

**PUBLIC NOTICE
NOTICE OF FILING**
 Notice is hereby given that the City of Des Plaines is filing with the Illinois Commerce Commission an application for approval of a 9-1-1 Emergency Telephone Number System.
 Said filing will include provisions for the City of Des Plaines to be able to receive 9-1-1 calls from the following areas:
 [Illegible text]
 If you wish to object to the application, it is required that you do so within ten (10) days from the date of this notice by writing to the:
 9-1-1 Program
 Illinois Commerce Commission
 Commission
 527 East Central Avenue
 Springfield, Illinois 62701
 If no objections are filed, the application will be submitted to the Illinois Commerce Commission for approval of a 9-1-1 Emergency Telephone Number System.
 Michael Barthokmew,
 City Manager
 City of Des Plaines
 Published in Daily Herald
 December 31, 2012 (4325897)

CERTIFICATE OF PUBLICATION

Paddock Publications, Inc.

Daily Herald

Corporation organized and existing under and by virtue of the laws of the State of Illinois, DOES HEREBY CERTIFY that it is the publisher of the **DAILY HERALD**. That said **DAILY HERALD** is a secular newspaper and has been circulated daily in the Village(s) of Algonquin, Antioch, Arlington Heights, Aurora, Barrington, Barrington Hills, Lake Barrington, North Barrington, South Barrington, Bartlett, Batavia, Buffalo Grove, Burlington, Campton Hills, Carpentersville, Cary, Deer Park, Des Plaines, South Elgin, East Dundee, Elburn, Elgin, Elk Grove Village, Fox Lake, Fox River Grove, Geneva, Gilberts, Grayslake, Green Oaks, Gurnee, Hainesville, Hampshire, Hanover Park, Hawthorn Woods, Hoffman Estates, Huntley, Inverness, Island Lake, Kildeer, Lake Villa, Lake in the Hills, Lake Zurich, Libertyville, Lincolnshire, Lindenhurst, Long Grove, Mt. Prospect, Mundelein, Palatine, Prospect Heights, Rolling Meadows, Round Lake, Round Lake Beach, Round Lake Heights, Round Lake park, Schaumburg, Sleepy Hollow, St. Charles, Streamwood, Tower Lakes, Vernon Hills, Volo, Wauconda, Wheeling, West Dundee, Wildwood, Sugar Grove, North Aurora

County(ies) of Cook, Kane, Lake, McHenry
 and State of Illinois, continuously for more than one year prior to the date of the first publication of the notice hereinafter referred to and is of general circulation throughout said Village(s), County(ies) and State.

I further certify that the **DAILY HERALD** is a newspaper as defined in "an Act to revise the law in relation to notices" as amended in 1992 Illinois Compiled Statutes, Chapter 7150, Act 5, Section 1 and 5. That a notice of which the annexed printed slip is a true copy, was published December 31, 2012 in said **DAILY HERALD**.

IN WITNESS WHEREOF, the undersigned, the said **PADDOCK PUBLICATIONS, Inc.**, has caused this certificate to be signed by, this authorized agent, at Arlington Heights, Illinois.

**PADDOCK PUBLICATIONS, INC.
 DAILY HERALD NEWSPAPERS**

BY Laurel Baetz
 Authorized Agent

Control # 4325897



**Telecommunications Carrier
AFFIDAVIT**

I, John S. Hunter, being duly sworn upon oath, depose and state that I am 9-1-1 Project Manager for AT&T that I have knowledge pertaining to the instruments hereafter described and that the facts set forth in the following instruments are true and correct:

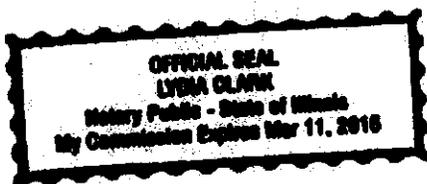
16. Telecommunications Carrier exchange boundary maps for AT&T within the City of Des Plaines in the County of Cook. (Exhibits 1 & 2)
17. A list of the AT&T exchanges in which the proposed system will operate. (Exhibit 5)
18. System Costs. (Exhibit 7)
19. Answers provided by AT&T to questions appearing on the questionnaire. (Exhibit 10)
20. AT&T will not activate the proposed 9-1-1 system with database error ratio greater than 1%.

Further Affiant Sayeth Not

John S. Hunter
Affiant

Subscribed and sworn to before me this 19TH day of DECEMBER, 2012.

Lydia Clark
Notary Public

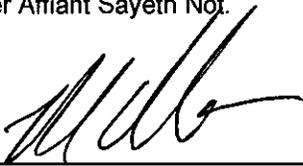


PETITIONER AFFIDAVIT

I, Michael Bartholomew, being duly sworn upon oath, depose and state that I am City Manager of the City of Des Plaines, that I have knowledge pertaining to the instruments hereafter described, and that the facts set forth in the following instruments are true and correct:

1. Outline to application for provision of 9-1-1 service.
2. Narrative.
3. Maps showing boundaries of the proposed system, jurisdictional boundaries of system participants, and adjoining public agencies and public safety agencies. (Exhibits 1 & 2)
4. List of system participants showing land area and estimated population. (Exhibit 3)
5. List of public agencies or public safety agencies adjacent to proposed system boundaries. (Exhibit 4)
6. List of telephone companies and their exchanges in which the proposed system will operate. (Exhibit 5)
7. Financial arrangements call handling and telecommunication services. (Exhibit 6)
8. Installation and monthly charges. (Exhibit 7)
9. The information contained on the agreements entered into between PSAP and system participants and the authenticity of the signatures on the agreements. (Exhibits 8 & 9)
10. Answer to all questions appearing on questionnaire. (Exhibit 10)
11. System will not be activated with a database error ratio greater than 1%.

Further Affiant Sayeth Not.

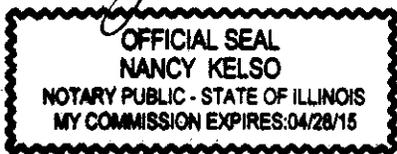


Affiant

Subscribed and sworn to before me this 27 day of February, 20 13.



Notary Public



CITY OF DES PLAINES

ORDINANCE M - 7 - 13

**AN ORDINANCE FURTHER AMENDING TITLE 1,
"ADMINISTRATIVE," CHAPTER 13, "EMERGENCY
TELEPHONE ANSWERING SYSTEM - 911," OF THE DES
PLAINES CITY CODE.**

WHEREAS, in 2001 the City of Des Plaines entered into that certain "Public Safety Communications Service Intergovernmental Agreement" ("*Intergovernmental Agreement*") with the City of Park Ridge and the Villages of Morton Grove and Niles to create the North Suburban Joint Emergency Telephone System Board ("*JETS Board*") for the purpose of providing the member communities with 911 answering and public safety dispatch services; and

WHEREAS, the members of the JETS Board have agreed to dissolve the board and each intends to petition the Illinois Commerce Commission for orders of authority to individually operate its own emergency telephone system board ("*ETSB*") in accordance with the provisions of the Emergency Telephone System Act, 50 ILCS 750 ("*Act*"); and

WHEREAS, Chapter 13 of Title 1 of the City Code of Des Plaines establishes the City's ETSB, and sets forth its membership, procedures, and powers; and

WHEREAS, Chapter 13 previously stated that the City participated in a joint ETSB with other communities; and

WHEREAS, after the receipt of an order of authority from the ICC and the dissolution of the JETS Board, the City will have an individual ETSB; and

WHEREAS, on January 22, 2013, the Mayor and City Council approved Ordinance No. M-1-13, amending certain provisions of Chapter 13 to accurately describe the operations of the City's ETSB after the dissolution of the JETS Board; and

WHEREAS, the ICC has informed the City that further amendments are required to fully comply with the Emergency Telephone Systems Act; and

WHEREAS, the Mayor and the City Council have determined that it is in the best interest of the City and the public to amend Chapter 13 in accordance with the ICC's direction;

NOW THEREFORE, BE IT ORDAINED, by the City Council of the City of Des Plaines, Cook County, Illinois, in the exercise of its home rule powers, as follows:

SECTION 1: RECITALS. That the recitals set forth above are incorporated here by reference.

SECTION 2: AMENDMENT. That Title 1, "Administrative," Chapter 13, "Emergency Telephone Answering System - 911," of the City Code of Des Plaines, be amended and read as follows:

Chapter 13

EMERGENCY TELEPHONE ANSWERING SYSTEM - 911

1-13-1: AUTHORITY:

This chapter is enacted under the authority of the emergency telephone system act, 50 Illinois Compiled Statutes 750/0.01 *et seq.*

1-13-2: PURPOSE:

This chapter is enacted for the purpose of creating an emergency telephone answering system. The intent of this system is to allow any telephone located within the city of Des Plaines and connected to the public telephone network access to emergency services by dialing the numbers 911.

1-13-3: AVAILABILITY:

The features offered by the emergency telephone answering system shall be available twenty four (24) hours per day, seven (7) days per week.

1-13-4: ADMINISTRATION:

This chapter shall be administered by the city's emergency telephone system board ("board").

1-13-5: FUNDING:

As authorized by 50 Illinois Compiled Statutes 750/15.3, the city of Des Plaines shall impose a surcharge on monthly billed subscribers of telecommunication carriers at a rate per network connection in order to implement and maintain a 911 emergency telephone system.

A surcharge is hereby imposed on monthly billed subscribers of telecommunications carriers residing within the corporate limits of the city at a rate of one dollar (\$1.00) per month, per network connection. Said surcharge shall be collected by the telecommunications carriers. For purposes of computing the surcharge imposed, the network connections to which the surcharge shall apply shall be those in-service network connections, other than those network connections assigned to the city, where the subscriber service address for each such network connection(s) is located within the corporate limits of the city. Said surcharge shall be imposed as of August 1, 1990.

Each telecommunication carrier is hereby authorized and instructed to deduct and retain three percent (3%) of the gross amount of the surcharge collected, prior to remittance, for reimbursement of the expense of accounting and collecting said surcharge. All monies collected from the 911 surcharge shall be deposited into an interest bearing bank account known as the emergency telephone system fund administered by the director of finance; however, said monies collected shall not include the above reimbursement. The account shall be administered in accordance with the bylaws of the emergency telephone system board. All such monies shall be used to fund enhanced 911 communication services in compliance with the Illinois emergency telephone system act, 50 Illinois Compiled Statutes 750/0.01 *et seq.*

1-13-6: ADVISORY BODY:

A. Board Established:

1. The emergency telephone system board shall serve as the policy and expenditure oversight body of the emergency telephone answering system. This oversight body shall consist of the following persons as designated by their respective positions of employment: the city manager in his capacity as chief administrative officer of the city's public safety agencies, the police chief, the fire chief, the director of finance, and one additional member of the public who resides within the coverage area of the city's emergency telephone answering system to be appointed by the Mayor with the consent of the city council.

2. In addition to the above members who shall comprise the full voting membership of the board, one (1) other person shall maintain an ex officio membership on the board. The ex officio member shall be the appointed emergency communications manager; this member shall not vote on matters affecting the board nor shall the member's presence count as to determination of a quorum. The director of finance shall serve as the treasurer for the board.

The joint emergency telephone system board shall meet no less than four (4) times a year. Conduct of meetings shall be governed by Robert's Rules of Order. Chair of the emergency telephone system board shall be the city manager. The emergency telephone system board shall make a yearly report of expenditures to the Des Plaines city council.

B. The telephone system board shall have the following powers and duties:

1. Planning the 911 emergency telephone answering system.

2. Administration of the emergency telephone answering system and the public safety dispatching system.
3. Coordinating and supervising the implementation, upgrading and maintenance of the emergency telephone answering system, including the establishment of equipment specifications and coding systems.
4. Accounting for monies received from the surcharge imposed, and from any other source, for deposit into the emergency telephone system fund.
5. Authorization and distribution of the 911 surcharge fund amounts and all monies distributed from the emergency telephone system fund pursuant to the laws of the state of Illinois and the city code.
6. Requesting that the city hire any staff necessary for the implementation or upgrading of the system.
7. Oversight of services provided by the emergency communications operations.
8. Initiation of joint powers agreements, yearly maintenance of certified notifications of continuing agreements and any other agreements necessary to operate the emergency telephone answering system in compliance with the Illinois statutes.

1-13-7: EXPENDITURES:

No expenditures shall be made from the emergency telephone system fund except upon the direction of the emergency telephone system board by resolution passed by a majority of all members of the board. Expenditures may be made only for the costs associated with the following:

- A. The design of the emergency telephone answering system.
- B. The coding, updating and maintenance of the master street address guide database.
- C. The repayment of monies advanced for the implementation of the system.
- D. The charges for procurement, maintenance, replacement and update of automatic number identification and automatic location identification equipment.
- E. The nonrecurring charges related to installation of the emergency telephone answering system and the ongoing network charges.

F. Other products and services necessary for the implementation, upgrade and maintenance of the system and any other purpose related to the operation of the system, including costs attributable directly to the construction, leasing or maintenance of any buildings or facilities or costs or personnel attributable directly to the operation of the system.

G. Personnel services.

H. The acquisition and installation, or the reimbursement of costs therefor to other governmental bodies that have incurred those costs, of road or street signs that are essential to the implementation of the emergency telephone system and that are not duplicative of signs that are the responsibility of the jurisdiction charged with maintaining road and street signs.

I. ~~Any anti-terrorism or emergency preparedness measures, including, but not limited to, preparedness planning, providing local matching funds for federal or State grants, personnel training, and specialized equipment, including surveillance cameras as needed to deal with natural and terrorist inspired emergency situations or events.~~

J. The implementation of a computer aided dispatch system or hosted supplemental 9-1-1 services.

~~K, L~~ Any other expenditure permitted by the Emergency Telephone System Act.

1-13-8: SERVICE SUPPLIER:

The city shall contract with a ~~telecommunications carrier~~ 9-1-1 system provider as defined in the public utilities act, 220 Illinois Compiled Statutes 5/1-101 *et seq.*, to provide emergency telephone system network connection to the city. The service supplier may contract with other telecommunication utilities as necessary to provide total and unified service opportunity and functionality within the corporate boundaries of the city.

1-13-9: SERVICE FEATURES:

The service supplier provision of services to the city shall be on a twenty four (24) hours per day, seven (7) days per week basis. The system shall operate so that when the number 911 is dialed, the call is routed to the city public safety answering point and its backup location. In addition to call routing, the service supplier shall also provide, in standard format, with the caller's voice, the telephone number of the calling network connection.

1-13-10: SERVICE TARIFF:

The service supplier's provision of the services contemplated herein shall be governed by its applicable tariff.

1-13-11: SEVERABILITY:

If any section, provision or portion of this chapter shall be adjudged invalid by a court of competent jurisdiction, the remainder of this chapter shall not be affected thereby.

SECTION 3: SEVERABILITY. If any paragraph, section, clause or provision of this Ordinance is held invalid, the remainder shall continue in full force and effect without affecting the validity of the remaining portions of the Ordinance.

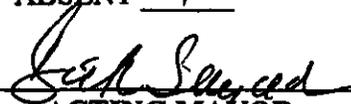
SECTION 4: EFFECTIVE DATE. That this Ordinance shall be in full force and effect after the occurrence of all of the following:

- A. its passage, approval and publication in pamphlet form according to law; and
- B. the issuance to the city of an order of authority to operate an emergency telephone system board by the Illinois Commerce Commission.

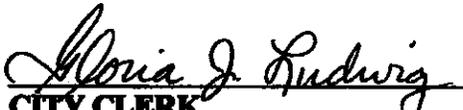
PASSED this 18th day of March, 2013.

APPROVED this 21st day of March, 2013.

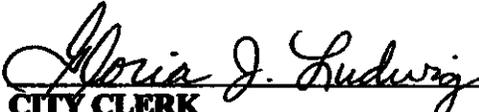
VOTE: AYES 7 NAYS 0 ABSENT 1


ACTING MAYOR

ATTEST:


CITY CLERK

Published in pamphlet form this 22nd day of March, 2013.


CITY CLERK

Approved as to form:


Peter M. Friedman, General Counsel

NOTE: New language is bolded and double underlined; deleted text is struck through.

CITY OF DES PLAINES

ORDINANCE NO. M-7-13

AN ORDINANCE FURTHER AMENDING TITLE 1, "ADMINISTRATIVE," CHAPTER 13, "EMERGENCY TELEPHONE ANSWERING SYSTEM - 911," OF THE DES PLAINES CITY CODE

**ADOPTED ON MARCH 18, 2013
BY THE CITY COUNCIL
OF THE
CITY OF DES PLAINES**

Published in pamphlet form by authority of the City Council of the City of Des Plaines, Cook County, Illinois, this 22nd day of March, 2013.

CITY OF DES PLAINES

RESOLUTION R - 21 - 13

A RESOLUTION AUTHORIZING SUBMISSION OF A PETITION TO THE ILLINOIS COMMERCE COMMISSION FOR AN ORDER OF AUTHORITY TO OPERATE AN EMERGENCY TELEPHONE SYSTEM BOARD AND APPROVING AN INTERGOVERNMENTAL AGREEMENT WITH THE CITY OF PARK RIDGE FOR 911 ANSWERING AND DISPATCH SERVICES.

WHEREAS, in 2001 the City of Des Plaines entered into that certain "Public Safety Communications Service Intergovernmental Agreement" with the City of Park Ridge and the Villages of Morton Grove and Niles to create the North Suburban Joint Emergency Telephone System Board ("*JETS Board*") for the purpose of providing the member communities with 911 answering and public safety dispatch services; and

WHEREAS, the JETS Board has provided its member communities with 911 answering and public safety dispatch services through the North Suburban Emergency Communications Center ("*NSECC*"), an authorized public safety answering point ("*PSAP*") located in the Des Plaines Civic Center campus; and

WHEREAS, the members of the JETS Board have agreed to dissolve the board and each intends to petition the Illinois Commerce Commission ("*ICC*") for orders of authority to individually operate its own emergency telephone system board ("*ETSB*") in accordance with the provisions of the Emergency Telephone System Act, 50 ILCS 750 ("*Act*"); and

WHEREAS, the City of Des Plaines intends to request an order of authority from the ICC to establish its own ETSB and to operate NSECC as an office of the city under the new name of "Des Plaines Emergency Communications Center" ("*DPECC*") which will continue to serve as the primary PSAP and dispatch center for Des Plaines police, fire and EMS services; and

WHEREAS, the City of Park Ridge desires to contract with Des Plaines to provide 911 answering and police, fire and EMS dispatch services through the DPECC facility; and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution authorizes intergovernmental cooperation between units of local government, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine or transfer any power or function in any manner not prohibited by law or by ordinance and to use their credit, revenues and other resources to pay costs related to intergovernmental activities; and

WHEREAS, the City staff recommends that the City (1) submit a petition to the ICC for an order of authority to establish its own ETSB and operate the DPECC as a regional PSAP and

dispatch center ("*Petition*"); and (2) enter into an intergovernmental agreement with the City of Park Ridge to provide Park Ridge with 911 answering and public safety dispatch services ("*Intergovernmental Agreement*"); and

WHEREAS, the City Council has determined that it is in the best interest of the City to authorize the City Manager to submit the *Petition* and for the City to enter into the *Intergovernmental Agreement* with the City of Park Ridge;

NOW, THEREFORE, BE IT RESOLVED by the City Council of the City of Des Plaines, Cook County, Illinois, in the exercise of its home rule powers, as follows:

SECTION 1: RECITALS. The foregoing recitals are incorporated into, and made a part of, this Resolution as findings of the City Council.

SECTION 2: ICC PETITION. The City Manager is hereby authorized to prepare, execute and submit all documents necessary to petition the Illinois Commerce Commission for an order of authority to establish an individual Emergency Telephone System Board for the City of Des Plaines.

SECTION 3: APPROVAL OF INTERGOVERNMENTAL AGREEMENT. The City Council hereby approves the *Intergovernmental Agreement* in substantially the form attached to this Resolution as **Exhibit A**, and in a final form and substance to be approved by the General Counsel.

SECTION 4: AUTHORIZATION TO EXECUTE AGREEMENT. The City Council hereby authorizes and directs the Mayor and the City Clerk to execute and seal, on behalf of the City, the *Intergovernmental Agreement*.

SECTION 5: This Resolution shall be in full force and effect from and after its passage and approval according to law.

PASSED this 19th day of February, 2013.

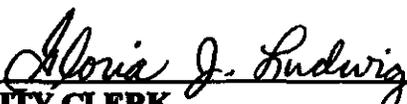
APPROVED this 21st day of February, 2013.

VOTE: AYES 7 NAYS 0 ABSENT 1



ACTING MAYOR

ATTEST:



CITY CLERK

Approved as to form:



Peter M. Friedman, General Counsel

**INTERGOVERNMENTAL AGREEMENT
BY AND BETWEEN THE CITY OF DES PLAINES
AND THE CITY OF PARK RIDGE
FOR 911 ANSWERING AND DISPATCH SERVICES**

THIS AGREEMENT is made as of January 20, 2013, by and between the CITY OF DES PLAINES, an Illinois home rule municipal corporation ("*Des Plaines*"), and the CITY OF PARK RIDGE ("*Park Ridge*"), an Illinois home rule municipal corporation. In consideration of the mutual promises of the parties hereto made each to the other and other good and valuable consideration, Des Plaines and Park Ridge hereby agree as follows:

Section 1. Background.

A. Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government such as Des Plaines and Park Ridge, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine or transfer any power or function in any manner not prohibited by law or by ordinance and to use their credit, revenues and other resources to pay costs related to intergovernmental activities. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, further authorizes such intergovernmental cooperation.

B. Des Plaines and Park Ridge are currently members, along with the Villages of Morton Grove and Niles, of the North Suburban Joint Emergency Telephone System Board ("*NSJETS*B") a joint emergency telephone system board operating pursuant to the Emergency Telephone System Act, 50 ILCS 750/0.01 *et seq.*, and that certain Public Safety Communications Services Intergovernmental Agreement dated October 1, 2001. NSJETS B provides its member communities with 911 answering and public safety dispatch services through the North Suburban Emergency Communications Center ("*NSECC*"). NSECC is located in Des Plaines' Civic Center campus. NSECC is a public safety answering point ("*PSAP*") authorized and regulated by the State of Illinois.

C. The members of NSJETS B have decided to dissolve their joint emergency telephone system board no later than August 9, 2014. Prior to the dissolution of NSJETS B, each member must obtain an individual order of authority from the Illinois Commerce Commission ("*ICC*") to operate its own emergency telephone system board.

D. After the dissolution of NSJETS B, Des Plaines intends to operate NSECC under the new name of "Des Plaines Emergency Communications Center" (hereinafter, "*DPECC*") which will continue to serve as the primary PSAP and dispatch center for Des Plaines police, fire and EMS services.

E. Park Ridge desires to contract with Des Plaines to provide 911 answering and police, fire and EMS dispatch services through the DPECC facility.

F. Des Plaines and Park Ridge have determined that it is in the best interest of the Parties and the public, health, safety and welfare of persons and property within Des Plaines and Park Ridge to enter into this Intergovernmental Agreement for 911 answering and public safety dispatch services.

Section 2. Dispatch Services. During the term of this Agreement Des Plaines will continue to operate DPECC as the primary PSAP and dispatch center for Park Ridge's

enhanced 911 system and police, fire and EMS services. The services that Des Plaines will provide Park Ridge are as follows:

A. Provide 24-hour a day answering of all emergency 9-1-1 and non-emergency phone line calls, maintain updated telephone lists of Park Ridge staff and employees as provided by Park Ridge, implement and utilize call-out procedures for emergencies and non-emergencies, and forward messages.

B. Provide 24-hour a day dispatching for all Park Ridge police, fire and EMS incidents and related activities and maintain and operate radio and computer communications with Park Ridge.

C. Provide the following minimum dispatch services employee staffing levels at all times:

1. one call receiving position;
2. one police dispatch position;
3. one fire/EMS dispatch position; and
4. one supervisor or lead dispatcher.

All dispatch services employees will service calls received from both Des Plaines and Park Ridge.

D. Provide pre-arrival instructions to callers in emergency medical and rescue situations.

E. Provide general information to and answer questions related to public health and safety issues (e.g. boil orders or street closures) and general information related to Police, Fire, and other Park Ridge services asked by Park Ridge citizens and others in accordance with informational materials provided by Park Ridge; provided, however, that Des Plaines shall forward to Park Ridge, as the case may be, non-emergency calls and under no circumstances shall Des Plaines accept the payment of fees on behalf of Park Ridge. Park Ridge will make every effort to encourage citizens to call the City offices rather than DPECC for non-emergency information.

F. Upon request by Park Ridge provide copies of reports on call volume, officer time usage, and any other requested reports which DPECC has the technical capability to provide.

G. Provide text/paging notifications to Park Ridge officials, and activate community warning sirens, as requested by Park Ridge and in accordance with Park Ridge's policies and procedures.

H. Maintain a call logging and recording system of all calls (HigherGround) and, upon request, provide copies of recorded calls to the Cook County State's Attorney and Park Ridge.

I. Perform LEADS inquiries and results dissemination to Park Ridge Law Enforcement officers.

J. Participate in reasonable periodic training exercise programs and scenarios conducted by Park Ridge, including the provision of dispatch services employees to participate in the programs and scenarios.

K. Monitor fire, burglar and other alarm signals generated by those alarm panels located within Park Ridge and directly connected to DPECC and dispatch the appropriate public safety response.

(collectively, "*Dispatch Services*").

Section 3. Obligations of Park Ridge.

A. **Annual Fee for Dispatch Services.** In consideration for the Dispatch Services, Park Ridge agrees to pay an annual fee based on the forecasted costs Des Plaines will incur to provide the Dispatch Services ("*Annual Fee*"). The parties acknowledge and agree that the Annual Fee includes ongoing expenses to upgrade, improve, and enhance the Dispatch Services and the equipment and facilities relating thereto. The Annual Fee shall be charged and payable as follows:

1. **Amount.** For the period consisting of the first 12 months after the Commencement Date, as defined in Subsection 9.A ("*First Annual Period*"), the Annual Fee will be one million, two hundred and fifty thousand dollars and no cents (\$1,250,000.00). For each subsequent 12 month period, including any Renewal Terms, as defined in Section 9 of this Agreement (each an "*Annual Period*"), the Annual Fee shall be increased 3% over the Annual Fee charged in the immediately preceding Annual Period.
2. **Payment Terms.** Park Ridge will pay Des Plaines the Annual Fee in twelve (12) equal monthly payments per Annual Period (each, a "*Monthly Payment*"), due and payable in advance on the first day of each month beginning on the Commencement Date, as defined in Subsection 9.A. Failure to remit a Monthly Payment to Des Plaines as required by this Section 3.A.2 will result in a penalty equal to 5% of the Monthly Payment per month, pro-rated based on the number of days the Monthly Payment is past due, being assessed against Park Ridge. In addition, an additional penalty of \$250 will be assessed against Park Ridge for each 10 day period that the Monthly Payment is past due.

B. **NSJETS/NSECC Assets.** In further consideration for the Dispatch Services, Park Ridge does hereby convey, transfer, release, and surrender to Des Plaines any right, claim, or interest it may have to or in the physical assets of NSJETS/NSECC or any portion thereof pursuant to the Public Safety Communications Services Intergovernmental Agreement dated October 1, 2001 or any other agreement or resolution entered into, or adopted by, the members of NSJETS:

C. **Operational Obligations.** Park Ridge agrees to perform the following in order to allow Des Plaines to efficiently and properly fulfill its obligations under the Agreement:

1. Provide timely updated telephone and address lists.

2. Provide timely notification of a Park Ridge designee for receiving notice in the absence of Police Chief or Fire Chief.
3. Provide informational materials on public safety issues for dissemination to residents of Park Ridge.
4. Provide detailed information on proper locations where Park Ridge residents can pay utility bills and fees upon request from callers.
5. Provide timely reports and other data needed for Des Plaines to comply with LEADS requirements.
6. Provide at Park Ridge's sole cost any and all circuits and phone lines or suitable equivalents required to communicate data and other information between Park Ridge and DPECC, and to reimburse Des Plaines for any and all circuits and phone lines or suitable equivalents contracted for by Des Plaines on Park Ridge's behalf.

D. Back-up PSAP. Park Ridge agrees to provide back-up PSAP services to DPECC and authorizes Des Plaines to designate the Park Ridge Police Department as its back-up PSAP facility in all required filings with the ICC. Park Ridge will ensure that the Park Ridge Police Department is at all times sufficiently equipped and staffed with at least one employee capable of:

1. receiving 911 calls redirected from DPECC in the event that DPECC is not able to receive such calls; and
2. redirecting calls to secondary dispatch facilities to be designated by Des Plaines.

Section 4. Transfer of Fire/EMS Dispatching Services.

The Parties may, at any time during the term of this Agreement, mutually agree to transfer dispatching responsibilities for all Des Plaines and Park Ridge fire and EMS services to a dispatching facility other than DPECC. Neither Party may unilaterally take any action to transfer dispatching responsibilities for its fire and EMS service without the consent of the other Party. If the Parties agree to such a transfer, the following will occur:

A. Des Plaines will no longer be required to maintain a dedicated fire/EMS dispatch position at DPECC pursuant to Section 2.C.3;

B. the parties will negotiate and agree to a reduced annual fee to be paid by Park Ridge to Des Plaines, which shall be memorialized in a written and duly authorized amendment to this Agreement ("*Reduced Annual Fee*"). Commencing on the first day of the month following the transfer of fire and EMS dispatching services to a dispatching facility other than DPECC and continuing through the term of this Agreement, Park Ridge will pay a monthly payment equal to 1/12 of the Reduced Annual Fee for the remainder of the current Annual Period. The Reduced Annual Fee and the corresponding monthly payment shall be subject to increase in the same manner described in Section 3.A; and

C. the Parties will, either individually or jointly, enter into a contract for Fire and EMS dispatching services with their chosen provider.

Section 5. DPECC: DPECC Employees.

A. **DPECC Facility and Equipment.** The DPECC Facility located at 1420 Miner Street, Des Plaines, Illinois ("*Facility*") and all equipment located therein, is, and shall remain, the sole property of Des Plaines. Nothing in this agreement shall convey and right or title in the Facility, the equipment located therein, or any portion thereof, to Park Ridge.

B. **DPECC Employees.** The Parties acknowledge and agree and it is specifically understood all employees authorized and used by Des Plaines in providing the Dispatch Services to Park Ridge under this Agreement are employees of Des Plaines and Des Plaines is the sole employer of those employees. Pursuant to Section 5.1 of the Intergovernmental Cooperation Act, 5 ILCS 220/5.1, Des Plaines personnel rules, as stated in the Des Plaines Personnel Policy Manual (effective January 1, 2008) and the City Code of Des Plaines, as it may from time to time be amended or replaced, and any collective bargaining agreements that may be applicable, shall control and govern all such employees. Park Ridge and its Corporate Authorities and its attorneys, agents, consultants and employees (if any) agree they shall not take any actions, or fail to take any actions, that will or may interfere with Des Plaines' role as employer.

Section 6. Insurance.

A. **Coverage Provided.** Des Plaines agrees to provide the following insurance coverages for the Dispatch Services:

1. Commercial General Liability;
2. Business Liability for any equipment used in the provision of the Dispatch Services under this Agreement;
3. First Party Property;
4. Workers' Compensation; and
5. Employers' Liability for employees of Des Plaines who perform the Dispatch Services under this Agreement.

Such coverages shall be in amounts no less than what Des Plaines maintains for itself in its normal course of business.

B. **Proof of Coverage by Des Plaines.** Des Plaines agrees to furnish to Park Ridge a certificate of coverage detailing the self-insurance or commercial insurance as provided by its insurer. The certificate shall be delivered to Park Ridge within thirty (30) days after the effective date of this Agreement, and shall name Park Ridge as an additional insured on all certificates memorializing the coverages set forth in Section 6.A.

C. **Termination of Coverage.** If Des Plaines coverage as provided by its insurer is terminated for any reason:

1. Des Plaines shall promptly notify Park Ridge of receipt of any such notice; and
2. Des Plaines agrees to use its best efforts to provide comparable coverage either through membership in a joint risk management association or through commercial insurance carriers.

D. Coverage by Park Ridge. Park Ridge agrees to provide commercial general liability coverage for its operations as provided herein, and workers compensation coverage for their employees who will perform obligations of Park Ridge under this Agreement and to provide proof of insurance at Des Plaines' request.

E. Mutual Defense. Except as provided for in Sections 6.F and G below, in the event that either Party is sued or otherwise faces a claim from a third-party relating to matters arising from this Agreement (including without limitation claims for damages), the sued Party will notify the other Party, and the Parties will conduct a mutual defense against the claim and will share costs and otherwise cooperate to defend against any such claims.

F. Mutual Releases. The Parties hereby release any claims that either Party may have against the other relating to or arising from this Agreement or its implementation, whether occurring before or after the execution of this Agreement; provided that either Party may bring an action against the other Party for contribution in connection with any third-party claim to the extent that the claim relates to the act or omission of the other Party; and provided further that nothing in this Section 6.F will limit the ability of either Party to enforce the terms of this Agreement.

G. Mutual Indemnification. In the event of third-party claims against either of the Parties arising from this Agreement:

1. Des Plaines will indemnify and hold harmless Park Ridge from and for any and all liability, personal injuries, property damage, claims, causes of action, damages, losses, and other obligations to the extent caused by the acts or omissions of Des Plaines, or its officers, officials, employees, agents, attorneys, representatives, or contractors.
2. Park Ridge will indemnify and hold harmless Des Plaines from and for any and all liability, personal injuries, property damage, claims, causes of action, damages, losses, and other obligations to the extent caused by the acts or omissions of Park Ridge, or its officers, officials, employees, agents, attorneys, representatives, or contractors.

Section 7. Promotion of Interaction and Communication. The Parties acknowledge and agree they desire to promote communication and cooperation between Des Plaines and Park Ridge. In addition to those matters otherwise addressed in this Agreement, the Parties also expect to meet jointly on no less than an annual basis for the purposes of discussing the status of the DPECC facility, the sufficiency of the Dispatch Services, and appropriate staffing levels at DPECC.

Section 8. Dispute Resolution.

A. **Negotiation.** The Parties desire to avoid and settle without litigation any future disputes that may arise between them relative to this Agreement. Accordingly, the Parties agree to engage in good faith negotiations to resolve any such dispute. If either Party has a dispute about a violation, interpretation, or application of a provision of this Agreement, or a dispute regarding the other Party's failure to comply with this Agreement, then that Party may serve on the other Party written notice, delivered as provided in Section 10.A of this Agreement, setting forth in detail the dispute, the provisions of this Agreement to which the dispute is related, and all facts and circumstances pertinent to the dispute. The Parties then, within seven (7) days, shall schedule a date certain for representatives of the Parties to meet in a conference to resolve the dispute. Such conference shall be conducted within thirty (30) days after notice of the dispute has been delivered as provided herein.

B. **Continuation of Services and Payments.** During all negotiation proceedings and any subsequent proceedings provided for in this Section 8, Des Plaines and Park Ridge shall continue to fulfill the terms of this Agreement to the fullest extent possible. Des Plaines shall continue to provide Dispatch Services. Park Ridge shall continue to fulfill its obligations as set forth in Section 3 of this Agreement, including all payments about which Park Ridge has or may have a dispute.

C. **Remedies.** Provided the Parties have met their obligations under Section 8.A, the Parties shall be entitled to pursue such remedies as may be available in law and equity. The requirements of Section 8.A shall be waived in the event of either significant risk of irreparable harm or significant jeopardy to public health and safety.

Section 9. Term; Termination.

A. **Initial Term and Renewal Terms.** The Initial Term of this Agreement shall be for a period commencing on the date all of the NSJETSB member communities have received orders of authority from the ICC to operate their own emergency telephone system boards ("*Commencement Date*") through a date 24 months after Commencement Date ("*Initial Term*"). This Agreement will automatically renew for additional one year terms (each a "*Renewal Term*") unless one Party provides the other with a written notice of the Party's intent to terminate no less than 90 days prior to the end of the Initial Term or the then-current Renewal Term.

B. **Termination.** This Agreement may be terminated prior to expiration of the Initial Term or the then-current Renewal Term pursuant to one of the following procedures:

1. At any time during the term of the Agreement by mutual written agreement; or
2. In the event the DPECC ceases to operate as an authorized PSAP.

Section 10. General Provisions.

A. **Notice.** Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage

prepaid, or (iv) by facsimile. Facsimile notices shall be deemed valid only to the extent they are (a) actually received by the individual to whom addressed and (b) followed by delivery of actual notice in the manner described in either (i), (ii), or (iii) above within three business days thereafter at the appropriate address set forth below. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date is one (1) business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (c) the date is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt. By notice complying with the requirements of this Section 10.A, each party to this Agreement shall have the right to change the address or the addressee, or both, for all future notices and communications to them, but no notice of a change of addressee or address shall be effective until actually received.

Notices and communications to Des Plaines shall be addressed to, and delivered at, the following address:

City of Des Plaines
1420 Miner Street
Des Plaines, Illinois 60017
Attn: City Manager
Fax: 847-391-5451

Notices and communications to Park Ridge shall be addressed to, and delivered at, the following address:

City of Park Ridge
505 Butler Place
Park Ridge, Illinois 60068
Attn: City Manager
Fax: 847-318-5300

B. Time of the Essence. Time is of the essence in the performance of this Agreement.

C. Rights Cumulative. Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

D. Non-Waiver. Neither Party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of either Party to exercise at any time any right granted to it shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the Party's right to enforce that right or any other right.

E. Consents. Unless otherwise provided in this Agreement, whenever the consent, permission, authorization, approval, acknowledgement, or similar indication of assent of any party to this Agreement, or of any duly authorized officer, employee, agent, or representative of any Party to this Agreement, is required in this Agreement, the consent, permission, authorization, approval, acknowledgement, or similar indication of assent shall be in writing.

F. Governing Law. This Agreement shall be governed by, and enforced in accordance with the internal laws, but not the conflicts of laws rules, of the State of Illinois.

G. **Severability.** It is hereby expressed to be the intent of the Parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any Person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any Person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.

H. **Entire Agreement.** This Agreement constitutes the entire agreement between the Parties and supercedes any and all prior agreements and negotiations between the Parties, whether written or oral, relating to the subject matter of this Agreement, including that certain Public Safety Communications Services Intergovernmental Agreement, dated October 1, 2001.

I. **Interpretation.** This Agreement shall be construed without regard to the identity of the party who drafted the various provisions of this Agreement. Moreover, each and every provision of this Agreement shall be construed as though all Parties to this Agreement participated equally in the drafting of this Agreement. As a result of the foregoing, any rule or construction that a document is to be construed against the drafting Party shall not be applicable to this Agreement.

J. **Rules of Construction**

1. **Grammatical Usage and Construction.** In construing this Agreement, pronouns include all genders, and the plural includes the singular and vice versa.
2. **Headings.** The headings, titles, and captions in this Agreement have been inserted only for convenience and in no way define, limit, extend, or describe the scope or intent of this Agreement.
3. **Calendar Days.** Unless otherwise provided in this Agreement, any reference in this Agreement to "day" or "days" shall mean calendar days and not business days. If the date for giving of any notice required to be given, or the performance of any obligation, under this Agreement falls on a Saturday, Sunday, or federal or state holiday, then the notice or obligation may be given or performed on the next business day after that Saturday, Sunday, or federal or state holiday.

K. **Amendments and Modifications.** No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all Parties to this Agreement in accordance with applicable law.

L. **Changes in Laws.** Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules or regulations that may occur in the future.

M. **Authority to Execute.** Des Plaines hereby warrants and represents to Park Ridge the Persons executing this Agreement on its behalf have been properly authorized to do so by the Corporate Authorities of Des Plaines. Park Ridge hereby warrants and represents to Des

Plaines the Persons executing this Agreement on its behalf have been properly authorized to do so by the Corporate Authorities of Park Ridge.

N. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any Person shall be made, or be valid, against Des Plaines or Park Ridge.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, Des Plaines has caused this Agreement to be executed by the Mayor of Des Plaines and attested by City Clerk of Des Plaines, and Park Ridge has caused this Agreement to be executed by the Mayor of Park Ridge and attested by the City Clerk of Park Ridge, as of the day and year first above written.

CITY OF DES PLAINES, an Illinois home rule municipal corporation

By: *Dick Seyad*
Dick Seyad, Acting Mayor

ATTEST:

By: *Gloria J. Ludwig*
Gloria Ludwig, City Clerk

(SEAL)

Approved as to form:

Peter M. Friedman
Peter M. Friedman, General Counsel

#11882838_v7

CITY OF PARK RIDGE, an Illinois home rule municipal corporation

By: *David Schmidt*
David Schmidt, Mayor

ATTEST:

By: *Betty W Henneman*
Betty W Henneman, City Clerk

(SEAL)

NARRATIVE STATEMENT

The modification that is being requested herein is based upon the fact that the City of Des Plaines seeks to operate its own E911 Public Safety Answering Point (PSAP) and police and fire dispatching center (Des Plaines Emergency Communications Center, or DPECC). The City of Des Plaines is currently operating as a PSAP under the previously granted authority of the Illinois Commerce Commission (ICC), Docket Number 04-0351. The physical location of the DPECC is at 1420 Miner St; Des Plaines, Illinois 60016. Specifically, the DPECC dispatch facility is located on the second floor of Des Plaines City Hall at that address. This dispatch center is currently in operation as the North Suburban Emergency Communications Center (NSECC) under previously-granted ICC authority, and currently provides dispatching and E911 services for the Cities of Des Plaines and Park Ridge, and the Villages of Morton Grove and Niles.

NSECC and the North Suburban Joint Emergency Telephone Systems Board will dissolve, and Des Plaines' new Emergency Telephone System Board (ETSB) will maintain control over any E911 surcharge money and operate a Des Plaines PSAP and dispatch center. The DPECC will utilize the same equipment, and occupy the same facility, as the current NSECC center. This dispatch center is located on the second floor of Des Plaines City Hall, and is secured from outside access by two locked barriers at all times. This Center is equipped with a Positron Viper Phone System CPE. NSECC currently staffs a minimum of six dispatcher/call-taker positions plus one supervisor position, and has the capacity to expand an additional three positions during peak call periods. The DPECC will staff three dispatcher/call-taker positions and an additional supervisor/overflow call-taker position. Two additional positions will be available for peak activity periods.

The local exchange carrier (LEC) for the City of Des Plaines is AT&T. DPECC will continue to utilize automatic number identification (ANI) and automatic location identification (ALI) from AT&T. The ANI/ALI database will also be supplied by the LEC and shall be updated on a daily basis. AT&T is currently providing services to NSECC as a LEC. The services provided have been outlined in Exhibit 5 of this document.

The E911 system will provide police, fire, and emergency medical services (EMS) call-taking and dispatching services for all the residents, businesses, and other occupants of the City of Des Plaines. Police, fire, and EMS services will continue to be provided by the Des Plaines Police and Fire Departments. The existing master street and address guides (MSAG) will continue to be utilized by DPECC. All occupants within the boundaries of the City of Des Plaines will have unfettered access to the E911 system.

Additionally, the City of Des Plaines will provide 911, police, fire, and EMS call-taking and dispatching services to the City of Park Ridge for a fee. It is anticipated that the City of Park Ridge, through their ETSB, will, in part, utilize their 911 surcharge fees received for the purposes of paying this fee to the City of Des Plaines.

The architecture of the E911 system will direct all calls to the DPECC facility that fall into the Selective Routing Tables for the City of Des Plaines. This will include both wire line and wireless 9-1-1 trunk circuits. The current selective router for the City of Des Plaines is located at the LEC facility in Elk Grove. DPECC will be the recipient of all requests for emergency services provided by the Des Plaines Police and Fire Departments. The center will be staffed 24 hours per day without exception. Calls for emergency services will be processed through a state-of-the-art emergency call handling system, voice recording system, radio transmission system, and CAD resource system.

All operator positions at the DPECC facility have ANI/ALI capabilities. In addition, all positions have TTY services integrated into the Positron Viper phone system. This procedure is seamless to the calling party regardless of communication method used (voice versus TTY). This center meets all standards required of a 911 PSAP and has been operating as an approved PSAP in the State of Illinois as NSECC.

Telecommunications operators will enter the call information into a call management or CAD system. The CAD system will validate the caller/incident location and display recommended response units, prior calls at location, known hazards, and any other appropriate information. The unit assignment will then be transmitted to the responding agencies via radio frequency, telecommunications circuits, or mobile data terminals.

All adjacent agencies that border the geographical limitations of the City of Des Plaines have been contacted about the proposed system. These agencies are listed within Exhibit 4 of this document.

DPECC will maintain the current ability to transfer any misdirected E911 calls to adjacent agencies through the use of a Flash transfer system. This system will forward ANI/ALI information to the receiving agency. DPECC will gather critical information from the caller, including but not limited to call back information, prior to initiating the call transfer to ensure appropriate response is completed. Radio communications with several adjacent agencies is also currently in place at the NSECC facility, and such would continue under DPECC.

The Park Ridge Police Department, located at 200 S. Vine in Park Ridge, IL, will remain as the backup and overflow PSAP for the DPECC 9-1-1 trunks. Emergency radio communications will continue to be provided from the DPECC center. In the event that radio communications are not able to continue from the DPECC facility, the Park Ridge Police Department will provide backup services.

All Telecommunications Operators providing police services at DPECC will be trained and certified by the Illinois State Police in the operation of the LEADS/NCIC system. Proof of certification will be retained on file in the DPECC employee personnel training records. Operations training is provided to each Telecommunications Operator via an in-house multi-week program, which program is based on industry standard best practices which meet or exceed standards as defined within the Illinois Administrative Code Section 83 Part 725. Proof of training is retained in the DPECC employee personnel training records. Emergency Medical Dispatching Certification is obtained through the Priority Dispatch System and is submitted to all appropriate EMS coordinators and the Illinois Department of Public Health (IDPH), as required by IDPH Rules and Regulations.

The DPECC Standard Operating Procedures (SOP) document will state that callbox failures will result in the immediate transportation of a telecommunications operator to the LEC central office facility associated with the point of failure, which, for Des Plaines, is AT&T.

Upon approval of the ICC and completion of programming changes by AT&T, the 911 trunks will be tested by having field responders make test calls, both wire-line and wireless, from response areas in the community to ensure proper routing and delivery of ANI/ALI information to the primary PSAP. During these test calls, direct trunk-to-trunk (star key) transfers will be conducted with surrounding PSAPs. Once the initial test calls are complete, the PSAP trunks will be busied-out and additional test calls made (both wire-line and wireless) in order to test overflow to the back-up facility. Once tests are completed, the trunks will be re-activated and wire-line and wireless test calls will be made to ensure the calls are being routed back to the primary PSAP.

Funding for the operation is provided by the City of Des Plaines general revenue funds and monies collected by the Des Plaines ETSB from their wire line, wireless, and VOIP E911 surcharges. Additional

funds may be received from any other agencies that subscribe with Des Plaines to receive service by DPECC, such as is going to occur with Park Ridge.

Public education in the proper use of E911 will continue to be provided by the City of Des Plaines through its police and fire departments, as well as DPECC staff members. This may include, but is not limited to, public service announcements, printed materials, newsletters, public speaking engagements, and public notices.

The City of Des Plaines

Community Street Map

Cook County, Illinois

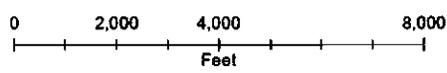
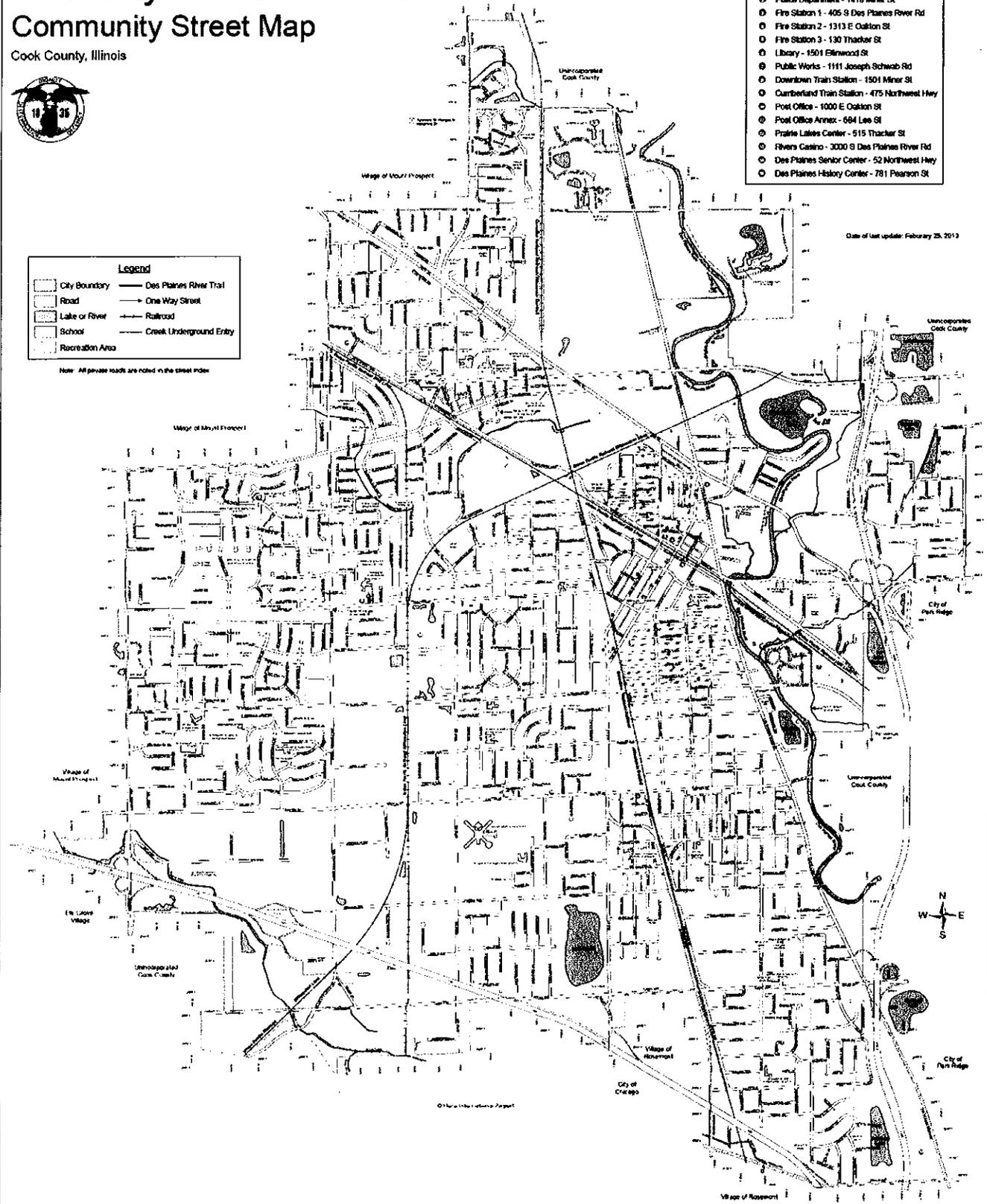


- City Landmarks**
- City Hall - 1420 Miner St
 - Police Department - 1418 Miner St
 - Fire Station 1 - 405 S Des Plaines River Rd
 - Fire Station 2 - 1313 E Oakton St
 - Fire Station 3 - 130 Thacker St
 - Library - 1501 Elmwood St
 - Public Works - 1111 Joseph Schwab Rd
 - Downtown Train Station - 1501 Miner St
 - Cumberland Train Station - 475 Northwest Hwy
 - Post Office - 1000 E Oakton St
 - Post Office Annex - 684 Lee St
 - Prairie Lakes Center - 515 Thacker St
 - Rivers Casino - 3000 S Des Plaines River Rd
 - Des Plaines Senior Center - 52 Northwest Hwy
 - Des Plaines History Center - 781 Pearson St

- Legend**
- City Boundary
 - Des Plaines River Trail
 - Road
 - One Way Street
 - Lake or River
 - Railroad
 - School
 - Creek Underground Entry
 - Recreation Area

Note: All private roads are noted in the street files.

Date of last update: February 25, 2013



1 inch = 1,125 feet
1:13,500



Exhibit 2 - Adjacent Agency Map

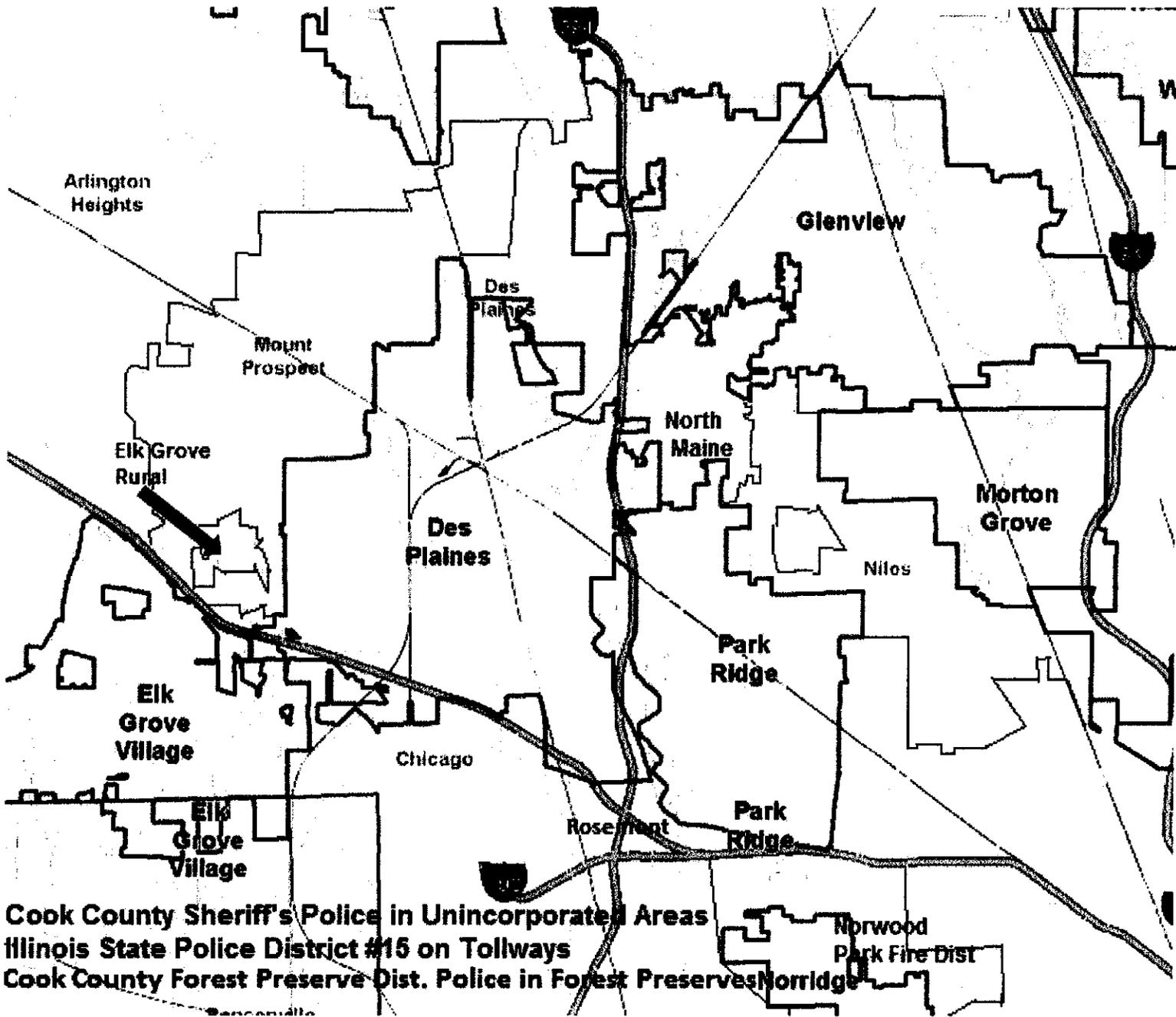


Exhibit 4

ADJACENT AGENCY LIST

A list of public safety agency and existing 9-1-1 Systems adjacent to the proposed system boundaries, their address(es) and telephone number(s). Each agency that appears on this list should also be shown on the map(s) and should have signed a call handling agreement. ***NOTE: Please provide Exhibit 4 on diskette, if possible.**

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Cook County Sheriff's Police	9511 W Harrison; Des Plaines, IL 60016	312-603-6440
Mount Prospect Police Department	112 E Northwest Highway; Mount Prospect, IL 60056	847-870-5650
Mount Prospect Fire Department	112 E Northwest Highway; Mount Prospect, IL 60056	847-870-5660
Elk Grove Rural Fire Protection District	1415 E Algonquin Road; Arlington Heights, IL 60005	847-364-4230
Elk Grove Village Police Department	901 Wellington Ave; Elk Grove Village, IL 60007	847-357-4100
Elk Grove Village Fire Department	901 Wellington Ave; Elk Grove Village, IL 60007	847-357-4100
Chicago OEMC (representing Police Department)	1411 W Madison St; Chicago, IL 60607	312-746-6000
Chicago Fire Department (represented by OEMC)	1411 W Madison St; Chicago, IL 60607	312-745-3700
Rosemont Department of Public Safety	9501 W. Devon Ave; Rosemont, IL 60018	847-823-1130
Park Ridge Police Department	200 S. Vine St; Park Ridge, IL 60068	847-318-5250
Park Ridge Fire Department	901 W. Devon Ave; Park Ridge, IL 60068	847-318-5280
North Maine Fire Protection District	9301 Potter Rd; Des Plaines, IL 60016	847-297-5020
Glenview Police Department	2500 E. Lake Ave; Glenview, IL 60026	847-729-5000
Glenview Fire Department	1815 Glenview Rd; Glenview, IL 60025	847-724-2140
Illinois State Police, Chicago District	9511 W. Harrison; Des Plaines, IL 60602	847-294-4400
Cook County Forest Preserve District Police	536 N Harlem Ave; River Forest, IL 60305	708-771-1000
Illinois State Police, District #15	2700 Ogden Ave; Downers Grove, IL 60515	630-571-2610

Exhibit 6

FINANCIAL ARRANGEMENTS

Explain the financial arrangements to be employed for call handling and telecommunication services to implement the proposed 9-1-1 System and future maintenance. If funds are provided through a telephone surcharge, list amount of surcharge, date collection started, how much is collected monthly and annually.

FUNDING <i>(Please check the appropriate)</i>	
Funds provided by:	
local government	<input checked="" type="checkbox"/>
telephone surcharge	<input checked="" type="checkbox"/>
other	<input checked="" type="checkbox"/>

DETAILED DESCRIPTION OF THE FUNDING MECHANISM

Ordinance Number M-29-91, which establishes an E911 surcharge, was adopted by the City Council of the City of Des Plaines on August 5, 1991. The City assesses a surcharge of \$1.00 per month per communications network connection.

Wire Line 911 Surcharge Received for 2012 =	\$300,601
Wireless 911 Surcharge for 2012 =	\$504,030
VOIP 911 Surcharge for 2012 =	\$59,831

Balance to be paid from the City of Des Plaines General Fund

Exhibit 7

SYSTEM COSTS

A summary of the anticipated implementation costs and annual operating costs including selective routing, radio dispatch equipment, building or remodeling a public safety answering point, computer aided dispatch, mobile data terminals and networking charges for the proposed system. Projected monthly costs should be compared to present costs and the increase or decrease indicated.

PRESENT SYSTEM COST (summary)
Annual Cost for Des Plaines in Joint System
\$1,187,209 for 911 services only

PROPOSED SYSTEM COST (summary)		
Annual Cost	Installation Cost	Total First Year Cost
\$2,556,999 for 911	\$ N/A	= \$2,556,999

\$1,369,790 increase under proposed system for Des Plaines only, with service provided to Park Ridge offsetting a portion of the cost

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Des Plaines Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio DPECC Direct Dispatch (Cook County 800 Radio Talk Group)

Secondary: Telephone call via cell phone to Shift Supervisor

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

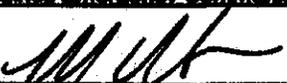
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By 

Title CITY MANAGER

Des Plaines Police Department
Agency

By 

Title Chief of Police

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Des Plaines Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio DPECC Direct Dispatch (154.340)

Secondary: Telephone call via call phone to Shift Supervisor

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Des Plaines Fire Department
Agency

By [Signature]

Title FIRE CHIEF

AGREEMENTS

January 31, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center, hereinafter referred to as "PSAP", and the Cook County Sheriff's Police, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 2)

PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: via your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: 847-458-1000

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 3)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

Cook County Sheriff's Police
Agency

By 

By 

Title CITY MANAGER

Title EXECUTIVE DIRECTOR
COOK COUNTY ETSB

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Mount Prospect Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-800-3400 (Direct/Answered by NWCDS Dispatch)

Secondary: 847-308-1130 (NWCDS Dispatch)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By _____

Title _____

Mount Prospect Police Department
Agency

By _____

Title NWCDS Executive Director

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Mount Prospect Fire Dept., for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC, receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ~~847-394-1300 (NY/CDS Dispatch)~~ 847-590-3300

Secondary: 847-590-3480 (Direct)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Mount Prospect Fire Dept.
Agency

By [Signature]

Title Deputy Fire Chief

Exhibits 8 & 9
AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Elk Grove Township Fire Protection District, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-364-8313

Secondary: JFERN Radio (154.26500)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

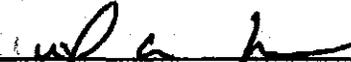
By



Title CITY MANAGER

Elk Grove Township Fire Protection District
Agency

By



Title FIRE CHIEF

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP", and the Elk Grove Village Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-580-3474 (Direct/Answered by NWCDS Dispatch)

Secondary: 847-398-1130 (NWCDS Dispatch)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By

Title

[Signature]
CITY MANAGER

Elk Grove Village Police Department
Agency

By

[Signature]
For the Elk Grove Village Police Department
Title NWCDS Executive Director

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Elk Grove Village Fire Dept., for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-398-1130 (NWCDS Dispatch)

Secondary: 847-690-3474

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

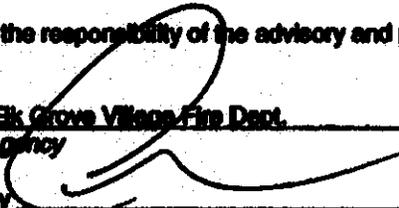
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By 

Title CITY MANAGER

Elk Grove Village Fire Dept.
Agency

By 

Title MAYOR

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Chicago OMB for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 312-746-6666

Secondary: Zone 1 Radio (485.476)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

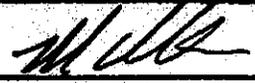
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

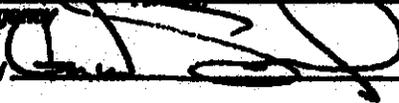
All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By 

Title City Manager

Office of Emergency Management and Communications
Agency

By 

Title Executive Director

Exhibit 8 & 9
AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Chicago Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (PSAP)

DPECC, receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 312-742-0000

Secondary: IFEDM Radio (124.9600)

AID OUTSIDE JURISDICTION BOUNDARY (PSAP)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center

By [Signature]

Title City Manager

City of Chicago Office of Emergency Management and Communications Agency

By [Signature]

Title Executive Director

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Rosemont Department of Public Safety, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC, receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-823-1131

Secondary: JFERN Radio (154.28500)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Rosemont Department of Public Safety
Agency

By [Signature]

Title CHIEF OF PUBLIC SAFETY

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Park Ridge Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio DPECC Direct Dispatch (Cook County 800 Radio Talk Group)

Secondary: 847-318-5262

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Park Ridge Police Department
Agency

By [Signature]

Title Acting City Manager

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Park Ridge Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio DPECC Direct Dispatch (154.340)

Secondary: 847-318-5288

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

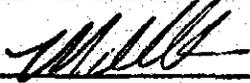
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By 

Title CITY MANAGER

Park Ridge Fire Department
Agency

By 

Title Acting City Manager

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the North Maine Fire Protection District, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Your Agency's Primary 9-1-1 Routing Number as identified by AT&T

Secondary: Direct to your agency's 10-digit emergency number

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

North Maine Fire Protection District
Agency

By [Signature]

Title President

Exhibits 8 & 9
AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Glenview Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-724-2131 (Glenview Dispatch)

Secondary: Point to Point Radio (155.370)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Glenview Police Department
Agency

By [Signature]

Title Deputy CHIEF OF POLICE

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Glenview Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-724-2121 (Glenview Dispatch)

Secondary: IFERN Radio (154-28600)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Glenview Fire Department
Agency

By [Signature]

Title FIRE CHIEF

Exhibits 8 & 9
AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Cook County Forest Preserve District Police, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-636-1188

Secondary: 708-771-1001

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Cook County Forest Preserve District Police
Agency

By [Signature]

Title First Deputy Chief

Exhibits 8 & 9

AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Illinois State Police - District Chicago, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-294-4444

Secondary: Point to Point Radio (155.370)

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By [Signature]

Title CITY MANAGER

Illinois State Police - District Chicago
Agency

By [Signature]

Title BUREAU CHIEF

Exhibits 8 & 9
AGREEMENTS

January 17, 2013

For 9-1-1 Emergency Communications

This agreement is made between the Des Plaines Emergency Communications Center (DPECC) Public Safety Answering Point, hereinafter referred to as "PSAP", and the Illinois State Police - District 15, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING (Exhibit 8)

DPECC, receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 630-571-2810

Secondary: Point to Point Radio (155.370)

AND OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

DPECC agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

Des Plaines Emergency Communications Center
PSAP

By 

Illinois State Police - District 15
Agency

By LT PC Moad, 14533

THE CITY OF WHEATBEET

TITLE Lieutenants - OPERATIONS

Exhibit 10

QUESTIONNAIRE

	YES	NO
1) Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2) Will 9-1-1 be the primary published emergency telephone number within the area served by system?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3) Will automatic dialing type alarms be permitted on 9-1-1 lines/	<input type="checkbox"/>	<input checked="" type="checkbox"/>
4) Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceeds that which the telecommunicator on duty is able to handle?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5) Will the PSAP have an emergency power source?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
What type? <u>Generator and UPS System</u>		
6) Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7) Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8) If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system? Not Applicable	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9) Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10) Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disabled due to natural or man-made disaster?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11) Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 and 9?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12) Will the PSAP have a teletypewriter (TTY) to use in answering calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's. Is there a backup TTY unit at each PSAP?	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
<hr/>		
13) Will the PSAP utilize a TTY PSAP Based Voice Annunciator?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
14) Will 9-1-1 be the emergency number for TTY calls?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
If not, what telephone number will be utilized? _____		
15) Will adequate training be provided to PSAP personnel in the use of TTY's?	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16) Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
17) If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should now be dialed for emergencies?	<input type="checkbox"/>	<input type="checkbox"/>
18) What response will be initiated by the PSAP for calls where verbal contact can not be established?		
<u>A police officer will be dispatched to the location of the call to determine if there is assistance needed</u>		
<u>or if the call was an accidental mis-dial.</u>		
<hr/>		

THE TELEPHONE COMPANY(S) WILL ASSIST YOU IN ANSWERING THESE QUESTIONS

- | | YES | NO |
|--|-------------------------------------|--------------------------|
| 20) Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 21) Do you have procedures in place to accept and handle cellular 9-1-1 calls? | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| 22) What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et seq.? | | |

This has been in place under NSECC and this will continue when Des Plaines assumes the management of the PSAP/Dispatch Center.

- 23) Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number?

24) What type of trunking arrangement will be used to provide incoming 9-1-1 trunks? *(Please check appropriate item).*

- a. X Dedicated Directed
 b. Tandem
 c. Combination of a & b

- 25) Is your selective router being provisioned by the local exchange carrier?

26) Please provide in detail the features to be provided by your selective router.

- 27) Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725?

- 28) Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialing?

- 29) Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced?

If yes, describe the power supply used to prevent a loss of operation.

Generator and UPS Systems is in place

- 30) On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, Question.

- 31) Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done. Network testing is and will continue to be conducted twice annually; once in the Spring (April) and once in the Fall (October) of each calendar year. These tests are facilitated by and with the LEC to include physically going to emergency call box(s), busying out the primary trunks to ensure proper routing to the backup and overflow facility as well as the call box location(s). During these testing processes, calls are also made from wire line and wireless locations and devices to ensure accurate delivery of ANI/ALI.

PRELIMINARY DIAGRAM

DES PLAINES 9-1-1
1420 MINER ST
DES PLAINES, IL
CUTOVER DATE 10/91



RATE CENTER END OFFICE
A LINKS

CONTROL OFFICE

9-1-1 TRUNKS

DATABASE
ACCESS

DES PLAINES

AT&T IS	16
CLEC	
AT&T	24
FOCAL	8
CORECOM	4
FOCAL COM	4
FRONTIER	4
GLOBAL COM	2
INTERMEDIA	2
MPOWER	2
MCLEOD	4
PAETEC	2
TDS METROCOM	2
TELEPORT	4
VERIZON BUSINESS	4
XO COMM	10

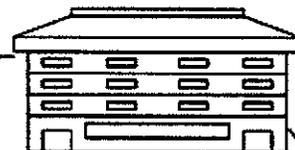
SKOKIE

AT&T IS	6
CLEC	
21 ST CENTURY	4
AT&T	24
CORECOM	4
FOCAL COM	8
FRONTIER	4
GLOBAL COM	4
INTERMEDIA	2
MCLEOD	4
PAETEC	2
TELEPORT	8
VERIZON BUSINESS	4
XO COMM	8

ELK GROVE

(6) WIRELINE TRUNKS
GROUP 1
7EMNC890349
7EMNC890350
7EMNC890351
7EMNC890352
7EMNC890353
7EMNC890354
TG 556
7UGXR396134
MAKE BUSY

(5) WIRELESS TRUNKS
7EMNC152347
7EMNC152348
7EMNC890359
7EMNC890361
7EMNC890362
TG 1380
5CSNC318183
MAKE BUSY

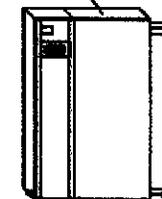


DES PLAINES 9-1-1
1420 MINER ST
DES PLAINES, IL

DISPATCH FOR
DES PLAINES
PARK RIDGE

7FDDZ6895054-NORTHBROOK IL
3FDDZ6895055-SOUTHFIELD MI

(6) WIRELINE TRUNKS
7EMNC890363 7EMNC890364
7EMNC890365 7EMNC890366
7EMNC890367 7EMNC569493
TG 561
7UGXR773059
MAKE BUSY



AT&T ALI DATABASE

7FDDZ6895052-NORTHBROOK IL
3FDDZ6895053-SOUTHFIELD MI



BACKUP PSAP
PARK RIDGE PD
505 PARK PL
PARK RIDGE, IL

NEWCASTLE
AT&T IS —4

PARK RIDGE
AT&T IS —10