

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

For Commission Use Only:
Case: 13-0523

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Louis F. Parker

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) Changing my energy supplier from ComEd
To First Energy Solutions

in Aurora Illinois.

CHIEF CLERK'S OFFICE
2013 SEP 13 1P 1:16
ILLINOIS COMMERCE
COMMISSION
2013

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 279 CARRIAGE HILL DRIVE, AURORA, IL 60506

The service address that I am complaining about is 279 CARRIAGE HILL DRIVE, AURORA, IL 60506

My home telephone is [630] 896-2301

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [630] 896-2301

My e-mail address is oboet4t@gmail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

PUA - ARTICLE 16

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In December 2012 HIKO systems slammed my FIRST ENERGY account
2. I cancelled HIKO in January 2013 and requested return to FIRST ENERGY
3. ComEd denied my request. When (in February 2013) I reappplied, ComEd asked me to resubmit the FIRST ENERGY enrollment.
4. I resubmitted without effect and filed complaint 2013-04057 in April and FIRST ENERGY re-enrolled me on 4/19/13 - and again on 6/10/13! ComEd refuses to acknowledge enrollment (and doesn't inform FIRST ENERGY). FIRST ENERGY has worked this to executive level.

Please clearly state what you want the Commission to do in this case:

Change my energy supplier from ComEd To FIRST ENERGY.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9/10/2013
(Month, day, year)

Complainant's Signature: Louis E. Parker

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, LOUIS E. PARKER, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Louis E. Parker
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Sept 10, 2013

Margaret Jane Miller
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.