

MICHAEL EFFIONG

ACCOUNT SUMMARY

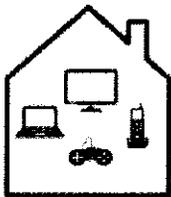
ACCOUNT NUMBER: 309-829-2999-042211-5
PIN NUMBER: 4914

CONTACTING US
• Visit: Frontier.com
• Call: 877-462-8188

Billing Date 7/13/13
Due Date 8/06/13
Amount of Last Bill 863.68
Payments Received Thru 7/13/13 .00
Balance Before Current Charges 863.68
Current Charges 87.60
TOTAL AMOUNT DUE \$951.28

Introducing Frontier Secure Equipment Protection Plans!

1 in 3 consumers will experience equipment failure during the life expectancy of their TVs or computers*



Imagine how you would feel if you accidentally dropped your tablet and cracked the screen?
What would you do if your favorite gaming system or computer crashed?
With Frontier Secure Equipment Protection Plans, you get the coverage you need—regardless of the brand or age of your eligible equipment.

- You'll get:
- Coverage for a variety of equipment: desktop computers, laptops, tablets, flat-panel TVs and more
 - Quick turnaround time for claims and only one number to call
 - No contracts to keep up with or receipts to track down
- New Equipment Protection Plans starting as low as \$9.99 per month.

frontiersecure

Call **1.855.631.8157** or visit **Frontier.com/Secure** today.



2 3 5 11



1398 S. Woodland Blvd. Suite B, Deland, FL 32720

PAYMENT STUB

Total Amount Due \$951.28

Date Due 8/06/13

Account Number 309-829-2999-042211-5

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ _____

To change your billing address, call 1-800-921-8101

----- manifest line -----



MICHAEL EFFIONG
1204 SEMINARY AVE
BLOOMINGTON, IL 61701

CRITICAL FILE

ILL C.G. DOCKET NO. 13-0091

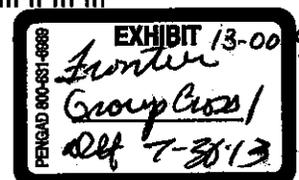
Group Cross Exhibit No. 1

837085309829299904221100000863680000951285

Witness _____

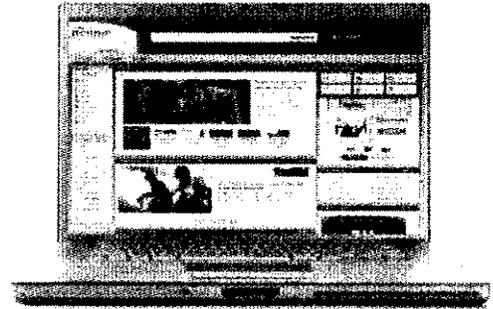
Date 7-30-13 *Signature*

FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550



DON'T FORGET TO MAKE FRONTIER YAHOO! YOUR HOMEPAGE!

- Stay up to date with the latest in news, sports and entertainment
- Preview new messages from your Frontier Yahoo! Mail account
- Get all your favorite stuff, all in one place



Check out <http://frontier.my.yahoo.com/> and make Frontier Yahoo! your home page.

For Billing and Service Questions, Call 877-462-8188, 7am-9pm Monday-Friday and 8am-6pm Saturday-Sunday, or visit www.Frontier.com.

HOW TO PAY YOUR BILL

Pay online, by phone, by mail or at any Authorized Payment Location. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, which could be transacted as early as the day your check is received. You can also set up recurring electronic payments to streamline your bill payment. Visit Frontier.com for payment locations and more information.

PAST DUE BALANCE

You are responsible for all legitimate, undisputed charges on your bill. If your payments are not made on time, your service may be interrupted and you may have to pay a reconnection charge to restore service. Continued nonpayment of undisputed charges (incl. 900 and long distance charges) may result in collection action and a referral to credit reporting agencies, which may affect your credit rating.

LATE PAYMENT and RETURNED CHECK FEES

A fee may be charged for payments received after the due date or for a check that is returned by the bank for any reason.

IMPORTANT CONSUMER MESSAGES

- This bill may contain charges for additional services purchased from companies other than Frontier. Such charges appear in a separate section of this bill along with the name of the service provider. Be certain that you are only being charged for services you authorized. You can call Frontier or the service provider's representative at the toll-free numbers provided in this bill with any questions about charges. You do not have to pay Frontier for disputed third party charges and Frontier will not pursue collections or adverse credit reports for such charges. If you want only charges from Frontier on your bill, call us to ask for a block on your account at no charge to you.
- Visit Frontier.com/terms, Frontier.com/tariffs or call customer service for information on Frontier's applicable tariffs or price lists and other important Terms, Conditions and Policies related to your Local, Long Distance, High Speed Internet and/or TV service, including limitations of liability and early termination fees (Frontier.com/etf).

Hard of Hearing, Deaf, Blind, Vision and/or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.

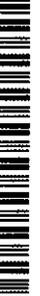


MICHAEL EFFIONG

FRONTIER MONTHLY SERVICE CHARGES FROM 7/13/13 to 8/12/13	
Frontier Digital Phone Essentials	40.00
Frontier High Speed Internet Max	28.38
TumTiki (tumtiki.com) FREE	.00
TOTAL MONTHLY SERVICE CHARGES	68.38
OTHER SERVICE CHARGES AND CREDITS	
Carrier Cost Recovery Surcharge	.99
TOTAL OTHER SERVICE CHARGES AND CREDITS	.99
TAXES AND OTHER CHARGES	
Federal Taxes and Charges*	11.00
State Taxes and Other Charges*	7.23
TOTAL TAXES AND OTHER CHARGES	18.23
TOTAL	87.60

Detail of Taxes and Other Charges on Pg.4 >

*Includes Basic Charges





MICHAEL EFFIONG

DETAIL OF TAXES AND OTHER CHARGES

DETAIL OF FEDERAL TAXES AND CHARGES*

Frontier	
Federal Tax	.26
Access Recovery Chrg-Res	1.00
Federal Subscriber Line Charge - Res	6.50
Federal USF Recovery Charge	1.13
Frontier Com of America	
FTR Long Distance - Federal USF Surcharge	2.11
TOTAL FEDERAL TAXES AND CHARGES	11.00

DETAIL OF STATE TAXES AND OTHER CHARGES*

Frontier	
IL State Public Utilities Tax	.03
IL Telecom Relay Service and Equipment	.09
Bloomington Telecom Tax	1.88
IL Infrastructure Maint Fee	.28
IL E911 Surcharge - McLean	1.25
IL State Excise Tax	3.70
Illinois Universal Service Fund	.48
Frontier Com of America	
Bloomington Telecom Tax	.14CR
IL Infrastructure Maint Fee	.02CR
IL State Excise Tax	.28CR
Illinois Universal Service Fund	.04CR
TOTAL STATE TAXES AND OTHER CHARGES	7.23

TOTAL TAXES AND OTHER CHARGES 18.23

*Includes Basic Charges

DETAIL OF OTHER SERVICES CHARGES AND CREDITS

MEASURED CALL DETAIL for 309/829-2999

RES UNLIMITED LMS

Type of Call	Number of Calls	Additional Minutes	Charge
Dial Day	87		.00
Dial Evening			.00
Dial Night	12	1	.00
	Less Allowance for 30 Days		.00

Subtotal .00

IMPORTANT CUSTOMER INFORMATION

Please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay \$790.38.

Effective with your next bill, your residential line rate will increase by \$2.00 per month. Customers who subscribe to Frontier Digital Phone Service or who are in a current contract are not affected by this change. It's a good time to upgrade to a bundle. Please contact Customer Service for current offers and promotional information.

Due to a recent FCC Order, effective in July, you may notice an increase on your Access Recovery Charge of up to \$0.50 per line. The Order requires Frontier to reduce certain charges to other telecommunications providers and allows Frontier to recover a portion of these reductions through this increase. This revenue will help Frontier continue to invest in the network, enabling us to provide the continued reliability and quality services you have come to expect.



ACCOUNT SUMMARY

ACCOUNT NUMBER: 309-829-2999-042211-5
PIN NUMBER: 4914

CONTACTING US
• Visit: Frontier.com
• Call: 877-462-8188

Billing Date 6/13/13
Due Date 7/08/13
Amount of Last Bill 776.65
Payments Received Thru 6/13/13 .00
Balance Before Current Charges 776.65
Current Charges 87.03
TOTAL AMOUNT DUE **\$863.68**

Hurry! Expires June 30

Limited Time to Sign Up for Our
Personal Security Ultimate Bundle

NEW LOW PRICE! **\$22.50**/per month*

BUNDLE INCLUDES:



Computer Security - Virus scanning and spyware/malware/trojan horse detection and elimination for up to 3 computers.



Backup & Sharing - Unlimited backup for up to 3 profiles or computers. Easy, remote access to all photos, music and other files.

24/7/365



Premium Tech Support - Unlimited access to 100% U.S.-based tech support for computer troubleshooting and device software.



Identity Protection - Unlimited professional consultation during or after an incident including best practice tips, plus credit information analysis and investigation of potentially fraudulent activity.

CALL 1.877.442.2807 OR VISIT FRONTIER.COM TODAY!



*Offer applies to the Personal Security Ultimate Bundle only. The price is \$22.50 per month with one year agreement. Monthly payments for 12 months. A device access device and setup not included. If you're not satisfied, we'll refund you. Service will be always available on-line. Basic services, minimum system requirements, additional fees and conditions apply. Must be 18 years or older to make a purchase.

2/11



1398 S. Woodland Blvd. Suite B, Deland, FL 32720

----- manifest line -----



MICHAEL EFFIONG
1204 SEMINARY AVE
BLOOMINGTON, IL 61701-1586

PAYMENT STUB

Total Amount Due **\$863.68**

Date Due 7/08/13

Account Number 309-829-2999-042211-5

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ _____

To change your billing address, call 1-800-921-8101

FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550



43708309829299904221100000863685

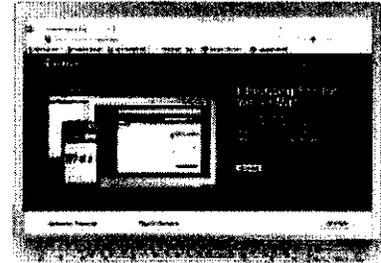


INTRODUCING A NEW, FREE EMAIL SERVICE FROM FRONTIER!

Frontier and Yahoo have partnered to provide you a faster, safer and easier way to use email.

- Say **NO to SPAM!** With Frontier Mail, you're protected!
- Send large files (up to 50 files or 20-30 photos) in a **single** email.
- Unlimited storage so you can keep your photos as long as you want.
- Preview your Frontier Mail from every Yahoo themed web page (e.g. Yahoo News, Sports, etc.).

Learn more at: frontier.com/FrontierYahoo



1.800.239.4430

CALL NOW TO GET YOUR FREE
FRONTIER EMAIL ACCOUNT TODAY!

© 2012 Frontier Communications Corporation

For Billing and Service Questions, Call 877-462-8188, 7am-9pm Monday-Friday and 8am-6pm Saturday-Sunday, or visit www.Frontier.com.

HOW TO PAY YOUR BILL

Pay online, by phone, by mail or at any Authorized Payment Location. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, which could be transacted as early as the day your check is received. You can also set up recurring electronic payments to streamline your bill payment. Visit Frontier.com for payment locations and more information.

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IMPORTANT CONSUMER MESSAGES

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· Visit Frontier.com/terms, Frontier.com/tariffs or call customer service for information on Frontier's applicable tariffs or price lists and other important Terms, Conditions and Policies related to your Local, Long Distance, High Speed Internet and/or TV service, including limitations of liability and early termination fees (Frontier.com/etf).

Hard of Hearing, Deaf, Blind, Vision and/or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.



MICHAEL EFFIONG

FRONTIER MONTHLY SERVICE CHARGES FROM 6/13/13 to 7/12/13

Frontier Digital Phone Essentials	40.00
Frontier High Speed Internet Max	28.38
TumTiki (tumtiki.com) FREE	.00
TOTAL MONTHLY SERVICE CHARGES	68.38

OTHER SERVICE CHARGES AND CREDITS

Carrier Cost Recovery Surcharge	.99
TOTAL OTHER SERVICE CHARGES AND CREDITS	.99

TAXES AND OTHER CHARGES

Federal Taxes and Charges*	10.50
State Taxes and Other Charges*	7.16
TOTAL TAXES AND OTHER CHARGES	17.66

TOTAL 87.03

Detail of Taxes and Other Charges on Pg.4 >

*Includes Basic Charges



DETAIL OF TAXES AND OTHER CHARGES

DETAIL OF FEDERAL TAXES AND CHARGES*

Frontier	
Federal Tax	.25
Federal Subscriber Line Charge - Res	7.00
Federal USF Recovery Charge	1.09
Frontier Com of America	
FTR Long Distance - Federal USF Surcharge	2.16
TOTAL FEDERAL TAXES AND CHARGES	10.50

DETAIL OF STATE TAXES AND OTHER CHARGES*

Frontier	
IL State Public Utilities Tax	.03
IL Telecom Relay Service and Equipment	.09
Bloomington Telecom Tax	1.86
IL Infrastructure Maint Fee	.27
IL E911 Surcharge - McLean	1.25
IL State Excise Tax	3.67
Illinois Universal Service Fund	.47
Frontier Com of America	
Bloomington Telecom Tax	.14CR
IL Infrastructure Maint Fee	.02CR
IL State Excise Tax	.28CR
Illinois Universal Service Fund	.04CR
TOTAL STATE TAXES AND OTHER CHARGES	7.16

TOTAL TAXES AND OTHER CHARGES 17.66

*Includes Basic Charges

DETAIL OF OTHER SERVICES CHARGES AND CREDITS
MEASURED CALL DETAIL for 309/829-2999
RES UNLIMITED LMS

Type of Call	Number of Calls	Additional Minutes	Charge
Dial Day	56	1	.00
Dial Evening			.00
Dial Night	10		.00
		Less Allowance for 31 Days	.00
Subtotal			.00

IMPORTANT CUSTOMER INFORMATION

Please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay \$731.16.

Effective June 1, 2013, the Illinois Commerce Commission has increased the Illinois Telecommunications Access Corporation line charge. The new charge is reflected on this bill.

Effective June 1, 2013, the Illinois Universal Service Fund Assessment (IUSFA) will increase from .5358% to .9079%. The IUSFA supports affordable local telephone service in rural, high-cost areas.



ACCOUNT SUMMARY

ACCOUNT NUMBER: 309-829-2999-042211-5
PIN NUMBER: 4914

CONTACTING US
• Visit: Frontier.com
• Call: 877-462-8188

Billing Date 5/13/13
Due Date 6/06/13
Amount of Last Bill 689.99
Payments Received Thru 5/13/13 .00
Balance Before Current Charges 689.99
Current Charges 86.66
TOTAL AMOUNT DUE **\$776.65**

Hurry! Expires June 30

Limited Time to Sign Up for Our
Personal Security Ultimate Bundle

NEW LOW PRICE! \$22.50/per month*

BUNDLE INCLUDES:

-  **Computer Security** - Virus scanning and spyware/malware/ Trojan horse detection and elimination for up to 3 computers.
-  **Backup & Sharing** - Unlimited backup for up to 3 profiles or computers. Easy remote access to all photos, music and other files.
-  **24/7/365 Premium Tech Support** - Unlimited access to 100% U.S.-based tech support for computer troubleshooting and device software.
-  **Identity Protection** - Unlimited professional consultation during or after an incident including best practice tips, plus credit information analysis and investigation of potentially fraudulent activity.

CALL 1.877.442.2807 OR VISIT FRONTIER.COM TODAY!

frontiersecure™



*Offer applies to our Personal Security Ultimate Bundle offers. Requires a 12 month agreement and carries a 15 day money back guarantee. If not met, service will be discontinued and charges not refunded. Frontier does not warrant that the service will be always available or uninterrupted. Taxes, surcharges, minimum system requirements and other terms and conditions apply. Must be 18 years or older for credit monitoring.



1398 S. Woodland Blvd. Suite B, Deland, FL 32720

----- manifest line -----

|||||
MICHAEL EFFIONG
1204 SEMINARY AVE
BLOOMINGTON, IL 61701-1586

PAYMENT STUB

Total Amount Due **\$776.65**

Date Due 6/06/13

Account Number 309-829-2999-042211-5

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ _____

To change your billing address, call 1-800-921-8101

FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550



33708309829299904221100000776655

DETAIL OF TAXES AND OTHER CHARGES

DETAIL OF FEDERAL TAXES AND CHARGES*

Frontier	
Federal Tax	.24
Federal Subscriber Line Charge - Res	7.00
Federal USF Recovery Charge	1.09
Frontier Com of America	
FTR Long Distance - Federal USF Surcharge	2.01
TOTAL FEDERAL TAXES AND CHARGES	10.34

DETAIL OF STATE TAXES AND OTHER CHARGES*

Frontier	
IL State Public Utilities Tax	.03
IL Telecom Relay Service and Equipment	.06
Bloomington Telecom Tax	1.86
IL Infrastructure Maint Fee	.27
IL E911 Surcharge - McLean	1.25
IL State Excise Tax	3.66
Illinois Universal Service Fund	.28
Frontier Com of America	
Bloomington Telecom Tax	.14CR
IL Infrastructure Maint Fee	.02CR
IL State Excise Tax	.28CR
Illinois Universal Service Fund	.02CR
TOTAL STATE TAXES AND OTHER CHARGES	6.95

TOTAL TAXES AND OTHER CHARGES 17.29

*Includes Basic Charges

DETAIL OF OTHER SERVICES CHARGES AND CREDITS

MEASURED CALL DETAIL for 309/829-2999

RES UNLIMITED LMS

Type of Call	Number of Calls	Additional Minutes	Charge
Dial Day	51	3	.00
Dial Evening			.00
Dial Night	11	2	.00
	Less Allowance for 30 Days		.00
Subtotal			.00

IMPORTANT CUSTOMER INFORMATION

Please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay \$672.51.

Effective with this bill, a \$0.99 monthly Carrier Cost Recovery Charge will apply to customers who subscribe to Frontier Online and Long Distance for long distance service. This charge will help Frontier Online and Long Distance recover various costs, including costs the company incurs in the administration of the Universal Service Fund, the national fund for Telecommunications Relay Service, regulatory filing expenses and compliance items.

As a reminder, Frontier's unlimited phone plans exclude data/internet usage, and will be billed at a rate of \$.10 cents per minute. In order to avoid this additional cost, Frontier offers a variety of Internet services that have no long distance costs associated with them. Please call 1-800-921-8101 Residential or 1-800-921-8102 Business for more information.





MICHAEL EFFIONG

FRONTIER MONTHLY SERVICE CHARGES FROM 5/13/13 to 6/12/13

Frontier Digital Phone Essentials	40.00
Frontier High Speed Internet Max	28.38
TumTiki (tumtiki.com) FREE	.00
TOTAL MONTHLY SERVICE CHARGES	68.38

OTHER SERVICE CHARGES AND CREDITS

Carrier Cost Recovery Surcharge	.99
TOTAL OTHER SERVICE CHARGES AND CREDITS	.99

TAXES AND OTHER CHARGES

Federal Taxes and Charges*	10.34
State Taxes and Other Charges*	6.95
TOTAL TAXES AND OTHER CHARGES	17.29

TOTAL 86.66

Detail of Taxes and Other Charges on Pg. 4 >

*Includes Basic Charges





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- Send large files (up to 50 files or 20-30 photos) in a **single** email.
- Unlimited storage so you can keep your photos as long as you want.
- Preview your Frontier Mail from every Yahoo themed web page (e.g. Yahoo News, Sports, etc.).

Learn more at: frontier.com/FrontierYahoo



1.800.239.4430

CALL NOW TO GET YOUR FREE FRONTIER EMAIL ACCOUNT TODAY!

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Hard of Hearing, Deaf, Blind, Vision and/or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.

MICHAEL PUKKA

ACCOUNT SUMMARY

ACCOUNT NUMBER: 309-661-8000-041311-5
PIN NUMBER: 8064

CONTACTING US
• Visit: Frontier.com
• Call: 877-462-8188

Billing Date	7/13/13
Due Date	8/06/13
Amount of Last Bill	685.30
Payments Received Thru 7/13/13	.00
Balance Before Current Charges	685.30
Current Charges	73.60
TOTAL AMOUNT DUE	\$758.90

Introducing Frontier Secure Equipment Protection Plans!

1 in 3 consumers will experience equipment failure during the life expectancy of their TVs or computers*



Imagine how you would feel if you accidentally dropped your tablet and cracked the screen. What would you do if your favorite gaming system or computer crashed? With Frontier Secure Equipment Protection Plans, you get the coverage you need—regardless of the brand or age of your eligible equipment.

- You'll get:
- Coverage for a variety of equipment: desktop computers, laptops, tablets, flat-panel TVs and more
 - Quick turnaround time for claims and only one number to call
 - No contracts to keep up with or receipts to track down
- New Equipment Protection Plans starting as low as \$9.99 per month.

frontiersecure

Call **1.855.631.8157** or visit: Frontier.com/Secure today.

Frontier Secure Equipment Protection Plans are available for purchase on select equipment. Coverage is provided by Frontier Equipment Protection, Inc. (FEP). FEP is a licensed insurance company. Coverage is subject to terms, conditions, exclusions and limitations. Coverage is not available in all states. © 2013 Frontier Communications. All rights reserved.

2 3 5 11



1398 S. Woodland Blvd. Suite B, Deland, FL 32720

----- manifest line -----



MICHAEL PUKKA
2422 E WASHINGTON ST STE 104
BLOOMINGTON, IL 61704-1611

PAYMENT STUB

Total Amount Due **\$758.90**

Date Due **8/06/13**

Account Number **309-661-8000-041311-5**

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ _____

To change your billing address, call 1-800-921-8101

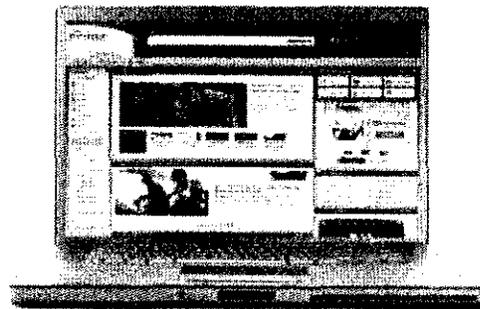
FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550



188054309661800004131100000685300000758905

DON'T FORGET TO MAKE FRONTIER YAHOO! YOUR HOMEPAGE!

- Stay up to date with the latest in news, sports and entertainment
- Preview new messages from your Frontier Yahoo! Mail account
- Get all your favorite stuff, all in one place



Check out <http://frontier.my.yahoo.com/> and make Frontier Yahoo! your home page.

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- Visit Frontier.com/terms, Frontier.com/tariffs or call customer service for information on Frontier's applicable tariffs or price lists and other important Terms, Conditions and Policies related to your Local, Long Distance, High Speed Internet and/or TV service, including limitations of liability and early termination fees (Frontier.com/etf).

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MICHAEL PUKKA

FRONTIER MONTHLY SERVICE CHARGES FROM 7/13/13 to 8/12/13

Frontier Digital Phone Essentials	40.00
Frontier High Speed Internet Max	29.38
TumTiki (tumtiki.com) FREE	.00
TOTAL MONTHLY SERVICE CHARGES	69.38

OTHER SERVICE CHARGES AND CREDITS

Carrier Cost Recovery Surcharge	.99
Conversion Customer Credit	15.00CR
TOTAL OTHER SERVICE CHARGES AND CREDITS	14.01CR

TAXES AND OTHER CHARGES

Federal Taxes and Charges*	11.00
State Taxes and Other Charges*	7.23
TOTAL TAXES AND OTHER CHARGES	18.23

TOTAL 73.60

Detail of Taxes and Other Charges on Pg.4 >

*Includes Basic Charges



DETAIL OF TAXES AND OTHER CHARGES

DETAIL OF FEDERAL TAXES AND CHARGES*

Frontier	
Federal Tax	.26
Access Recovery Chrg-Res	1.00
Federal Subscriber Line Charge - Res	6.50
Federal USF Recovery Charge	1.13
Frontier Com of America	
FTR Long Distance - Federal USF Surcharge	2.11
TOTAL FEDERAL TAXES AND CHARGES	11.00

DETAIL OF STATE TAXES AND OTHER CHARGES*

Frontier	
IL State Public Utilities Tax	.03
IL Telecom Relay Service and Equipment	.09
Bloomington Telecom Tax	1.88
IL Infrastructure Maint Fee	.28
IL E911 Surcharge - McLean	1.25
IL State Excise Tax	3.70
Illinois Universal Service Fund	.48
Frontier Com of America	
Bloomington Telecom Tax	.14CR
IL Infrastructure Maint Fee	.02CR
IL State Excise Tax	.28CR
Illinois Universal Service Fund	.04CR
TOTAL STATE TAXES AND OTHER CHARGES	7.23

TOTAL TAXES AND OTHER CHARGES 18.23

*Includes Basic Charges

DETAIL OF OTHER SERVICES CHARGES AND CREDITS

MEASURED CALL DETAIL for 309/661-8000

RES UNLIMITED LMS

Type of Call	Number of Calls	Additional Minutes	Charge
Dial Day	71	179	.00
Dial Evening			.00
Dial Night	3	5	.00
	Less Allowance for 30 Days		.00

Subtotal .00

Detail of Frontier LD Charges

Charges and Credits for 309/661-8000

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge
E	1 JUN 11	6:18P	1.0	DE	ROCHESTER NY (585)615-0150	.00 M
E	2 JUN 11	7:13P	40.0	DE	ROCHESTER NY (585)615-0150	.00 M
E	3 JUN 13	5:51P	1.0	DE	ROCHESTER NY (585)615-0150	.00 M
E	4 JUN 14	7:14P	1.0	DE	CHAMPAURBN IL (217)552-9599	.00 M
E	5 JUN 17	3:11P	6.0	DD	AUSTIN TX (512)973-8825	.00 M
E	6 JUN 17	3:19P	9.0	DD	AUSTIN TX (512)837-0447	.00 M
E	7 JUN 20	2:39P	6.0	DD	NAPERVILLE IL (630)696-1130	.00 M
E	8 JUN 20	5:19P	10.0	DE	NAPERVILLE IL (630)696-1130	.00 M
E	9 JUN 21	6:41P	1.0	DE	MARENGO IL (815)572-4481	.00 M
E	10 JUN 25	3:06P	1.0	DD	NAPERVILLE IL (630)696-1130	.00 M
E	11 JUN 25	5:31P	2.0	DE	IRVING TX (972)273-0140	.00 M
E	12 JUN 27	2:53P	1.0	DD	CHAMPAURBN IL (217)714-5454	.00 M
E	13 JUN 27	7:13P	1.0	DE	HOUSTON TX (832)301-5752	.00 M
E	14 JUN 30	5:35P	2.0	DN	HOUSTON TX (832)667-8271	.00 M
E	15 JUL 03	3:18P	19.0	DD	YONKERS NY (914)509-0029	.00 M
E	16 JUL 03	5:07P	2.0	DE	LAFAYETTE IN (765)430-2510	.00 M
E	17 JUL 05	8:10P	35.0	DE	AUSTIN TX (512)785-1125	.00 M
E	18 JUL 05	9:02P	3.0	DE	ATLANTA NW GA (770)947-0970	.00 M
E	19 JUL 06	4:00P	1.0	DN	AUSTIN TX (512)587-6446	.00 M
E	20 JUL 06	4:03P	1.0	DN	AUSTIN TX (512)731-6467	.00 M
E	21 JUL 06	4:11P	1.0	DN	HOUSTON TX (832)667-8221	.00 M
E	22 JUL 06	4:53P	1.0	DN	AUSTIN TX (512)731-6467	.00 M

IMPORTANT CUSTOMER INFORMATION

Please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay \$673.93.

Effective with your next bill, your residential line rate will increase by \$2.00 per month. Customers who subscribe to Frontier Digital Phone Service or who are in a current contract are not affected by this change. It's a good time to upgrade to a bundle. Please contact Customer Service for current offers and promotional information.

Due to a recent FCC Order, effective in July, you may notice an increase on your Access Recovery Charge of up to \$0.50 per line. The Order requires Frontier to reduce certain charges to other telecommunications providers and allows Frontier to recover a portion of these reductions through this increase. This revenue will help Frontier continue to invest in the network, enabling us to provide the continued reliability and quality services you have come to expect.

ACCOUNT SUMMARY

ACCOUNT NUMBER: 309-661-8000-041311-5
PIN NUMBER: 8064

CONTACTING US
• Visit: Frontier.com
• Call: 877-462-8188

Billing Date 6/13/13
Due Date 7/08/13
Amount of Last Bill 612.27
Payments Received Thru 6/13/13 .00
Balance Before Current Charges 612.27
Current Charges 73.03
TOTAL AMOUNT DUE **\$685.30**

Hurry! Expires June 30

Limited Time to Sign Up for Our
Personal Security Ultimate Bundle

NEW LOW PRICE! **\$22.50**/per month*

BUNDLE INCLUDES:



Computer Security - Virus scanning and spyware/malware/trojan horse detection and elimination for up to 3 computers



Backup & Sharing - Unlimited backup for up to 3 profiles or computers. Easy remote access to all photos, music and other files.

24/7/365



Premium Tech Support - Unlimited access to 100% U.S.-based tech support for computer troubleshooting and device/software.



Identity Protection - Unlimited professional consultation during or after an incident including best practice tips, plus credit information analysis and investigation of potentially fraudulent activity.

CALL 1.877.442.2807 OR VISIT FRONTIER.COM TODAY!



*Offer applies to our Personal Security Ultimate Bundle users. The price is 12 month commitment and includes 30-day money back guarantee. Offer not available in some states. Frontier does not warrant that the service will be always available or conform to local laws and regulations. See our terms and conditions apply. Must be 18 years of age for valid billing.

2/11



1398 S. Woodland Blvd. Suite B, Deland, FL 32720

PAYMENT STUB

Total Amount Due **\$685.30**

Date Due 7/08/13

Account Number 309-661-8000-041311-5

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ _____

To change your billing address, call 1-800-921-8101

----- manifest line -----



MICHAEL PUKKA
2422 E WASHINGTON ST STE 104
BLOOMINGTON, IL 61704-1611

FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550



88805309661800004131100000685305



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Frontier and Yahoo have partnered to provide you a faster, safer and easier way to use email.

- **Say NO to SPAM!** With Frontier Mail, you're protected!
- Send large files (up to 50 files or 20-30 photos) in a **single** email.
- Unlimited storage so you can keep your photos as long as you want.
- Preview your Frontier Mail from every Yahoo themed web page (e.g. Yahoo News, Sports, etc.).

Learn more at: frontier.com/FrontierYahoo



1.800.239.4430
CALL NOW TO GET YOUR FREE
FRONTIER EMAIL ACCOUNT TODAY!

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For Billing and Service Questions, Call 877-462-8188, 7am-9pm Monday-Friday and 8am-6pm Saturday-Sunday, or visit www.Frontier.com.

HOW TO PAY YOUR BILL

Pay online, by phone, by mail or at any Authorized Payment Location. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, which could be transacted as early as the day your check is received. You can also set up recurring electronic payments to streamline your bill payment. Visit Frontier.com for payment locations and more information.

PAST DUE BALANCE

You are responsible for all legitimate, undisputed charges on your bill. If your payments are not made on time, your service may be interrupted and you may have to pay a reconnection charge to restore service. Continued nonpayment of undisputed charges (incl. 900 and long distance charges) may result in collection action and a referral to credit reporting agencies, which may affect your credit rating.

LATE PAYMENT and RETURNED CHECK FEES

A fee may be charged for payments received after the due date or for a check that is returned by the bank for any reason.

IMPORTANT CONSUMER MESSAGES

- This bill may contain charges for additional services purchased from companies other than Frontier. Such charges appear in a separate section of this bill along with the name of the service provider. Be certain that you are only being charged for services you authorized. You can call Frontier or the service provider's representative at the toll-free numbers provided in this bill with any questions about charges. You do not have to pay Frontier for disputed third party charges and Frontier will not pursue collections or adverse credit reports for such charges. If you want only charges from Frontier on your bill, call us to ask for a block on your account at no charge to you.
- Visit Frontier.com/terms, Frontier.com/tariffs or call customer service for information on Frontier's applicable tariffs or price lists and other important Terms, Conditions and Policies related to your Local, Long Distance, High Speed Internet and/or TV service, including limitations of liability and early termination fees (Frontier.com/etf).

Hard of Hearing, Deaf, Blind, Vision and/or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.



MICHAEL PUKKA

FRONTIER MONTHLY SERVICE CHARGES FROM 6/13/13 to 7/12/13

Frontier Digital Phone Essentials	40.00
Frontier High Speed Internet Max	29.38
TumTiki (tumtiki.com) FREE	.00
TOTAL MONTHLY SERVICE CHARGES	69.38

OTHER SERVICE CHARGES AND CREDITS

Carrier Cost Recovery Surcharge	.99
Conversion Customer Credit	15.00CR
TOTAL OTHER SERVICE CHARGES AND CREDITS	14.01CR

TAXES AND OTHER CHARGES

Federal Taxes and Charges*	10.50
State Taxes and Other Charges*	7.16
TOTAL TAXES AND OTHER CHARGES	17.66

TOTAL 73.03

Detail of Taxes and Other Charges on Pg.4 >

*Includes Basic Charges



DETAIL OF TAXES AND OTHER CHARGES

DETAIL OF FEDERAL TAXES AND CHARGES*

Frontier	
Federal Tax	.25
Federal Subscriber Line Charge - Res	7.00
Federal USF Recovery Charge	1.09
Frontier Com of America	
FTR Long Distance - Federal USF Surcharge	2.16
TOTAL FEDERAL TAXES AND CHARGES	10.50

DETAIL OF STATE TAXES AND OTHER CHARGES*

Frontier	
IL State Public Utilities Tax	.03
IL Telecom Relay Service and Equipment	.09
Bloomington Telecom Tax	1.86
IL Infrastructure Maint Fee	.27
IL E911 Surcharge - McLean	1.25
IL State Excise Tax	3.67
Illinois Universal Service Fund	.47
Frontier Com of America	
Bloomington Telecom Tax	.14CR
IL Infrastructure Maint Fee	.02CR
IL State Excise Tax	.28CR
Illinois Universal Service Fund	.04CR
TOTAL STATE TAXES AND OTHER CHARGES	7.16

TOTAL TAXES AND OTHER CHARGES 17.66

*Includes Basic Charges

DETAIL OF OTHER SERVICES CHARGES AND CREDITS

MEASURED CALL DETAIL for 309/661-8000

RES UNLIMITED LMS

Type of Call	Number of Calls	Additional Minutes	Charge
Dial Day	51	131	.00
Dial Evening			.00
Dial Night	5	35	.00
	Less Allowance for 31 Days		.00

Subtotal .00

Detail of Frontier LD Charges

Charges and Credits for 309/661-8000

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge
E 1	MAY 10	4:10P	17.0	DD	SPRINGFLD IL (217)782-5490	.00 M
E 2	MAY 10	5:58P	7.0	DE	AUSTIN TX (512)634-0070	.00 M
E 3	MAY 10	7:00P	1.0	DE	NAPERVILLE IL (630)696-1130	.00 M
E 4	MAY 10	7:08P	6.0	DE	NAPERVILLE IL (630)696-1130	.00 M
E 5	MAY 10	7:33P	39.0	DE	AUSTIN TX (512)634-0070	.00 M
E 6	MAY 10	8:12P	4.0	DE	NAPERVILLE IL (630)696-1130	.00 M
E 7	MAY 10	9:21P	2.0	DE	NAPERVILLE IL (630)696-1130	.00 M
E 8	MAY 10	10:06P	1.0	DE	NAPERVILLE IL (630)696-1130	.00 M
E 9	MAY 10	10:59P	6.0	DE	NAPERVILLE IL (630)696-1130	.00 M
E 10	MAY 15	12:32P	2.0	DD	JEFFERSNCRY MO (573)291-9994	.00 M
E 11	MAY 15	12:45P	1.0	DD	JEFFERSNCRY MO (573)291-9994	.00 M
E 12	MAY 15	12:46P	20.0	DD	JEFFERSNCRY MO (573)291-9994	.00 M
E 13	MAY 15	1:57P	1.0	DD	AUSTIN TX (512)366-3016	.00 M
E 14	MAY 15	4:51P	1.0	DD	PFLUGERVL TX (512)252-4699	.00 M
E 15	MAY 15	4:53P	11.0	DD	AUSTIN TX (512)914-9955	.00 M
E 16	MAY 15	5:20P	1.0	DE	PFLUGERVL TX (512)990-7215	.00 M
E 17	MAY 15	5:22P	2.0	DE	AUSTIN TX (512)203-4641	.00 M
E 18	MAY 15	5:28P	1.0	DE	CHAMPAURBN IL (217)552-9599	.00 M
E 19	MAY 15	5:38P	9.0	DE	AUSTIN TX (512)203-4641	.00 M
E 20	MAY 17	4:10P	2.0	DD	ANNA IL (618)614-3194	.00 M
E 21	MAY 17	4:48P	1.0	DD	ARLINGTON WA (360)322-6154	.00 M
E 22	MAY 17	4:50P	1.0	DD	NAPERVILLE IL (630)696-1130	.00 M
E 23	MAY 18	12:44P	51.0	DN	YONKERS NY (914)509-0029	.00 M

IMPORTANT CUSTOMER INFORMATION

Please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay \$614.71.

Effective June 1, 2013, the Illinois Commerce Commission has increased the Illinois Telecommunications Access Corporation line charge. The new charge is reflected on this bill.

Effective June 1, 2013, the Illinois Universal Service Fund Assessment (IUSFA) will increase from .5358% to .9079%. The IUSFA supports affordable local telephone service in rural, high-cost areas.

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge	
E 24	MAY 20	4:03P	1.0	DD	CHAMPAURBN IL (217)552-9599	.00 M	
E 25	MAY 20	5:10P	1.0	DE	CHAMPAURBN IL (217)552-9599	.00 M	
E 26	MAY 20	5:14P	1.0	DE	CHAMPAURBN IL (217)552-9599	.00 M	
E 27	MAY 21	2:41A	3.0	DN	AUSTIN TX (512)366-3030	.00 M	
E 28	MAY 21	2:44A	1.0	DN	AUSTIN TX (512)366-3030	.00 M	
E 29	MAY 21	2:44A	1.0	DN	AUSTIN TX (512)366-3030	.00 M	
E 30	MAY 21	2:47A	2.0	DN	AUSTIN TX (512)366-3030	.00 M	
E 31	MAY 21	2:57A	2.0	DN	AUSTIN TX (512)366-3030	.00 M	
E 32	MAY 22	3:02P	7.0	DD	YONKERS NY (914)509-0029	.00 M	
E 33	MAY 22	3:20P	1.0	DD	YONKERS NY (914)509-0029	.00 M	
E 34	MAY 22	3:21P	1.0	DD	OSSINING NY (914)502-0029	.00 M	
E 35	MAY 22	3:22P	10.0	DD	YONKERS NY (914)509-0029	.00 M	
E 36	MAY 22	3:36P	18.0	DD	SPRINGFLD IL (217)782-7808	.00 M	
E 37	MAY 22	5:52P	3.0	DE	IRVING TX (972)273-0140	.00 M	
E 38	MAY 23	11:31A	12.0	DD	AUSTIN TX (512)973-8825	.00 M	
E 39	MAY 23	11:58A	7.0	DD	ROCHESTER NY (585)615-0150	.00 M	
E 40	MAY 24	4:18P	1.0	DD	AUSTIN TX (512)973-8825	.00 M	
E 41	MAY 24	5:05P	2.0	DE	CHAMPAURBN IL (217)552-9599	.00 M	
E 42	MAY 24	5:55P	1.0	DE	HOUSTON TX (281)851-3112	.00 M	
E 43	MAY 24	6:01P	1.0	DE	JEFFERSNCO MO (573)291-9994	.00 M	
E 44	MAY 30	2:11P	18.0	DD	YONKERS NY (914)509-0029	.00 M	
E 45	JUN 03	2:41P	1.0	DD	NAPERVILLE IL (630)696-1130	.00 M	
E 46	JUN 05	5:07P	4.0	DE	ROUND ROCK TX (512)238-7486	.00 M	
E 47	JUN 05	5:11P	1.0	DE	LAMPASAS TX (512)734-6461	.00 M	
E 48	JUN 05	5:17P	3.0	DE	LAMPASAS TX (512)734-6461	.00 M	
E 49	JUN 06	4:48P	4.0	DD	JEFFERSNCO MO (573)291-9994	.00 M	
309/661-8000						Subtotal	.00

Caller Summary Report

	Calls	Minutes	Amount
Main Number	49	294.0	.00
***Customer Summary	49	294.0	.00

Caller Summary Report

	Calls	Minutes	Amount
Interstate	33	229.0	.00
Intrastate	16	65.0	.00
***Customer Summary	49	294.0	.00



ACCOUNT SUMMARY

ACCOUNT NUMBER: 309-661-8000-041311-5
PIN NUMBER: 8064

CONTACTING US
• Visit: Frontier.com
• Call: 877-462-8188

Billing Date 5/13/13
Due Date 6/06/13
Amount of Last Bill 557.35
Payments Received Thru 5/13/13 .00
Balance Before Current Charges 557.35
Current Charges 54.92
TOTAL AMOUNT DUE **\$612.27**

Hurry! Expires June 30

Limited Time to Sign Up for Our
Personal Security Ultimate Bundle

NEW LOW PRICE! **\$22.50**/per month*

BUNDLE INCLUDES:



Computer Security - Virus scanning and spyware/malware/trojan horse detection and elimination for up to 3 computers.



Backup & Sharing - Unlimited backup for up to 3 profiles or computers. Easy, remote access to all photos, music and other files.

24/7/365



Premium Tech Support - Unlimited access to 100% U.S.-based tech support for computer troubleshooting and device software.



Identity Protection - Unlimited professional consultation during or after an incident including best practice tips, plus credit information analysis and investigation of potentially fraudulent activity.

CALL 1.877.442.2807 OR VISIT FRONTIER.COM TODAY!



*Offer applies to new Personal Security Ultimate Bundle users. Requires a 12-month commitment and access to WiFi. Some features like 24/7 premium tech support and backup not included. Taxes not shown. Not valid for the reverse of the device. See our website for details. Taxes, surcharges, minimum system requirements, and activation fees and conditions apply. Must be 18 years or older for mobile ordering.

2/11



1398 S. Woodland Blvd. Suite B, Deland, FL 32720

----- manifest line -----



MICHAEL PUKKA
2422 E WASHINGTON ST STE 104
BLOOMINGTON, IL 61704-1611

PAYMENT STUB

Total Amount Due **\$612.27**

Date Due 6/06/13

Account Number 309-661-8000-041311-5

Please do not send correspondence with your payment. Make checks payable to Frontier.

Amount Enclosed \$ _____

To change your billing address, call 1-800-921-8101

FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550



18805309661800004131100000612275



INTRODUCING A NEW, FREE EMAIL SERVICE FROM FRONTIER!

Frontier and Yahoo have partnered to provide you a faster, safer and easier way to use email.

- **Say NO to SPAM!** With Frontier Mail, you're protected!
- Send large files (up to 50 files or 20-30 photos) in a **single** email.
- Unlimited storage so you can keep your photos as long as you want.
- Preview your Frontier Mail from every Yahoo themed web page (e.g. Yahoo News, Sports, etc.).

Learn more at: frontier.com/FrontierYahoo



1.800.239.4430

CALL NOW TO GET YOUR FREE FRONTIER EMAIL ACCOUNT TODAY!

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For Billing and Service Questions, Call 877-462-8188, 7am-9pm Monday-Friday and 8am-6pm Saturday-Sunday, or visit www.Frontier.com.

HOW TO PAY YOUR BILL

Pay online, by phone, by mail or at any Authorized Payment Location. Paying by check authorizes Frontier to make a one-time electronic funds transfer from your account, which could be transacted as early as the day your check is received. You can also set up recurring electronic payments to streamline your bill payment. Visit Frontier.com for payment locations and more information.

PAST DUE BALANCE

You are responsible for all legitimate, undisputed charges on your bill. If your payments are not made on time, your service may be interrupted and you may have to pay a reconnection charge to restore service. Continued nonpayment of undisputed charges (incl. 900 and long distance charges) may result in collection action and a referral to credit reporting agencies, which may affect your credit rating.

LATE PAYMENT and RETURNED CHECK FEES

A fee may be charged for payments received after the due date or for a check that is returned by the bank for any reason.

IMPORTANT CONSUMER MESSAGES

- This bill may contain charges for additional services purchased from companies other than Frontier. Such charges appear in a separate section of this bill along with the name of the service provider. Be certain that you are only being charged for services you authorized. You can call Frontier or the service provider's representative at the toll-free numbers provided in this bill with any questions about charges. You do not have to pay Frontier for disputed third party charges and Frontier will not pursue collections or adverse credit reports for such charges. If you want only charges from Frontier on your bill, call us to ask for a block on your account at no charge to you.
- Visit Frontier.com/terms, Frontier.com/tariffs or call customer service for information on Frontier's applicable tariffs or price lists and other important Terms, Conditions and Policies related to your Local, Long Distance, High Speed Internet and/or TV service, including limitations of liability and early termination fees (Frontier.com/etf).

Hard of Hearing, Deaf, Blind, Vision and/or Mobility Impaired customers may call 1-877-462-6606 to reach a consultant trained to support their communication needs.



MICHAEL PUKKA

FRONTIER MONTHLY SERVICE CHARGES FROM 5/13/13 to 6/12/13

Frontier Digital Phone Essentials	40.00
Frontier High Speed Internet Max	29.38
TumTiki (tumtiki.com) FREE	.00
TOTAL MONTHLY SERVICE CHARGES	69.38

OTHER SERVICE CHARGES AND CREDITS

Carrier Cost Recovery Surcharge	.99
Conversion Customer Credit	15.00CR
Out of Service Credit	3.23CR
Non Basic Service Credit	1.21CR
Non Regulated Service Credit	7.20CR
Toll Service Credit	3.99CR
TOTAL OTHER SERVICE CHARGES AND CREDITS	29.64CR

TAXES AND OTHER CHARGES

Federal Taxes and Charges*	9.86
State Taxes and Other Charges*	5.32
TOTAL TAXES AND OTHER CHARGES	15.18

TOTAL 54.92

Detail of Taxes and Other Charges on Pg.4 >

*Includes Basic Charges



DETAIL OF TAXES AND OTHER CHARGES

DETAIL OF FEDERAL TAXES AND CHARGES*

Frontier	
Federal Tax	.12CR
Federal Subscriber Line Charge - Res	7.00
Federal USF Recovery Charge	1.09
Frontier Com of America	
Federal Tax	.12CR
FTR Long Distance - Federal USF Surcharge	2.01
TOTAL FEDERAL TAXES AND CHARGES	9.86

DETAIL OF STATE TAXES AND OTHER CHARGES*

Frontier	
IL State Public Utilities Tax	.03
IL Telecom Relay Service and Equipment	.06
Bloomington Telecom Tax	1.46
IL Infrastructure Maint Fee	.27
IL E911 Surcharge - McLean	1.25
IL State Excise Tax	2.85
Illinois Universal Service Fund	.28
Frontier Com of America	
Bloomington Telecom Tax	.28CR
IL Infrastructure Maint Fee	.02CR
IL State Excise Tax	.56CR
Illinois Universal Service Fund	.02CR
TOTAL STATE TAXES AND OTHER CHARGES	5.32

TOTAL TAXES AND OTHER CHARGES 15.18

*Includes Basic Charges

DETAIL OF OTHER SERVICES CHARGES AND CREDITS

MEASURED CALL DETAIL for 309/661-8000

RES UNLIMITED LMS

Type of Call	Number of Calls	Additional Minutes	Charge
Dial Day	42	100	.00
Dial Evening			.00
Dial Night	11	6	.00
	Less Allowance for 30 Days		.00
Subtotal			.00

YOUR NEW INTRALATA LONG DISTANCE COMPANY IS:

Frontier

YOUR NEW INTERLATA LONG DISTANCE COMPANY IS:

Frontier LD

Detail of Frontier Charges

Charges and Credits for 309/661-8000

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge
E	1 APR 24	1:06P	8.0	DD	LINCOLN IL (217)735-1664	.00 M
309/661-8000						Subtotal .00

Detail of Frontier LD Charges

Charges and Credits for 309/661-8000

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge
E	2 APR 15	4:26P	4.0	DD	SPRINGFLD IL (217)782-5490	.00 M
E	3 APR 15	4:36P	2.0	DD	AUSTIN TX (512)973-8825	.00 M
E	4 APR 15	9:01P	1.0	DE	HOUSTON TX (281)851-3112	.00 M
E	5 APR 17	3:41P	2.0	DD	YONKERS NY (914)509-0029	.00 M
E	6 APR 17	4:54P	1.0	DD	HOUSTON TX (281)851-3112	.00 M
E	7 APR 17	4:56P	1.0	DD	RICHMNRNBG TX (281)232-2900	.00 M
E	8 APR 19	12:48P	1.0	DD	OSSINING NY (914)502-0029	.00 M
E	9 APR 19	7:35P	2.0	DE	ROCHESTER NY (585)615-0150	.00 M
E	10 APR 22	5:08P	4.0	DE	AUSTIN TX (512)973-8825	.00 M
E	11 APR 22	5:50P	3.0	DE	AUSTIN TX (512)973-8825	.00 M

IMPORTANT CUSTOMER INFORMATION

Please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay \$556.06.

Effective with this bill, a \$0.99 monthly Carrier Cost Recovery Charge will apply to customers who subscribe to Frontier Online and Long Distance for long distance service. This charge will help Frontier Online and Long Distance recover various costs, including costs the company incurs in the administration of the Universal Service Fund, the national fund for Telecommunications Relay Service, regulatory filing expenses and compliance items.

As a reminder, Frontier's unlimited phone plans exclude data/internet usage, and will be billed at a rate of \$.10 cents per minute. In order to avoid this additional cost, Frontier offers a variety of Internet services that have no long distance costs associated with them. Please call 1-800-921-8101 Residential or 1-800-921-8102 Business for more information.

Ref #	Date	Time	Min	*Type	Place and Number Called	Charge
E 12	APR 22	6:48P	1.0	DE	LAUREL MD (301)778-1007	.00 M
E 13	APR 22	6:50P	2.0	DE	SILVER SPG MD (240)893-1507	.00 M
E 14	APR 23	4:30P	1.0	DD	AUSTIN TX (512)973-8825	.00 M
E 15	APR 23	5:02P	3.0	DE	AUSTIN TX (512)973-8825	.00 M
E 16	APR 23	5:36P	3.0	DE	AUSTIN TX (512)973-8825	.00 M
E 17	APR 23	7:32P	73.0	DE	AUSTIN TX (512)879-2095	.00 M
E 18	APR 24	1:18P	12.0	DD	NORTHBROOK IL (847)800-1872	.00 M
E 19	APR 24	2:31P	29.0	DD	YONKERS NY (914)509-0029	.00 M
E 20	APR 24	3:02P	1.0	DD	NORTHBROOK IL (847)800-1872	.00 M
E 21	APR 24	3:04P	1.0	DD	NORTHBROOK IL (847)800-1872	.00 M
E 22	APR 24	3:25P	1.0	DD	LAKE VLG IN (219)992-9828	.00 M
E 23	APR 26	4:00P	1.0	DD	AUSTIN TX (512)627-6783	.00 M
E 24	APR 26	5:18P	2.0	DE	AUSTIN TX (512)627-6783	.00 M
E 25	APR 26	6:34P	1.0	DE	NORTHBROOK IL (847)800-1872	.00 M
E 26	APR 26	7:30P	45.0	DE	ATLANTA NW GA (770)947-0970	.00 M
E 27	APR 29	4:38P	1.0	DD	HOUSTON TX (832)301-5752	.00 M
E 28	APR 29	5:37P	1.0	DE	HAYWARD CA (510)881-4922	.00 M
E 29	APR 29	5:39P	1.0	DE	DALLAS TX (214)283-6634	.00 M
E 30	APR 30	4:41P	40.0	DD	AUSTIN TX (512)973-8825	.00 M
E 31	MAY 03	3:47P	5.0	DD	AUSTIN TX (512)973-8825	.00 M
E 32	MAY 07	3:18P	27.0	DD	YONKERS NY (914)509-0029	.00 M
E 33	MAY 07	5:58P	2.0	DE	NORTHBROOK IL (847)800-1872	.00 M
309/661-8000						
Subtotal						.00

Caller Summary Report

	Calls	Minutes	Amount
Main Number	33	282.0	.00
***Customer Summary	33	282.0	.00

Caller Summary Report

	Calls	Minutes	Amount
Intra-Lata	1	8.0	.00
Interstate	26	253.0	.00
Intrastate	6	21.0	.00
***Customer Summary	33	282.0	.00

