

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **INFORMAL COMPLAINT**

For Commission Use Only:
Case: 13-0349

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): GILBERT CANDELARIO

Against (Utility name): COMMONWEALTH EDISON COMPANY

As to (Reason for complaint) I was charged a tempering fee of \$488.00 which should not have been charged to my ComEd bill since I did not tamper with the meter. Therefore, I am contesting this added amount. I have been paying this tempering fee which should not have been added to my bill in the first place since I am not guilty of meter tampering.

Enclosed is a copy of letter dated 3-25-13 and a print out of my bills plus the tempering fee in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 3832 W. 86th Street, Chicago, IL 60652

The service address that I am complaining about is 3832 W. 86th Street, Chicago, IL 60652

My home telephone is [773] 934-0606

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 934-0606

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

INFORMAL COMPLAINT #2013-02583

SECTION 200.170

Handwritten signature
CHIEF CLERK'S OFFICE

2013 MAY - 1 P 12:28

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

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ILLINOIS COMMERCE COMMISSION

1. June 2012, my electric meter stopping spinning. I called ComEd again since no one responded to my service call. ComEd set up an appointment for a technician to check the meter on Dec. 12, 2012 (6 months after my first call).
2. The technician put a new meter in and said the old one was tampered with so the technician put a lock on it. I didn't think the lock was necessary but was told ComEd has to secure their property. I wouldn't have a clue how to tamper with the meter to make my bills lower so that is a total lie. I have lived at my residence for many years and never experience any problems with my meter.
3. In 2013, I received my monthly bill which included a tampering fee charge of \$488.00. I am paying my monthly bill plus a portion of the tamper fee and have been doing so every month until the charge gets paid. If this tampering fee wasn't paid, ComEd would have shut off my power.
4. Therefore, I am contesting the \$488.00 tampering fee because I have not tampered with the meter and would like the \$488.00, that I have paid, to be credited to my monthly electric bills until it is used up.

Please clearly state what you want the Commission to do in this case:

I want the Commission to apply the tampering fee of \$588.00 as a credit to my monthly bills until it is used up. (I have already paid the \$488.00)

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5-3-13
(Month, day, year)

Complainant's Signature: 

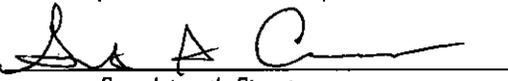
If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

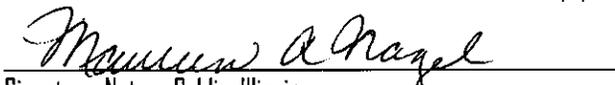
VERIFICATION

A notary public must witness the completion of this part of the form.

I, Gilbert Candelario, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 3, 2013.


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.