OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 13-0287

AMENDED
FORMAL COMPLAINT

2013 JUN 10 A 10:52
CHIEF CLERK'S OFFICE

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Jeffrey A Wampler

Against (Utility name): AT&T

As to (Reason for complaint) Account # 708Z047434
Contract amount $157.91 MRC was increased by more than 1000% without notice required by the contract.

in Alsip Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 2801 LAKESIDE DR BANNOCKBURN, IL 60015

The service address that I am complaining about is 4245 W 123rd St Alsip, IL 60803

My home telephone is [ ] _____

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 283-7420

My e-mail address is jeff@netrixllc.com I will accept documents by electronic means (e-mail) ☒ Yes ☐ No

(Full name of utility company) AT&T (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Illinois Administrative Code Part 735

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Contract MRC is $157.91, the contract requires 30 days notice for a rate change. AT&T changed the rate to $1625.00 with no written or verbal notice.

Please clearly state what you want the Commission to do in this case:

Apply any fines to AT&T and require a reduction of the rate

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. ***Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.*** If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5-17-13 (Month, day, year)

Complainant's Signature:

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, JEFFREY A. WAMPLER, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

X

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) MAY 17, 2013.

Nancy L. Turenne

Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Icc207/07

"OFFICIAL SEAL"
NANCY L. TURENNE
NOTARY PUBLIC, STATE OF ILLINOIS
My Commission Expires 02/22/2014