

ILLINOIS COMMERCE COMMISSION

2013 MAR 27

CHIEF CLERK'S OFFICE

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FORMAL COMPLAINT

Illinois Commerce Commission 527 E. Capitol Avenue Springfield, Illinois 62701

For Commission Use Only: Case: 13-0247

ORIGINAL

Regarding a complaint by (Person making the complaint): Suadad Nyaeme

Against (Utility name): Commonwealth Edison Company

As to (Reason for complaint) Replacing the underground electrical cable from the street to the generator & house.

in Elburn Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) P.O. Box 212, Batavia, IL 60510

The service address that I am complaining about is 44 W 019 Main Street Road, Elburn, IL

My home telephone is (630) 788-1108 60119

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (630) 788-1108

My e-mail address is I will accept documents by electronic means (e-mail) [] Yes [X] No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? [X] Yes [] No

Has your complaint filed with that office been closed? [X] Yes [] No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1- We lost power several times last year due to the failure of the cable.
- 2- ComEd repaired the cable each time at no cost, and nothing said.
- 3- When we spoke with the supervisor that the cable may need to be replaced by ComEd, he agreed.
- 4- Several weeks later, we did not hear from ComEd, so we called again and they said they will take care of it. (see additional page)

Please clearly state what you want the Commission to do in this case:

That the underground cable to be replaced by ComEd at no cost to us.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3-21-2013
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

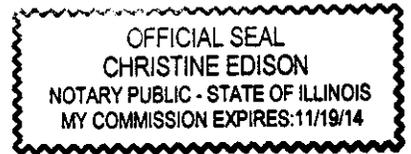
VERIFICATION

A notary public must witness the completion of this part of the form.

I, Suadad Nyaeme, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

STATE OF ILLINOIS COUNTY OF DUPAGE
Subscribed and sworn/affirmed to before me on (month, day, year) 3-21-13



[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

- 5- Several weeks later, we received a call from the engineer and he said that the cable is needed to be replaced and we have to pay for it. In addition, he said that ComEd will not do any more repair to the cable free of charge since the cable is absolute, and the cable is 983' long.
- 6- ComEd interpret the law that this is a special equipment but it is not.
- 7- We filed a complaint with the Illinois Commerce Commission (ICC)
- 8- The ICC asked ComEd to reconsider but ComEd refused
- 9- The ICC gave us the option to file a formal complaint.