

BEFORE THE
ILLINOIS COMMERCE COMMISSION

Ethical Electric Benefit Co. d/b/a Ethical :
Electric d/a/a Clean Energy Option's :
Application for Certificate of : Docket 13-0302
Service Authority under Section :
16-115 of the Public Utilities Act :

Supplement to Response to the Administrative Law Judge's Request for Additional Information

Ethical Electric Benefit Co. d/b/a Ethical Electric d/b/a Clean Energy Option ("Ethical") hereby supplements its response to the Administrative Law Judge's request for additional information as follows:

On May 1, 2013, Ethical received a request for additional information in regard to its application for Certification as an Alternative Retail Electric Supplier. On May 8, 2013, Ethical filed a response to that request, including a description of the only formal complaint filed against Ethical in the last 10 years in any jurisdiction.

In addition to the description of the complaint included in its original response, and copied here below, Ethical hereby submits, as Attachment A, an email confirmation from the Pennsylvania Public Utility Commission Bureau of Consumer Services that the complaint was officially closed by the Commission on April 11, 2013 following the customer's switch back to utility default service. The attached email confirmation has been redacted to protect the customer's information.

1. Please certify whether the applicant had any formal complaints filed against it or an affiliate in any state (within the last ten years)

Ethical Electric has had one formal complaint filed against it since beginning service in the first quarter of 2013. The complaint was filed in Pennsylvania, and was referenced on Page 2 of the Application and explained further in Attachment A. Additional information is provided below. This is the only complaint that has been filed against Ethical Electric in any jurisdiction in the past ten years. Ethical Electric has no affiliates.

For each formal complaint, Applicant shall provide the following:

1. name of company (and affiliate relationship to applicant if applicable);

The complaint was filed against Ethical Electric.

2. State jurisdiction;

Pennsylvania, PPL Service Territory

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3. regulatory agency hearing complaint;

Pennsylvania Public Service Commission

4. date of complaint;

March 12, 2013

5. docket or case number;

3070154

6. nature of the complaint;

Customer disputed that she signed up with Ethical Electric Benefit Co despite third party verification, and then requested to cancel her enrollment outside of the rescission period.

7. the current status or the final resolution;

Ethical Electric processed the drop request upon receiving the cancellation request from the customer, even though the complaint was filed outside of the rescission period. Ethical confirmed with the utility that the drop request had been accepted, and communicated the resolution to the PUC.

8. applicant's (or affiliate as applicable) internal process to limit reoccurrence; and

Ethical has ensured that every sale includes third party verification, as was done in this instance, and that sales personnel are clearly stating that customers are agreeing to switch electric suppliers prior to verification.

9. final resolution date.

April 11, 2013 following confirmation that switch back to utility default service had been completed.

Ethical's responses to items 2-6 remain unchanged.

Wherefore, Ethical respectfully requests that the Commission grant its application for service authority to serve retail customers in the state of Illinois.

Date: May 29, 2013

By: 
Tom Matzzie
President & CEO
Ethical Electric Benefit Co.
2 Wisconsin Circle, Suite 700
Chevy Chase, MD 20815
(202) 248-9900
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VERIFICATION

District of Columbia

ss:

Washington

Tom Matzzie, being first duly sworn, deposes and says that he is a certified representative for Ethical Electric Benefit Co. d/b/a Ethical Electric d/b/a Clean Energy Option and that he has read the foregoing Response to Administrative Law Judge's request for additional information; and that the statements contained in the response and accompanying attachments are true, correct and complete to the best of his knowledge, information and belief.





Tom Matzzie
President & CEO
Ethical Electric Benefit Co.

Subscribed and sworn to before me
This 29th day of May, 2013


Notary Public

My commission expires: May 14, 2017

CERTIFICATE OF SERVICE

Please take notice that on May 29, 2013 I, Tom Matzzie, hereby certify that I did file the above and foregoing Response as well as attachments with the Illinois Commerce Commission and served the persons identified on the docket's service list through electronic service.



Tom Matzzie
President & CEO
Ethical Electric Benefit Co.

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