OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 13-0525

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Jennifer L. Enge

Against (Utility name): Common Wealth Edison Company

As to (Reason for complaint) Utility company is trying to make me pay years of back payments to them and I am not responsible for payments, because I was not living at the address during those years.

in Chicago Illinois.

CHIEF CLERK'S OFFICE
2013 SEP 16 P 2:48
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 719 Spruce, Hammond, Indiana 46324

The service address that I am complaining about is 1901 W Pryor Ave Apt #5, Chicago Illinois 60643

My home telephone is [773] 946-1384

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 946-1384

My e-mail address is jenniferenge@yahoo.com I will accept documents by electronic means (e-mail) ☑ Yes ☐ No

(Full name of utility company) Common Wealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL Administrative code part 200.890 (b)

83-IL Administrative code part 200.[redacted]170 (A-E)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☑ Yes ☐ No

Has your complaint filed with that office been closed? ☑ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On December 15, 2012, I applied for services with commonWealth Edison at 1981 W Pryor Ave Apt 5, Chicago IL 60643.
2. At this time I was taking over my mothers apartment due to financial difficulties and personal circumstances.
3. When I applied for service, everything was approved for services. The service representative did not advise me that there was an oustanding balance already

Please clearly state what you want the Commission to do in this case:

I want all back payments and charges to be cleared off my account, so I don't have to pay

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. ***Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.*** If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: September 10, 2013 (Month, day, year) Complainant's Signature: Jennifer L. Enge

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Jennifer L, Enge, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Jennifer L. Enge
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) September 10, 2013.

Signature, Notary Public, ~~Illinois~~ Indiana

NOTARY SEAL
AMANDA SALINAS
NOTARY PUBLIC
STATE OF INDIANA
MY COMMISSION EXPIRES MAY 22, 2020

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Icc207/07

4. I recieved a first month bill, which I included in this package. The amount was only for 228.18 $.
5. After that one bill I start recieving outrageous bills for thousands of dollars. When I asked Why, they told me that they were Back dating the bill for years before, where services were used but no one was claiming the bill.
6. I told them that I was not responsible for those years of back dating, because I did not live there. They told me public records Showed that I did.
7. I have proof that I was not staying there at that address during those years that they are trying to charge me for.
8. They sent the bill to collections with a total of $ 8,714.56, which I also Included a copy of in this package.
9. All I want is for all back charges, cleared off my account, because I don't feel as if I am reliable for those charges.

Jennifer Enge
Jennifer Enge
9/10/13