

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 13-0473

ILLINOIS COMMERCE COMMISSION
2013 AUG 13 AM 11:18

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by CHIEF CLERK'S OFFICE (Person making the complaint): Karen McCoy

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) tampering fee (fraud) com ed has put a tampering fee on my bill stating I have to pay that amount. I am not an electrician know nothing about meters. I believe its not an error on their part these charges have been put on intentionally in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 3612 S. Prairie 2nd Flr Chgo IL 60653

The service address that I am complaining about is 3612 S. Prairie Chgo, IL 60653

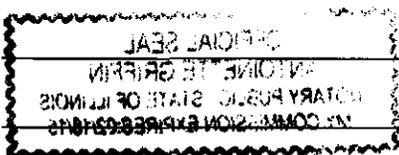
My home telephone is (713) 708 8375

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 465-2908

My e-mail address is McCoyK59@qyah.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No KM

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

my Electricity was shut off for non payment & didnt have money to pay was told if I send in medical statement because my son who resides with me have a medical condition which requires electricity for his nebulizer machine upon me doing so it approved my services will be turned back on which they were some time later shortly after I received a letter or call not exactly sure however was told I have to pay a tampering fee in the amount of \$281.00

Please clearly state what you want the Commission to do in this case:

Investigate com ed for fraud remove tampering fee if possible I want to fight charges in court.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 8-9-2013
(Month, day, year)

Complainant's Signature: Karen McCoy

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Karen McCoy, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Karen McCoy
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) August 9, 2013

Antoinette Griffin
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.