

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:  
Case: 13-0284

ILLINOIS COMMERCE  
COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

2013 APR - 8 | P 1: 35

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Laronda Powell

Against (Utility name):

Commonwealth Edison

As to (Reason for complaint)

Receiving High Cost Bills For  
past 6 months. Reside in 1 bedroom, other  
units AM 2 bedrooms and their bills were  
lower than mine. Besides I only had one  
space heater ON in bedroom. Technician could  
in Glendale Heights Illinois. CON FIRM HAD HIM CHECK ALL HEATERS OFF

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

100 Spruce St. UNIT 1B Glendale Heights

The service address that I am complaining about is

100 Spruce St UNIT 1B

My home telephone is

(630) 933-9022

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(331) 262-0497

My e-mail address is

laronda443888@ATT.net

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company) COMMONWEALTH EDISON (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

# 2013 - 00716

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

CONTACTED COMMONWEALTH EDISON ON NUMEROUS OCCASIONS IN REFERENCE TO HIGH BILLS THE BILLS AS YOU HAVE COPY OF INCREASES FROM OCTOBER 2012 - TO CURRENT ALL UNITS ARE PRIVATELY OWNED. CALLED ILL. COMMERCIAL COMMISSION ON 1/23/13 SPOKE TO MARY WATERS. COMED SENT TECH OUT 1/25/13. THE TECH STATED FROM ONLY 1 TEST WHEN MARY WATERS REQUESTED 2 SPECIFIC TESTS. WA ACCURATE, I NEVER SAW TECH DO ANYTHING. RECEIVE IGNORANT CALL FROM 630 684-2856 STATING IN COMPLAINT I STATED TO ANNETTE INACCURATE TECH EVEN SUGGESTED METER CHANGE

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/10/13  
(Month, day, year)

Complainant's Signature: Sabordia Powell

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Sabordia Powell, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Sabordia Powell  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 04/04/2013

Nadia Guevara  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

As you can see in  
His Notes All Meters were moving  
unusually fast (Surging FAST Rotation. Page 2  
Annette At Commonwealth Edison Lied that  
All test were done, Strange also I  
have included pictures of All Meters, Most  
New (Mine) HAS A LOCK not owned by Cop. Ed  
Tech DID come in unit AND He was shown  
All space heaters which are only 4  
were OFF and only 1 out of Four was on  
At medium level. I ~~feel~~ feel A check  
to compare All meters in Dwellings need  
to be evaluated All are 2 Bedrooms except  
MINE AND INSIDE Laundry Room there are wires  
hanging. It is just me residing in unit stay  
pretty Much in Bedroom with door closed - This  
is odd considering Summer Months Low Bills  
This winter was Not Horrendous But strange my  
Bills are. Please Investigate my claim.  
Wish For other units to be evaluated for  
their Billing regarding same months, which  
they all have claimed lower than mine.

Sincerely

LaRonra Powell  
1000 Spruce St #1B  
Glendale Heights IL.

60139