

# Exhibit B

Cheryl M. Jordan

vs

Illinois American Water Company

13-0124

## OFFICIAL FILE

I.C.C. DOCKET NO. 13-0124

CMJ Exhibit No. B

Witness \_\_\_\_\_

Date 1/9/13 Reporter \_\_\_\_\_

Exhibit 2

# Use This Next Time You Need Us!! Jim Dhamer Plumbing & Sewer, Inc.

This Coupon for \$10 Off

No Expiration Date. Call 630-964-2222 29630

Present at time of service. Not valid with any other offer. Not valid on RPZ Tests.

## JIM DHAMER PLUMBING & SEWER INC.

LICENSED, BONDED & INSURED • MEMBER OF BETTER BUSINESS BUREAU

"SERVING YOUR AREA"

*Orlena*  
**630-964-2222** *Orlena HSC*

Items — Reaktor 1516 Pauline, Rd  
S Starwood Hc address Naperville, IL 60565  
Boilingbrook  
PHONE NUMBER: 209-1481 357-1481

## INVOICE

INVOICE NO. 29630

DATE 4-12-11

CUST. P.O.#

CHECK# 1148

TERMS: *paid*

10-7

10-8

A.I.P. DATE

GO BACK

OWE

DEFECTIVE PART

BILLING

ESTIMATE

PAID

SERVICE MEN *Stew-Adon*

dhamerplumbing.com

DESCRIPTION

AMOUNT

Turned water on to house, there is a leak in basement water line and another leak in wall on second floor. Left water off to house, Valve for ice maker does not work.

\* No guarantee

\* Not responsible for water damage

\* house was not winterized properly

SHOP MATERIAL

fax to 630-357-4367

WORK APPROVED BY *Orlena Dhamer*

Don't forget to save the coupon above for your next service call!

PLEASE PAY FROM THIS INVOICE

FULL PAYMENT DUE ON COMPLETION OF JOB

1 1/2% CHARGE PER MONTH FOR ANY BALANCE PAST TERMS ABOVE TOTAL *1555*

Jim Dhamer Plumbing & Sewer, Inc.

Limited Warranty

Jim Dhamer Plumbing & Sewer, Inc. warrants to repair or replace at its option any defective parts within 1 year of installation during normal business hours. Dhamer agrees to make no charge whatsoever for any such repair or replacement if caused by our work.

DHAMER SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING FROM DEFECTIVE PRODUCT AND/OR PARTS UNDER INSTALLATION. THIS WARRANTY IS NOT SUBJECT TO VERBAL REVISIONS AND NO OTHER WARRANTY, EXPRESS OR IMPLIED, WILL BE BINDING. CUSTOMER AGREES TO PAY ALL ATTORNEY FEES ON ANY LATE PAYMENT.

TO: ROGER

FROM: ORLENA

**IMPORTANT**  
**PLEASE RESPONSE ASAP**

THE SELLER PAID THE WATER BILL \$108.00. I PAID THE PLUMBER \$155 TO HAVE THE HOUSE DE-WINTERIZED BECAUSE THEY ARE DEVASTATED FINANCIALLY. THEY COULD NOT PAY FOR BOTH.

\* THE PLUMBER STARTED TO DEWINTERIZE AND HAD TO SHUT THE WATER OFF BECAUSE THE PIPES UPSTAIRS IN THE WALL AND IN SEVERAL OTHER PLACES BURSTED BECAUSE THE HOUSE WAS NOT PROPERLY WINTERIZED.

I AM FAXING YOU THE RECEIPT FROM THE PLUMBER HOPEFULLY YOU CAN READ HIS WRITING BUT IT SAYS

\* Turned water on to house there is a leak in the basement water line and another leak in wall on second floor. Left water off to house valve for ice maker does not work and no guarantee and not responsible for water damage. House was not winterized properly.

Jim Dhamer Plumbing & Sewer, Inc.  
630-964-2222  
service men Steve and Adam

House winterized by  
Safeguard Properties, Inc.  
800-852-8306 X 2189

Safeguard will only talk to the bank.

I called the appraiser and told him the water would be on today and he said that the bank wanted all utilities on. There is an outstanding Gas bill of \$208.00 which the seller said they can not pay at this time.

Please call me with instructions ASAP.

Orlena