

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:  
Case: 13-0411

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

2013 JUN 18 P 12:46  
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Charles Johnson

Against (Utility name): Comed

As to (Reason for complaint) Billing, meter reading over charging and  
Deposit return, request RE. Informal Complaint # 2012-02690  
Informal Complaint # 0857-2013

in Bourbonna's Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 1556 Girard AVE, Bourbonna's IL 60914

The service address that I am complaining about is 1556 Girard AVE, Bourbonna's IL 60914

My home telephone is [815] 549-2762

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [815] 549-2762

My e-mail address is Jhson chr | @ Aol . com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
83-11. Adm. Part 280.50 (a) 280.70(A)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- (1) On or about 4/12 I filed a complaint with Comed about being billed double and my bill being estimated and the amount of deposit requested
- (2) upon a agreement the deposit was to be returned and the bills no longer estimated.
- (3) since then comed has not returned the deposit and continue to estimate my bill which appear higher each time.

Please clearly state what you want the Commission to do in this case: I would like this Commission to go over my bills and investigate the practices of comed billing and unreasonable deposit requests

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 6/17/13  
(Month, day, year)

Complainant's Signature: Charles Johnson

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Charles Johnson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Charles Johnson  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 6/17/13

Virginia M. Pitts  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.