

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:
Case: 13-0351

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

DEBORAH THOMAS YING

Against (Utility name):

NI COR GAS

As to (Reason for complaint)

LEFT 2012-03322 (INFORMAL)

DISPUTED ISSUES - REGARDING PAST BILLS FROM GUNBORD RD - STILL BILLS ADDED -> MEDIATION WITH ANDY SUSMARTY + NICOR + MR SMITH DIDNT GO WELL - NICOR CUT SERVICE

in _____ Illinois.

FOR NO REASON DURING THIS COMPLAINT ON 5/1/13

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

2228 MAXINE LANE ROCKFORD IL 61102

The service address that I am complaining about is

2228 MAXINE LANE ROCKFORD IL 61102

My home telephone is

815 968 6310

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(815) 558-6922 -> CONTACT -> MR ED SMITH

My e-mail address is

N/A

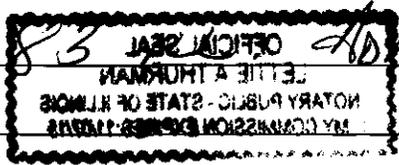
I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

NICOR GAS

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



ADMIN CODE 280.170 -

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

\$1900⁰⁰ in bills from years past /
DeB was wrongfully billed - late fees
along with service cut-off while in
complaint process since I think by
complaint near and they lied - unfair
practices

Please clearly state what you want the Commission to do in this case:

STOP THESE ISSUES FROM HAPPENING AGAIN

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5/3/2013
(Month, day, year)

Complainant's Signature: Deborah L. Ying

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Deborah L. Ying, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Deborah L. Ying
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 3rd 2013

Lettie Thurman
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.