

REVISED
DIRECT TESTIMONY
OF
JENNIFER L. HINMAN
ECONOMIC ANALYST
POLICY DIVISION
ILLINOIS COMMERCE COMMISSION

RECONCILIATION OF REVENUES COLLECTED UNDER RIDER EDR WITH THE ACTUAL COSTS
ASSOCIATED WITH ENERGY EFFICIENCY AND DEMAND-RESPONSE PLANS.

RECONCILIATION OF REVENUES COLLECTED UNDER RIDER GER WITH THE ACTUAL COSTS
ASSOCIATED WITH NATURAL GAS ENERGY EFFICIENCY PLANS.

AMEREN ILLINOIS COMPANY

DOCKET No. 11-0341

MARCH 12, 2013

TABLE OF CONTENTS

- I. INTRODUCTION..... 1**
 - A. WITNESS QUALIFICATIONS..... 1
 - B. SUBJECT MATTER..... 2
 - C. PURPOSE OF TESTIMONY 3
 - D. ATTACHMENTS..... 3
- II. FINDINGS AND RECOMMENDATIONS – SMALL BUSINESS HVAC PROGRAM 4**
- III. SUMMARY AND CONCLUSION 18**

1 **I. INTRODUCTION**

2 **A. WITNESS QUALIFICATIONS**

3 **Q. Please state your name, business address, and job title.**

4 A. Jennifer L. Hinman, Illinois Commerce Commission, 527 East Capitol Avenue,
5 Springfield, Illinois 62701. I am employed as an Economic Analyst in the Policy
6 Division under the Bureau of Public Utilities at the Illinois Commerce Commission
7 (“ICC” or “Commission”).

8 **Q. Describe your educational background.**

9 A. In May of 2010, I graduated from Illinois State University with a Master of Science
10 degree in Applied Economics with a specialization in the Electricity, Natural Gas,
11 and Telecommunications Economics Regulatory sequence. In May of 2008, I
12 earned a Bachelor of Arts degree in Economics with a Financial Certificate and
13 graduated summa cum laude from the University Honors Program at Armstrong
14 Atlantic State University in Savannah, Georgia.

15 **Q. Describe your professional experience.**

16 A. Prior to joining the Commission Staff (“Staff”) in April of 2010, I worked as a
17 Graduate Assistant in the Applied Economics Department at Illinois State
18 University. I was an intern in the Regulatory Department at AT&T Illinois in
19 Chicago during the summer of 2009. During my time at AT&T, I analyzed,
20 compiled, graphed, and provided detailed recommendations on AT&T Illinois’
21 Alternative Regulation Plan on individual service margins. In addition, I reviewed
22 the tariffing process and assisted in the filing of wholesale tariffs.

23 **B. SUBJECT MATTER**

24 **Q. What is the subject matter of this proceeding?**

25 A. This case, initiated on April 12, 2011 by the Commission, concerns the
26 reconciliation of the revenues collected under Rider EDR – Energy Efficiency and
27 Demand-Response Cost Recovery (“Rider EDR”) – and Rider GER – Gas Energy
28 Efficiency Cost Recovery (“Rider GER”) – with the actual incremental costs
29 prudently and reasonably incurred in connection with approved electric Energy
30 Efficiency and Demand-Response (“EDR”) Measures¹ and Gas Energy Efficiency
31 (“GEE”) Measures² (collectively, “EE” measures) implemented by Ameren Illinois
32 Company (“Ameren” or “Company”).

33 This proceeding is the second annual review of Ameren’s Riders EDR and
34 GER, and is for the reconciliation period that began with the June 2009 monthly
35 billing period and that extended through the May 2010 monthly billing period, Plan
36 Year 2 or Program Year 2 (“PY2”) reconciliation period.

37 The Commission-approved EDR Measures are set forth in Ameren’s EDR
38 Plan³ that was filed in Docket No. 07-0539 (“EDR Plan Docket”) pursuant to the

¹ “EDR Measures (Measures) mean activities and programs that are developed, implemented, or administered by or for the Company, or the Illinois Department of Commerce and Economic Opportunity (DCEO), related to energy efficiency and demand-response plans approved by the Illinois Commerce Commission (ICC) pursuant to Section 8-103 of the Act.” (Ameren Illinois, Rider EDR, Ill. C. C. No. 1, Original Sheet No. 42).

² “GEE Measures (Measures) mean activities and programs that are developed, implemented, or administered by or for the Company, or the DCEO, related to gas energy efficiency plans approved by the Illinois Commerce Commission (ICC) pursuant to a Commission Order.” (Ameren Illinois, Rider GER, Ill. C. C. No. 2, 1st Revised Sheet No. 41).

³ Ameren CILCO, et al., Docket No. 07-0539, Ameren Ex. 1.1, *Ameren Illinois Utilities Energy Efficiency and Demand Response Plan*, Nov. 15, 2007 (“EDR Plan”)

39 provisions now found at Section 8-103⁴ of the Illinois Public Utilities Act (“PUA” or
40 “Act”). On February 6, 2008, Ameren’s EDR Plan was approved by the
41 Commission subject to the conditions, modifications, and requirements stated in the
42 EDR Plan Order.⁵ The Commission-approved GEE Measures are set forth in
43 Ameren’s GEE Plan⁶ that was filed in Docket No. 08-0104 (“GEE Plan Docket”).
44 On October 15, 2008, Ameren’s GEE Plan was approved by the Commission
45 subject to the conditions, modifications, and requirements stated in the GEE Plan
46 Order.⁷

47 **C. PURPOSE OF TESTIMONY**

48 **Q. What is the purpose of your testimony in this proceeding?**

49 A. The purpose of my testimony is to provide recommendations to the Commission
50 based on my review of the Company’s filing.

51 **D. ATTACHMENTS**

52 **Q. Are you attaching any exhibits to your direct testimony?**

53 A. Yes. Staff Ex. 2.1 contains Ameren’s Data Request Response (“Ameren’s DRR”)
54 to the Citizens Utility Board (“CUB”) Data Request (“DR”) 2.01 including CUB 2.01
55 Attach, and Ameren’s response to Staff DR JLH 1.05 including JLH 1.05 Attach.

⁴ Section 12-103 of the Act was amended and renumbered as Section 8-103 by Public Act 95-0876, effective as of August 21, 2008.

⁵ Ameren CILCO, et al., Docket No. 07-0539, Final Order, Feb. 6, 2008 (“EDR Plan Order”)

⁶ Ameren CILCO, et al., Docket No. 08-0104, Ameren Ex. 1.1, *Ameren Illinois Utilities Natural Gas Energy Efficiency Plan*, Feb. 11, 2008 (“GEE Plan”)

⁷ Ameren CILCO, et al., Docket No. 08-0104, Final Order, Oct. 15, 2008 (“GEE Plan Order”)

56 **II. FINDINGS AND RECOMMENDATIONS – SMALL BUSINESS HVAC PROGRAM**

57 **Q. Please explain Staff Ex. 1.0, Schedule 1.2.**

58 A. Schedule 1.2 presents my adjustment to Rider GER recoverable costs to disallow
59 all Small Business (“SB”) HVAC Program costs recovered through Rider GER for
60 PY2.

61 **Q. Why are you proposing to disallow the Small Business HVAC Program**
62 **costs?**

63 A. The costs associated with the Company’s expenditures on the Small Business
64 HVAC Program do not appear to be reasonably and prudently incurred. Ameren
65 acted imprudently and unreasonably by continuing to spend ratepayer funds on the
66 SB HVAC Program despite clear evidence that the projected benefits of the
67 program did not exceed the projected costs.

68 I recommend that the Commission approve my adjustment to Rider GER
69 recoverable costs to disallow all SB HVAC Program costs recovered through Rider
70 GER for PY2, \$131,771.⁸

71 **Q. Has the Commission previously defined prudence?**

72 A. Yes, the Commission has defined prudence as:

73 [..] that standard of care which a reasonable person would be
74 expected to exercise under the circumstances encountered by
75 utility management at the time decisions had to be made. In
76 determining whether or not a judgment was prudently made, only
77 those facts available at the time the judgment was exercised can be
78 considered. Hindsight review is impermissible. Imprudence cannot

⁸ \$131,771 [(SAIC \$130,801.68 + Simantel \$969.53)]. (Ameren’s DRR-Staff ST 1.01G Attach).

79 be sustained by substituting one's judgment for that of another. The
80 prudence standard recognizes that reasonable persons can have
81 honest differences of opinion without one or the other necessarily
82 being "imprudent".

83 (Docket No. 84-0395, Final Order at 17, Oct. 7, 1987).

84 **Q. Please describe the basis for your proposed disallowance, including your**
85 **understanding of the circumstances encountered by utility management at**
86 **the time decisions had to be made regarding the Small Business HVAC**
87 **Program.**

88 A. Ameren was provided evidence early in PY2 that the PY1 results for the SB HVAC
89 Program were extremely poor and the program was not providing net benefits to
90 Illinois ratepayers (Total Resource Cost test⁹ ("TRC")=0.22).¹⁰ At that time, the
91 current (TRC=0.08) and forecasted (TRC=0.34) cost effectiveness estimates for the
92 PY2 SB HVAC Program were resoundingly insufficient to continue this program.
93 (Ameren's DRR-Staff JLH 4.01R Attach 2 at 3,5; Ameren's DRR-Staff JLH 4.01R
94 Attach 1 at 4-5). At Ameren's request, the Commission had granted Ameren
95 flexibility to modify its GEE programs should market forces warrant such
96 modification. (GEE Plan Order at 18). Within the filed GEE Plan the Commission
97 approved, Ameren stated that the SB HVAC Program could be dropped or modified

⁹ The TRC benefit-cost ratio gives an indication of the rate of return of this program to the utility and its ratepayers. A benefit-cost ratio above one indicates that the program is beneficial to the utility and its ratepayers on a total resource cost basis. The TRC results may also be presented as a net present value which is the discounted value of the net benefits to this test over a specified period of time. It is a measure of the change in the total resource costs due to the program. A net present value above zero indicates that the program is a less expensive resource than the supply option upon which the marginal costs are based. (California Standard Practice Manual at 18-19).

¹⁰ Acknowledgement of the TRC test values listed in Ameren's documents should not be construed as an endorsement of the inputs used in the TRC calculations. In other words, I have not received nor verified the inputs, underlying assumptions, and model calculations that form the basis of the TRC results presented here.

98 quickly and easily if it proved ineffective. (GEE Plan at 53). Since Ameren was
99 provided clear evidence that the SB HVAC Program was not providing net benefits
100 to Illinois ratepayers nor was it forecasted to provide net benefits to Illinois
101 ratepayers and Ameren could have quickly and easily discontinued the program,
102 Ameren's decision to continue spending ratepayer funds on the program was
103 imprudent and the Commission should disallow recovery of expenses associated
104 with the SB HVAC Program.

105

106

107 The GEE Plan Order makes it clear that Ameren has the responsibility to
108 modify ineffective programs and measures:

109 Once the programs have been rolled out, AIU says it will retain
110 flexibility to modify them as circumstances warrant. AIU believes
111 this is consistent with the Commission's Order in Docket No. 07-
112 0539, which recognized that flexibility is key to the success of
113 energy efficiency programs. For example, AIU states that the
114 delivery mechanisms, incentive levels and/or types and overall
115 projected load reductions could change as a result of bid proposals
116 from prospective third-party implementers... In AIU's view, flexibility
117 is also necessary to address market risk - the risk that, either
118 because of a poor economic climate or the availability of better
119 investments, customers choose not to participate in energy
120 efficiency programs.

121 The Commission agrees that this approach and recommended
122 language are appropriate.

123 (GEE Plan Order at 18). While Ameren did use its flexibility when it significantly
124 increased spending on its Residential New HVAC Program from \$1.3 million¹¹ to

¹¹ \$1,315,491 [=(\$565,491 + \$750,000)]. (Staff Ex. 2.1 at 3,5; Ameren's DRR-CUB 2.01 Attach).

125 approximately \$4.67 million,¹² Ameren failed to use its flexibility to discontinue the
126 SB HVAC Program in PY2, despite projections that the program would provide
127 negative net benefits to Illinois ratepayers. (Ameren's DRR-Staff JLH 4.01R Attach
128 2 at 5; Staff Ex. 2.1 at 3-6). Within the filed GEE Plan the Commission approved,
129 under "Exit Strategy" for the SB HVAC Program, it states: "The program will not
130 significantly impact stocking practices or vendor-customer relationships. As such,
131 exit from this program can occur quickly if it proves to be ineffective." (GEE Plan at
132 53). This shows the Company recognized that it would be able to easily drop the
133 program should circumstances warrant such decision (i.e., there are no barriers to
134 exit). Given the flexibility the Commission granted Ameren in implementing its
135 programs, it was unreasonable for Ameren to continue operating the SB HVAC
136 Program in PY2 given its own forecast that continuing the program in PY2 would
137 provide negative net benefits to Illinois ratepayers. (Ameren's DRR-Staff JLH
138 4.01R Attach 2 at 5).

139

140 **Q. Did the Commission offer Ameren any guidance on how to use cost-**
141 **effectiveness analysis in its implementation of GEE measures and**
142 **programs?**

143 A. Yes. The Commission made clear its concerns regarding the cost effectiveness of
144 GEE programs and its desire that Ameren monitor the cost effectiveness of these
145 programs and react appropriately to changes in various market or other program-
146 related factors. For example, the Commission explicitly ordered Ameren to monitor

¹² \$4,667,652.74 [=($\$1,410,396 + \$3,257,256.74$)]. (Staff Ex. 2.1 at 4,6; Ameren's DRR-CUB 2.01 Attach).

147 the cost effectiveness of some gas measures in light of evidence that demonstrated
148 the program was forecasted to be cost ineffective. In the GEE Plan Order, the
149 Commission concluded that Ameren should monitor the “projected” benefits and
150 costs of some proposed gas efficiency measures and Ameren should only market
151 the efficiency measures if and when projected benefits exceed projected costs.
152 (GEE Plan Order at 10-11). The GEE Plan Order states:

153 The Commission agrees with Staff’s proposal to monitor projected
154 benefits and costs of the proposed gas griddles and spray valve
155 measures and to only market these efficiency measures if and
156 when projected benefits exceed projected costs. The Commission
157 further agrees that allowing AIU flexibility to take into account both
158 projected natural gas prices and other cost factors will benefit the
159 programs (and ultimately, customers) and is not inconsistent with
160 Staff’s position and recommendations.

161 (GEE Plan Order at 11). (Emphases added). The Commission’s concerns
162 regarding cost effectiveness are clear and the dismal projected benefit-cost ratio in
163 early PY2 for the SB HVAC Program is evidence of Ameren’s lack of prudent
164 management and oversight of the program. (Ameren’s DRR-Staff JLH 4.01R
165 Attach 2 at 5). Ratepayers are entitled to the cost-effectiveness associated with
166 reasonable and prudent decision-making. Ameren’s decision to continue spending
167 ratepayer funds on the program was imprudent and the Commission should hold
168 Ameren responsible by disallowing recovery of expenses associated with the SB
169 HVAC Program.

170

171 The Commission approved a reasonably developed GEE Plan that sought to
172 screen out measures and programs that would not provide net benefits to Illinois
173 ratepayers. The GEE Plan Order states:

174 According to AIU, it determined which energy efficiency measures
175 should be included within its energy efficiency plan by first
176 screening measures for cost-effectiveness, and then including all
177 applicable and cost-effective measures in one or more programs.

178 (GEE Plan Order at 8). (Emphases added).

179 AIU states that drawing from those programs that passed the TRC
180 test, ICF worked with AIU to build a portfolio that was designed to
181 achieve its gas savings and spending objectives, taking into
182 account other important considerations, such as how fast certain
183 programs can be ramped up.

184 (GEE Plan Order at 16). (Emphasis added).

185 AIU's preference for a single EM&V contractor is aligned with its
186 intent to integrate both its natural gas and electric energy efficiency
187 programs in a seamless manner for customers, and to maximize
188 overall cost-effectiveness.

189 (GEE Plan Order at 18). (Emphases added). However, after GEE Plan approval,
190 Ameren has permitted a large number of HVAC tune-ups to occur as part of its SB
191 HVAC Program. These tune-ups are extremely labor intensive, costly, provide a
192 small amount of energy savings, and ultimately contribute to the program's cost-
193 ineffectiveness. (Ameren's DRR-Staff JLH 4.01R Attach 2 at 3). Ameren received
194 guidance from its implementer that given the limited budgets, the focus should be
195 on cost-effective programs. (Ameren's DRR-Staff JLH 4.01R Attach 1 at 6). It is
196 unreasonable to require Ameren ratepayers, and in this case in particular, the GDS-
197 2 rate class, to fund energy efficiency investments for which they are projected to

198 receive negative net benefits due to Ameren failing to act on information that it had
199 readily available and failing to exercise its ability to modify or drop programs, a
200 flexibility that the Commission had granted at Ameren's request.

201

202

203 **Q. Are ratepayers receiving net benefits as a result of Ameren's GEE Plan**
204 **expenditures?**

205 A. I don't know. The Company has declined to provide a cost-effectiveness analysis
206 for its gas energy efficiency programs. (Staff Ex. 2.1 at 10; Ameren's DRR-Staff
207 JLH 1.05 Attach 63). Ameren states:

208 The requirement in Docket 08-0104 was for an independent
209 evaluation after the full three years. However, Ameren Illinois asked
210 for interim memos for PY2.

211 As a result of the lack of full evaluation results, TRC, 1st Year
212 Costs, Levelized Life Cycle Costs, and Utility Cost Test are not
213 available.

214 (Staff Ex. 2.1 at 10; Ameren's DRR-Staff JLH 1.05 Attach 63).

215 **Q. Is the Company's response a reasonable explanation for not providing the**
216 **TRC results showing whether or not ratepayers received net benefits?**

217 A. No. I am unable to confirm that there was a requirement in the GEE Plan Order for
218 an independent evaluation after the full three years. In fact, the GEE Plan Order
219 explicitly states:

220 AIU's preference for a single EM&V contractor is aligned with its
221 intent to integrate both its natural gas and electric energy efficiency
222 programs in a seamless manner for customers, and to maximize

223 overall cost-effectiveness. AIU states that since it expects to utilize
224 a master EM&V contractor to support electric energy efficiency
225 programs, AIU will include consideration of the evaluation of natural
226 gas energy efficiency programs in tandem with electric EM&V
227 development.

228 (GEE Plan Order at 18). (Emphasis added). Considering Ameren has evaluated
229 the cost effectiveness of its electric energy efficiency programs for PY2, it would
230 appear to be in line with its argument in the GEE Plan Docket to hire a single
231 EM&V¹³ contractor to have the cost effectiveness evaluated for its gas programs for
232 PY2 and to present these findings as well in this proceeding. (Staff Ex. 2.1 at 9-10;
233 Ameren's DRR-Staff JLH 1.05 Attach 63).

234 **Q. What do you recommend?**

235 A. In its rebuttal testimony in this proceeding, the Company should address whether
236 the Company's expenditures have provided net benefits to ratepayers in the GDS-2
237 rate classification. It is unreasonable to require Illinois ratepayers, and in this case
238 in particular, Ameren's customers in the GDS-2 rate class, to fund energy efficiency
239 investments for which they are expected to receive no net benefits due to
240 imprudent and unreasonable management decisions.

241 **Q. Please quote and cite to source documents that support your understanding,**
242 **as described above, of the circumstances encountered by utility**
243 **management at the time decisions had to be made regarding the Small**
244 **Business HVAC Program.**

¹³ Evaluation, Measurement & Verification ("EM&V")

245 A. The PY2 Implementation Plan¹⁴ and the PY2 Business Implementation Plan
246 Overview¹⁵ that was presented to Ameren on August 17, 2009 clearly describe the
247 circumstances encountered by Ameren management at the time decisions had to
248 be made. The excerpts from these documents presented in this section show
249 those facts available at the time the judgment to continue offering the Small
250 Business HVAC Program was exercised.

251 The table below provides evidence that Ameren should have been well-
252 aware that the SB HVAC Program was “projected” to be cost-ineffective for PY2
253 given the original PY2 budget/goal (TRC=0.34). (Ameren’s DRR-Staff JLH 4.01R
254 Attach 2 at 5). Despite the dismal forecast of cost-effectiveness for the SB HVAC
255 Program for PY2, Ameren continued to spend ratepayer funds on this program
256 throughout PY2. It is important to point out that Ameren faced no financial
257 penalties if it did not meet the goals set forth in its GEE Plan nor did Ameren have
258 any legislatively mandated therm savings goals for PY2. As such, there was no
259 compelling reason for Ameren to chase cost-ineffective programs in order to
260 increase therm savings at the expense of its ratepayers.

261

262

¹⁴ Act on Energy, Business Program, Program Year Two Implementation Plan, Ameren Illinois Utilities, SAIC, Original Draft: August 28, 2009, Revised Draft: September 16, 2009, Final Draft: October 12, 2009. (Ameren’s DRR-Staff JLH 4.01R Attach 2). (“Implementation Plan”).

¹⁵ Act on Energy, PY2 Business Implementation Plan Overview, Ameren Illinois Utilities, SAIC – Lance Escue, David Gibson, John Nicol, GDS – Rich Hackner, Presentation dated August 17, 2009. (Ameren’s DRR-Staff JLH 4.01R Attach 1). (“Implementation Plan Overview”).

Table 2 (cont.). Current Program-Year Two Data

Program Name	Total SAIC Program Implementation Costs (Labor & ODC's)	Incentive Costs	Net kw Saved	Net kwh Saved	Net Therms Saved	TRC*
GAS PROGRAMS						
Small Bus. Gas HVAC Tune-up						
Original PY2 budget/goal	\$45,806	\$94,415	NA	NA	42,060	0.34
Proposed PY2 budget/goal	\$127,111	\$94,415	NA	NA	42,060	
Small Business Food Service						
Original PY2 budget/goal	\$91,313	\$189,220	NA	NA	508,881	6.59
Proposed PY2 budget/goal	\$345,394	\$189,220	NA	NA	508,881	
Demand Control (38%)						
Original PY2 budget/goal	see Table 1	See Table 1	NA	NA	NA	NA
Proposed PY2 budget/goal	\$37,582	\$165,357	NA	NA	137,184	
Total Current Contract PY2						
Gas Budget/Goal	\$137,119	\$283,635	NA	NA	550,941	NA
Proposed PY2 Gas Budget/Goal	\$510,087	\$448,992	NA	NA	550,941	NA

*TRC includes all SAIC labor/ODC costs but does not include any AIU administrative costs.

(Ameren's DRR-Staff JLH 4.01R Attach 2 at 5).

263
264

265

266 The table below shows that Ameren was informed that the SB HVAC
267 Program provided no net benefits to ratepayers in PY1 (TRC<1.0).

Table 1. Program-Year One Data

Program Name	Total SAIC Program Implementation Costs (Labor & ODC's)	Incentive Costs - Paid Out & Under Review	Net kWh or therms Saved	kWh/therms savings goal	% of goal	*TRC
ELECTRIC PROGRAMS						
Std. Electric (includes SBHVAC electric & SB Online Store)	\$1,306,283	\$2,482,113	39,837,000 kWh	35,323,000	113%	2.21
Custom Electric	\$466,559	\$827,789	13,798,000 kWh	10,066,000	137%	3.23
Retro Commissioning	\$60,796	\$21,160.00	777,000 kWh	513,000	151%	1.36
GAS PROGRAMS						
Small Bus. HVAC Tune-up (100% PY1 Gas Labor)	\$40,327	\$19,459	12,433 therms	12,371	101%	0.25

*TRC includes all SAIC labor/ODC costs but does not include any AIU administrative costs.

(Ameren's DRR-Staff JLH 4.01R Attach 2 at 3).

268
269

270 The tables below show that in PY1, the SB HVAC Program had an
271 extremely low TRC of 0.22, and that early in PY2, the SB HVAC Program was
272 operating with an estimated TRC of 0.08 (extremely cost ineffective).

273

Program Year One Data

Program	Total SAIC Labor/ODC	Total Incentive	Net Goal	Net Achieved	Total % of program	TRC
Prescriptive	\$1,306,283	\$2,489,935	35,323,000 kWh	39,330,603 kWh	73%	2.19
Custom	\$466,559	\$825,776	10,066,000 kWh	13,797,809 kWh	26%	3.23
Retro-Cx	\$60,796	\$21,160	513,000 kWh	776,942 kWh	1%	1.93
Demand Control	\$14,911	\$0	PY1 Postponed (goal to prescpt.)	NA	NA	NA
Small Bus. HVAC (gas)	\$40,327	\$17,959	12,371 therms	12,433 therms	100%	0.22
Small Bus. Food (gas)	\$0	\$0	Program Launched in PY2	NA	NA	NA

ActOnEnergy.com



274

275 (Ameren's DRR-Staff JLH 4.01R Attach 1 at 4).

276

Current Program Year Two Data

Program	Total SAIC Labor/ODC	Total Incentive	Net Goal	Net in System	Total % of program	Est. TRC
Prescriptive	\$241,637	\$819,741	63,182,000 kWh	9,847,802 kWh	40%	1.66
Custom	\$28,271	\$764,692	19,363,000 kWh	9,721,171 kWh	39%	2.90
Retro-Cx	\$27,825	\$54,700	1,230,000 kWh	5,217,555 kWh	21%	3.82
Demand Control	\$12,779	\$0	2MW cont. load 93,000 kWh	0	0%	NA
Small Bus. HVAC (gas)	\$30,026	\$3,692	42,060 therms	2,306 therms	0.5%	0.08
Small Bus. Food (gas) (projected to 8/28)	\$176,160	\$61,875	508,881 therms	433,840 therms	99.5%	6.62



ActOnEnergy.com

277

278 (Ameren’s DRR-Staff JLH 4.01R Attach 1 at 5).

279

280 The paragraph below provides some reasons why the TRC was extremely

281 low for the SB HVAC Program in PY1.

282 It should be noted that while we met the PY1 therm goal the
 283 calculated TRC is 0.22. The low TRC was caused by two primary
 284 factors:

- 285 • Our Small Business Gas HVAC Program (the only gas
 286 program offered in PY1) is small but extremely labor intensive in
 287 design and execution
- 288 • Nearly all of the PY1 project applications were for tune-ups,
 289 which yield relatively low therm savings

290 (Ameren’s DRR-Staff JLH 4.01R Attach 2 at 3).

291

292 The cost-effectiveness analysis that Ameren included in its GEE Plan filing
293 for the SB HVAC Program did not include participation and savings estimates
294 associated with HVAC tune-ups. (Ameren’s GEE Plan Docket, Ameren’s DRR-
295 Staff RZ 1.01c Attach (C&P); GEE Plan at 54-55, B-4). Ameren’s GEE Plan
296 acknowledges that there were only four small business measures screened that
297 were found to be cost effective. (GEE Plan at 76). Ameren included two of these
298 cost-effective measures in its SB HVAC Program in the Commission-approved
299 GEE Plan and forecasted that savings would come from cost-effective installations
300 of Efficient Boilers and 85% Efficient Commercial Furnaces. (GEE Plan at 54-55,
301 B-4). Unfortunately, after the Commission approved Ameren’s GEE Plan, furnace
302 tune-ups, which Ameren is aware will ultimately yield low TRCs as shown in the
303 slide below, became commonplace during PY1 and PY2. (Ameren’s DRR-Staff
304 JLH 4.01R Attach 1 at 21). As a result, it was forecasted that ratepayers would
305 receive negative net benefits from the SB HVAC Program in PY2.

306

Small Business HVAC Tune-Up

Challenges

- HVAC contractors are generally non-supportive of promoting program unless lucrative for them
- As much as possible, modify customer “Fix on Failure Mentality”
- Seasonal drivers are key factors
- Extremely labor intensive program with relatively low therm goals
- Furnace tune-ups will ultimately yield low TRC's

Opportunities

- Targets electric AND gas customers
- Program that small business can participate in that does not require large capital investment

Recommendations

- Already bundling AC/Heat tune-up and thermostat measures into special “Triad” offer
- Immediately evaluate how we can produce positive progress on TRC

ActOnEnergy.com



307

308 (Ameren’s DRR-Staff JLH 4.01R Attach 1 at 21).

309

310 The slide below shows that Ameren was well-aware of the “Economic
311 Downturn” early in PY2. A reasonable person would expect that incentives such as
312 those for the SB HVAC Program, where the small business customer must pay out
313 their own money now for the promise of future energy savings, which may be
314 difficult for the customer to quantify, would be a tough sell in a poor economic
315 environment. In addition, the slide acknowledges that given limited program
316 budgets, the focus should be on the cost-effective programs.

Big Picture Issues

Economic Downturn

- Maximize conversion of project opportunities to incentivized projects
- Maximize opportunities for “repeat business”
- Achieve pervasive program awareness across the service territory
- Focus on market segments that continue to invest in energy efficiency
- Support no cost/low cost measures through retro commissioning

Limited Program Budget

- Focus on cost effective programs

Small Business Program Delivery

- Resistance
- Cost of installation

ActOnEnergy.com



317

318 (Ameren’s DRR-Staff JLH 4.01R Attach 1 at 6).

319

320 **III. SUMMARY AND CONCLUSION**

321 **Q. Please summarize your findings and recommendations.**

322 A. The costs associated with the Company’s expenditures on the SB HVAC Program
323 were not reasonably and prudently incurred. I recommend that the Commission
324 approve my adjustment to Rider GER recoverable costs to disallow all SB HVAC
325 Program costs recovered through Rider GER for PY2, \$131,771.¹⁶ In addition, I
326 recommend that the Commission direct that the Company monitor projected
327 benefits and costs of the SB HVAC Program and to only continue the program if
328 and when projected benefits exceed projected costs, consistent with the

¹⁶ \$131,771 [=(SAIC \$130,801.68 + Simantel \$969.53)]. (Ameren’s DRR-Staff ST 1.01G Attach).

329 Commission's direction provided in the GEE Plan Order. (GEE Plan Order at 10-
330 11). Most importantly, I recommend that the Commission make a policy decision in
331 this case and direct that the Company should always monitor projected benefits
332 and costs of all of its energy efficiency programs and to only continue to spend
333 ratepayer funds on a program if and when projected benefits exceed projected
334 costs.¹⁷ This recommendation will benefit Illinois ratepayers by making it clear to
335 the Company that the Commission believes that ratepayers are entitled to the cost-
336 effectiveness associated with reasonable and prudent decision-making and thus
337 ratepayers will not bear the costs, including administrative costs (which is to a
338 certain degree fixed per program), associated with programs that are projected to
339 provide negative net benefits to Illinois ratepayers.

340 I recommend that the Company demonstrate in its rebuttal testimony
341 whether the Small Business HVAC Program, in particular, and the portfolio overall
342 have provided net benefits to Illinois ratepayers.

343 **Q. Does this conclude your prepared direct testimony?**

344 **A. Yes.**

¹⁷ Low-income programs may be one exception to this policy.

**Ameren Illinois Company
d/b/a Ameren Illinois
Response to ICC Staff Data Requests
Docket No. 11-0341
Reconciliation of revenues collected under Rider EDR/GER with actual costs
associated with energy efficiency for program year ending May 31, 2010
Data Request Response Date: 8/23/2011**

CUB 2.01

For each program in Ameren's Program Year 2 portfolio: Appliance Recycling; E-smart Programmable Thermostat; C&I Prescriptive; C&I Custom; C&I Retro-Commissioning; Commercial New Construction; Small Business HVAC; Commercial Demand Control Thermostat; Appliance Lighting and Appliance; and Multifamily, and any other program at issue in this proceeding:

- a) Please provide a detailed program budget and actual expense report(s).
- b) For each program, please define each cost category by type of expense recorded during Program Year 2.
- c) For each program, please specifically separate and provide detail on marketing expenses associated with that program incurred by either the Company or its subcontractors during Program Year 2.
- d) For each program, please specifically separate and provide detail on all administrative expenses associated with that program incurred by either the Company or its subcontractors during Program Year 2. For the purposes of this specific request, "administrative expenses" are those defined as costs "associated with labor, time, materials and other direct costs necessary to manage the overall portfolio the utility."

RESPONSE

Prepared By: Kenneth C. Woolcutt
Title: Managing Supervisor, Illinois Energy Efficiency
Phone Number: 309-677-5001

Ameren Illinois objects to this data request because the terms "detail," "marketing expenses" and "associated with" are vague and ambiguous. Moreover, Ameren Illinois has yet to file its direct case and testimony in support of the reconciliation. As such, discovery of the nature requested is premature and improper. Subject to these objections, Ameren Illinois provides the following information based on its understanding of the aforementioned terms:

- a) Please find attached (CUB 2.01 Attach), in a format identical to that discussed with and presented to SAG (at the February 23, 2010 meeting with Program Year 1 data), PY2 actual expenses for both Rider EDR and Rider GER as well as filed plan budgets, in the same format.

- b) Contractor Costs for each program are Implementer costs for time and materials. Incentive Costs are incentive costs invoiced by the Implementers. Marketing Costs for each program, if applicable, are vendor marketing costs that are related to marketing the specific program. AIC Labor for PY2 consists of the charges for incremental employees hired specifically to help administer the EE programs.
- c) Marketing expenses as defined in subpart b) above are those marketing costs specifically related to marketing the specific program including, but not limited to, newspaper, television or billboard advertisements and the specific marketing method varies by program.
- d) Administrative expenses, as defined above, are contained in column B, Contractor Costs, of the attached spreadsheet.

Program Year 2 Expenses- Plan Filing Budget

	Rider EDR Expenses					TOTAL Rider EDR Expenses
	Contractor Costs	Incentive Costs	Marketing Costs	TOTAL Non-Labor Costs	AIU Labor	
	<i>a</i>	<i>b</i>	<i>c</i>	<i>d</i>	<i>e</i>	
			<i>a+b+c</i>		<i>d+e</i>	
RESIDENTIAL EE PROGRAM COSTS						
Home Energy Performance	\$ 361,497.00	\$ 270,000.00	\$ -	\$ 631,497.00	\$ -	\$ 631,497.00
HVAC Diagnostics & Tune-Up	\$ 293,605.00	\$ 480,000.00	\$ -	\$ 773,605.00	\$ -	\$ 773,605.00
Appliance Recycling	\$ 1,647,500.00	\$ 690,000.00	\$ 550,000.00	\$ 2,887,500.00	\$ -	\$ 2,887,500.00
Lighting & Appliances	\$ 446,047.00	\$ 1,790,000.00	\$ 410,000.00	\$ 2,646,047.00	\$ -	\$ 2,646,047.00
Multifamily	\$ 142,025.00	\$ 180,000.00	\$ 72,000.00	\$ 394,025.00	\$ -	\$ 394,025.00
New HVAC	\$ 200,491.00	\$ 280,000.00	\$ 85,000.00	\$ 565,491.00	\$ -	\$ 565,491.00
DR-Direct Load Control	\$ 251,820.00	\$ 600,000.00	\$ -	\$ 851,820.00	\$ -	\$ 851,820.00
Energy Star New Homes	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Residential Programs+	\$ 3,342,985.00	\$ 4,290,000.00	\$ 1,117,000.00	\$ 8,749,985.00	\$ -	\$ 8,749,985.00
C&I EE PROGRAM COSTS						
Prescriptive	\$ 2,187,293.00	\$ 3,710,000.00	\$ 370,000.00	\$ 6,267,293.00	\$ -	\$ 6,267,293.00
Retro-commissioning	\$ 148,294.00	\$ 240,000.00	\$ 73,000.00	\$ 461,294.00	\$ -	\$ 461,294.00
New Construction	\$ 21,600.00	\$ 48,000.00	\$ 2,400.00	\$ 72,000.00	\$ -	\$ 72,000.00
Street Lighting	\$ 60,000.00	\$ 400,000.00	\$ 60,000.00	\$ 520,000.00	\$ -	\$ 520,000.00
Custom	\$ 599,765.00	\$ 810,000.00	\$ 40,000.00	\$ 1,449,765.00	\$ -	\$ 1,449,765.00
Demand Credit	\$ 4,617.00	\$ 98,000.00	\$ -	\$ 102,617.00	\$ -	\$ 102,617.00
Total C&I Programs	\$ 3,021,569.00	\$ 5,306,000.00	\$ 545,400.00	\$ 8,872,969.00	\$ -	\$ 8,872,969.00
OTHER PORTFOLIO COSTS						
Demand Response	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
DCEO	\$ 7,044,319.00	\$ -	\$ -	\$ 7,044,319.00	\$ -	\$ 7,044,319.00
R&D / Emerging Technologies	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Measurement & Verification	\$ 840,000.00	\$ -	\$ -	\$ 840,000.00	\$ -	\$ 840,000.00
Educational Outreach	\$ 800,000.00	\$ -	\$ -	\$ 800,000.00	\$ -	\$ 800,000.00
EIO / Energy Star	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Portfolio Administration	\$ 1,400,000.00	\$ -	\$ -	\$ 1,400,000.00	\$ -	\$ 1,400,000.00
Total Other	\$ 10,084,319.00	\$ -	\$ -	\$ 10,084,319.00	\$ -	\$ 10,084,319.00
Total Portfolio Costs	\$ 16,448,873.00	\$ 9,596,000.00	\$ 1,662,400.00	\$ 27,707,273.00	\$ -	\$ 27,707,273.00

Program Year 2 Expenses- Actual

	Rider EDR Expenses					TOTAL Rider EDR Expenses
	Contractor Costs	Incentive Costs	Marketing Costs	TOTAL Non-Labor Costs	AIU Labor	
	a	b	c	d	e	
				a+b+c		
RESIDENTIAL EE PROGRAM COSTS						
Home Energy Performance	\$ 276,602.50	\$ 96,184.77	\$ -	\$ 372,787.27	\$ -	\$ 372,787.27
HVAC Diagnostics & Tune-Up			\$ -	\$ -	\$ -	\$ -
Appliance Recycling	\$ 1,115,517.74	\$ 391,440.00	\$ 279,176.97	\$ 1,786,134.71	\$ -	\$ 1,786,134.71
Lighting & Appliances	\$ 1,109,488.58	\$ 1,244,002.00	\$ 280,222.13	\$ 2,633,712.71	\$ -	\$ 2,633,712.71
Multifamily	\$ 128,484.18	\$ 223,363.00	\$ -	\$ 351,847.18	\$ -	\$ 351,847.18
New HVAC	\$ 339,456.74	\$ 2,917,800.00	\$ -	\$ 3,257,256.74	\$ -	\$ 3,257,256.74
DR-Direct Load Control	\$ 379,037.52	\$ 700,690.24	\$ -	\$ 1,079,727.76	\$ -	\$ 1,079,727.76
Energy Star New Homes		\$ 3,200.00	\$ -	\$ 3,200.00	\$ -	\$ 3,200.00
Total Residential Programs+	\$ 3,979,258.62	\$ 5,576,680.01	\$ 559,399.10	\$ 10,115,337.73	\$ -	\$ 10,115,337.73
C&I EE PROGRAM COSTS						
Prescriptive	\$ 1,535,065.50	\$ 3,314,557.00	\$ -	\$ 4,849,622.50	\$ -	\$ 4,849,622.50
Retro-commissioning	\$ 109,302.26	\$ 216,662.00	\$ -	\$ 325,964.26	\$ -	\$ 325,964.26
New Construction	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Street Lighting	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Custom	\$ 349,245.93	\$ 2,258,436.84	\$ -	\$ 2,607,682.77	\$ -	\$ 2,607,682.77
Demand Credit	\$ 189,391.97	\$ 140,308.70	\$ -	\$ 329,700.67	\$ -	\$ 329,700.67
Total C&I Programs	\$ 2,183,005.66	\$ 5,929,964.54	\$ -	\$ 8,112,970.20	\$ -	\$ 8,112,970.20
OTHER PORTFOLIO COSTS						
Demand Response	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
DCEO	\$ 6,643,233.47	\$ -	\$ -	\$ 6,643,233.47	\$ -	\$ 6,643,233.47
R&D / Emerging Technologies	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Measurement & Verification	\$ 817,655.03	\$ -	\$ -	\$ 817,655.03	\$ -	\$ 817,655.03
Educational Outreach	\$ -	\$ -	\$ 434,389.35	\$ 434,389.35	\$ -	\$ 434,389.35
EIO / Energy Star	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Portfolio Administration	\$ 1,052,186.65	\$ -	\$ -	\$ 1,052,186.65	\$ 336,564.02	\$ 1,388,750.67
Total Other	\$ 8,513,075.15	\$ -	\$ 434,389.35	\$ 8,947,464.50	\$ 336,564.02	\$ 9,284,028.52
Total Portfolio Costs	\$ 14,675,339.43	\$ 11,506,644.55	\$ 993,788.45	\$ 27,175,772.43	\$ 336,564.02	\$ 27,512,336.45

+ includes CSG Prime fee in Contractor Costs column

Program Year 2 Expenses- Plan Filing Budget

	Rider GER Expenses ⁺					TOTAL Rider GER Expenses
	Contractor Costs	Incentive Costs	Marketing Costs	TOTAL Non-Labor Costs	AIU Labor	
	a	b	c	d	e	
			a+b+c		d+e	
RESIDENTIAL EE PROGRAM COSTS						
Home Energy Performance				\$ 1,471,667.00	\$ -	\$ -
HVAC Diagnostics & Tune-Up				\$ -	\$ -	\$ -
Multifamily				\$ 325,000.00	\$ -	\$ -
Low Income				\$ 241,667.00		\$ -
New HVAC				\$ 750,000.00	\$ -	\$ -
DR-Direct Load Control					\$ -	\$ -
Energy Star New Homes				\$ 100,000.00	\$ -	\$ -
Total Residential Programs+	\$ -	\$ -	\$ -	\$ 2,888,334.00	\$ -	\$ -
C&I EE PROGRAM COSTS						
Small Business Food Service				\$ 283,333.00	\$ -	\$ -
Small Business HVAC				\$ 141,667.00	\$ -	\$ -
Demand Response					\$ -	\$ -
Total C&I Programs	\$ -	\$ -	\$ -	\$ 425,000.00	\$ -	\$ -
OTHER PORTFOLIO COSTS						
Demand Response					\$ -	\$ -
Measurement & Verification					\$ -	\$ -
Educational Outreach					\$ -	\$ -
Portfolio Administration				\$ 683,333.00		\$ -
Total Other	\$ -	\$ -	\$ -	\$ 683,333.00	\$ -	\$ -
Total Portfolio Costs	\$ -	\$ -	\$ -	\$ 3,996,667.00	\$ -	\$ -

⁺ Plan Filing Budget not broken out into level of detail that actuals were tracked by
 Plan Filing Budget was converted to Program Year to correspond to Rider EDR Program Year

Program Year 2 Expenses- Actual

	Rider GER Expenses					TOTAL Rider GER Expenses
	Contractor Costs	Incentive Costs	Marketing Costs	TOTAL Non-Labor Costs	AIU Labor	
	a	b	c	d	e	
				a+b+c		
RESIDENTIAL EE PROGRAM COSTS						
Home Energy Performance	\$ 559,390.05	\$ 74,866.95	\$ -	\$ 634,257.00	\$ -	\$ 634,257.00
HVAC Diagnostics & Tune-Up	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Multifamily	\$ 195,210.00	\$ 33,043.00	\$ -	\$ 228,253.00	\$ -	\$ 228,253.00
Low Income	\$ 192,500.00			\$ 192,500.00		\$ 192,500.00
New HVAC	\$ 219,921.00	\$ 1,190,475.00	\$ -	\$ 1,410,396.00	\$ -	\$ 1,410,396.00
DR-Direct Load Control	\$ 2,512.24	\$ 162,917.76	\$ -	\$ 165,430.00	\$ -	\$ 165,430.00
Energy Star New Homes	\$ 93,829.00	\$ 3,200.00	\$ -	\$ 97,029.00	\$ -	\$ 97,029.00
Total Residential Programs+	\$ 1,349,362.93	\$ 1,464,502.71	\$ -	\$ 2,813,865.64	\$ -	\$ 2,813,865.64
C&I EE PROGRAM COSTS						
Small Business Food Service	\$ 253,433.77	\$ 75,155.23	\$ -	\$ 328,589.00	\$ -	\$ 328,589.00
Small Business HVAC	\$ 118,021.00	\$ 13,750.00	\$ -	\$ 131,771.00	\$ -	\$ 131,771.00
Demand Response	\$ 24,762.29	\$ 16,732.71	\$ -	\$ 41,495.00	\$ -	\$ 41,495.00
Total C&I Programs	\$ 396,217.06	\$ 105,637.94	\$ -	\$ 501,855.00	\$ -	\$ 501,855.00
OTHER PORTFOLIO COSTS						
Demand Response	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Measurement & Verification	\$ 155,200.00	\$ -	\$ -	\$ 155,200.00	\$ -	\$ 155,200.00
Educational Outreach	\$ -	\$ -	\$ 60,626.79	\$ 60,626.79	\$ -	\$ 60,626.79
Portfolio Administration	\$ 132,551.23	\$ -	\$ -	\$ 132,551.23	\$ 46,538.34	\$ 179,089.57
Total Other	\$ 287,751.23	\$ -	\$ 60,626.79	\$ 348,378.02	\$ 46,538.34	\$ 394,916.36
Total Portfolio Costs	\$ 2,033,331.22	\$ 1,570,140.65	\$ 60,626.79	\$ 3,664,098.66	\$ 46,538.34	\$ 3,710,637.00

+ includes CSG Prime fee in Contractor Costs column

**Ameren Illinois Company
d/b/a Ameren Illinois
Response to ICC Staff Data Requests
Docket No. 11-0341
Reconciliation of revenues collected under Rider EDR/GER with actual costs
associated with energy efficiency for program year ending May 31, 2010
Data Request Response Date: 7/26/2011**

JLH 1.05

Referring to both the Annual Energy Efficiency and Demand Response Charge Report, Rider EDR Annual Reconciliation, and the Annual Energy Efficiency and Demand Response Charge Report, Rider GER Annual Reconciliation, please provide a summary spreadsheet of all costs charged to Riders EDR and GER during PY2, June 1, 2009 – May 31, 2010. The costs should be broken down for each program and any subcategories of other portfolio costs that Ameren tracks (e.g., Portfolio Administration, market transformation). The total cost for each program should be further divided out into the following categories: Contractor/Implementer Costs, Incentive Costs, Marketing Costs (Implementer), Marketing Costs (Ameren), Other Program Costs (Program Administration Expense – Non-Labor), EM&V, Total Non-Labor Costs, Ameren Labor Costs (Program Administration Expense), Total Program Expenses, Program Cost %, Sector Cost %, Ex Post Gross Savings, Ex Post Net Savings, Program Savings %, Sector Savings %, Ex Post Savings (MW), Total Resource Cost (TRC) test ratio, Average 1st Year Costs (\$/kWh and \$/therm), Levelized Lifecycle Costs (\$/kWh and \$/therm) and Utility Cost Test (UCT) ratio. Please provide the summary in Excel format with working formulas. Program totals should be cross referenced to the Annual Reconciliation and ex post TRC analysis. Please precisely define each of the cost categories and provide at least ten invoices from each of the categories within each program with a general description of each invoice (where applicable).

RESPONSE

**Prepared By: Kenneth C. Woolcutt
Title: Managing Supervisor Illinois Energy Efficiency
Phone Number: 309-677-5001**

Ameren Illinois objects to this data request as the phrase “precisely define” is vague and ambiguous and to the extent this data request seeks the creation of materials not already in existence. Subject to these objections, please see the attached workbook providing the breakdown that Ameren Illinois tracks, in the categories listed above.

Ameren Illinois has tracked its costs using the following definitions for categories of costs. Ameren Illinois can revise these definitions as appropriate:

- Contractor Costs: Contractor Costs for each program are Implementer costs for time and materials.

- Incentive Costs: Incentive Costs are incentive costs invoiced by the Implementers.
- Marketing Costs: Marketing Costs for each program, if applicable, are vendor marketing costs that are related to marketing the specific program.
- AIU Labor: AIU Labor for PY2 consists of the charges for incremental employees hired specifically to help administer the EE programs, hired through Manpower Professional.

Samples of 10 invoices (when available) from each of the categories within each program have been provided as JLH 1.05 Attach 1 thru Attach 63. Invoices are designated **CONFIDENTIAL and PROPRIETARY** and are identified with "(CP)" at the end of the each respective file name. Due to the volume of files they will be provided on a CD and mailed via UPS. See also JLH 1.05 Attach 63.

Program Year 2 Expenses- Actual

	Rider EDR Expenses					TOTAL Rider EDR Expenses f d+e	Program Cost % g f/sum(f)	Sector Cost % h Sector	Savings (Gross) (MWH) i	Ex Post Savings (Net) (MWH) j	Program Savings % k	Sector Savings % l	Ex Post Savings (MW) m	TRC n	Average 1st Year Costs o	Levelized Life Cycle Costs p	Utility Cost Test (UCT) q
	Contractor Costs	Incentive Costs	Marketing Costs	TOTAL Non-Labor Costs d a+b+c	AIU Labor e												
	a	b	c	d	e												
				a+b+c													
RESIDENTIAL EE PROGRAM COSTS																	
Home Energy Performance	\$ 276,602.50	\$ 96,184.77	\$ -	\$ 372,787.27	\$ -	\$ 372,787.27	1%	4%	1,168	907	1%	1%	0.06	0.80	\$ 0.47	\$ 0.07	0.94
HVAC Diagnostics & Tune-Up			\$ -	\$ -	\$ -	\$ -	0%	0%									
Appliance Recycling	\$ 1,115,517.74	\$ 391,440.00	\$ 279,176.97	\$ 1,786,134.71	\$ -	\$ 1,786,134.71	6%	18%	17,041	13,614	10%	21%	1.61	2.46	\$ 0.15	\$ 0.02	2.93
Lighting & Appliances	\$ 1,109,488.58	\$ 1,244,002.00	\$ 280,222.13	\$ 2,633,712.71	\$ -	\$ 2,633,712.71	10%	26%	49,613	38,548	28%	61%	3.92	2.26	\$ 0.07	\$ 0.01	4.47
Multifamily	\$ 128,484.18	\$ 223,363.00	\$ -	\$ 351,847.18	\$ -	\$ 351,847.18	1%	3%	2,991	2,924	2%	5%	0.26	2.75	\$ 0.13	\$ 0.02	3.22
New HVAC	\$ 339,456.74	\$ 2,917,800.00	\$ -	\$ 3,257,256.74	\$ -	\$ 3,257,256.74	12%	32%	11,195	7,053	5%	11%	3.33	1.39	\$ 0.47	\$ 0.05	2.49
DR-Direct Load Control	\$ 379,037.52	\$ 700,690.24	\$ -	\$ 1,079,727.76	\$ -	\$ 1,079,727.76	4%	11%	432	332	0%	1%	2.73	0.34	\$ 3.48	\$ 0.37	0.29
Energy Star New Homes		\$ 3,200.00	\$ -	\$ 3,200.00	\$ -	\$ 3,200.00	0%	0%	9	8	0%	0%		n/a Electric			
Total Residential Programs+	\$ 3,979,258.62	\$ 5,576,680.01	\$ 559,399.10	\$ 10,115,337.73	\$ -	\$ 10,115,337.73	37%	94%	82,449	63,385	47%	100%	11.91	1.81	\$ 0.16	\$ 0.03	2.84
C&I EE PROGRAM COSTS																	
Prescriptive	\$ 1,535,065.50	\$ 3,314,557.00	\$ -	\$ 4,849,622.50	\$ -	\$ 4,849,622.50	18%	60%	56,739	41,608	31%	58%	8.90	2.12	\$ 0.11	\$ 0.01	5.14
Retro-commissioning	\$ 109,302.26	\$ 216,662.00	\$ -	\$ 325,964.26	\$ -	\$ 325,964.26	1%	4%	11,516	9,213	7%	13%	0.98	4.05	\$ 0.04	\$ 0.01	8.61
New Construction	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%									
Street Lighting	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%									
Custom	\$ 349,245.93	\$ 2,258,436.84	\$ -	\$ 2,607,682.77	\$ -	\$ 2,607,682.77	9%	32%	30,300	20,907	15%	29%	32.77	2.98	\$ 0.12	\$ 0.01	6.01
Demand Credit	\$ 189,391.97	\$ 140,308.70	\$ -	\$ 329,700.67	\$ -	\$ 329,700.67	1%	4%	317	244	0%	0%	0.89	0.43	\$ 1.35	\$ 0.26	0.39
Total C&I Programs	\$ 2,183,005.66	\$ 5,929,964.54	\$ -	\$ 8,112,970.20	\$ -	\$ 8,112,970.20	29%	100%	98,872	71,972	53%	100%	43.55	2.42	0.11	\$ 0.02	5.37
OTHER PORTFOLIO COSTS																	
Demand Response	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%										
DCEO	\$ 6,643,233.47	\$ -	\$ -	\$ 6,643,233.47	\$ -	\$ 6,643,233.47	24%										
R&D / Emerging Technologies	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%										
Measurement & Verification	\$ 817,655.03	\$ -	\$ -	\$ 817,655.03	\$ -	\$ 817,655.03	3%										
Educational Outreach	\$ -	\$ -	\$ 434,389.35	\$ 434,389.35	\$ -	\$ 434,389.35	2%										
EIO / Energy Star	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%										
Portfolio Administration	\$ 1,052,186.65	\$ -	\$ -	\$ 1,052,186.65	\$ 336,564.02	\$ 1,388,750.67	5%										
Total Other	\$ 8,513,075.15	\$ -	\$ 434,389.35	\$ 8,947,464.50	\$ 336,564.02	\$ 9,284,028.52	34%										
Total Portfolio Costs	\$ 14,675,339.43	\$ 11,506,644.55	\$ 993,788.45	\$ 27,175,772.43	\$ 336,564.02	\$ 27,512,336.45	100%										

+ includes CSG Prime fee in Contractor Costs column

Program Year 2 Expenses- Actual

	Rider GER Expenses					TOTAL Rider GER Expenses	Program Cost %	Sector Cost %	Savings (Gross) (therms)	Ex Post Savings (Net) (therms) ¹	TRC ¹	Average 1st Year Costs ¹	Levelized Life Cycle Costs ¹	Utility Cost Test (UCT) ¹
	Contractor Costs	Incentive Costs	Marketing Costs	TOTAL Non-Labor Costs	AIU Labor									
	a	b	c	d	e									
				a+b+c										
					f	g	h	i	j	k	l	m	n	
					d+e	f/sum(f)	Sector							
RESIDENTIAL EE PROGRAM COSTS														
Home Energy Performance	\$ 559,390.05	\$ 74,866.95	\$ -	\$ 634,257.00	\$ -	\$ 634,257.00	17%	23%	64,470	59,195				
HVAC Diagnostics & Tune-Up	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%	0%						
Multifamily	\$ 195,210.00	\$ 33,043.00	\$ -	\$ 228,253.00	\$ -	\$ 228,253.00	6%	8%	28,039	28,039				
Low Income	\$ 192,500.00			\$ 192,500.00		\$ 192,500.00	5%	7%	17,300	17,300				
New HVAC	\$ 219,921.00	\$ 1,190,475.00	\$ -	\$ 1,410,396.00	\$ -	\$ 1,410,396.00	38%	50%	1,038,401	511,041				
DR-Direct Load Control	\$ 2,512.24	\$ 162,917.76	\$ -	\$ 165,430.00	\$ -	\$ 165,430.00	4%	6%	62,361	47,970				
Energy Star New Homes	\$ 93,829.00	\$ 3,200.00	\$ -	\$ 97,029.00	\$ -	\$ 97,029.00	3%	3%	2,210	1,768				
Total Residential Programs+	\$ 1,349,362.93	\$ 1,464,502.71	\$ -	\$ 2,813,865.64	\$ -	\$ 2,813,865.64	76%	97%	1,212,781	665,313				
C&I EE PROGRAM COSTS														
Small Business Food Service	\$ 253,433.77	\$ 75,155.23	\$ -	\$ 328,589.00	\$ -	\$ 328,589.00	9%	65%	53,670	41,608				
Small Business HVAC	\$ 118,021.00	\$ 13,750.00	\$ -	\$ 131,771.00	\$ -	\$ 131,771.00	4%	26%	10,889	8,711				
Demand Response	\$ 24,762.29	\$ 16,732.71	\$ -	\$ 41,495.00	\$ -	\$ 41,495.00	1%	8%	31,781	23,232				
Total C&I Programs	\$ 396,217.06	\$ 105,637.94	\$ -	\$ 501,855.00	\$ -	\$ 501,855.00	14%	100%	96,340	73,551				
OTHER PORTFOLIO COSTS														
Demand Response	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0%							
Measurement & Verification	\$ 155,200.00	\$ -	\$ -	\$ 155,200.00	\$ -	\$ 155,200.00	4%							
Educational Outreach	\$ -	\$ -	\$ 60,626.79	\$ 60,626.79	\$ -	\$ 60,626.79	2%							
Portfolio Administration	\$ 132,551.23	\$ -	\$ -	\$ 132,551.23	\$ 46,538.34	\$ 179,089.57	5%							
Total Other	\$ 287,751.23	\$ -	\$ 60,626.79	\$ 348,378.02	\$ 46,538.34	\$ 394,916.36	11%							
Total Portfolio Costs	\$ 2,033,331.22	\$ 1,570,140.65	\$ 60,626.79	\$ 3,664,098.66	\$ 46,538.34	\$ 3,710,637.00	100%							

+ includes CSG Prime fee in Contractor Costs column

¹ Note that Gas EM&V memos for PY2 have only been issued for Home Energy Performance, Multifamily, HVAC, Small Business Food Service, and Small Business HVAC.

The requirement in Docket 08-0104 was for an independent evaluation after the full three years. However, Ameren Illinois asked for interim memos for PY2.

As a result of the lack of full evaluation results, TRC, 1st Year Costs, Levelized Life Cycle Costs, and Utility Cost Test are not available.