

December 26, 2012

Kina Lovett
269 Flintridge Dr.
Rockford, IL

Re: Account 36457-83092

I recently received an inquiry from the Illinois Commerce Commission regarding your electric service at 269 Flintridge Dr., Rockford, IL 61107 regarding a bill explanation. This letter serves as resolution to your inquiry.

Our records indicated that your account had been over estimated from 7/18/12 to 11/14/12.

Our records indicates that 2,965 kWh were used from 7/18/12 to 11/14/12 based on regular company readings obtained on 7/18/12 (reading 47236) and regular company reading obtained 11/14/12 (reading 50201).

Time Period	Delivery Service kWh originally billed	Delivery Service kWh re-billed
7/18/12 to 8/15/12	1,741 kWh (\$60.50)	699 kWh (\$33.73)
8/15/12 to 9/14/12	1,459 kWh (\$53.12)	746 kWh (\$34.87)
9/14/12 to 10/15/12	619 kWh (\$31.61)	773 kWh (\$35.56)
10/15/12 to 11/14/12		Bill for 747 kWh (not re-billed) based on actual reading

I believe you are a budget bill with your electric supplier Ambit Northeast LLC, as each month it appears they billed you for 1,362.34 kWh. I recommend that you contact Ambit Northeast LLC if you have questions regarding your electric supply charges.

The deferred payment defaulted on your account 11/28/12. Our records indicated we issued you a bill on October 19, 2012 for \$112.19; this bill was due 11/12/2012. We received a payment on 12/4/12 for \$131.00, causing your payment plan to default.

I reviewed the account and find the delivery charges (ComEd's portion of the bill) were billed correctly. I have attached a copy of an activity statement for you to review.

Your account is eligible for a new deferred payment arrangement (interest free), as a result of the estimated bills. **Simply contact our customer service center at 1-800-334-7661 to establish the payment arrangement.**

Sincerely,
Fred Thornton
ComEd
Customer Relations
Office: 630-684-3370

OFFICIAL FILE

I.C.C. DOCKET NO. 13-0130
 Complainant _____ Exhibit No. 2
 Witness Jamans Dewalt
 Date 8/8/13 Reporter _____

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