

JZ 1.02 Please provide a list of States, including Illinois, in which the Applicant or any of its affiliates provides or has provided Local Exchange Telecommunications Service (or Wireline Service) to end user customers. For each State and each separate operating entity, please report:

- i. The numbers of Local Exchange Telecommunications Service related complaints lodged against the provider in each month for which the provider has been authorized to provide Local ETC;

**CONFIDENTIAL**

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