

Chicago Tribune

CERTIFICATE OF PUBLICATION

Chicago Tribune Company hereby certifies that it is the publisher of the Chicago Tribune; that the Chicago Tribune is an English language newspaper of general circulation, published daily in the City of Chicago, County of Cook and State of Illinois; that the Chicago Tribune has been so published continuously for more than one year prior to the date of first publication mentioned below and is further a newspaper as defined in Ill. Rev. Stat. Ch. 100, SS 5 & 10; that the undersigned is the duly authorized agent of the Chicago Tribune Company to execute this certificate on its behalf; and that a notice of which the annexed is a true copy was printed and published in said newspaper (1) times(s) and on the following dates:

Starting 12/27/12 and Ending 12/27/12

the first publication being on the earliest of said dates and the last publication being on the latest of said dates.

Executed at Chicago, Illinois this 27TH day of December, 2012.

CHICAGO TRIBUNE COMPANY

By 

Chicago Tribune - chicagotribune.com
435 North Michigan Avenue, Room 1015 - Chicago, Illinois 60611
(312) 222-3232 - Fax: (312) 222-4014



NOTICE OF FILING

Notice is hereby given that the Village of Morton Grove is filing with the Illinois Commerce Commission an application for approval of a 9-1-1 Emergency Telephone Number System.

Said filing will have 911 calls from the Village of Morton Grove being answered by the Glenview Public Safety Dispatch Center. Morton Grove Police services will be dispatched to the appropriate calls by Glenview Public Safety Dispatch Center, and Morton Grove Fire and EMS will be dispatched to the appropriate calls from the Regional Emergency Dispatch Center.

If you wish to object to the application, it is required that you do so within ten (10) days from the date of this notice by writing to the:

9-1-1 Program
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62701

If no objections are filed, the application will be submitted to the Illinois Commerce Commission for approval of a 9-1-1 Emergency Telephone Number System.

Ryan J. Horne
Village Administrator

**Telecommunications Carrier
AFFIDAVIT**

I, John S. Hunter, being duly sworn upon oath, depose and state that I am 9-1-1 Project Manager for AT&T that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

1. Telecommunications Carrier exchange boundary maps for AT&T within the Village of Morton Grove in the County of Cook. (Exhibits 1 & 2)
2. A list of the AT&T exchanges in which the proposed system will operate. (Exhibit 5)
3. System Costs. (Exhibit 7)
4. Answers provided by AT&T to questions appearing on the questionnaire. (Exhibit 10)
5. AT&T will not activate the proposed 9-1-1 system with database error ratio greater than 1%.

Further Affiant Sayeth Not

John S. Hunter
Affiant

Subscribed and sworn to before me this 19TH day of DECEMBER, 2012.

Lydia Clark
Notary Public



PETITIONER AFFIDAVIT

I, Ryan Horne being duly sworn upon oath, depose and state that I am Village Administrator of the Village of Morton Grove that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

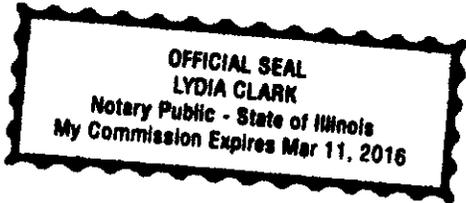
- 1. Letter of intent, dated _____.
- 2. Outline to application for provision of 9-1-1 service.
- 3. Narrative.
- 4. Maps showing boundaries of the proposed system, jurisdictional boundaries of system participants, and adjoining public agencies and public safety agencies. (Exhibits 1 & 2)
- 5. List of system participants showing land area and estimated population. (Exhibit 3)
- 6. List of public agencies or public safety agencies adjacent to proposed system boundaries. (Exhibit 4)
- 7. List of telephone companies and their exchanges in which the proposed system will operate. (Exhibit 5)
- 8. Financial arrangements call handling and telecommunication services. (Exhibit 6)
- 9. Installation and monthly charges. (Exhibit 7)
- 10. The information contained on the agreements entered into between PSAP and system participants and the authenticity of the signatures on the agreements. (Exhibits 8 & 9)
- 11. Answer to all questions appearing on questionnaire. (Exhibit 10)
- 12. System will not be activated with a database error ratio greater than 1%.

Further Affiant Sayeth Not.

Ryan J. Horne
Affiant

Subscribed and sworn to before me this 22 day of February, 20 13.

Lydia Clark
Notary Public



Legislative Summary

Resolution 12-91

AUTHORIZING AN AMENDMENT TO THE INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE OF GLENVIEW AND THE VILLAGE OF MORTON GROVE FOR JOINT PUBLIC SAFETY COMMUNICATIONS SERVICES

Introduced: December 10, 2012

Objective: To authorize an amendment to the Intergovernmental Agreement (IGA) with the Village of Glenview to provide public safety dispatch services.

Purpose: To acquire police dispatch services in a cost effective manner while modernizing processes, systems and operations, both electronically and otherwise.

Background: The Village of Morton Grove has investigated opportunities for the provision of police dispatching services to provide Village residents with as good or greater quality of services at a lesser cost. Pursuant to Resolution 12-71, the Village has entered into a five year contractual agreement with the Village of Glenview for police dispatching services for all 911 and 10 digit emergency telephone calls at the aforementioned considerable savings. Pursuant to Ordinance 12-41, the Village also amended Title 2, Chapter 15 which establishes the Emergency Telephone System Board. The Illinois Commerce Commission has requested the Dispatch Service Agreement between the Village and the Village of Glenview be amended to make the Village of Morton Grove Emergency Telephone System Board a party to the agreement.

Programs, Departments or Groups Affected: Police Department

Fiscal Impact: \$291,631 for 2012; \$675,000 for 2013, resulting in an estimated savings of \$400,000 for 2013

Source of Funds: 2012 General Fund – Acct No. 023014-557151
2013 General Funds less funds received from E911 surcharge (approx \$240,000).

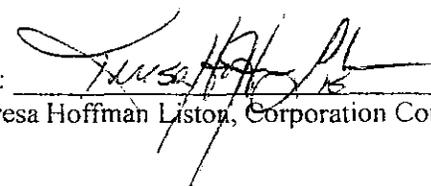
Workload Impact: The Police Department will develop and facilitate the Village's participation as a part of their normal duty day.

Admin Recommend: Approval as presented.

Second Reading: Not required.

Special Considerations or Requirements: None

Respectfully submitted: 
Ryan J. Horne, Village Administrator

Prepared by: 
Teresa Hoffman Liston, Corporation Counsel

RESOLUTION 12-91

AUTHORIZING AN AMENDMENT TO THE INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN THE VILLAGE OF GLENVIEW AND THE VILLAGE OF MORTON GROVE FOR JOINT PUBLIC SAFETY COMMUNICATIONS SERVICES

WHEREAS, the Village of Morton Grove (Village), located in Cook County, Illinois, is a home rule unit of government under the provisions of Article 7 of the 1970 Constitution of the State of Illinois, can exercise any power and perform any function pertaining to its government affairs, including but not limited to the power to tax, purchase, and incur debt; and

WHEREAS, the Village of Morton Grove is continually evaluating services and operations to determine relevancy, efficiency, and the most cost effective means of service delivery; and

WHEREAS, Village staff has investigated opportunities for the provision of police dispatching services which would provide Village residents with as good or greater quality of service as they now receive at less cost; and

WHEREAS, pursuant to Resolution 12-71 the Village entered into a five year contractual agreement with the Village of Glenview for police dispatching services for all 911 and 10 digit emergency calls, which would maintain the current quality of service and realize considerable savings; and

WHEREAS, pursuant to Ordinance 12-41, the Village has amended Title 2, Chapter 15 which is the Emergency Telephone System Board (ETSB); and

WHEREAS, in order to obtain approval from the Illinois Commerce Commission for the establishment of the ETSB, the Illinois Commerce Commission has requested the Dispatch Service Agreement between the Village of Glenview and the Village of Morton Grove be amended to replace the first paragraph of the Agreement to note said Agreement is between the Village of Glenview, the Village of Morton Grove, and the Village of Morton Grove Emergency Telephone System Board. No other change to the Agreement is required.

NOW, THEREFORE, BE IT RESOLVED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF MORTON GROVE, COOK COUNTY, ILLINOIS AS FOLLOWS:

SECTION 1: The Corporate Authorities do hereby incorporate the foregoing WHEREAS clauses into this Resolution as though fully set forth therein thereby making the findings as hereinabove set forth.

SECTION 2: The Village of Morton Grove approves an amendment to the Intergovernmental Agreement by and between the Village of Glenview and the Village of Morton Grove, in substantial conformity to Exhibit "A", a copy of which is attached hereto

SECTION 3: The Village President is hereby authorized to sign and the Village Clerk to attest said agreement, and the Village Administrator, Chief of Police and/or their designees are hereby authorized take all steps necessary and reasonable to implement and manage such contract.

SECTION 4: This Resolution shall be in full force and effect upon its passage and approval.

PASSED this 10th day of December 2012.

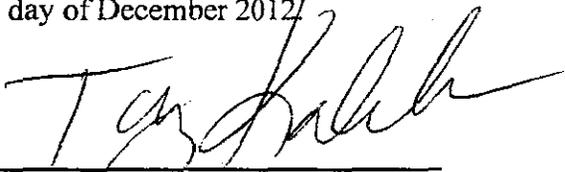
Trustee DiMaria	<u>Aye</u>
Trustee Gomberg	<u>Aye</u>
Trustee Gear	<u>Aye</u>
Trustee Marcus	<u>Aye</u>
Trustee Thill	<u>Aye</u>
Trustee Toth	<u>Aye</u>

APPROVED by me this 10th day of December 2012.



Daniel J. Stackmann, Village President
Village of Morton Grove
Cook County, Illinois

APPROVED and FILED in my office this
11th day of December 2012



Tony S. Kalogerakos, Village Clerk
Village of Morton Grove
Cook County, Illinois

EXHIBIT "A"

FIRST AMENDMENT TO DISPATCH SERVICES AGREEMENT BETWEEN THE VILLAGE OF GLENVIEW AND VILLAGE OF MORTON GROVE

THIS FIRST AMENDMENT TO THE DISPATCH SERVICES AGREEMENT BETWEEN THE VILLAGE OF GLENVIEW AND THE VILLAGE OF MORTON GROVE ("First Amendment") is made and entered into as of the 10th day of December 2012, by and between the VILLAGE OF GLENVIEW, an Illinois home rule municipality ("Glenview") the VILLAGE OF MORTON GROVE, an Illinois home rule municipality ("Village of Morton Grove"), and the VILLAGE OF MORTON GROVE EMERGENCY TELEPHONE SYSTEM BOARD ("Morton Grove ETSB"). Collectively, the Village of Morton Grove and Morton Grove ETSB are referred to as "Morton Grove" in this First Amendment. In consideration of the mutual promises of the parties hereto made each to the other and other good and valuable consideration, Glenview and Morton Grove hereby agree as follows:

RECITALS

A. Glenview is a home rule unit of local government by virtue of the provisions of the Illinois Constitution of 1970.

B. The Village of Morton Grove is a home rule unit of local government by virtue of the provisions of the Illinois Constitution of 1970.

C. Morton Grove ETSB is an emergency telephone system board established by the Village of Morton Grove.

D. On or about September 13, 2012, Glenview and the Village of Morton Grove entered into that certain Dispatch Services Agreement between the Village of Glenview and Village of Morton Grove ("Dispatch Agreement"). A copy of the Dispatch Agreement is attached hereto as Exhibit A.

E. On or about December 6, 2012, the Illinois Commerce Commission advised Glenview that the Dispatch Agreement would need to include the Morton Grove ETSB as a party.

F. Glenview and the Village of Morton Grove now desire to amend the Dispatch Agreement to add the Morton Grove ETSB as a party thereto.

NOW, THEREFORE, in consideration of the mutual covenants and conditions set forth below, and other good and valuable considerations, the receipt and sufficiency of which are mutually acknowledged by the parties hereto, Glenview and the Village of Morton Grove hereby agree to amend the Dispatch Agreement as follows:

Section 1. Recitals. The foregoing recitals are hereby incorporated into this First Amendment.

Section 2. First Amendment to the Dispatch Agreement. Glenview and Morton Grove agree to amend the Dispatch Agreement by replacing the first paragraph of the Dispatch Agreement with the following:

THIS AGREEMENT is made as of September 25, 2012, by and between the **VILLAGE OF GLENVIEW**, an Illinois home rule municipal corporation (“Glenview”), the **VILLAGE OF MORTON GROVE**, an Illinois home rule municipal corporation (“Village of Morton Grove”), and the **VILLAGE OF MORTON GROVE EMERGENCY TELEPHONE SYSTEM BOARD** (“Morton Grove ETSB”). Morton Grove and Morton Grove ETSB are referred to collectively as “Morton Grove” in this Agreement. In consideration of the mutual promises of the parties hereto made each to the other and other good and valuable consideration, Glenview and Morton Grove hereby agree as follows:

Section 3. Dispatch Agreement. All other terms, conditions and provisions of the Dispatch Agreement not expressly amended or modified by this First Amendment shall remain unchanged and in full force and effect. To the extent that the terms and provisions of this First Amendment conflict with the Dispatch Agreement, the terms and provisions of this First Amendment shall control.

THE REST OF THIS PAGE IS INTENTIONALLY LEFT BLANK

IN WITNESS WHEREOF, the parties hereto have caused this Second Amendment to be executed by their duly authorized representatives as of the date first above written.

GLENVIEW:

VILLAGE OF GLENVIEW, an Illinois home rule municipal corporation

By: *Kerry D. Cummings*
Kerry D. Cummings, President

MORTON GROVE:

VILLAGE OF MORTON GROVE, an Illinois home rule municipal corporation

By: *Daniel J. Staackmann*
Daniel J. Staackmann, Village President

Attest:

Todd Hileman
Todd Hileman, Village Clerk

Attest:

Tony S. Kalogerakos
Tony S. Kalogerakos, Village Clerk

MORTON GROVE ETSB:

VILLAGE OF MORTON GROVE
EMERGENCY TELEPHONE SYSTEM
BOARD

By: *Susan Lattanzi*
Chairman

Attest:

Susan Lattanzi



EXHIBIT "B"

DISPATCH SERVICES AGREEMENT BETWEEN THE VILLAGE OF GLENVIEW AND VILLAGE OF MORTON GROVE

THIS AGREEMENT is made as of September 13, 2012, by and between the VILLAGE OF GLENVIEW, an Illinois home rule municipal corporation ("*Glenview*") and the VILLAGE OF MORTON GROVE ("*Morton Grove*"), an Illinois home rule municipal corporation. In consideration of the mutual promises of the parties hereto made each to the other and other good and valuable consideration, Glenview and Morton Grove hereby agree as follows:

Section 1. Background.

A. Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government such as Glenview and Morton Grove, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or by ordinance and to use their credit, revenues, and other resources to pay costs related to intergovernmental activities. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

B. Glenview and Morton Grove are units of local government.

C. Glenview operates a full service dispatch center, and Morton Grove is seeking to have radio dispatch services performed on behalf of its police department and other services as hereinafter described.

D. Glenview and Morton Grove have determined it is in the best interests of each party to this Agreement and the public health, safety and welfare of persons and property within Glenview and Morton Grove to enter into this Agreement providing Glenview provides radio dispatch services to Morton Grove.

Section 2. Provision of Emergency Dispatch Services by Glenview and Corresponding Obligations of Morton Grove.

A. Operation of Full Service Dispatch Center by Glenview. Glenview shall continue to operate directly a full service dispatch center to provide dispatch services to Morton Grove. Services to be provided by Glenview to Morton Grove (collectively, "*Dispatch Services*") shall include without limitation the following, and shall be equal to the service level provided to Glenview's residents and customers:

1. Provide 24 hour-a-day answering of all emergency 9-1-1 and police 10 digit emergency calls, and maintain updated telephone lists of Morton Grove staff and employees and implement and utilize call-out procedures for emergencies and non-emergencies.
2. Provide 24 hour-a-day dispatching for all Morton Grove Police Department calls for service and related activities and after-hours' notification of Morton Grove Public Works as requested by the Morton Grove Police.
3. Maintain and operate radio and computer communications with Morton Grove for all Police Department calls, utilizing dispatching procedures adopted and agreed upon by the parties.

4. Glenview will use its best efforts to maintain the following minimum daily dispatch services employee staffing levels:

At least four (4) persons at all times; provided, however, in the event that staffing difficulties caused by an emergency situation that is beyond Glenview's reasonable control prevent such minimum staffing, then Glenview shall notify Morton Grove of any circumstance when such minimum staffing level will not be met.

5. Provide and continuously update training of all Glenview dispatch services employees in the operation of Glenview's New World Computer Aided Dispatch (C.A.D.) program for Morton Grove, as further described in Section 2.B of this Agreement.

6. Glenview shall perform supervised transfers of 9-1-1 fire rescue calls to the fire rescue agency designated by Morton Grove at no additional cost.

7. Provide general information to and answer questions related to public health and safety issues (*i.e.* boil orders or street closures) and general information related to police and other Morton Grove services asked by Morton Grove citizens and others in accordance with informational materials provided by Morton Grove; provided, however, Glenview shall forward to Morton Grove, as the case may be, non-emergency calls and under no circumstances shall Glenview accept the payment of fees for Morton Grove.

8. Glenview will execute with New World an Additional Software License Agreement to add the necessary licenses for Morton Grove to join Glenview's New World software solution.

a. The parties acknowledge and mutually agree Glenview shall be responsible for all IT costs and services related to maintain the New World Computer Aided Dispatch, New World Records Management System, New World Mobile and Field Reporting Systems, and all other software/hardware components, New World or otherwise, integrated with the New World System to the extent those components are physically located in Glenview. In addition, Glenview agrees to schedule, perform, and complete, in coordination with Morton Grove, any and all upgrades to the New World System Servers. Morton Grove shall be responsible for all third party software and hardware prerequisites required for New World upgrades to be implemented properly on all Morton Grove hardware including the mobile clients.

b. The parties mutually agree either party may add New World System components, or third party components, to the New World System (which includes adding any necessary software or hardware components to the servers that house the New World System). Any new components added by either party shall be at the sole cost (including, but not limited to, implementing costs and software license costs / maintenance costs) of that same party. The parties may mutually agree, in writing, to share the cost of any new components. If at a later date the non-implementing party wishes to utilize a component paid solely by the implementing party, then the non-implementing party will agree to reimburse the implementing party fifty percent (50%) of the implementing costs as agreed to by the respective parties. Any individual mobile unit/terminal software license or maintenance costs shall be the responsibility of the party where the unit is located.

9. Upon request by Morton Grove, as the case may be, provide copies of reports on call volume, LEADS reports, officer time usage, and any other reasonably requested reports.

10. Maintain a call logging and recording system of all calls and, upon written request, provide copies of recorded calls to the Morton Grove Police Department.

11. Glenview agrees to assist Morton Grove in any manner necessary, including cooperating with representatives and assessors of Illinois Law Enforcement Accreditation Program, ("**ILEAP**"), and any other appropriate action, to ensure Morton Grove receives full accreditation status through ILEAP, including successful completion of a mock assessment through ILEAP. It is understood, however, Glenview's obligations in this regard are related solely to the telecommunications requirements of such accreditations, and not to any other aspects of police activities undertaken by Morton Grove, as the case may be. Any extraordinary compliance measures undertaken by Glenview in furtherance of this Section 2.A.11 at the request of Morton Grove will be done at Morton Grove's expense.

12. Morton Grove shall have the option of requesting, at no additional cost, that Glenview operate, maintain, and manage the Law Enforcement Data System program ("**LEADS**") and the National Crime Information Center program ("**NCIC**"), including without limitation the following activities:

- a. Assist and cooperate with all audits of the LEADS and NCIC program files and operations.
- b. Enter into the LEADS or NCIC system information as requested by Morton Grove, including without limitation warrants and sex offenders.
- c. Maintain and manage hot files.
- d. Maintain and manage all LEADS and NCIC files.
- e. Remove from the LEADS and NCIC files information and data that is no longer current.
- f. Update and validate, on a regular basis, LEADS and NCIC data and files, with information provided by Morton Grove.

13. Maintain and operate mutual aid dispatch services for Morton Grove in accordance with the emergency response plans and programs established by the Northern Illinois Police Alarm System ("**NIPAS**"), the Illinois Law Enforcement Alarm System ("**ILEAS**"), the North Regional Major Crimes Task Force ("**NORTAF**"), and the Major Case Assistance Team ("**MCAAT**"), as well as any other applicable public safety organizations, provided, however, that Glenview's obligations in this regard are limited to monitoring, dispatching, documenting, and updating of system information, based upon data provided by Morton Grove.

14. Participate in reasonable periodic training exercise programs and scenarios conducted by Morton Grove, including the provision of dispatch services employees to participate in the programs and scenarios, provided adequate notice is given and staffing limitations permit such participation, and provided further Glenview will not be obligated to participate in state grant funded D.U.I. details without additional compensation.

15. To encourage mutual personnel interactions, Glenview agrees its dispatch personnel will accompany Morton Grove Police officers on "ride-alongs" to become familiar with local geography and Morton Grove Police Department procedures. Such "ride-alongs" will be conducted on no less than an annual basis, at no additional charge to Morton Grove. Periodic attendance at Morton Grove Police Department meetings and other mutually agreed upon events is encouraged throughout the term of this Agreement.

B. Obligations of Morton Grove. Morton Grove agrees to perform the following in order to enable Glenview to efficiently and properly fulfill its obligations under this Agreement:

1. Provide timely updated telephone lists, call out procedures and suggested telephone answering procedures.
2. Provide timely notification of a Morton Grove designee for receiving notice in the absence of a Police Chief.
3. Provide informational materials on public safety issues for dissemination to residents of Morton Grove.
4. Provide proper equipment and connections to enable Glenview to passively monitor cameras accessible to the Morton Grove Police Department, if requested by Morton Grove.
5. Provide timely reports and other data needed for Glenview to comply with LEADS requirements.
6. Provide training exercises and reasonable notification thereof.

C. Optional Services.

1. Morton Grove shall have the option of adding warning notifications to the Morton Grove community and residents, including, without limitation, activating community warning sirens, as requested by Morton Grove, and in accordance with Morton Grove's policies and procedures; however, Morton Grove shall be responsible for all costs associated with the purchase and installation, maintenance, and/or relocation of any equipment necessary to activate Morton Grove's community warning sirens.
2. Morton Grove shall have the option of requesting passive electronic remote control monitoring for the Morton Grove Police Department security system, including monitoring the entry to the Morton Grove Police Department building; however, Morton Grove shall provide the necessary equipment and connections at Morton Grove's sole cost to enable Glenview to accomplish the monitoring.

Section 3. Determination and Payment of Costs by Morton Grove.

A. Annual Fee for Dispatch Services. Morton Grove agrees to pay to Glenview a fee for Dispatch Services, as described in section 2A, in the amounts set forth in the attached Exhibit A ("**Annual Fee**"), attached hereto and incorporated by reference herein; the parties acknowledge and agree the Annual Fee includes ongoing expenses to upgrade, improve, and enhance the Dispatch Services and the equipment and facilities relating thereto. The Annual Fee shall be paid to Glenview each year on January 15; except that in recognition of the costs Glenview must incur in advance of the start of dispatch services, Morton Grove shall deliver \$291,631 to Glenview within thirty (30) days of approving this Agreement, to cover the capital expenditures required to facilitate the new dispatch services.

B. Prompt Payment Act. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1) shall apply to all payments due hereunder.

C. Credits upon Termination. To the extent this Agreement terminates other than upon its expiration under Section 8.A (excepting termination due to a default of Morton Grove), any Annual Fee covering a period after the termination date shall be refunded to Morton Grove on a *pro rata* basis.

D. Additional Expenses. To the extent this Agreement provides for Morton Grove to bear expenses other than those set forth in Exhibit A and relating to the Dispatch Services, such other expenses shall also be due and payable according to the provisions of the Local Government Prompt Payment Act (50 ILCS 505/1).

E. New Recipients of Dispatch Services. Glenview intends to attempt to solicit other municipalities or fire protection districts to enter into agreements by which Glenview may provide dispatch services and Glenview retains the power, in its sole discretion, to enter into such agreements; provided Glenview represents and warrants the standards of performance for the Dispatch Services shall not materially diminish in any manner, and shall be equal to the service level provided to Glenview's own emergency services, following any extension of similar services by Glenview to other municipalities or fire protection districts.

Section 4. Insurance; Indemnification.

A. Coverage Provided. Glenview agrees to provide the following insurance coverages for the Dispatch Services:

1. Commercial General Liability;
2. Business Liability for any equipment used in the provision of the Dispatch Services under this Agreement;
3. First Party Property;
4. Workers' Compensation; and
5. Employers' Liability for employees of Glenview who perform the Dispatch Services under this Agreement.

Such coverages shall be in amounts no less than what Glenview maintains for itself in its normal course of business.

B. Proof of Coverage by Glenview. Glenview agrees to furnish to Morton Grove certificate of coverage detailing the self-insurance or commercial insurance as provided by its insurer. The certificate shall be delivered to Morton Grove within thirty (30) days after the effective date of this Agreement, and shall name Morton Grove as an additional insured on all certificates memorializing the coverages set forth in Section 4.A.

C. Termination of Coverage. If Glenview's coverage, as provided by its insurer, is terminated for any reason:

1. Glenview shall promptly notify Morton Grove of receipt of any such notice; and
2. Glenview agrees to use its best efforts to provide comparable coverage either through membership in a joint risk management association or through commercial insurance carriers.

D. Coverage by Morton Grove. Morton Grove agrees to provide commercial general liability coverage for their operations as provided herein, and workers compensation coverage and employers' liability for their employees who will perform obligations of Morton Grove under this Agreement, and to provide proof of insurance at Glenview's request.

E. Indemnification.

1. Glenview does hereby indemnify and holds Morton Grove harmless from and against any and all claims which may arise out of the provision of Dispatch Services by Glenview under this Agreement, except to the extent caused by the negligence of Morton Grove, as the case may be.
2. Morton Grove does hereby indemnify and holds Glenview harmless from and against any and all claims which may arise out of the obligations of Morton Grove under this Agreement, or any obligation related to the provision of police and/or public works services, except to the extent caused by the negligence of Glenview.

Section 5. Promotion of Interaction and Communication. The parties agree they desire to establish a variety of means to enhance and promote communication and cooperation between Glenview and Morton Grove. In addition to those matters otherwise addressed in this Agreement, the parties also wish to establish the following:

A. Access to Information about Service Delivery. Morton Grove shall have access to records pertaining to the Dispatch Services provided to them for the purposes of inspection by any authorized representatives of Morton Grove (during regular business hours, upon reasonable notice), to the same extent as such records are available for inspection by any authorized representatives of Glenview.

B. Complaint Procedure. Glenview shall establish a procedure for logging in and responding to complaints concerning the provision of the Dispatch Services. Glenview agrees to inform Morton Grove, within 48 hours, when specific complaints are brought by their respective residents or customers, including without limitation the date and time of the call, complainant's contact information, and a description of the complaint. In addition, Glenview agrees to inform Morton Grove of the actions taken by Glenview to resolve the complaint.

C. Regular Meetings. The parties agree representatives from each of the parties shall meet initially to consider the implementation of operational rules and procedures for the provision of the Dispatch Services pursuant to this Agreement. The parties further agree their representatives shall meet on a regular basis to discuss this Agreement and the Dispatch Services provided pursuant to this Agreement, including without limitation issues relating to the operation of the Dispatch Services and the complaint procedures described in Subsection 5.B of this Agreement.

Section 6. Records. Glenview shall establish and keep a file and record system for all data relative to the Dispatch Services. The parties shall provide and exchange records in accordance with the provisions and limitations of the Health Insurance Portability Accountability Act, the provisions of which shall supersede any conflicting requirement of this Section.

Section 7. Dispute Resolution.

A. Negotiation. The parties desire to avoid and settle without litigation any future disputes that may arise between them relative to this Agreement. Accordingly, the parties agree to engage in good faith negotiations to resolve any such dispute. If any party has a dispute about a violation, interpretation, or application of a provision of this Agreement, or a dispute regarding a party's failure to comply with this Agreement, then that party may serve on the other party written notice, delivered as provided in Section 10 of this Agreement, setting forth in detail the dispute, the provisions of this Agreement to which the dispute is related, and all facts and circumstances pertinent to the dispute. The parties then, within seven (7) days, shall schedule a date certain for representatives of the parties to meet in a conference to resolve the dispute. Such conference shall be conducted within thirty (30)

days after notice of the dispute has been delivered as provided herein. If a resolution is not reached within such 30-day period (or such longer period to which the parties may mutually agree), then either party may pursue remedies available under this Agreement, including termination.

B. Continuation of Services and Payments. During all negotiation proceedings and any subsequent proceedings provided for in this Section 7, Glenview and Morton Grove shall continue to fulfill the terms of this Agreement to the fullest extent possible. Glenview shall continue to provide Dispatch Services to Morton Grove as provided by this Agreement. Morton Grove shall continue to make all payments to Glenview for the Dispatch Services as provided by this Agreement, including all payments about which there may be a dispute.

C. Remedies. Provided the parties have met their obligations under Section 7.A, the parties shall be entitled to pursue such remedies as may be available in law and equity, including an action to secure the performance of the covenants, agreements, conditions, and obligations contained herein. The parties agree that any such action must be brought in the Circuit Court of Cook County, Illinois. The requirements of Section 7.A shall be waived in the event of either significant risk of irreparable harm or significant jeopardy to public health and safety. The non-prevailing party in such dispute shall pay the attorneys' fees and court costs of the prevailing party.

Section 8. Term; Termination.

A. Term. The term of this Agreement shall be for five (5) years following the Commencement Date, terminating on December 31, 2017 (the "Initial Term"). Morton Grove may renew the Agreement for an additional five (5) year term (the "Renewal Term") by providing written notice of the intent to renew no less than one hundred eighty (180) days before the expiration of the Initial Term. The parties agree to negotiate in good faith on the issue of pricing for the Renewal Term. After the expiration of the Renewal Term, the parties may agree to extend the Agreement upon such terms and conditions as are mutually agreeable.

B. Termination. This Agreement may be terminated pursuant to one of the following procedures:

1. By written amendment to this Agreement duly authorized by the appropriate legislative action of each of the parties; or
2. In the event of a material default under this Agreement, and provided the parties have failed to resolve matters pursuant to the provisions of Section 7, the non-defaulting party may notify a defaulting party in writing setting forth the nature of the default and the requested remedy of such default. The defaulting party shall thereafter have ten (10) days to correct the default prior to the non-defaulting party's termination of this Agreement; provided said 10-day period shall be extended, for a reasonable time not exceeding ninety (90) days, if said default cannot reasonably be cured within said 10-day period. If a defaulting party fails to cure the default within the cure period provided in this Section, the non-defaulting party shall have the right to terminate this Agreement by written notice of termination to the defaulting party, which termination will be effective immediately (or by such other date, not beyond the term of this Agreement, as the non-defaulting party may determine). A party that terminates this Agreement pursuant to this Section 8.B.2 shall retain its rights to pursue any and all other remedies that may be available, either in law or in equity under this Agreement; or
3. In the event Glenview merges its dispatch services with any other dispatch center, Glenview shall notify Morton Grove not less than three hundred sixty (360) days prior to the date of such merger, and at that time, Morton Grove may terminate the Agreement.

Section 9. Miscellaneous.

A. Unfunded Mandates. The parties acknowledge that significant changes have occurred in legal requirements of Dispatch Services over the past decade and are likely to occur in the future. In the event unfunded mandates arise which impose dispatch service obligations on Glenview over and above current obligations, then the parties agree to negotiate a sharing of the costs incurred to comply with said mandates, and the parties agree to be responsible for their fair share of said costs.

B. Effective Date. This Agreement shall be effective as of the date it is signed by both parties, provided however; the services to be provided by Glenview to Morton Grove shall not begin until the Commencement Date.

C. Commencement Date: To be mutually agreed upon and set by Morton Grove, upon sixty (60) days advance written notice, after consultation with Glenview's Public Safety Support Services Director, but in no case shall the Commencement Date be later than March 1, 2013.

Section 10. General Provisions.

A. Notice. Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid, or (iv) by facsimile. Facsimile notices shall be deemed valid upon confirmed transmission followed by notice in the manner described in either (i), (ii), or (iii) above within three business days thereafter at the appropriate address set forth below. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1) business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (c) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt or the date of confirmed fax transmission. By notice complying with the requirements of this Section 10.A, each party to this Agreement shall have the right to change the address or the addressee, or both, for all future notices and communications to them, but no notice of a change of addressee or address shall be effective until actually received.

Notices and communications to Glenview shall be addressed to, and delivered at, the following address:

Village of Glenview, Attn: Village Manager
1225 Waukegan Road
Glenview, Illinois 60025
Fax: 847/724-1518

with a copy to: Eric G. Patt
Robbins, Salomon & Patt, Ltd.
2222 Chestnut Avenue, Suite 101
Glenview, IL 60026
Fax: 847/729-7390

Notices and communications to Morton Grove shall be addressed to, and delivered at, the following address:

Village of Morton Grove, Attn: Village Administrator
6101 Capulina Avenue
Morton Grove, Illinois 60053
Fax: 847/965-4162

with a copy to:

Teresa Hoffman Liston
6101 Capulina Avenue
Morton Grove, Illinois 60053
Fax: 847/965-4162
Attention: Corporate Counsel

- B. Time of the Essence. Time is of the essence in the performance of this Agreement.
- C. Rights Cumulative. Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.
- D. Non-Waiver. No party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of any party to exercise at any time any right granted to such party shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the party's right to enforce that right or any other right.
- E. Ownership and Capital Costs. Glenview will own the entire dispatch system, except the pre-existing Morton Grove radio infrastructure equipment and antennae installed in Morton Grove shall be owned by Morton Grove.
- F. Consents. Unless otherwise provided in this Agreement, whenever the consent, permission, authorization, approval, acknowledgement, or similar indication of assent of any party to this Agreement, or of any duly authorized officer, employee, agent, or representative of any party to this Agreement, is required in this Agreement, the consent, permission, authorization, approval, acknowledgement, or similar indication of assent shall be in writing.
- G. Governing Law. This Agreement shall be governed by and enforced in accordance with the internal laws but not the conflicts of laws/rules of the State of Illinois.
- H. Severability. It is hereby expressed to be the intent of the parties of this Agreement should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.
- I. Entire Agreement. This Agreement constitutes the entire Agreement between the parties and supersedes any and all prior agreements and negotiations between the parties, whether written or oral, relating to the subject matter of this Agreement.
- J. Interpretation. This Agreement shall be construed without regard to the identity of the party who drafted the various provisions of this Agreement. Moreover, each and every provision of this Agreement shall be construed as though all parties to this Agreement participated equally in the drafting of this Agreement. As a result of the foregoing, any rule or construction that a document is to be construed against the drafting party shall not be applicable to this Agreement.
- K. Exhibits. Exhibit "A" attached to this Agreement is by this reference incorporated in and made a part of this Agreement. In the event of a conflict between an exhibit and the text of this Agreement, the text of this Agreement shall control.

L. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is in writing and approved and executed by all parties to this Agreement in accordance with applicable law.

M. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.

N. Authority to Execute. Each party hereby warrants and represents to the other parties the persons executing this Agreement on its behalf have been properly authorized to do so by the Corporate Authorities of such party.

O. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against Glenview and Morton Grove.

IN WITNESS HEREOF, Glenview and Morton Grove, respectively, have caused this Agreement to be executed by their respective Village President and attested by their respective Village Clerk as of the day and year first above written.

VILLAGE OF GLENVIEW

By Berry D. Cummings
Village President

Attest Todd Hill
Village Clerk

VILLAGE OF MORTON GROVE

By [Signature]
Village President

Attest Tom Walsh
Village Clerk

EXHIBIT A

PAYMENT SCHEDULE

Dispatch Services costs should Morton Grove Police join GPSDC without Niles Police

Year 1 2013: \$ 675,000
Year 2 2014: \$ 755,000
Year 3 2015: \$ 814,000
Year 4 2016: \$ 879,000
Year 5 2017: \$ 950,000

Dispatch Services costs for Morton Grove Police with Niles Police also joining GPSDC:

Year 1 2013: \$ 650,000
Year 2 2014: \$ 730,000
Year 3 2015: \$ 786,000
Year 4 2016: \$ 847,000
Year 5 2017: \$ 912,000

Estimated one time capital improvement costs should Morton Grove Police join GPSDC without Niles Police :

Capital Improvement Costs

Budgetary Estimates

NG 911 Phone System	\$45,000
Voice Logging System	12,000
Consoles	5,000
Training of TC's	12,500
T1 to each PD (5yrs)	24,000
AT&T 911 Infrastructure	10,000
Radio Infrastructure•	75,000
	<hr/>
	183,500

Quoted Amounts- See Attachment

New World Licensing	91,755
New World 1st Year SSMA	13,376
New World Travel Expense	3,000
	<hr/>
	108,131
	<hr/>
	\$291,631

**Radio infrastructure cost estimate increased by \$45,000 due to the changes needed to add Morton Grove onto Glenview's frequency.*

Estimated one time capital improvement costs for Morton Grove Police with Niles Police also joining GPSDC:

Capital Improvement Costs	
<i>Budgetary Estimates</i>	
NG 911 Phone System	\$45,000
Voice Logging System	12,000
Consoles	5,000
Training of TC's	12,500
T1 to each PD (5yrs)	24,000
AT&T 911 Infrastructure	10,000
Radio Infrastructure	30,000
	<hr/>
	138,500
<i>Quoted Amounts - See Attachment</i>	
New World Licensing	91,755
New World 1st Year SSMA	13,376
New World Travel Expense	3,000
	<hr/>
	108,131
	<hr/>
	\$246,631
	<hr/>

Legislative Summary

Ordinance 12-41

ESTABLISHING TITLE 2, CHAPTER 15 ENTITLED EMERGENCY TELEPHONE SYSTEM BOARD IN THE VILLAGE OF MORTON GROVE

Introduced: November 26, 2012

Synopsis: This ordinance will establish an Emergency Telephone System Board in accordance with State Statute to receive, maintain, and invest E911 surcharges and to coordinate and supervise a 911 system for emergency dispatching within the Village of Morton Grove

Purpose: This Board is required pursuant to the Emergency Telephone System Act. 50 ILCS 750/0.01 et seq.

Background: Since 1989, the Village has charged a 911 surcharge to telephone customers within the Village in accordance with State Statute. Since 2003, these funds were deferred to the North Suburban Communications Center (NSECC) which provided emergency dispatching within the Village of Morton Grove. Beginning in 2013, the Village of Morton Grove will no longer be part of NSECC and has contracted with the Village of Glenview for emergency dispatching services. As a result, State Statute requires the Village reestablish an Emergency Telephone System Board (ETSB) to receive and disburse E911 surcharges and, if necessary, to plan, coordinate, and maintain an E911 system within the Village of Morton Grove. This ordinance will amend Title 2 to include a new Chapter 15 to establish an ETSB to comply with State Statute.

Programs, Departs or Groups Affected Police, Fire, Finance and Administration Departments

Fiscal Impact: Not applicable

Source of Funds: E911 surcharges

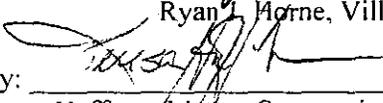
Workload Impact: The implementation and management of the ETSB will be coordinated by Village staff as part of its normal daily work activities.

Admin Recommendation: Approval as presented

Second Reading: Municipal Code Book Change – December 10, 2012

Special Considerations or Requirements: None

Respectfully submitted: 
Ryan J. Horne, Village Administrator

Prepared by: 
Teresa Hoffmann Liston, Corporation Counsel

ORDINANCE 12-41

AN ORDINANCE ESTABLISHING TITLE 2, CHAPTER 15 ENTITLED EMERGENCY TELEPHONE SYSTEM BOARD IN THE VILLAGE OF MORTON GROVE

WHEREAS, the Village of Morton Grove (VILLAGE), located in Cook County, Illinois, is a home rule unit of government under the provisions of Article 7 of the 1970 Constitution of the State of Illinois, can exercise any power and perform any function pertaining to its government affairs, including but not limited to the power to tax and incur debt; and

WHEREAS, the Village has a policy of regularly reviewing and revising the Municipal Code, as necessary, to insure all provisions of the document remain compliant with contemporary statutes and relevant to current operations; and

WHEREAS, on or about April 4, 1989, the Village by referendum approved the authorization of a 9-1-1 surcharge; and

WHEREAS, on or about July 10, 1989, pursuant to Ordinance 89-25, the Village established an Emergency Telephone System Board; and

WHEREAS, on or about July 14, 2003, pursuant to Ordinance 03-07, the Village Board dissolved the Emergency Telephone System Board and deferred all land line and wireless E-9-1-1 surcharges to the treasurer of the North Suburban Communications Center (NSECC); and

WHEREAS, on or about August 13, 2012, pursuant to Resolution 12-59, the Village entered into an intergovernmental agreement with the Village of Glenview for the provision of emergency police dispatching; and

WHEREAS, the Village intends to begin having its emergency dispatching occur through the Village of Glenview and will no longer defer landline and wireless E-911 surcharges to the NSECC on approximately March 1, 2013; and

WHEREAS, in order to continue to directly collect E911 surcharges, it is necessary for the Village to reestablish an Emergency Telephone System Board, in order to plan for a 9-1-1 system, coordinate and supervise the implementation, upgrading, and/or maintenance of that system including the establishment of equipment specifications and coding systems; and

WHEREAS, various aspects of coordinating such a system will also include the receipt of monies from any surcharge imposed under Section 15.3 of the Emergency Telephone System Act, as well as the disbursements from the fund which may include but not be limited to the hiring of staff for the implementation and/or upgrade of the system, preparation of an annual budget, and participation in

a regional pilot project to implement next generation 911 equipment; and

WHEREAS, at the direction of the Village President, Village staff has undertaken the review and development of a new Title 2, Chapter 15 to be incorporated into the Municipal Code of the Village of Morton Grove entitled *Emergency Telephone System Board*.

NOW, THEREFORE, BE IT ORDAINED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF MORTON GROVE, COOK COUNTY, ILLINOIS, AS FOLLOWS:

SECTION 1: The Corporate Authorities do hereby incorporate the foregoing Whereas clauses into this Ordinance as though fully set forth therein thereby making the findings as hereinabove set forth.

SECTION 2: The Village of Morton Grove Code Municipal Code is hereby amended by the addition of a new Title 2, Chapter 15 to be entitled *Emergency Telephone System Board* which shall read as follows:

CHAPTER 15

EMERGENCY TELEPHONE SYSTEM BOARD

SECTION:

- 2-15-1: Board Established
- 2-15-2: Applicability of Title 2, Chapter 1
- 2-15-3: Membership of the Board
- 2-15-4: Compensation
- 2-15-5: Powers and Duties of the Board

2-15-1: **BOARD ESTABLISHED:** An emergency telephone system board for the Village of Morton Grove, Cook County, Illinois is hereby established and shall be known as the Morton Grove Emergency Telephone System Board (ETSB).

2-15-2: **APPLICABILITY OF TITLE 2, CHAPTER 1:** The provisions of Title 2, Chapter 1, Sections 2 and 3 will not apply to the Morton Grove Emergency Telephone System Board.

2-15-3: **MEMBERSHIP OF THE BOARD:** The Morton Grove County Emergency Telephone System Board shall consist of seven (7) members as follows:

- A. One public member who shall be residents of Morton Grove appointed by the Village President

with a concurrence of the Village Trustees. The public member's term shall be for three years. Any person appointed to fill an unexpired term shall serve until the expiration of the original appointment.

- B. The Village President or his/her designee.
- C. The Chief of Police or his/her designee appointed on the basis of ability or experience.
- D. The Fire Chief or his/her designee appointed on the basis of ability or experience.
- E. The Village Administrator or his/her designee.
- F. A Village Trustee appointed annually by the Village President
- G. One additional representative of the Village's 9-1-1 public safety agencies, including but not limited to police departments, fire departments, emergency medical services providers, and emergency services and disaster agencies, appointed annually by the Village Administrator on the basis of his/her ability or experience.

2-15-4: **COMPENSATION:** Members of the Board shall serve without compensation but shall be reimbursed for their actual and necessary expenses.

2-15-5: **POWERS AND DUTIES OF BOARD:** The Morton Grove Emergency Telephone System Board shall have the all powers set forth in the Emergency Telephone System Act (50 ILCS 750/0.01 et. seq.) as may be amended from time to time, including the following powers and duties:

- A. Planning a 9-1-1 system;
- B. Coordinating and supervising the implementation, upgrading, or maintenance of the system, including the establishment of equipment specifications and coding systems;
- C. Receiving monies from any surcharge imposed under Section 15.3 of the Emergency Telephone System Act and from any other source, for deposit into the Emergency Telephone System Fund;
- D. Authorizing all disbursements from the fund; in compliance with
- E. Hiring any staff necessary for the implementation or upgrade of the system;

- F. Preparing an annual budget and submitting such annual budget to the Corporate authority in accordance with the Village's annual budget process.
- G. Participating in a Regional Pilot Project to implement next generation 9-1-1, as defined in and, subject to the conditions set forth in Emergency Telephone System Act.
- H. All moneys received by the ETSB pursuant to a surcharge imposed under Section 15.3 shall be deposited into a separate interest-bearing Emergency Telephone System Fund account. The Village's Treasurer/Finance Director, shall be custodian of the fund. All interest accruing on the fund shall remain in the fund. No expenditures may be made from such fund except upon the direction of the ETSB by resolution passed by a majority of all members of the ETSB. Expenditures may be made only to pay for the costs associated with the following:
1. The design of the Emergency Telephone System.
 2. The coding of an initial Master Street Address Guide data base, and update and maintenance thereof.
 3. The repayment of any moneys advanced for the implementation of the system.
 4. The charges for Automatic Number Identification and Automatic Location Identification equipment, a computer aided dispatch system that records, maintains, and integrates information, mobile data transmitters equipped with automatic vehicle locators, and maintenance, replacement and update thereof to increase operational efficiency and improve the provision of emergency services.
 5. The non-recurring charges related to installation of the Emergency Telephone System and the ongoing network charges.
 6. The acquisition and installation, or the reimbursement of costs therefore to other governmental bodies that have incurred those costs, of road or street signs that are essential to the implementation of the emergency telephone system and that are not duplicative of signs that are the responsibility of the jurisdiction charged with maintaining road and street signs.
 7. Other products and services necessary for the implementation, upgrade, and maintenance of the system and any other purpose related to the operation of the system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the system. Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

8. In event the Village imposes a surcharge under subsection (h) of Section 15.3 of the Emergency Telephone System Act, moneys may also be used for any anti-terrorism or emergency preparedness measures, including, but not limited to, preparedness planning, providing local matching funds for federal or State grants, personnel training, and specialized equipment, including surveillance cameras as needed to deal with natural and terrorist-inspired emergency situations or events.
9. The defraying of expenses incurred in participation in a Regional Pilot Project to implement next generation 9-1-1, subject to the conditions set forth in this Act.
10. The implementation of a computer aided dispatch system or hosted supplemental 9-1-1 services

SECTION 3: The Village will receive, maintain, invest, and disburse its landline and wireless 911 surcharges in accordance with Title 2, Chapter 15 of the Village Municipal Code and the Emergency Telephone System Act (50 ILCS 750/0.01 et. seq.).

SECTION 4: The terms and conditions of this ordinance shall be severable and if any section, term, provision, or condition is found to be invalid or unenforceable for any reason by a court of competent jurisdiction, the remaining sections, terms, provisions, and conditions shall remain in full force and effect.

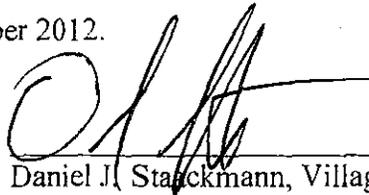
SECTION 5: In the event this ordinance or any part thereof is in conflict with any statute, ordinance, or resolution or part thereof, the amendments in this ordinance shall be controlling and shall supersede all other statutes, ordinances, or resolutions by only to the extent of such conflict.

SECTION 6: This ordinance shall be in full force and effect from and after its adoption, approval, and publication as provide by law.

PASSED this 10th day of December 2012.

Trustee DiMaria	<u>Aye</u>
Trustee Gomberg	<u>Aye</u>
Trustee Grear	<u>Aye</u>
Trustee Marcus	<u>Aye</u>
Trustee Thill	<u>Aye</u>
Trustee Toth	<u>Aye</u>

APPROVED by me this 10th day of December 2012.



Daniel J. Stackmann, Village President
Village of Morton Grove
Cook County, Illinois

ATTESTED and FILED in my office
This 11th day of December 2012



Tony S. Kalogerakos, Village Clerk
Village of Morton Grove
Cook County, Illinois

9-1-1 GENERAL INFORMATION

Current Date 2/20/2013

Proposed Operational Date 5/28/13
~~04/01/2013~~

Village of Morton Grove
Submitted by (City or County Name)

XXX Final Plan

Modification of an Existing System – I.C.C. Docket Number _____

23,373
Total Population Served

14,195
Total Access Lines

5.2
Total Land Area Covered in Square Miles

PSAP 9-1-1 System Liaison to the Commission: (No Consultants)

Brent M Reynolds
Glenview Public Safety Dispatch Center
Director Public Safety Support Services
2500 East Lake Ave
Glenview, IL 60026
(847) 901-6072
(847) 901-6111

Narrative

The modification that is being requested herein is based upon the fact that the Village of Morton Grove and its ETSB has entered into a contractual agreement with Glenview Public Safety Dispatch Center (hereafter as GPSDC) to provide emergency 911 services. The physical location of the GPSDC Dispatch Facility is 2500 East Lake Ave, Glenview, Illinois 60026. Specifically, the GPSDC dispatch facility is located in the lower level of the Glenview Public Safety Building. This dispatch center currently provides E911 call handling and emergency communications for the following agencies:

- Village of Glenview
 - Police Department
 - Fire Department (including EMS)
- Village of Grayslake
 - Police Department (includes contract services to Village of Hainesville)

The North Suburban Joint ETSB will dissolve and Morton Grove's new ETSB will maintain control over any E911 surcharge money and is simply requesting GPSDC become Morton Grove's PSAP and to allow Morton Grove to contract their dispatching services to GPSDC. The contractual agreement between GPSDC, the Village of Morton and its ETSB contains a cancellation clause in section 8 of the contract as follows.

The primary change will be reflected at the current PSAP for the Village of Morton Grove. This PSAP will move from the existing location North Suburban Emergency Communications Center 1420 Miner Street, Des Plaines, Illinois 60016.

The GPSDC facility was constructed in concert with the new Glenview Police Department at the same location in 2004. This dispatch center is located on the first floor and the facility is secured from outside access by no less than two barriers at all times. GPSDC recently purchased an upgrade to the E911 selective router allowing for additional growth, geo-diverse backup, and Next Gen 911 capabilities. Other equipment purchased for this center includes, but is not limited to: Bramic ergonomic consoles, Motorola radio console, digital instant recall recorders, DVD voice logging recorders, New World Systems Computer Aided Dispatching, Spectracom PBX and GPS controlled net clock, three phase uninterruptible power supply 208 V Input 208V output with outside generator. Previously GPSDC was staffed (24/7/365) by Telecommunication Operators. The inclusion of Morton Grove into the facility will result in four (4) positions staffed (24/7/365) and the ability to increase up to 6 positions for peak periods of operation. In addition existing part time Telecommunicators can also be added to the staffing to accommodate peak periods. The positions have been broken down to One (1) dedicated Telecommunicator per position within the center being Glenview Police, Grayslake Police, Glenview Fire department, and the Morton Grove/Niles Police. The fifth and sixth positions are call taker and backup/supervisor positions..

The local exchange carrier (hereafter as LEC) for the Village of Morton Grove is AT & T; GPSDC will continue to utilize this automatic number identification (ANI) and automatic location identification (ALI) from AT & T. The ANI/ALI database will also be supplied by the LEC and shall be updated on a daily basis. AT & T is currently providing services to the GPSDC dispatch facility as a LEC.

The E911 system will provide police, fire and emergency medical services for all the residents and occupants of the Village of Morton Grove. Police, Fire and emergency medical services will continue to be provided by the Morton Grove Police and Fire. The existing master street and address guides (hereafter as MSAG) will continue to be utilized by GPSDC. All residents and

occupants within the boundaries of the Village of Morton Grove will have unfettered access to the E911 system.

The architecture of the E911 system will direct all calls to the GPSDC facility that fall into the Selective Routing Tables for the Village of Morton Grove. This will include both wire line and wireless 9-1-1 trunk circuits. GPSDC will be the recipient of all requests for emergency services provided by the Morton Grove Police Department. The center is staffed 24 hours per day without exception. Calls for emergency services will be processed through a state of the art emergency call handling system, voice recording system, radio transmission system, and CAD resource system. All Morton Grove Fire calls for service will be transferred via a supervised transfer to Red Center so that fire and ems services can be dispatched.

All six (6) operator position at the GPSDC facility have ANI/ALI capabilities. In addition all positions have TTY services provided in the form of text messaging from the Cassidian controller. This procedure is seamless to the calling party regardless of communication method used (voice vs. TTY). This center meets all standards required of a 911 PSAP and has been operating as an approved PSAP in the State of Illinois on behalf of Glenview.

Telecommunications operators will enter the call information into a call management or CAD system. The CAD system will validate the caller/incident location and display recommended response units, prior calls at location, known hazards, and any other appropriate information. The unit assignment will then be transmitted to the responding agencies via radio frequency, telecommunications circuits, or mobile data terminal.

All adjacent agencies that border the geographical limitations of the Village of Morton Grove have been contacted about the purposed system. These agencies are listed within Exhibit 4 of this document.

GPSDC will maintain the current ability to transfer any misdirected E911 calls to adjacent agencies through the use of a Flash transfer system. This system will forward ANI/ALI information to the receiving agency. GPSDC will gather critical information from the caller, including but not limited to call back information, prior to initiating the call transfer to ensure appropriate response is completed. Radio communications with adjacent agencies is also currently in place at the GPSDC facility.

The Highland Park, PSAP (enhanced) will operate as the backup and overflow PSAP for the Morton Grove 9-1-1 trunks. Emergency radio communications will continue to be provided from the GPSDC center. In the event that radio communications are not able to continue from the GPSDC facility the Highland Park PSAP will provide backup services.

All Telecommunication Operations providing police services at GPSDC are trained and certified by ICJIS in the operation of the LEADS/NCIC system. Proof of certification is retained on file with the Director of Public Safety Support Services. Operations' training is provided to each Telecommunication Operator via an in-house adaption of the Association of Public-Safety Communications' Officials International Inc. (APCO) training syllabus to meet or exceed the standards as defined within the Illinois Administrative Code Section 83 Part 725. Proof of training is retained on file with the Director. Emergency Medical Dispatching Certification is obtained through the Priority Dispatch System and submitted to all appropriate EMS coordinators and the Department of Public Health as required by IDPH Standards.

The GPSDC Standard Operating Procedures (SOP) document state that callbox failures will result in the immediate transportation of a telecommunication Operator to the LEC Central Office facility associated with the point of failure. For the Village of Morton Grove the LEC is AT & T.

Funding

Funding for the operation is provided by the member agencies allocated by each participant in the system. These funds may be a combination of general revenue funds and monies collected by the associated ETSB from their wire line and wireless E911 surcharges. Each year the Village of Morton Grove will pay the Village of Glenview for emergency dispatch services that also include 9-1-1 services as agreed upon in the included agreement. The Morton Grove ETSB will approve transfer of 100% of the 9-1-1 Surcharge monies to the General Fund to cover the costs of 9-1-1 services included in the emergency dispatch services and the shortfall in 9-1-1 surcharges used to pay for the 9-1-1 portion of the services will be paid out of the Village of Morton Grove General Fund.

Public education in the proper use of E911 will continue to be provided by the member agency. In addition, GPSDC may provide supplemental resources to inform the public in the proper use of E911. This may include, but is not limited to, public service announcements, printed materials, newsletters, public speaking engagements, and public notices.

911 Testing Plan

Once the 911 trunks are in place they will need to be tested to confirm proper operation. This testing will include random calls from locations within the ETSB's area, transfers to another PSAP, and forwarding of calls to the backup location.

Staff will make test 911 calls from multiple locations to confirm proper routing and receipt of ani/ali. One test call will be transferred to a neighboring jurisdiction via star transfer to confirm transfers are working. Once these test calls are completed the switch to the backup PSAP will be activated and a test call will be made to confirm the call goes to the backup PSAP. Once the backup test is completed the switch will be deactivated and a test call will be made to confirm the 911 calls are ringing into the PSAP.

GLENVIEW

**Glenview Police
Glenview Fire**

GOLF

Golf Police

**Cook County Sheriff Police
Cook County Forest Preserve
District Police**

**MORTON
GROVE**

**Morton Grove Police
Morton Grove Fire**

IL. State Police District Chicago

NILES

**Niles Police
Niles Fire**

SKOKIE

**Skokie Police
Skokie Fire**

Exhibit 1 & 2

Exhibit 6

FINANCIAL ARRANGEMENTS

Explain the financial arrangements to be employed for call handling and telecommunication services to implement the proposed 9-1-1 System and future maintenance. If funds are provided through a telephone surcharge, list amount of surcharge, date collection started, how much is collected monthly and annually.

(USE ADDITIONAL SHEETS AS NECESSARY)

FUNDING <i>(Please check the appropriate)</i>	
Funds provided by:	
local government	<input checked="" type="checkbox"/>
telephone surcharge	<input checked="" type="checkbox"/>
other	<input type="checkbox"/>

DETAILED DESCRIPTION OF THE FUNDING MECHANISM

Ordinance Number 89-1 which authorizes a referendum establishing an E 9-1-1 surcharge was passed on April 4, 1989. The Village has the authority to assess a surcharge of up to \$.75 per line. The surcharge for the Village of Morton Grove is presently set at \$.75 per line.

Wire Line 911 Surcharge (14,195 - Total Access Lines X \$.75 x 12 months) = \$127,755
Wireless 911 Surcharge for 2012 = \$142,780

Each year the Village of Morton Grove will pay the Village of Glenview for emergency dispatch services that also include 9-1-1 services as agreed upon in the included agreement. The Morton Grove ETSB will approve transfer of 100% of the 9-1-1 Surcharge monies to the General Fund to cover the costs of 9-1-1 services included in the emergency dispatch services and the shortfall in 9-1-1 surcharges used to pay for the 9-1-1 portion of the services will be paid out of the Village of Morton Grove General Fund.

Exhibit 7

SYSTEM COSTS

A summary of the anticipated implementation costs and annual operating costs including selective routing, radio dispatch equipment, building or remodeling a public safety answering point, computer aided dispatch, mobile data terminals and networking charges for the proposed system. Projected monthly costs should be compared to present costs and the increase or decrease indicated.

PRESENT SYSTEM COST (summary)
Annual Cost
\$ 800,000

PROPOSED SYSTEM COST (summary)		
Annual Cost	Installation Cost	Total First Year Cost
\$ 433,333 +	\$ 246,631 =	\$ 679,964

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Morton Grove Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Fire-EMS IFREN 154.265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Morton Grove Fire Department

PSAP

Agency

By

Ryan J. Horne

By

THOMAS FICEL

Title

Village Administrator

Title

FIRE CHIEF

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Morton Grove Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Police Point to Point 155.370

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Morton Grove Police department

PSAP

Agency

By 
RYAN J. HORNE

By 

Title VILLAGE ADMINISTRATOR

Title CHIEF of POLICE

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Niles Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Police Point to Point 155.370

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Niles Police department

PSAP

Agency

By *Phyllis J. Howe*

By *Robert M. Callan*

Title *Village Administrator*

Title *Mayor of Niles*

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Niles Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Fire-EMS IFREN 154.265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Niles Fire Department

PSAP

Agency

By *Ryan J. Horn*

By *Robert M. Collins*

Title *Village Administrator*

Title *Mayor of Niles*

AGREEMENTS

February 19, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Skokie Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Fire-EMS IFERN 154.265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Skokie Fire Department

PSAP

Agency

By

Ryan J. Howe

By

Ralph E. Ginter

Title

Village Administrator

Title

Fire Chief

AGREEMENTS

February 19, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Skokie Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Police Point to Point 155.370

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Skokie Police Department

PSAP

Agency

By: Ryan J. Howe

By: Anthony J. [Signature]

Title Village Administrator

Title CHIEF OF POLICE

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Glenview Police Department__, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (*Exhibit 8*)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Police Point to Point 155.370

AID OUTSIDE JURISDICTION BOUNDARY (*Exhibit 9*)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Glenview Police Department

PSAP

Agency

By *Paul J. Howe*

By *[Signature]*

Title *Village Administrator*

Title *Deputy Chief*

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Glenview Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Fire-EMS IFREN 154.265

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Glenview Fire Department

PSAP

Agency

By

Ray J. How

By

Walter A. Bell

Title

Village Administrator

Title

Fire Chief

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Golf Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Police Point to Point 155.370

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Golf Police Department

PSAP

Agency

By

Ray J. Howe

By

Lee Went

Title

Village Administrator

Title

Chief of Police

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Illinois State Police District Chicago, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Police Point to Point 155.370 -- 847-294-4444

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Morton Grove ETSB

Illinois State Police District Chicago

PSAP

Agency

By

Ray J. Home

By

Pat Murphy

Title

Village Administrator

Title

BUREAU CHIEF

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Cook County Forest Preserve District Police, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: 847-458-1000

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

MORTON GROVE ETSB
PSAP

By *Pat J. Home*

Title *Village Administrator*

Cook County Forest Preserve District Police
Agency

By *John Roberson*

Title *EXECUTIVE DIRECTOR*
LOOK COUNTY ETSB

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Morton Grove ETSB, hereinafter referred to as "PSAP", and the Cook County Sheriff's Police, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: 847-458-1000

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

~~Morton Grove ETSB~~
PSAP

By *Ray J. Stone*

Title *Village Administrator*

Cook County Sheriff's Police
Agency

By *John Roberson*

Title *EXECUTIVE DIRECTOR*
COOK COUNTY ETSB

Exhibit 10

QUESTIONNAIRE

- | | | YES/NO |
|-----|--|--|
| 1) | Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 2) | Will 9-1-1 be the primary published emergency telephone number within the area served by system? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 3) | Will automatic dialing type alarms be permitted on 9-1-1 lines/ | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| 4) | Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceed that which the telecommunicator on duty is able to handle? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 5) | Will the PSAP have an emergency power source?
What type? <u>Generator and UPS System</u> | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 6) | Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 7) | Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 8) | If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system?
Not Applicable | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 9) | Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 10) | Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disable due to natural or man-made disaster? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 11) | Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 and 9? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 12) | Will the PSAP have a teletypewriter (TTY) to use in answering calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's.
Is there a backup TTY unit at each PSAP?
Each position has TTY capability | <input checked="" type="checkbox"/> <input type="checkbox"/>
<input checked="" type="checkbox"/> <input type="checkbox"/> |
| 13) | Will the PSAP utilize a TTY PSAP Based Voice Annunciator? | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| 14) | Will 9-1-1 be the emergency number for TTY calls?
If not, what telephone number will be utilized? _____ | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 15) | Will adequate training be provided to PSAP personnel in the use of TTY's? | <input checked="" type="checkbox"/> <input type="checkbox"/> |
| 16) | Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated? | <input type="checkbox"/> <input checked="" type="checkbox"/> |
| 17) | If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should now be dialed for emergencies? | <input type="checkbox"/> <input type="checkbox"/> |
| 18) | What response will be initiated by the PSAP for calls where verbal contact can not be established?
<u>Officers will be dispatched to the location of the call to determine if there is assistance needed or if it was an accidental misdial.</u> | |

THE TELEPHONE COMPANY(S) WILL ASSIST YOU IN ANSWERING THESE QUESTIONS

YES **NO**

20) Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP?

21) Do you have procedures in place to accept and handle cellular 9-1-1 calls?

22) What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et seq.?

The Village had an ETSB prior to joining and Joint ETSB, so this has been established and remains in place.

23) Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number?

24) What type of trunking arrangement will be used to provide incoming 9-1-1 trunks? (Please check appropriate item).

- a. Dedicated Directed
- b. Tandem
- c. Combination of a & b

25) Is your selective router being provisioned by the local exchange carrier?

26) Please provide in detail the features to be provided by your selective router.

27) Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725?

28) Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialling?

29) Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced?

If yes, describe the power supply used to prevent a loss of operation.

generator and UPS system in place _____

30) On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, Question.

31) Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done.

VILLAGE OF GLENVIEW, GRAYSLAKE,
MORTON GROVE AND NILES
2500 E. LAKE AVENUE
GLENVIEW, IL
CUTOVER DATE 12-29-92



RATE CENTER END OFFICE
A LINKS

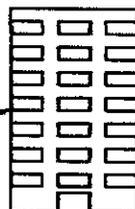
CONTROL OFFICE

9-1-1 TRUNKS B LINKS

DATABASE
ACCESS

**FUTURE DIAGRAM
FOR 2013**

GLENVIEW	
AT&T (FORMER SBC)	6
CLEC	
ALLEGIANCE	4
AT&T	24
FOCAL	8
GLOBAL COM	2
MGC COMM	4
OVATION	4
PAETEC	2
TELEPORT	4
WORLD COM	2
XO COMM	4



ELK GROVE

(2) LANDLINE TRUNKS
MORTON GROVE AND
NILES
7EMNC000000
7EMNC000000
TG9999
7UGXR999999
MAKE BUSY

(4) WIRELESS TRUNKS
MORTON GROVE AND
NILES
7EMNC000000
7EMNC000000
7EMNC000000
7EMNC000000
TG9999
5CSNC999999
MAKE BUSY

(6) WIRELINE TRUNKS
7EMNC388692
7EMNC527196
7EMNC541228
7EMNC558650
7EMNC593331
7EMNC313505
TG861
NETWORK CONTROL
MODEM
7UGXR595396

(3) WIRELESS TRUNKS
7EMNC601356
7EMNC651169
7EMNC313506
TG862
5CSNC771393
MAKE BUSY

(2) LANDLINE TRUNKS
GRAYSLAKE
7EMNC001008
7EMNC028588
TG492
7UGXR030233
MAKE BUSY

(2) WIRELESS TRUNKS
7EMNC287973
7EMNC289236
TG543
5CSNC292267
MAKE BUSY



GLENVIEW PSAP
2500 E. LAKE AVE
GLENVIEW

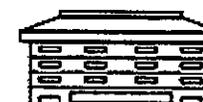
FDDZ449311-NORTHBROOK
FDDZ477106-SOUTHFIELD MI



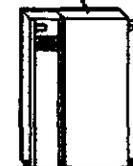
BACKUP PSAP
FOR ALL
GLENVIEW
CIRCUITS
NORTHBROOK



BACKUP PSAP
FOR GRAYSLAKE
CIRCUITS
CENCOM



BACKUP PSAP
FOR ALL
MORTON GROVE
AND NILES
CIRCUITS
HIGHLAND PARK



SBC ALI DATABASE