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ILLINOIS COMMERCE COMMISSION  
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For Commission Use Only:  
Case: 13-0295

# FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

ORIGINAL

2013 APR 15 1P 12:47

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Linda D. Richardson

Against (Utility name): COMED

As to (Reason for complaint) COMED is over charging me for light. They are way over charging me. I need they over charging stopped and all past bill corrected.

in CHICAGO Illinois.

### TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 18110 MARY ANN LANE, Country Club Hills 60478-2201

The service address that I am complaining about is 18110 MARY ANN LANE, Country Club Hills 60478-2201

My home telephone is (708) 799-6469

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 799-6469

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) COMED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
#2012-18140

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

2. Comed should not be able to stay away with this. I need corrections made with Comed. There story has been heard, but I was not there to defend myself. I want to be heard as well. Need help.

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. My complaint is I was on a budget by Comed through the Linheap, PIPP program of \$6 dollars per month from 6/2011 to Dec 2012. Then Comed put me on a budget of \$218.00 to 268.00 per month which is unaffordable to me. I NEVER had a light bill over \$60 in my life. I am asking to be seen and heard in this dispute with Comed. I will not pay Comed this amount of money for lights out of \$800 per month. Comed got me owing them \$189 for light for 4 months.

Please clearly state what you want the Commission to do in this case: I would like action to be taken against Comed, that what they are doing is not right or correct. I don't care to pay for what they are doing wrong.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/10/13  
(Month, day, year)

Complainant's Signature: Linda Ruben

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Linda D. Richardson, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Linda Ruben  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) April 11, 2013

[Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.