

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 13-0568

ORIGINAL

AMS

Regarding a complaint by (Person making the complaint): Nick AL-farah / GREAT STEAK + POIAT Ce.

Against (Utility name): ComEd

As to (Reason for complaint) We were being charged for the wrong meter from June 2010 until December 2012.

in Chicago Illinois.

CHIEF CLERK'S OFFICE
OCT -7 10:30
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 8520 S. Cicero Ave Burbank, IL 60459

The service address that I am complaining about is 500 W. Madison St Lobby 9 Chicago, IL 60661

My home telephone is (708) 479-0278

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 204-3266

My e-mail address is nickgsfb@sbglobal.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) ComEd an Exelon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
200.150 and 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please see attached sheet.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: September 25, 2013 Complainant's Signature: Nick Alfarah
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

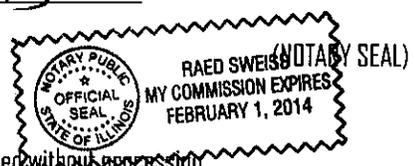
A notary public must witness the completion of this part of the form.

I, Nick Alfarah, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

X Nick Alfarah
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 9/25/2013

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Great Steak & Potato Co.

500 W Madison

Chicago, IL 60661

Informal Complaint # 2013-08092

1. Paid for the wrong meter from June 2010- December 2012 for \$36,114.62.
2. In 2012, I found out I was paying for the wrong meter. I contacted ComEd to make the correction. They came in February 2013 and verified that I was paying for the wrong meter.
3. On August 2013, they finally adjusted my bill, but they were only able to go back and make the adjustment for the last two years from August 2013.

I am asking for refund of \$8986.49. This is difference between the actual usages and the amount we paid from June 2010 – July 2011.