 4
- Cbeyond - 2
- Cimco - 2
- Focal - 8
- Frontier - 4
- Global Com - 2
- Mpower - 2
- McLeod - 4
- Paetec - 2
- WorldCom - 4
- XO - 2



9-1-1 Trunks  
8 Links

(11) Wireline Trunks  
 7EMNC151543 7EMNC151544  
 7EMNC169422  
 7UGXR109027 Make Busy  
 7EMNC130056 7EMNC130161  
 7EMNC137635 7EMNC146224  
 7EMNC155166  
 EMXS.158334 EMXS.158341 NEW

5CSNC055812 Make Busy  
 7EMNC101957 7EMNC112538  
 7EMNC115291  
 7UGXR077888 Make Busy  
 /EMNC0022951 /EMNCG3/US/  
 EMXS.158400 EXMS.158453 NEW  
 7EMNC TBD  
 5CSNC022230 Make Busy

(3) Wireline Trunks  
 7EMNC101957 7EMNC112538  
 7EMNC115291  
 7UGXR 077888 Make Busy



River Grove

Bloomington FD Backup

