

ATTACHMENT E

DANIEL GURROLA—RESUME

AGR Group, Inc., Santa Ana, CA
Director of Information Technologies

May, 2010 to present

Prior to his current title, he held the role of Senior Systems and Network Engineer. He now manages a team of 11 technicians in three call-center locations, ensuring production and viability of the IT infrastructure, including dialers, workstations, web servers and data redundancy.

DynTek, Inc., Newport Beach, CA

\$88 million national company providing professional technology services with specialization in IT Security, Advanced Networking and IP Communications, Citrix Access Infrastructure, VMware Virtualization Infrastructure, Microsoft Advanced Infrastructure and Microsoft Information Worker.

Independent Contract Consultant

2009 – 2010

Effectively worked in partnership with clients to meet their business objectives, overcome problems while improving the structure and efficiency of the organization's IT systems. Primarily responsible for Cisco networking and Unified Communications consulting.

- Primary on-site consultant for disaster recovery project that was the result of a \$50MM national risk management company's catastrophic and complete loss of its Data Center due to fire.
- Restoration and upgrade of Cisco Unity Connection voicemail services without message loss which was above and beyond customer's expectations of total message loss.
- Successfully integrated an active/passive failover pair of ASA 5510's and a backup connection's ASA 5510 with Active Directory to provide VPN access through group membership.
- Managed Cisco Unified Call Manager and Unified Contact Center Express upgrades.

RPM Consolidated Services, Inc., Santa Fe Springs, CA

\$60 million regional company with 11 locations throughout California and Hawaii that provides a variety of logistics services with a commitment to providing quality service to its customers.

IT Manager/Project Manager

2003 – 2009

Maintain effective multifaceted responsibility within senior management role. Tasked with providing consistent direction and strategic leadership to penetrate market share through effective use of technology. Actively manage both day-to-day technology operations and project portfolio of over 60 technology initiatives. Line of responsibility includes effective leadership, development and mentoring of a technology staff of six, managing diverse business development initiatives. Oversee development of ERP software enhancements, networks, systems and servers, as well as telecommunications systems. Requirement for hands-on and action driven attitude to achieve success and

excellence.

- Promoted to IT Manager from Project Manager within six months, due to exceptional ability to detect, correct and foresee numerous complex technology problems
- previously thought unfixable.
Successfully revitalized an infrastructure consisting of failing, poorly capacity planned
- networks and systems to an appropriate \$2.6MM infrastructure while skillfully maintaining standard operations.
- Developed IT operating budget and created processes for successfully allocating IT expenses and employee utilization to appropriate divisions and/or departments.
- Identified VMware early on as a viable solution for server consolidation. Complete virtualization of 60 servers reducing overall power consumption by 70% and
- eliminating thousands in hardware costs.
Spearheaded effort to completely overhaul company's information service offerings
- with a phased approach to an estimated \$500K project to completely reinvent its web presence and branding.
- Created and developed focus meetings for management teams to understand technology enhancements and customized solutions and their impacts to ERP system.
Cultivated a collaborative effort to effectively integrate project management methodologies into the company's culture and business processes.
Initiated successful recruitment and development of an underutilized employee to be repurposed to assume role as Project Manager which exceeded all expectations.

Gold Coast Transportation, Oxnard, CA

\$15 million regional company with 3 California locations that provides retail distribution and delivery services to its customers with an emphasis on quality and timely shipments based solely on the customer's needs or requirements.

IT Director

1997 – 2003

Serve in senior management capacity acting as subject matter expert in all areas of technology and customer data integration. Flexible oversight of augmented staff and a single full time employee while simultaneously supporting all facets of the company's technology infrastructure. Ability to provide first-rate customer service to internal employees as well as customers through clear and concise written and verbal communications.

- Successfully overhauled over utilized and antiquated technology infrastructure with modern networking and systems properly sized for anticipated growth.
- Initiated successful Electronic Data Interchange (EDI) data sharing with targeted
- customers.
Thoroughly learned and supported a FileNet Document Management system containing over 3MM documents.

TECHNICAL EXPERTISE

Operating Systems	Windows Desktop from 3.1 to Windows 7, Windows Server from NT 3.1 to 2008, AIX, Linux (VMware, Red Hat, Ubuntu, Novell Suse Desktop)
Hardware	Dell Servers since 1995, Compaq/HP Servers since 1995, RS/6000 since 1997, Cisco Routers (800, 1700, 1800, 2800 and 3800 series), Cisco Switches (3560, 3570 and various older Catalyst branch models), Cisco ASA and PIX, Hitachi Thunder 9570V SAN, Brocade SilkWorm 4100, SonicWall, St. Bernard Software iPrism
Software	IBM DB2, Microsoft SQL, Server, Exchange, Sharepoint, MySQL, AdventNet Service Desk Plus, Sagem-Interstar FaxMedius, Cisco Unified Call Manager, Cisco Unified Messaging (Unity), Cisco Unity Connection, Cisco Unified Contact Center Express, Veritas/Symantec Netbackup, Veritas/Symantec Storage Foundation Suite, Microsoft Cluster Services, IPSEC and Network Load Balancing, VMware ESX and Workstation, Vircom ModusGate, Symantec AntiVirus Corporate Edition, Symantec End Point Protection, Microsoft Office (Outlook, Excel, PowerPoint, Word, OneNote, Publisher, MapPoint, Visio, Project, Access, InfoPath), Open Office, Adobe Creative Suite (Photoshop, Illustrator, Acrobat, Dreamweaver, Flash, Fireworks, PageMaker/InDesign), TruckMate for Windows, Pegasus TransTech TRANSFLO, FileNet Watermark
Network Technologies	LAN, WAN, VPN, VLAN, BGP, EIGRP, OSPF, T1, DSL, Frame Relay, ISDN, Multilink Frame Relay, ATM/IMA, MPLS, Access Lists, QoS
Languages	HTML, CSS, VBScript, WSH, VBA, PowerShell, Batch
Other	Fundamental understanding of ITIL, Microsoft Operations Framework (MOF) and SDLC

EDUCATION

Moorpark College, Moorpark, CA (Major – Computer Science)

University of California, Los Angeles, CA (Air Force ROTC General Military Course)