Utility Contacts by Account # (UCAC) - CIS3330 - Illinois ...

File Edit Functions Go Path Help

Path Account # 459778-7 Name Jordan, Cheryl

UC List/Acct # |

Service Address 5 Starwood Ct Bolingbrook, IL Open Contacts Only? Yes No

Name	Contact #	Type	Date	Rep Name	Cls
Jordan, Cheryl	36655173	COLL	1/21/2012	NVEKM	Y
Jordan, Cheryl	35947850	OFLWP	6/24/2011	JOHNSOAT	Y
Jordan, Cheryl	35947603	MSCCH	6/24/2011	MCHUGHPK	Y
Jordan, Cheryl	35126091	FLWUP	4/11/2011	JEFFERDT	Y
Jordan, Cheryl	35124936	ONEXS	4/11/2011	WAKEFOPT	Y
Jordan, Cheryl	34746943	OFF	11/29/2010	USERXPIRE	Y
JORDAN, CHERYL	34326746	FLWUP	7/06/2010	USERXPIRE	Y
JORDAN, CHERYL	34316450	DNSR	7/07/2010	USERXPIRE	Y
JORDAN, CHERYL	34311622	OUTCL	7/06/2010	BAKERCL	Y
JORDAN, CHERYL	34266863	FRAYW	6/29/2010	BAKERCL	Y
JORDAN, CHERYL	30929856	FRAYW	6/22/2010	BAKERCL	Y

Refresh | New UC | Fold/Unfold | Select | Research | Print

Disp Log

E-CIS VSHTANEY

OK Cancel

OFFICIAL FILE
I.C.C. DOCKET NO. 13-0124
IAWC Exhibit No. 10.0
Witness
Date 11/19/13 Reporter

Utility Contacts by Account # (UCAC) - CIS3315 - Illinois ...

File Edit Functions Go Path Help

Path | Account 459778 Name Jordan, Cheryl

UC List/Acct # | UC Acct Info | UC Comment Entr | UC Def/Response |

Contact Number 34745943 Contact Type OFF Turn Off

Print Date | Print Amount |

Print Comment 1

Print Comment 2

Print Comment 3

Comment Lines	Type
**Please SH for 11/30 or asap thereafter. First avail was given	S
as 12/7******	S
Cheryl called in to deactivate OFF SH 11/30 or asap. Asked phone	C
# alt # decl pmt	C
Rescheduled Reason: CSC- Special Handling Future Day	S
W001 Meter reading: 254	S
Could not locate B-box to turn off water. Got final read	S
Anthony Holden 11/30/10	S

Investigate | Fold/Unfold

EXISVSHTANB

OK | Cancel

2

Utility Contacts by Account # (UCAC) - CIS3315 - Illinois ...

File Edit Functions Go Path Help

Path Account 459778 Name Jordan, Cheryl

UC List/Acct # | UC Acct Info | UC Comment Entr | UC Def/Response |

Contact Number 35124936 Contact Type ONEXS Turn On Existing Customer

Print Date Print Amount

Print Comment 1

Print Comment 2

Print Comment 3

Comment Lines	Type
Cheryl(630-291-5560) Jordan called to see what can be done to get	C
water turned on for an appraisal. Advised we will need full paym	C
ent of $95.36 in order to turn on. Paid $95.36 on phone with Mast	C
er Card, confirmation # X4B13779156. Issued on for Clean and Show	C
090292738 630-209- 572 Conservatory Ln Aurora IL 60502 45	C
6634-5 630-291-5560	C

Investigate | Fold/Unfold

E-CIS V9/7/NET

OK Cancel

Utility Contacts by Account # (UCAC) - CIS3315 - Illinois ...

File Edit Functions Go Path Help

Path Next Selection (Ctrl+Alt+N) Account 459778 Name Jordan, Cheryl

UC List/Acct # | UC Acct Info | UC Comment Entr | UC Def/Response

Contact Number 35126091 Contact Type FLW/UP Service Order Inquiry

Print Date Print Amount

Print Comment 1

Print Comment 2

Print Comment 3

Comment Lines	Type
Cheryl called into update the service order Updated the service order.	C
	C

Investigate | Fold/Unfold

EXIT VSHTMB OK Cancel

Utility Contacts by Account # (UCAC) - CIS3315 - Illinois ...

File Edit Functions Go Path Help

Path Account 459778 Name Jordan, Cheryl

UC List/Acct # | UC Acct Info | UC Comment Entr | UC Def/Response |

Contact Number 35947803 Contact Type MSCCH Billing Adjustment

Print Date Print Amount

Print Comment 1

Print Comment 2

Print Comment 3

Comment Lines	Type
customer submitted repair receipt and police report for the stole	C
r copper piping to the water softener which caused the high bill.	C
House has been vacant for over a year. PLEASE ISSUE LEAK ADJUSTM	C
ENT. CUSTOMER LAST USAGE IS 2,000G.	C
faxed repair recipt to 618-433-4206	C
6/30 emailed alice m to create contact on active account 934399.	C
billing/pkm	C

Investigate Fold/Unfold

E-CIS V5/5/MGI

OK Cancel

5

Utility Contacts by Account # (UCAC) - CIS3315 - Illinois ...

File Edit Functions Go Path Help

Path Account 459778 Name Jordan, Cheryl

UC List/Acct # | UC Acct Info | UC Comment Entr | UC Def/Response |

Contact Number 35947850 Contact Type CFLWP Customer Follow-Up

Print Date Print Amount

Print Comment 1

Print Comment 2

Print Comment 3

Comment Lines	Type
left message received repair receipt and has sent to billing for	C
adjustment	C

Investigate Fold/Unfold

E-CIS V9/1/NG

OK Cancel