

Illinois Commerce Commission Public Utility Complaint Form



Complainant Information

Full Name: Lael Miller

Street Address: 120 Barrington Ave

Alternate Location:

City: East Dundee

State: Illinois

Zip Code: 60118

Home Phone: 847-915-0052

Day-Time Phone: 847-915-0052

E-Mail Address: lmill@eastdundee.net

Complaint Information

Have you been in contact with the Utility?

Yes, I have contacted the utility.

Complaint Type: Electric

Company Name: Commonwealth Edison

Company Account Number:

Please provide the details of your complaint or state your opinion:

I am the current Mayor of East Dundee Illinois. A company that is looking to locate in our Village, Insurance Auto Auctions, has an interest in building a facility here. In order to do so, they need to access the property through a Commonwealth Edison easement. In May of 2012 Illinois Auto Auctions filed the necessary paperwork with Commonwealth Edison regarding an easement. The timeframe for response according to ComEd was 6-8 weeks. The paperwork went through several offices, and then has ground to a halt. The previous Mayor of Barrington Hills, an opponent of the project, has stated that he has used his leverage to slow down or stop the project by having ComEd delay granting the necessary easement access. We, as the Village of East Dundee, as well as Insurance Auto Auctions, have attempted to find out why ComEd has not approved or rejected the grant of easement access in well over a year. Nobody at ComEd will tell us what the status of the request is, or where it is. As a public utility service, I find it appalling that Commonwealth Edison will not provide the necessary information to us, a municipality in Illinois, and that there is even such talk regarding delaying this for purely political reasons. I am willing to file a formal complaint regarding this matter. The impact of Commonwealth Edison's lack of service, response, and transparency is costing my Village revenue we need on a daily basis to provide services to our residents. Please contact me at 847-915-0052 at your earliest convenience. Lael Miller, President, Village of East Dundee, Illinois