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**RIDER SVT – SMALL VOLUME TRANSPORTATION SERVICE**  
**Applicable to Rate GDS-1 and GDS-2**

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**AVAILABILITY**

Available to Residential and Non-Residential Customers with Accounts containing a Service Point(s) only served under Rate GDS-1 and/or Rate GDS-2 of this Schedule where the Customer has elected to receive transportation service of Customer-Owned Gas. A Customer Account that contains a Rate GDS-1 or GDS-2 Service Point (or Points) while also containing a Rate GDS-3, GDS-4, GDS-5, or GDS-7 Service Point (or Points) will not be eligible for service under Rider SVT. Service under this Rider will be available only after Company system upgrades to support SVT services are complete and fully implemented.

**PURPOSE**

The purpose of this Rider is to provide an optional transportation service to Customers that meet the Availability requirements described above and that elect to procure gas supply from a RGS ("Supplier") and have the Company deliver the Customer-Owned gas.

The Supplier shall be responsible for acquiring gas supply and for delivery of those supplies to the Company's system. The Supplier's cost to acquire gas and deliver it to the Company's gas delivery system shall be the Supplier's responsibility. The Company reserves the right to deny service under this Rider if the following conditions are not met.

1. In the sole judgment of the Company, the Company's facilities shall be capable of receiving the Customer's gas without impairment to anticipated purchases or deliveries of any gas supplies by the Company.
2. The final pipeline transporter of such Customer-Owned gas agrees to provide daily delivery data for such gas to the Company.

**APPLICATION FOR SERVICE**

In order to receive service under Rider SVT a Customer must contact a Supplier providing gas supply service under Rider SVT and request SVT gas supply. When a Customer elects to receive service under Rider SVT, the Customer's Account shall be assigned to a specific Pipeline as designated in ~~the Appendix A, Cities by Pipeline, of the SVT Supplier Terms and Conditions tariff, list which can be found on [amerenillinois.com](http://amerenillinois.com)~~. All Accounts associated with a specific Supplier and pipeline shall be considered a SVT Group.

**CHARGES**

The Customer shall be charged the Customer and Delivery Service charges pursuant to Rate GDS-1 or GDS-2, as applicable, plus all other applicable fees and charges under this Schedule. The Customer's Supplier shall determine charges for gas supply service.

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**SWITCHING SUPPLY SERVICE OR SUPPLIERS**

All SVT switching activity shall be at the Account level.

A Rate GDS -1 and/or Rate GDS-2 Customer that is eligible for SVT service may change from Rider S to Rider SVT supply service, or, from Rider SVT to Rider S supply service no more than once every Billing Period. In addition, a Customer on Rider SVT may switch Suppliers no more than once every Billing Period. The effective date of a change of supply service or Supplier shall be the first scheduled meter reading date after proper notice is received by the Company.

In addition, a Rate GDS-2 Customer may change from Rider S or Rider SVT, to Rider T supply service, or, to Rider S or Rider SVT, from Rider T supply service, once a year. ~~Such Customer must notify the Company prior to February 1 each year to be effective May 1.~~

Details pertaining to switching supply service are provided in Section 10, ~~Switching Suppliers and DASR Procedures~~ of the Customer Terms and Conditions tariff.

**TERMINATION OF SERVICE**

A Customer may terminate service under this Rider at any time by notifying the Company or their Supplier. Service will be terminated pursuant to the ~~Section 10, Switching and Termination~~ section of the SVT Supplier Terms and Conditions.

**TERMS OF PAYMENT**

Customer's bills for service under this Rate shall be rendered and payments due in accordance with the Billing and Payment Section of the Customer Terms and Conditions tariff.

**TERMS AND CONDITIONS**

Service hereunder is subject to the Customer Terms and Conditions, Supplier Terms and Conditions, Standards and Qualifications for Gas Service, Tax Additions, and Supplemental Customer Charge Tariffs of this Schedule, as well as any other applicable Rates, Riders, taxes, adjustments, fees or charges that may be approved by the ICC from time to time and in effect.

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## SVT SUPPLIER TERMS AND CONDITIONS

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## SVT SUPPLIER TERMS AND CONDITIONS

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### 1. AVAILABILITY

This Tariff shall govern the business practices to be followed by the Company and the Retail Gas Suppliers (“Supplier” or “RGS”) who have been granted authority to act on behalf of Rate GDS-1 and GDS-2 Customers with Service Points receiving service under Rider SVT.

### 2. NATURE OF SERVICE

#### A. Purpose

These Terms and Conditions govern the business relationship between a Supplier in its provision of service to a Customer and the obligations of the Supplier in arranging to provide gas to Delivery Services Customers. These SVT Supplier Terms and Conditions set forth the procedures for the following:

1. Suppliers providing gas supply services to Customers; and
2. Company allocating assets to Suppliers; and
3. Suppliers nominating on behalf of Customers; and
4. Billing options available with Delivery Services.

#### B. Relationship of the Customer, the Supplier, and the Company

1. Customer and Company
  - a. The Customer purchases Delivery Services from the Company under this Schedule.

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## SVT SUPPLIER TERMS AND CONDITIONS

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### 2. Customer and Supplier

- a. Suppliers provide gas supply to the Customer pursuant to contractual arrangements that are not part of the Company's Schedules. The Company is not a party to such contractual arrangement with the Customer taking service under Rider SVT and shall not be bound by any term, condition, or provision of agreement for such sale.
- b. By taking Delivery Services from the Company and purchasing gas supply from a Supplier, a Customer authorizes that Supplier, on the Customer's behalf, to arrange for the procurement of gas, pursuant to these SVT Supplier Terms and Conditions. Supplier shall be billed for all applicable charges related to providing SVT service to Customers that elect such service.
- c. The Customer must provide authorization to the Supplier by executing a complete Letter of Agency (LOA) as set forth in 220 ILCS 5/19-115 to allow the Supplier to act on their behalf in nominating and managing their Rider SVT Account(s)/Service Point(s).

### 3. Company and Supplier

- a. Suppliers are not an agent of the Company and shall have no authority to enter into any agreement on behalf of the Company or to amend, modify, or alter any of the Company's tariffs, contracts, or procedures, or to bind the Company by making any promises, representations, or omissions.
- b. The Company shall develop Delivery Profiles for transportation of Customer-Owned Gas and provide the Delivery Profiles to Suppliers.
- c. The Company shall allocate assets to Suppliers to serve Customers that elect Rider SVT supply service.

## C. Gas Delivery Pipeline Assignment

When a Customer elects to receive service under Rider SVT, the Customer's Account shall be assigned to a specific Pipeline as designated in Appendix A, the Cities by Pipeline, ~~of this tariff.~~ list available at [amerenillinois.com](http://amerenillinois.com). All Accounts associated with a specific Supplier and Pipeline shall be considered a SVT Group. The Supplier that serves a SVT Group shall be assessed an annual fee of \$250 per SVT Group.

If a Customer can be served by more than one Pipeline, there are no operational concerns, and the alternate Pipeline can physically serve the Account, a Supplier may use a Pipeline other than the assigned Pipeline to serve the Account. The Company will notify the

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## SVT SUPPLIER TERMS AND CONDITIONS

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Suppliers by a System Advisory if there are Pipeline restrictions.

### 3. DEFINITIONS

Definitions associated with Suppliers are located in the Definitions Section of Customer Terms and Conditions. The following definitions are applicable to this tariff.

#### **Chicago Citygate Price**

~~Chicago Citygate Price means the price published in the Platt's Gas Daily under the Citygates section for the "Midpoint for the Chicago Citygates", or, in the absence of such publication, the price for a substantially similar point published in an alternate publication.~~

#### **Citygate**

~~Citygate means the point of interconnection between Company and Final Pipeline Transporter(s) where gas is delivered to Company by the Final Pipeline Transporter(s).~~

#### **Critical Day**

~~Critical Day means a day during which the Company declares a Critical Day at its discretion for gas system conditions such as; (1) the Company experiences failure of transmission, distribution, or gas Storage facilities; (2) when the Company experiences transmission or distribution system pressures or other unusual conditions which jeopardize the operation of Company's gas system; (3) when the Company's transportation, Storage, or supply resources are being used at or near their maximum rated, tariffed, or contractual limits; (4) when any of Company's transporters or Suppliers declare the functional equivalent of a Critical Day or force majeure conditions; or (5) other conditions which jeopardize the system integrity and/or system reliability. The Company may utilize a Critical Day by Customer, by area, by interstate Pipeline or any combination thereof.~~

#### **Customer-Owned Gas**

~~Customer-Owned Gas means gas purchased by a Supplier on behalf of a Customer and transported to Company's Citygate for delivery by Company to Customer's Premises.~~

#### **Daily Confirmed Nomination (DCN)**

~~Daily Confirmed Nomination is the volume of gas that a Supplier nominates and delivers to the Company's delivery system for any single day. The absence of a Daily Confirmed Nomination is equivalent to a Daily Confirmed Nomination of zero.~~

#### **Deliveries**

~~Deliveries mean Therms of Customer-Owned Gas, if any, which a Supplier designates for delivery to Customer's Premises for the day. Such Deliveries shall reflect adjustments for UGF (Unaccounted for Gas Factor).~~

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### **Delivery Profile**

Delivery Profile means the volume of gas the Supplier is required to deliver to the Company each day.

### ~~Final Pipeline Transporter or Pipeline~~

~~Final Pipeline Transporter or Pipeline means the Pipeline carrier delivering Customer-Owned Gas to Company's Citygate.~~

### ~~Monthly Average Daily Chicago Citygate Price~~

~~Monthly Average Daily Chicago Citygate Price means the arithmetic average of the daily Chicago Citygate Prices for the applicable calendar month.~~

### ~~Nomination~~

~~Nomination means the process by which a Supplier notifies Company and Pipeline, as applicable, of Customer's Deliveries for the day. Nominations shall identify the applicable Pipeline as well as Pipeline contract number.~~

### ~~Over Delivery~~

~~Over Delivery occurs when the SVT Group's Delivery is greater than SVT Group's usage. An Over Delivery is determined on a calendar month basis.~~

### ~~Supplier~~

~~Supplier means the party registered with the Company that is responsible for gas supply delivered to Customers' Account. Other terms for Supplier include Retail Gas Supplier, RGS, or ARGS.~~

### **SVT Group**

SVT Group means a group of Customer Accounts receiving gas supply service under Rider SVT that receive gas supply from a Supplier that has been assigned to a specific ~~interstate~~ Pipeline.

### **Storage**

Storage means the amount of gas the Company holds for a Supplier in the Company's on-system Storage fields.

### ~~System Advisory~~

~~System Advisory means a notice the Company issues to inform Suppliers of system issues and actions the Suppliers must to take to support system integrity.~~

### ~~Under Delivery~~

~~Under Delivery occurs when the SVT Group's usage is greater than SVT Group's Delivery. An Under Delivery is determined on a calendar month basis.~~

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### 4. APPLICATION FOR AND COMMENCEMENT OF SERVICES

#### A. Certification by Illinois Commerce Commission

Prior to submitting any enrollment Direct Access Service Request (DASR) to Company, or receiving services under this Schedule, a Supplier that provides supply service to a SVT Customer that consumes 5,000 Therms or less annually shall be required to certify with the Illinois Commerce Commission (ICC) as set forth in 220 ILCS 5/19-115. The Supplier must submit proof of certification when it registers with the Company to receive services under this Schedule.

#### B. Registration With Company

Prior to submitting any enrollment DASR to Company or receiving any services under this Schedule, a Supplier must register with the Company as provided for in this section. Company will consider a Supplier registered when all of the steps listed below are successfully completed and maintained.

1. The Supplier shall enter into a Tariff Service Agreement with the Company in which the Company and the Supplier agree to conduct their affairs in accordance with this Schedule.
2. The Supplier must provide information requested by Company for evaluating the Supplier's creditworthiness to qualify for certain services. Nothing herein is required to relieve a Supplier of any obligation to provide credit security or assurances as may be required by the Company.
3. The Supplier must enter into an EDI Trading Partner Agreement as provided by Company to transact business with Company using Electronic Data Interchange (EDI). The Supplier must demonstrate its ability to successfully exchange specific test data with Company before Company will accept EDI transactions.
4. If the Supplier chooses to have the Company provide billing services for its Customers, a Utility Consolidated Billing (UCB) / Purchase of Receivables (POR) Billing Service Agreement (BSA) must be established. The UCB/POR BSA will establish the responsibilities and obligations of the Supplier and Company.
5. The Supplier and the Company will exchange information on business contacts and on electronic fund transfer.
6. The Company shall reserve resources necessary to serve the load of Supplier's Customers.

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### **C. Electronic Data Interchange**

Suppliers must enter into an EDI Trading Partner Agreement with the Company and successfully complete testing of EDI capabilities before Company will accept EDI transactions.

A Supplier must demonstrate through EDI over the Internet testing, the ability to electronically transmit enrollment DASRs and drop DASRs to the Company, the ability to electronically receive metering data from the Company, and the ability to electronically send and receive any other applicable information transactions to and from the Company.

### **D. Termination of Certification by Illinois Commerce Commission**

A Supplier that provides service to a SVT Customer that consumes 5,000 Therms or less annually shall be certified by the ICC. The Supplier shall immediately notify the Company if the ICC suspends or revokes the Supplier's certification for any reason. Upon the effective date of the suspension or revocation of the Supplier's certification, the Company will cease to provide the service under this Schedule and shall so notify its Customers pursuant to this Schedule.

### **E. Breach of the Tariff Service Agreement**

The Company may suspend the Supplier's right to receive service under this Schedule for any breach of its agreement with the Company, including a breach of any obligation, representation or warranty contained in this Schedule. The Company will notify the Supplier in writing, by mail, [e-mail](#), or fax of the Company's intention to suspend the Supplier and the date of the suspension, which shall be no less than ten business days after the date of the notice. The Company shall cease to provide service to the Supplier under this Schedule on the date of suspension unless the Supplier corrects the breach to the Company's satisfaction or the ICC directs the Company to continue to provide service under this Schedule.

### **F. Suspension of Supplier by the Company**

The Company may suspend the Supplier's right to provide service under this Schedule for any action or inaction that could, in the sole judgment of the Company, affect safety. If the action or inaction is related to an immediate safety concern, the Company may immediately suspend the Supplier on a non-discriminatory basis and notify the Supplier of the suspension after the fact. The Company may also suspend the Supplier's right to provide service under this Schedule for repeated non-performance of not delivering gas in accordance with the Delivery Profile provided to the Supplier on a daily basis.

### **G. Termination of Service to a Supplier**

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Service to a Supplier under this Schedule may be terminated if the Supplier does not comply with the provisions of applicable agreements, rates, riders, and the Company's Terms and Conditions or fails to pay any charges due to the Company; or if the Supplier cannot meet ~~interstate~~ Pipeline criteria. Service to a Supplier may also be terminated if the Supplier's Certificate of Service Authority is revoked by the Commission, as applicable.

### 5. ASSET ALLOCATION

#### A. Pipeline Capacity Allocation

The Company shall assign the Account associated with a Customer that elects gas supply service under Rider SVT to a specific SVT Group. Pipeline capacity associated with each SVT Customer Account shall follow the Account and will be assigned to the Account's SVT Group. Pipeline capacity associated with each SVT Group shall be calculated twice annually, by April 15 to be effective May 1 and by October 15 to be effective November 1. The May calculation shall utilize the summer Maximum Daily Quantity (MDQ) associated with the Customer Accounts in the SVT Group plus the Pipeline capacity associated with the Pipeline storage allocation to develop the volume to allocate. The summer MDQ shall be determined by estimating the SVT Group's share of the estimated peak system daily demand, expressed in Therms, occurring within the period from May through October. The November calculation shall utilize the winter MDQ associated with the Accounts in the SVT Group minus the Pipeline capacity associated with the Pipeline storage allocation to develop the volume to allocate. The winter MDQ shall be determined by estimating the SVT Group's share of the estimated peak system daily demand, expressed in Therms, for the coldest winter day assumed in reliability and resource planning occurring within the period from November through April. The release price for both allocation periods will be the weighted average of all Pipeline capacity associated with the SVT Group based on the cost of the Company's assets.

Once a Pipeline capacity allocation calculation has been completed, the Company will utilize FERC guidelines to release Pipeline capacity via the Pipeline Electronic Bulletin Board (EBB). The Company shall notify Suppliers of the Pipeline capacity release offer number. The Supplier must then access the EBB and accept the Pipeline capacity release offer. If Supplier does not accept the offer, the Supplier shall be charged two times the release price. The Supplier may re-release the capacity following FERC and Pipeline guidelines.

The Pipeline capacity that is calculated effective May 1 and November 1 shall be used as a baseline to determine incremental daily charges associated with changes in SVT Groups until a new baseline is calculated. The Company shall determine the incremental increase or decrease of Service Points from the baseline on a daily basis. For Service Point increases, the Supplier shall be charged for the Delivery Profile associated with the

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incremental number of Service Points at the applicable PGA price ~~-(Gas Charge)~~. For Service Point decreases, the Company will recall the appropriate Pipeline capacity. If the Supplier has re-released the capacity, the Supplier will be required to recall the capacity immediately upon request by the Company.

### **B. Pipeline Storage Allocation**

The Company shall assign the Account associated with a Customer that elects gas supply service under Rider SVT to a specific SVT Group. Pipeline storage capacity associated with each SVT Customer Account shall follow the Account and will be assigned to the Account's SVT Group. Pipeline storage capacity associated with each SVT Group shall be calculated by April 15 to be effective May 1. The calculation shall utilize the Company's proportion of Pipeline storage in its portfolio to develop the volume to allocate. The release price will be the weighted average of all Pipeline storage associated with the SVT Group based on the cost of the Company's assets. The Pipeline storage allocation will be effective for one year effective May 1.

Once a Pipeline storage allocation calculation has been completed, the Company will utilize FERC guidelines to release Pipeline storage via the Pipeline EBB. The Company shall notify Suppliers of the Pipeline storage release offer number. The Supplier must then access the EBB and accept the Pipeline storage release offer. If a Supplier does not accept the offer, the Supplier shall be charged two times the release price. The Supplier may re-release the capacity following FERC and Pipeline guidelines.

The Pipeline storage that is calculated effective May 1 shall be used as a baseline until a new baseline is calculated.

### **C. On System Storage Allocation**

The Company shall assign the Account associated with a Customer that elects gas supply service under Rider SVT to a specific SVT Group. On system ~~storageStorage~~ capacity associated with each SVT Customer Account shall follow the Account and will be assigned to the Account's SVT Group. On system ~~storageStorage~~ inventory will be calculated by October 15 to be effective November 1 based on the Company's proportion of on system ~~storageStorage~~ in its portfolio and the inventory in on system ~~storageStorage~~ on September 30. The cost of the inventory will be priced at the weighted average of all on system ~~storageStorage~~ associated with the SVT Group on September 30. The inventory allocated to the SVT Group will be placed in a ~~storageStorage~~ account to be used for calendar month settlements.

## **6. DELIVERY PROFILE DEVELOPMENT AND THE NOMINATION PROCESS**

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### A. Delivery Profile Development

Delivery Profiles for transportation of Customer-Owned Gas to Customer's Premises shall be developed by the Company on a daily basis, by SVT Group, and will include estimated daily usage based on historical data, weather data, and Storage activity. The calculated Delivery Profile shall be increased by the UGF, decreased by the PGA gas sold by the Company that is associated with the incremental accounts between asset allocation periods, and shall include any planned injection or withdrawal of Storage. The Supplier shall utilize the Delivery Profile in the Nomination process. Delivery Profiles, as well as Nominations detailed below, shall be provided via EDI.

The Company shall provide Suppliers with the appropriate Delivery Profiles containing the next day delivery requirement as well as estimated Delivery Profiles for the following three days. For the months of May, June, July and August the most recent estimated Delivery Profiles will be used as delivery requirements for weekends and holidays. For all other months, the next day delivery requirement will be used for every day including weekends and holidays. The Nomination Process, described below, to match the Delivery Profile to the DCN will be completed every day.

### B. Nomination Process

Prior to submitting a Nomination, a Supplier must have authorization from the Customer for SVT service. Authorization shall consist of a Letter of Agency (LOA) as detailed in Section ~~4~~10 of this tariff.

The Nomination schedule is as follows:

By 8:00 a.m. CST Central prevailing time the day before gas flow, the Company shall provide Suppliers with the appropriate delivery requirement.

By 11:30 a.m. CST Central prevailing time of the day before gas flow, a Supplier must submit a Nomination for transportation of Customer-Owned Gas to the Company and applicable Pipeline.

By 3:30 p.m. CST Central prevailing time the day before gas flow, Nominations shall be confirmed by the Pipeline on the Pipelines' EBB.

By 4:30 p.m. CST Central prevailing time the day before gas flow, the Company shall match the Delivery Profiles to the DCN's and send notification of differences, as applicable, to Suppliers.

By 6:00 p.m. CST Central prevailing time of the day before gas flow a Supplier that desires to correct a Nomination for transportation of Customer-Owned Gas shall provide a corrected Nomination to the Company and applicable Pipeline

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By 9:00 p.m. ~~CST~~Central prevailing time of the day before gas flow, Pipelines shall complete confirmations of next day Nominations via EBB.

By 8:00 a.m. ~~CST~~Central prevailing time the day of gas flow, the Company shall match the Delivery Profiles to the Pipelines final DCN. If the Pipelines final DCN is less than the Delivery Profile, the Supplier shall be charged 200% of the Chicago Citygate Price for the Nomination shortfall. If the Pipelines final DCN is more than the Delivery Profile, the Company shall notify the Pipeline to stop delivery of any gas amount above the Delivery Profile. The Company shall sell gas or reject the Pipeline Nomination, as appropriate. Repeated non-performance may lead to a SVT Supplier's termination from SVT.

A Nomination shortfall related to a Critical Day shall mean the use of system gas on a Critical Day and shall be determined on a daily basis. If during a declared Critical Day for Company's gas system or for a specific area of its gas system, a Customer or SVT Group shall use unauthorized system gas, the Company shall charge the Supplier a Critical Day Nomination Shortfall Charge of \$6.00 per Therm plus the Chicago Citygate Price for all unauthorized use. All revenues received from Suppliers will be considered as gas cost recovery and will be used in the development of the Company's PGA charges only to the extent that such costs were originally included and recovered in the PGA.

### 7. MONTHLY SETTLEMENT

Settlement associated with each SVT group will be calendar month balanced. In order to determine if the Supplier has Over Delivered or Under Delivered gas supply to the system, at the end of each calendar month, the Company shall compare the amount of gas brought into the Company's system for each SVT Group to the amount of gas used by each SVT Group during the month. There shall be three "Settlement Cycles" (~~S1, S2 and S3~~) which compare actual usage ~~and to deliveries consisting of Settlement Cycles S1, S2 and S3.~~ The Settlement Cycles utilize a "Settlement Month" which is the calendar month of deliveries for which S1, S2 and S3 relate. Settlement Cycles S1, S2 and S3 are as follows:

S1 Initial Monthly Settlement – Initial monthly settlement is the first calculation of settlement for the Settlement Month. S1 will be completed on the 7<sup>th</sup> business day after the Settlement Month.

S2 Interim Settlement – Interim settlement is the second calculation of settlement for the Settlement Month. S2 will be completed on the 15<sup>th</sup> business day of the 2<sup>nd</sup> month following the Settlement Month.

S3 Final Settlement – Final settlement is the final calculation of settlement for the Settlement Month. S3 will be completed on the 15<sup>th</sup> business day of the 4<sup>th</sup> month following the Settlement Month.

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Each Settlement Cycle will use the latest actual usage data that is available for a SVT Group. Usage on Accounts for which a meter reading is not available for settlements will be estimated at each Settlement Cycle. Any corrections of actual usage after S3, will be cashed out or charged using the Monthly Average Daily Chicago Citygate Price for the Settlement Month.

The comparison shall be calculated using the formula detailed below.

$$\text{OUD} = \text{DP} - \text{SI} + \text{SW} + \text{ICG} - \text{UG} - \text{AU}$$

Where:

OUD = Over Delivery or Under Delivery, as applicable.

DP = Delivery Profile is the volume of gas the Supplier is required to deliver to the Company each day based on Customers projected usage compared to a typical Customer usage profile or actual historical usage as well as Storage activity and UGF.

SI = Storage injection is the amount of gas supply the Company has required the Supplier to inject into Storage for the applicable calendar month.

SW = Storage withdrawal is the amount of gas supply the Company has required the Supplier to withdraw from Storage for the applicable calendar month.

ICG = Incremental cost of gas is the amount of PGA gas sold by the Company that is associated with the incremental Accounts between asset allocation periods.

UG = Unaccounted for gas is the amount of gas supply that is brought into the system for contribution to UGF.

AU = Actual Usage is the amount of gas actually used by Accounts in the SVT Group during the calendar month.

The Supplier shall indicate the methodology they choose to utilize pertaining to settlement imbalances for each SVT Group, each month. The choice shall be made by the 2<sup>nd</sup> business day before the ~~effective month~~ Settlement Month. Two options are available, a cashout method and a transfer of storage method. The cashout method utilizes the Monthly Average Daily Chicago Citygate Price to pay Suppliers for Over Delivery and bills Suppliers for Under Delivery quantities, respectively. The transfer of storage method adds Over Delivery to or

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withdraws Under Delivery from Storage, respectively. If the SVT Group Storage account does not have enough volume for the withdrawal, the Supplier shall be billed the Monthly Average Daily Chicago Citygate Price for the Under Delivery.

All revenues associated with monthly settlement charges or credits will be considered as gas cost recovery and will be used in the development of the Company's PGA charge.

If a Supplier leaves the SVT program with a gas volume remaining in Storage, the Supplier will have the option to sell the gas to another Supplier or sell to the Company at 50% of the Chicago Citygate First of the Month price index as reported in "Inside FERC Gas Market Report" for the month prior to the effective date of the Supplier leaving.

### 8. SYSTEM INTEGRITY PROTECTION

#### A. System Advisory

The Company, at its own discretion, may request Suppliers or Customers to take specific actions to balance the system or to ensure the integrity of the system. Requests include, but are not limited to, requiring the deliveries of gas on a specific Pipeline that physically serves the Customer's facility and requiring ~~nomination~~Nomination and delivery changes over weekends and holidays.

#### B. Critical Day Declaration

The Company, at its own discretion, may monitor, limit, or curtail ~~deliveries~~Deliveries of gas to Customers having gas delivered pursuant to Rider SVT via the declaration of a Critical Day.

#### C. Notification

The Company shall give notice to all Suppliers of all System Advisory and Critical Day periods. The notice shall specify the expected duration of the event. The means by which notification is given, whether by phone, fax, electronic mail, or some other means, shall be at the Company's option. The Supplier shall provide notification information, which may include but is not limited to a telephone number, fax number, or e-mail address, by which to receive notice on a 24-hour basis. The Supplier shall be deemed to have received notice upon issuance of the notice to the Supplier by the Company.

The Company shall provide notice of a System Advisory or Critical Day as far in advance as reasonably possible, normally not less than two hours, unless the Company believes conditions warrant immediate implementation of the Critical Day. If the Company issues a Critical Day notice less than 24 hours prior to the Critical Day taking effect, the Company will report to the Commission indicating why customer notice of less than 24 hours was necessary.

### 9. BILLING, PAYMENT AND REMITTANCE

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### A. Billing Options

The Supplier shall have the following two billing options:

1. Dual Billing Option– under the Dual Billing Option the Supplier and the Company each provides separate bills to Customers for their respective charges. Suppliers may only elect the Dual Billing Option for Residential Customers ~~until~~ they provide documentation to the Company that they are fully electronically connected to Department of Commerce and Economic Opportunity's information technology system which supports the low income assistance program.
2. Utility Consolidated Billing / Purchase of Receivables (UCB/POR) Option – under the UCB/POR Option the Company purchases Suppliers' receivables at a discount and provides billing services for the Supplier, issuing one consolidated bill to each Supplier-served Retail Customer Account that includes the charges for gas supply services from the Supplier and the charges for Delivery Services from the Company.

### B. Utility Consolidated Billing / Purchase of Receivables (UCB/POR) Billing Option

#### Purpose

The Company's UCB/POR Option provides a Supplier with the option to have the Company issue a consolidated monthly bill to each Supplier served SVT Customer Account that includes the charges for gas supply service from the Supplier, as well as charges for Delivery Services of the Company. A Supplier that elects the UCB/POR Option for such Accounts shall be required to sell its accounts receivable for such Accounts to the Company. Accounts receivable shall be purchased at a discount off of face value and without recourse. The accounts receivable purchased from a Supplier will be limited to the receivables for undisputed charges for Suppliers' gas supply service only for Rider SVT eligible Accounts participating in the UCB/POR Option.

#### Availability/Eligibility

The UCB/POR Option is only available as a combination option. The Company is not offering UCB stand alone service or POR stand alone service ~~at this time.~~ The Supplier shall indicate whether it intends to place Customer Accounts on the UCB/POR Option during the Supplier registration process.

A Supplier must choose to either include all Residential Customer Accounts or exclude all Residential Customer Accounts in the UCB/POR Option. Suppliers' existing contracts for alternative billing options will be grandfathered and excused

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## SVT SUPPLIER TERMS AND CONDITIONS

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from this provision until those contracts expire or one year from the execution of the UCB/POR Billing Service Agreement (BSA), whichever occurs sooner, at which point the Supplier must comply with the all-in or all-out provision of the participation requirement for all SVT Customer Accounts.

### Definitions

The following definitions are only applicable to this Section 9 ~~EB~~, Utility Consolidated Billing / Purchase of Receivables (UCB/POR) Billing Option, of this tariff. Other definitions relative to this tariff are contained in the Customer Terms and Conditions.

#### **Actual Uncollected Receivables**

Actual Uncollected Receivables for the UCB/POR Option shall be equal to the write-off amounts for the portion of final bills associated with the Supplier receivables after all reasonable and customary Customer collection processes have ceased.

#### **Eligible Account**

Customer Accounts eligible for UCB/POR only include Rate GDS-1 and GDS-2 Service Points served on Rider SVT.

#### **Disputed Charges**

Disputed Charges as used herein refer to: a) disputes between the Supplier and the Supplier's Customer only, and; b) disputes regarding Supplier charges and not Supplier's Customer's usage. A charge shall not be considered a Disputed Charge until such time the Company has received notice of the Disputed Charge from the Supplier or the Consumer Services Division (CSD) of the ICC. If a Customer contacts the Company to dispute a Supplier charge, the Company will refer the Customer to the Supplier for resolution as well as provide contact information for the ICC's CSD. A Supplier shall not include Disputed Charges in its submission of accounts receivable for payment by the Company. The Company will not remit payment to a Supplier for Disputed Charges.

If a Supplier transfers a receivable or receivables subject to a legitimate dispute to the Company, the Company may demand repayment from the Supplier for any Disputed Charges related to the disputed portion of the bill consistent with the terms of the UCB/POR Billing Service Agreement. Legitimate Disputed Charges may include, but are not limited to, Disputed Charges that are subject to an ongoing bill inquiry, pending litigation, arbitration, mediation, or any state or federal regulatory proceedings.

#### **Gas Supply Service**

Gas Supply Service for purposes of the UCB/POR Option refers to the Supplier

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## SVT SUPPLIER TERMS AND CONDITIONS

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charges included in the receivables purchased by the Company ~~and shall include such charges for Gas Supply Service the Supplier is obligated to procure to meet its Customers' instantaneous Gas Supply requirements. Such charges may include charges for.~~ Such charges may include gas supply and Pipeline delivery charges incurred by Supplier to deliver gas to the Company's Citygate. The accounts receivable purchased for the Supplier shall not include any other costs.

### **Purchase of Receivables (POR)**

A Supplier shall assign to the Company its rights to all amounts due from its Eligible Accounts for the provision of gas supply service billed by the Company under the UCB/POR BSA for a specific billing period. Such amounts due, or receivables, shall be sold to the Company at a discount rate calculated and filed pursuant to the terms and conditions of this tariff.

### **Utility Consolidated Billing (UCB)**

A consolidated monthly bill rendered by the Company to Eligible Accounts for both the Delivery Services provided by the Company and the ~~gas supply service~~ Gas Supply Service provided by the Supplier.

### **UCB/POR Discount Rate (UDR)**

The receivables for ~~gas supply service~~ Gas Supply Service of Supplier shall be purchased by the Company at a discount to the face value of the receivable. The UCB/POR Discount Rate will be based on the Uncollectible Factor contained in Rider S. The Uncollectible Factor for GDS-1 shall be used to establish the UCB/POR Discount Rate for receivables associated with GDS-1 Eligible Accounts. The Uncollectible Factor for GDS-2 shall be used to establish the UCB/POR Discount Rate for receivables associated with GDS-2 Eligible Accounts.

### **Reconciliation of UCB/POR Discount Rate (UDR)**

The difference between Actual Uncollected Receivables and uncollectible receivables collected through application of the UCB/POR Discount Rate shall be addressed through Rider GUA, Gas Uncollectible Adjustment. The Incremental Supply Uncollectible Adjustment (ISUA) contained in Rider GUA will apply equally to UCB/POR served Accounts and Accounts served under Rider S, System Gas Service.

### **Informational Filing**

The amount of the UCB/POR Discount Rate shall be shown on an informational filing supplemental to this tariff and filed with the ICC. Such filing and subsequent informational filings shall be filed within 10 business days of the effective date of rate case compliance tariffs filed pursuant to Order of the ICC.

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## SVT SUPPLIER TERMS AND CONDITIONS

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An informational filing postmarked after that date but prior to the rate becoming effective will be accepted if it corrects an error or errors for a timely filed report. Any other informational filing postmarked after that date will be accepted only if submitted as a special permission request under the provision of Section 9-201 (a) of the Act. Any informational filing shall be accompanied by work papers showing the calculation of the UCB/POR Discount Rate, if any. Each UCB/POR Discount Rate shall become effective as indicated on the informational filing.

The UCB/POR Discount Rate will be revised pursuant to the Commission approved level of uncollectible expense in future Delivery Service rate case proceedings. Notice will be provided to the Supplier of the new UCB/POR Discount Rate upon filing of the revised discount rate informational filing.

### **Terms and Conditions**

#### **Notice Requirements**

A Supplier shall execute a written UCB/POR Billing Service Agreement (BSA) 60 days prior to the UCB/POR Option taking effect. An initial UCB/POR BSA becomes effective when the Supplier has met all prerequisites of service but no sooner than the 60 day notice period. A Supplier shall provide 60 days notice of intent to cancel the Supplier signed UCB/POR BSA.

#### **Billing Service Agreement (BSA) Term**

The initial term of the UCB/POR BSA is twelve months. Thereafter, the Supplier may cancel an effective UCB/POR BSA with 60 days written notice. Subsequent to the initial 12 month period, the UCB/POR BSA continues in effect, with 60 days notice required to cancel. Upon cancellation, a Supplier will not be eligible to sign a new UCB/POR BSA for 12 months. These BSA contract terms apply to the Supplier signed BSA and separately to each Group that a Supplier elects to include on the UCB/POR Option.

#### **Credit and Collections**

The Company reserves the right to impose the same terms on Customers participating in the UCB/POR Option with respect to credit and collections, including request for deposit and disconnection for non-payment, if it does not receive payment for its tariff services or purchased receivables, in the same manner that would be permitted if the Customer

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## SVT SUPPLIER TERMS AND CONDITIONS

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purchased gas supply from the Company.

### C. Form of Bill

For a Supplier choosing the UCB/POR Option, the Company shall issue a bill for the monthly Billing Period for each Customer with respect to which the Company is purchasing the Supplier's receivables for gas supply service that includes the necessary applicable gas supply service charges, gas usage data, resultant billing amounts, identification of the Supplier and other agreed upon billing information transmitted by the Supplier. Each such bill will include all information pertaining to supply service.

### D. Payment Due Date

The Company will remit payments for undisputed charges due to the Supplier for gas supply service provided by the Supplier to Customers with respect to which the Company purchased accounts receivable. The Company shall provide remittance of the amount due to the Supplier no later than one day following the Customer's bill due date. The Company is not obligated to make payments for receivables associated with Disputed Charges, as defined in the Definitions portion of Section 9.B. of this tariff, billed to a Customer for the Supplier's gas supply services. A Customer's claim that it is not able to pay amounts due for the Supplier's gas supply service does not constitute Disputed Charges with respect to the Company's obligation to pay for purchased receivables. In the event that a Customer sends payment to the Supplier for ~~gas supply service with respect to which~~ Gas Supply Service where the Company purchased the accounts receivable, the Supplier will forward such payment to the Company within one day.

### E. Form of Payment

All remittance of payment due to a Supplier under the UCB/POR Option shall be made via electronic funds transfer, in the form agreed by the Company and the Supplier in the UCB/POR Billing Service Agreement. Payment remitted by electronic means shall be considered received as of the date the funds are electronically deposited to the Company's account.

## 10. SWITCHING AND TERMINATION

This Section governs how a Supplier registered with the Company enrolls SVT eligible Accounts to, and terminates SVT Accounts from, RGS supplied gas.

### A. Letter of Agency

Supplier is required to obtain a signed Letter of Agency (LOA) as set forth in 220 ILCS

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## SVT SUPPLIER TERMS AND CONDITIONS

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5/19-115 from each Customer it intends to serve. Information contained on the LOA should be sufficient to ensure that the Customer wishes to change from one service provider to another.

As an alternative to obtaining a written LOA, the Supplier may obtain the LOA in an electronic format consistent with the same requirements listed in the preceding sections above (LOA), or the Supplier may obtain proper third party verification of an oral authorization to change gas supply providers. The third party authorization must meet all requirements as set forth in 815 ILCS 505/2DDD.

### **B. Supplier Enrollment Procedures**

A Supplier shall initiate an enrollment by submitting a valid enrollment DASR to the Company to be effective as agreed in the LOA.

1. For SVT eligible Accounts, the Supplier must submit one enrollment DASR per Account number. The enrollment DASR must include a valid Account number. All usage associated with the gas Service Points on the Account will become pending to be enrolled upon validation of the enrollment DASR and assignment of the enrollment effective date.
2. Only one Supplier shall provide service to any SVT Account.
3. A Customer's Supplier must enroll an Account by submitting a completed enrollment DASR, via EDI, to the Company.

Enrollment shall take place on a scheduled meter reading date for the Account: as detailed in Section 10 of the Customer Terms and Conditions tariff, as applicable. The scheduled meter reading date must be at least two business days plus the number of days allowed for a Customer rescission from the date that the enrollment DASR is processed by the Company. In addition, if a particular scheduled meter reading date is requested in the enrollment DASR, such date may not be more than 45 calendar days from the date that the enrollment DASR is processed by the Company.

If no date is specified as an enrollment effective date in the DASR, then the enrollment effective date will default to the next valid scheduled meter reading date. If an enrollment effective date other than a scheduled meter reading date is specified in an enrollment DASR, and such date is between the minimum number of days (per the rules outlined in this tariff) and 45 calendar days from the date that the enrollment DASR is processed by the Company, then the enrollment effective date will default to the next scheduled meter reading date after the requested enrollment effective date even if such scheduled meter reading date is

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more than 45 calendar days after the date that the Company processes the enrollment DASR. An enrollment DASR submitted less than the minimum number of days (per the rules outlined in this tariff) prior to the next scheduled meter reading date will default to the following scheduled meter reading date.

Enrollments shall be effectuated ~~as follows:~~

~~An enrollment of a scalar metered Service Point shall be effectuated when the Service Point's meter data is collected – which will occur within the four business days that comprise the Account's billing window. The actual time of the enrollment could be anytime during the day that the meter data is collected. An enrollment may occur on a non-business day if the non-business day falls within the billing window.~~

~~An enrollment of an interval metered Service Point shall be effectuated when the Service Point's meter data is collected – which will occur within the four business days that comprise the Account's billing window. The actual time of the enrollment could be anytime during the day that the meter data is collected. An on cycle enrollment may occur on a non-business day if the non-business day falls within the billing window.~~

~~4. Company will reply to the Supplier with an EDI functional acknowledgement as a notice of receipt of the enrollment DASR.~~

~~5. After receiving the enrollment DASR, the Company shall send an EDI response to the Supplier.~~

~~If the enrollment is valid, then the enrollment effective date communicated in the EDI response will be either the requested scheduled meter reading date (if such a date is specified in the enrollment DASR) or the next valid scheduled meter reading date (if a scheduled meter reading date is not specified in the enrollment DASR). This date should be interpreted as a placeholder by the Supplier, as the actual enrollment effective date may occur anytime within the four business day billing window.~~

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4. If Customer is enrolling to a Supplier, Company will notify the Customer in writing of the scheduled enrollment and the name of the Supplier that will be providing gas supply service. If the Customer objects to the pending enrollment, then the Customer may request a rescission of the pending enrollment. The rescission request must be made by the Customer to the Company within ten calendar days of the Company's processing of the enrollment DASR as set forth in 220 ILCS 5/19-115 (g) (7) (B). If the tenth calendar day falls on a non-business

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## SVT SUPPLIER TERMS AND CONDITIONS

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day, then the rescission period shall be extended through the next business day.

~~75~~ If the Customer is currently receiving gas supply service from a Supplier and the Customer enrolls to a new Supplier, then the Company will notify the current Supplier of the Account's drop effective date.

~~8.~~ ~~If an enrollment DADR or drop DADR is rejected, notice of rejection will be sent to the Supplier along with a reason code.~~

~~9.~~ ~~6.~~ The Supplier may rescind a pending enrollment and it shall be rescinded via EDI. The EDI transaction must be received from the Supplier and processed by the Company at least two business days prior to the scheduled meter reading date.

~~107.~~ The Company shall accept and process the first valid enrollment DADR that it receives for an Account ~~or Service Point~~ for a particular enrollment effective date. The Company shall reject any subsequent conflicting enrollment DADR it receives for the same enrollment effective date. The Company shall reject such subsequent enrollment DADR or DADRs without notifying the Customer.

~~118.~~ Delivery Services shall be priced and made available to all Customers on a nondiscriminatory basis regardless of whether the Customer chooses the Company, an affiliate of the Company, or another entity as its Supplier, in accordance with applicable Commission Rules.

### C. Supplier Drop Procedures

A Supplier may terminate service to a SVT Account by submitting an Account level drop DADR to the Company. Company must receive and process the drop DADR at least seven calendar days but not more than 45 calendar days before the requested termination date.

If a scheduled meter reading date is specified in the drop DADR that is at least seven calendar days but no more than 45 calendar days from the date that the Company processes the drop DADR, then the drop effective date communicated in the EDI response to the Supplier will be the requested scheduled meter reading date. This date should be interpreted as a placeholder by the Supplier, as the actual drop effective date may occur anytime within the four business day billing window.

If an effective date other than a scheduled meter reading date is specified in the drop DADR, and such date is between seven calendar days and 45 calendar days from the date that the drop DADR is processed by the Company, then the drop effective date communicated in the EDI response to the Supplier will be the next scheduled meter reading date even if such date is more than 45 calendar days after the date that the

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## SVT SUPPLIER TERMS AND CONDITIONS

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Company processes the drop DASR. This date should be interpreted as a placeholder by the Supplier, as the actual drop effective date may occur anytime within the four business day billing window.

If no date is specified in the drop DASR, then the drop effective date communicated in the EDI response to the Supplier will be the next scheduled meter reading date that is at least seven calendar days from the date in which the drop DASR is processed by the Company. This date should be interpreted as a placeholder by the Supplier, as the actual drop effective date may occur anytime within the four business day billing window.

If Company determines that the drop DASR contains all the required information, Company will notify the Customer in writing of the scheduled termination date.

A Supplier may rescind their pending drop and it shall be rescinded via EDI. The EDI transaction must be received from the Supplier and processed by the Company at least two business days prior to the scheduled meter reading date.

A Customer may terminate service from a Supplier by contacting the Company's call center. A drop request from a Customer must be received and processed by the Company at least seven but no more than 45 calendar days before the requested termination date. Such Account may only be dropped on the scheduled meter reading date.

### 11. DISPUTE RESOLUTION

The Company shall give its Suppliers under these Terms and Conditions an opportunity to voluntarily address disputes in a manner described in the [83](#) Ill. Adm. Code.

### 12. MISCELLANEOUS GENERAL PROVISIONS

#### A. Headings

The headings in this tariff are for convenience only and shall not be construed to be a part of, or otherwise to affect, this tariff.

#### B. Confidential Data – Non-disclosure

1. The Company may not disclose any confidential information required to be submitted to it by the Supplier under this Schedule without the prior written consent of the Supplier. As used herein, the term “confidential information” shall include, but not be limited to, all business, financial and commercial information pertaining to the Supplier, its Customers, its Suppliers, its personnel, any trade secrets or other similar information that is marked proprietary or

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## SVT SUPPLIER TERMS AND CONDITIONS

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confidential with the Supplier's name. "Confidential information" shall not include information known to the Company prior to obtaining the same from the Supplier, information in the public domain, or information obtained by the Company from a third party. The Company shall use the same standard of care that it uses to preserve its own confidential information.

2. Notwithstanding the above paragraph, confidential information may be disclosed to any governmental, judicial or regulatory authority requiring such confidential information pursuant to any applicable law, regulation, ruling or order, provided that prior to such disclosure the Supplier is given prompt notice of the disclosure requirement so that it can take whatever action it deems appropriate to protect the confidentiality of the information. The Company shall cooperate with the Supplier to obtain disclosure of the confidential information so that it will receive confidential treatment by such governmental, judicial or regulatory authority.

### **C. Liability**

The Company will use reasonable diligence in furnishing uninterrupted and regular gas service, but will in no case be liable for interruptions, deficiencies or imperfections of said service, except to the extent of a pro rata reduction of the monthly charges.

The Company does not guarantee uninterrupted service and shall not be liable for any damages, direct or otherwise, which the Customer may sustain by reason of any failure or interruption of service, increase or decrease in pressure or change in character of gas supply, whether caused by accidents, repairs or other causes except when caused by gross negligence on its part; however, in no event shall the Company be liable for any loss by Customer of production, revenues or profits or for any consequential damages whatsoever on account of any failure or interruption of service or increase or decrease in pressure or change in character of gas supply; nor shall the Company be liable for damages that may be incurred by the use of gas appliances or the presence of the Company's property on the Customer's Premises. Company is not responsible for or liable for damage to Customer's equipment or property caused by conditions not due to negligence of Company. The Company shall not be responsible or liable for any losses suffered due to the termination of service.

The Company shall not be responsible or liable for the failure of any other party to perform. Further, the Company is not liable to the Customer for any damages resulting from any acts, omissions, or representations made by the Customer's agent or other parties in connection with soliciting the Customer for third party supply or Delivery Service or performing any of the agent's functions in rendering third party supply or Delivery Service. In no event shall a Customer's agent be considered an agent on behalf of the Company.

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## SVT SUPPLIER TERMS AND CONDITIONS

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The Company shall not be responsible nor liable for gas from and after the point at which it first passes to the pipes or other equipment owned or controlled by the Customer, and Customer shall protect and save harmless Company from all claims for injury or damage to Persons or property occurring beyond said point, except where injury or damage shall be shown to have been occasioned solely by the negligence of the Company. The Customer will be held responsible and liable for all gas used on the Premises until notice of termination of service is received by the Company and Company shall have taken the final meter readings.

The Company will not be responsible for damages for any failure, interruption or backfeed of the supply of gas, increase or decrease in pressure, or change in characteristics of gas supply.

The Company is not liable for any damages caused by the Company's conduct in compliance with or as permitted by the Company's Gas Service Schedule or other agreements, or any other applicable rule, regulation, order or tariff.

The Company shall endeavor to provide service connections to new Customers within a reasonable time and to furnish continuous service to Customers attached to the Company's facilities.

### **D. Supplier Indemnification of Company**

The Supplier shall indemnify, defend and hold Company harmless from any and all damages, losses, claims, including claims and actions relating to injury to or death of any Person or damage to property, demands, suits, recoveries, costs and expenses, court costs, attorney fees, and all other obligations by or to third parties, arising out of or resulting from the Supplier's delivery or non-delivery of gas.

### **E. Release of Account and Service Point Information to Supplier**

#### 1. Account and Service Point Specific Information

A Supplier may obtain Customer specific Account and Service Point information from Company for active Accounts that may include, as applicable; a) Customer Account gas usage for up to the last 24 billing periods, b) the Rate and Rider(s) by Service Point, c) the Maximum Daily Contract Quantity (MDCQ) by Service Point, d) the Bank ~~volume~~Limit by Account, e) the gas main maximum allowable operating pressure by Service Point, and f). ~~city by~~ Pipeline ~~by~~ servicing the Account as designated by the Company. The Supplier that has proper Customer authority may obtain the information via EDI or via the Company's web site, [www.amerenillinois.com](http://www.amerenillinois.com).

#### 2. Ongoing Usage Information

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## SVT SUPPLIER TERMS AND CONDITIONS

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For each billing month that an Account is enrolled with a Supplier, the Company will provide to the Supplier the monthly usage data for each Customer Account.

3. Account Specific Billing Information

The Company will not release to the Supplier billed amounts in dollars or credit or payment history, except as noted below, where specific written authorization to release this information has been received from the Customer and presented to the Company. A Supplier, who has a signed authorization from the Customer and is acting as an authorized agent of the Customer, may request specific Customer Account billing and usage information. A signed LOA is not sufficient authorization for release of this billing and usage information. After the request has been validated, a historical billing and usage report will be mailed or faxed to the Customer's billing address or to the address specified by the agent.

4. No Release of Information

No Supplier or other Person who has obtained Customer information provided by the Company shall release Customer information to any Person other than the Customer, except as provided in Section 2FFF of the Consumer Fraud and Deceptive Business Practices Act (815 ILCS 505/2FFF).

5. Customer Information Center

The Company will maintain and make available to Customers a list of Suppliers on the Company's web site. The Company will maintain a customer call center where Customers can reach a representative and receive current information. The Company will periodically notify Customers on how to reach the call center.

**Ameren Illinois Company**

d/b/a Ameren Illinois

?? Service Schedule Ill. C. C. No. ??

**RIDER GSIC – GAS SYSTEM INTEGRITY CHARGE****APPLICABILITY**

This Rider is applicable to all Customers taking Delivery Service from the Company except Customers with a Service Point receiving service under Rate GDS-7. Charges calculated pursuant to this Rider shall be applicable when service under Rider SVT is available.

**PURPOSE**

The purpose of this Rider is to calculate a monthly charge for inclusion in Customer bills, as applicable, for assets used by the Company to balance and maintain the integrity of the gas distribution system. The Company will hold a portfolio of such assets including, but not limited to, lateral contracts, pipelinePipeline balancing contracts, standard pipelinePipeline services such as transportation and no-notice storage, and buying and selling natural gas. These system integrity assets will be accounted for separately from the assets secured and recovered through Rider PGA – Purchased Gas Adjustment.

**DEFINITIONS****Effective Month**

Effective Month means the month following the filing month, during which the charge will be in effect.

**Reconciliation Year**

Reconciliation Year means the 12-month period defined in Section G of Rider PGA for which actual gas costs and associated revenues are to be reconciled.

**CALCULATION**

System integrity charges shall be calculated each month for the Rider S and SVT Customer class and the Rider T Customer class and applied on a per Therm basis. The charges shall be computed and applied on a total Company basis, without Rate Zone distinction.

System integrity charges shall be computed as follows:

$$\text{GSIC} = ((([\text{Contract Cost} + \text{AB} + \text{O}]_{\text{amortized}}) / \text{U}) / 100) + \text{UBCC}$$

Where

GSIC = Gas System Integrity Charge, in cents per therm (¢/therm), for the applicable Customer class during the Effective Month.

Contract Cost = The total cost incurred, in dollars (\$), for the portfolio of assets the Company holds for system integrity for the applicable Effective Month.

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**RIDER GSIC – GAS SYSTEM INTEGRITY CHARGE**

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- AB = Automatic Balancing component, in dollars (\$), shall be equal to the cumulative debit or credit balance (over-or-under recovery) resulting from application of the GSIC for prior period(s).
- O = Commission ordered adjustment amount, in dollars (\$), resulting from a Commission Order in a reconciliation proceeding, plus the calculated interest attributable to the O component. Interest shall be at the rate established by the Commission under 83 Ill. ~~Admin-Adm.~~ Code 280.70(e)(1). Interest on the O component shall be applied from the end of the reconciliation period until the O component is refunded or charged to Customers through the transition adjustment.
- [ ] amortized = Amortization of the quantity included within the brackets, as necessary, which could be for a period up to 12 Effective Months. For a situation in which amortization is not necessary, there is no amortization period.
- U = Forecast Therm usage associated with all Customers for the Effective Month.
- UBCC = Unsubscribed Bank Capacity Charge shall be utilized only in the Rider S and Rider SVT Customer class calculation. UBCC shall be calculated as shown below.

The cost of any unsubscribed bank capacity allocated to Rider TBS in the previous rate proceeding will be subject to monthly cost recovery from Rider S and Rider SVT Customers, as applicable, on a per Therm basis. Such charge shall be based on the annual estimated Rider S, or Rider SVT Therms, as applicable, and shall be determined at least once annually. Annually, the determination of the ~~UCBB~~UBCC shall occur during April to become effective in the May Effective Month. Upon the operational availability of Rider SVT, any previously determined UBCC cents per therm value shall transfer to this Rider GSIC.

The Unsubscribed Bank Capacity Charge shall be determined in accordance with the following formula:

$$UBCC = (A - (DR+MR) + RA) / T$$

**Ameren Illinois Company****d/b/a Ameren Illinois**

?? Service Schedule Ill. C. C. No. ??

**RIDER GSIC – GAS SYSTEM INTEGRITY CHARGE**

Where:

UBCC	=	The Unsubscribed Bank Capacity Charge in <del>Cents</del> cents per Therm
A	=	The dollars allocated to Rider TBS in the most recent rate proceeding
DR	=	Projected revenues from Daily Balanced Customer banking service charges for the 12-month period beginning May 1 of the current year
MR	=	Projected revenues from Monthly Balanced Customer banking service charges for the 12-month period beginning May 1 of the current year
RA	=	The recovery amount associated with the cumulative debit or credit balance (over-or-under recovery) for the immediately preceding 12-month period ending April 30, including amounts accrued during the time the UBCC provision operated under Rider S for the same preceding 12-month period
T	=	The number of Therms of forecasted usage for the Rider S and Rider SVT Customers for the months remaining in the period from May 1 to April 30 in which the charge is to be applied

**INFORMATION SHEET FILINGS**

Information sheet filings and supporting information must be postmarked by the 20<sup>th</sup> of the month preceeding the effective date of the GSIC amounts. An information sheet with supporting information postmarked after that date, but prior to the effective date, shall be accepted only if it corrects an error or errors from a timely filed information sheet for the same effective date. Any other information sheet with supporting data, not otherwise required or anticipated pursuant to the terms of this Rider, nor Ordered as a compliance filing by the Commission, shall be accepted only if submitted as a special permission request to become effective on less than 45 days notice under provisions of Section 9-201 (a) of the Act.

**Ameren Illinois Company**

d/b/a Ameren Illinois

?? Service Schedule Ill. C. C. No. ??

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**RIDER GSIC – GAS SYSTEM INTEGRITY CHARGE**

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**ANNUAL RECONCILIATIONS**

The Company shall perform an annual GSIC reconciliation, excluding the UBCC component, and a separate UBCC reconciliation as detailed below.

**GSIC Reconciliation**

The annual GSIC reconciliation to reconcile costs and revenues, excluding UBCC, pursuant to this Rider shall be conducted in conjunction with the docketed reconciliation proceeding for Rider PGA – Purchased Gas Adjustment Gas Charge for the applicable period.

The Company shall file with the Commission a calendar-year reconciliation statement, which shall be certified by the Company's independent public accountants and verified by an Officer of the Company. This statement shall show the difference between the following:

1. the costs recoverable through the charge during the Reconciliation Year as adjusted by AB component and O component, and
2. the revenues arising through the application of the charge to applicable Therms during the Reconciliation Year.

If, after hearing, the Commission finds that the Company has not shown all costs to be prudently incurred or has made errors in its reconciliation statement for such Reconciliation Year, the difference determined by the Commission shall be refunded or recovered, as appropriate, under the ordered reconciliation factor (O component), along with any interest or other carrying charge authorized by the Commission.

**UBCC Reconciliation**

Annually, the Company shall provide an UBCC reconciliation to the Manager of Accounting by July 1 that compares UBCC revenue for the prior May through April recovery period with the costs that were to be recovered during the period. If the reconciliation adjustment results in a change of 0.01 cents per Therm or greater to the current rate filed effective May 1, the Company shall make an informational filing by July 20th to set a new UBCC rate, effective August 1, for the remaining nine months of the current recovery period.

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## RIDER GTA – GAS TRANSITION ADJUSTMENT

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### APPLICABILITY

This Rider is applicable to Customers taking Delivery Service under Rate GDS-1 or GDS-2 that have elected to receive gas supply service under Rider SVT.

### PURPOSE

The purpose of this Rider is to calculate a monthly adjustment for inclusion in Customer bills, as applicable, for transition costs or benefits, referred to as a transition adjustment within this Rider. Transition adjustments arise in connection with disruptive levels of switching primarily related to Customers that received gas supply from the Company under Rider S switching to Rider SVT, and the resulting impact on the amount of natural gas previously procured by the Company to serve Customers receiving gas supply service under Rider S. A disruptive level of switching occurs when the Company cannot physically accept gas originally purchased to serve Rider S Customers. Such quantities of gas shall be sold into the gas marketplace and the difference between the cost incurred at the contract price and/or hedge price, and the revenue recovered at the market resale price, shall be charged or credited to Rider SVT Customers.

### DEFINITIONS

#### Effective Month

Effective Month means the month following the filing month, during which the transition adjustment will be in effect.

#### Reconciliation Year

Reconciliation Year means the 12-month period defined in Section G of Rider PGA for which actual gas costs and associated revenues are to be reconciled.

### ADJUSTMENT CALCULATION

A transition adjustment shall be calculated each month. Gas quantities originally purchased to serve Rider S Customers that cannot be physically accepted by the Company due to the reduction of Rider S Customer usage shall be sold into the ~~natural~~ gas marketplace. Any financial contracts (hedges) related to the physical gas contract also shall be sold into the gas marketplace. The difference between the cost incurred of such gas at the contract and/or hedge price, and the revenue recovered at the market resale price, shall be charged or credited to Rider SVT Customers through a transition adjustment. The transition adjustment shall be applied on a per Therm basis. The transition adjustment shall be computed and applied on a total Company basis, without Rate Zone distinction.

The transition adjustment shall be computed as follows:

$$GTA = (([Contract Cost - Resale Revenue + AB + O]_{\text{amortized}}) / U) / 100$$

Where

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### RIDER GTA – GAS TRANSITION ADJUSTMENT

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- GTA = Gas transition adjustment amount in cents ( $\epsilon$ ), to be applied on a per Therm basis.
- Contract Cost = The total cost incurred, in dollars (\$), for the quantity of gas that Company estimates it shall be -unable to physically accept due to the reduction of Rider S Customer usage for the applicable Effective Month. The Contract Cost may include, but is not limited to, physical contracts and the related financial contract to hedge the price of the gas.
- Resale Revenue = The total revenue recovered, in dollars (\$), from reselling within the ~~natural~~ gas marketplace the quantity of gas the Company estimates it shall be unable to physically accept due to the reduction of Rider S Customer usage for the applicable Effective Month. Such revenue shall be net of any commission or fee assessed by a counterparty for the purpose of consummating such sale.
- AB = Automatic Balancing component, in dollars (\$), shall be equal to the cumulative debit or credit balance (over-or-under recovery) resulting from application of the transition adjustment for prior period(s).
- O = Commission ordered adjustment amount, in dollars (\$), resulting from a Commission Order in a reconciliation proceeding, plus the calculated interest attributable to the O component. Interest shall be at the rate established by the Commission under 83 Ill. ~~Admin-Adm.~~ Code 280.70(e)(1). Interest on the O component shall be applied from the end of the reconciliation period until the O component is refunded or charged to Customers through the transition adjustment.
- [ ] amortized = Amortization of the quantity included in the brackets, as necessary, which could be for a period up to 12 Effective Months. For a situation in which amortization is not necessary, there is no amortization period.
- U = Forecast Therm usage associated with Rider SVT Customers for the Effective Month.

### ORDER OF CONTRACT LIQUIDATION

The Company has the option to determine the appropriate ~~pipeline~~Pipeline and supply location to liquidate gas contracts based on the needs of the distribution system and location of the reduction in Rider S Customer usage. In the event more than one gas contract for the same ~~pipeline~~Pipeline and supply location could be liquidated in part or in full due to the reduction of Rider S Customer usage, the Company shall liquidate the contract(s) in order of trade date, with the nearest trade date liquidated first. If the gas contract has a related financial contract to hedge the price, the financial contract will be liquidated in a reasonable amount of time after the gas contract but limited to the same business day.

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**RIDER GTA – GAS TRANSITION ADJUSTMENT**

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**INFORMATION SHEET FILINGS**

Information sheet filings and supporting information must be postmarked by the 20<sup>th</sup> of the month preceding the effective date of the transition adjustment amounts. An information sheet with supporting information postmarked after that date, but prior to the effective date, shall be accepted only if it corrects an error or errors from a timely filed information sheet for the same effective date. Any other information sheet with supporting data, not otherwise required or anticipated pursuant to the terms of this Rider, nor Ordered as a compliance filing by the Commission, shall be accepted only if submitted as a special permission request to become effective on less than 45 days notice under provisions of Section 9-201 (a) of the Act.

**ANNUAL RECONCILIATION**

The annual review to reconcile costs and revenues pursuant to this Rider shall be conducted in conjunction with the docketed reconciliation proceeding for Rider PGA – Purchased Gas Adjustment Gas Charge for the applicable period as follows.

The Company shall file with the Commission a calendar-year reconciliation statement, which shall be certified by the Company's independent public accountants and verified by an Officer of the Company. This statement shall show the difference between the following:

1. the costs recoverable through the transition adjustment(s) during the Reconciliation Year as adjusted by AB component and O component, and
2. the revenues arising through the application of the transition adjustment (s) to applicable Terms during the Reconciliation Year.

If, after hearing, the Commission finds that the Company has not shown all costs to be prudently incurred or has made errors in its reconciliation statement for such Reconciliation Year, the difference determined by the Commission shall be refunded or recovered, as appropriate, under the ordered reconciliation factor (O component), along with any interest or other carrying charge authorized by the Commission.

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**RATE GDS-1 – RESIDENTIAL GAS DELIVERY SERVICE**

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**AVAILABILITY**

1. Service under this Rate is available for any eligible Residential Customer, as determined by the Company, within the territory served by Company under this Schedule where gas used at Customer's Premises is for predominantly residential purposes, meeting the following criteria:
  - a. Single-family dwelling or building containing two or more single-family units, where each unit is separately metered and used as a residence.
  - b. Homes that are served by a single meter where usage is a combination of home and farm use. Usage shall be limited to service within the residence on the farm and that required for all general farming and agricultural purposes conducted on the premises served. Where separate meters are required to supply other operations, each additional meter shall be billed under the applicable Non-Residential rate.
  - c. Recreation facilities consisting of summer cottages, homes, trailers or boat slips where service is individually metered and intended for continuous use by the same single family.
2. Service under this Rate is not available to Customers when gas would be used at Customer's Premises for predominately Non-Residential purposes. Structures which are not considered Residential include, but are not limited to, the following:
  - a. Multiple-occupancy club houses, recreational lodges, sorority or fraternity houses, dormitories, assisted living residences or other buildings used for group living or similar activities, where individual units are typically not metered separately.
  - b. A residence or dwelling unit whose occupants are expected to be transient in nature.

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**RATE GDS-1 – RESIDENTIAL GAS DELIVERY SERVICE**

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**MONTHLY CHARGES**

\* Customer Charge

Rate Zone I	Rate Zone II	Rate Zone III	
\$21.58	\$17.53	\$21.22	for each gas service account

\* Distribution Delivery Charge

Rate Zone I	Rate Zone II	Rate Zone III	
8.640¢	6.705¢	8.657¢	per Therm for all Therms delivered

Gas Supply Charge

Customer shall receive system gas supply from the Company pursuant to Rider S – System Gas Service unless Customer elects to receive gas supply from a Supplier pursuant to Rider SVT.

**MINIMUM BILL**

Customer Charge each month, plus all other applicable fees and charges under this Schedule.

**TERMS OF PAYMENT**

Customer's bills for service under this Rate shall be rendered and payments due in accordance with the Billing and Payment Section of the Customer Terms and Conditions.

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**RATE GDS-1 – RESIDENTIAL GAS DELIVERY SERVICE**

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**TERMS AND CONDITIONS**

- \* The amount of base rate delivery service uncollectible expense recovered on a per Customer basis each month pursuant to ICC Order in Docket No. 11-0282 is shown below.

Rate Zone I	Rate Zone II	Rate Zone III
\$0.42	\$0.38	\$0.55

Service hereunder is subject to the Customer Terms and Conditions, Standards and Qualifications for Gas Service, Tax Additions, and Supplemental Customer Charge Tariffs of this Schedule, as well as any other applicable Rates, Riders, taxes, adjustments, fees or charges that may be approved by the ICC from time to time and in effect.

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**RATE GDS-2 – SMALL GENERAL GAS DELIVERY SERVICE**

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**AVAILABILITY**

Service under this Rate is available to any Non-Residential Customer whose highest Average Daily Usage is less than 200 Therms per day as qualified in the Delivery Service Rate Reassignment section.

**DELIVERY SERVICE RATE REASSIGNMENT**

- \* If a Customer receiving Delivery Service under Rate GDS-2 has an Average Daily Usage equal to or greater than 200 Therms per day in any monthly Billing Period during the prior 12 monthly Billing Periods ~~ending December 2011 and each December Billing Period thereafter, during the prior calendar year~~, the Customer shall be reassigned to Rate GDS-3 effective with gas usage occurring after the first meter read on or after May 1.
- \* If a Customer receiving Delivery Service under Rate GDS-2 has an Average Daily Usage equal to or greater than 1,000 Therms per day in any monthly Billing Period during the prior 12 monthly Billing Periods ~~ending December 2011 and each December Billing Period thereafter, during the prior calendar year~~, the Customer shall be reassigned to Rate GDS-4 effective with gas usage occurring after the first meter read on or after May 1.

Once the Customer has been reassigned to Rate GDS-3 or GDS-4, the Customer will not be eligible to receive service under Rate GDS-2 for a minimum of 12 monthly billing periods following such reassignment.

**MONTHLY CHARGES**

- \* Customer Charge

For Customers receiving gas supply under Rider S or Rider SVT:

Rate Zone I	Rate Zone II	Rate Zone III	
\$35.74	\$34.83	\$42.82	for each gas service account with annual gas usage of 600 Therms or less
\$64.19	\$59.32	\$68.91	for each gas service account with annual gas usage over 600 Therms

**Ameren Illinois Company****d/b/a Ameren Illinois**

Gas Service Schedule III. C. C. No. 2

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3<sup>rd</sup> Revised Sheet No. 12.001(Canceling 1<sup>st</sup> Revised Sheet No. 12.001)**RATE GDS-2 – SMALL GENERAL GAS DELIVERY SERVICE**

\* For Customers receiving gas supply under Rider T:

Rate Zone I	Rate Zone II	Rate Zone III	
\$35.19	\$34.33	\$42.18	for each gas service account with annual gas usage of 600 Therms or less
\$63.64	\$58.83	\$68.26	for each gas service account with annual gas usage over 600 Therms

\* Distribution Delivery Charge

Rate Zone I	Rate Zone II	Rate Zone III	
6.102¢	5.264¢	6.328¢	per Therm for Customers receiving gas supply under Rider S or Rider SVT
2.907¢	3.269¢	3.159¢	per Therm for Customers receiving gas supply under Rider T

**Gas Supply Charge**

Customer has the option to receive gas supply from the Company or a Supplier. If Customer elects to take gas supply from the Company, gas shall be furnished under Rider S – System Gas Service. If Customer elects to take gas supply from a Supplier, the Customer shall have the option to have gas supply furnished under Rider SVT – Small Volume Transportation, or Rider T – Transportation Service.

Date of Filing, January 12, 2012

Date Effective, January 20, 2012

Filed Pursuant to ICC Order in

Issued by S.A. Cisel, President

Docket No. 11-0282

300 Liberty Street, Peoria, IL 61602

\*Asterisk denotes change

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**RATE GDS-2 – SMALL GENERAL GAS DELIVERY SERVICE**

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**MINIMUM BILL**

Customer Charge each month, plus all other applicable fees and charges under this Schedule.

**TERMS OF PAYMENT**

Customer's bills for service under this Rate shall be rendered and payments due in accordance with the Billing and Payment Section of the Customer Terms and Conditions.

**TERMS AND CONDITIONS**

- \* The amount of base rate delivery service uncollectible expense recovered on a per Customer basis each month pursuant to ICC Order in Docket No. 11-0282 is shown below.

Rate Zone I	Rate Zone II	Rate Zone III
\$0.14	\$0.15	\$0.26

Service hereunder is subject to the Customer Terms and Conditions, Standards and Qualifications for Gas Service, Tax Additions, and Supplemental Customer Charge Tariffs of this Schedule, as well as any other applicable Rates, Riders, taxes, adjustments, fees or charges that may be approved by the ICC from time to time and in effect.

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**CUSTOMER TERMS AND CONDITIONS**

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**Ameren Illinois Company**

d/b/a Ameren Illinois

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**CUSTOMER TERMS AND CONDITIONS**

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**1. AVAILABILITY**

Service under this Schedule is available to any Customer located in Company's service area. By accepting service under this Schedule, Customer is agreeing to abide by the Company's Terms and Conditions, Standards and Qualifications for Gas Service and other requirements of this Schedule.

**2. NATURE OF SERVICE**

Company provides the following services to Customer under this Schedule as to gas delivered by a Customer's Supplier to Company's distribution system for delivery to Customer. These same services are provided if Company is providing gas to Customer under its Riders S.

1. Distribution of gas to Customer;
2. Metering;
3. Billing services subject to the provisions of Section 8, "Billing and Payment";

**3. SERVICE OPTIONS**

A Customer taking service under this Schedule will receive Gas Delivery Service under the appropriate Gas Delivery Service Rate. The Customer shall have the following options for additional service:

**A. Gas Supply Options**

Customers have several options for gas supply. Company does not guarantee that Customer will be served under the most advantageous gas supply Rider at all times and is not responsible to notify Customer of the most advantageous Rider. The sources of gas supply are listed below.

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## CUSTOMER TERMS AND CONDITIONS

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1. **Rider S - System Gas Supply**  
Gas supply service from the Company under Rider S shall be the default supply for all Customers receiving gas Delivery Service except Customers with a Service Point receiving service under Rate GDS-7. The Company shall deliver the gas supply to the Customer, by Service Point, in accordance with this Schedule.
2. **Rider SVT - Small Volume Transportation Gas Supply**  
A Customer with Account(s) containing a Service Point(s) only served under Rate GDS-1 and/or Rate GDS-2 of this Schedule may arrange to purchase gas supply from a Supplier pursuant to Rider SVT. The Company shall deliver the gas supply purchased by the Customer, by Service Point, in accordance with this Schedule.
3. **Rider T - Transportation Gas Supply**  
A Non-Residential Customer may arrange to purchase gas supply from a Supplier pursuant to Rider T. Rider T shall be the only gas supply option for Rate GDS-7 Customers. The Company shall deliver the gas supply purchased by the Customer, by Service Point, in accordance with this Schedule.

### **B. Metering**

The Company shall provide all metering required in order to provide gas service to Customer.

### **C. Billing Options**

#### **1. Customers Receiving Gas Supply Under Rider SVT**

Customers ~~that purchase gas supply from a Supplier~~ will be billed via one of the billing options noted below. The ability to receive a single bill from the Company is dependent on whether the Supplier has registered with the Company to offer Utility Consolidated Billing/Purchase of Receivables (UCB/POR).

1. **Dual Billing** - Customer will receive a bill from the Company for gas Delivery Services and other applicable charges and a separate bill from the Supplier for gas supply charges.

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2<sup>nd</sup> Revised Sheet No. 3.004

(Canceling Original Sheet No. 3.004)

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**CUSTOMER TERMS AND CONDITIONS**

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2. Utility Consolidated Billing / Purchase of Receivables (UCB/POR) – Customer will receive a single bill from the Company which contains gas Delivery Services charges from the Company as well as gas supply charges from the Supplier.

**2. Customers Receiving Gas Supply Under Rider T**

Customers ~~that purchase gas supply from a Supplier~~ will receive a bill from the Company for Delivery Services and other applicable charges and a separate bill from the Supplier for ~~their gas supply~~ service.

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**Ameren Illinois Company**

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**CUSTOMER TERMS AND CONDITIONS****4. DEFINITIONS****Account**

Account means a grouping of one or more Service Points that, when billed by the Company, share the same non-summary bill.

**Applicant**

Applicant means a Person who applies for Residential or Non-Residential service and/or who requests an Extension as defined in the Standards and Qualifications for Gas Service

**Average Daily Usage**

Average Daily Usage means all Therms delivered to Customer during the Billing Period divided by the number of days in the Billing Period.

**Bank**

Bank means an amount of banking service received under Rider TBS which is associated with Over Delivery (s) that is held on behalf of a Rider T Customer for Customer's later use.

**Bank Limit**

The Bank Limit means the Customer's maximum amount of banking service received under Rider TBS, based on their bank election and any applicable proration amount.

**Billing Period**

Billing Period means the interval between consecutive meter reading dates during which gas service is provided and billed for by Company.

**British Thermal Unit or Btu**

British Thermal Unit or Btu is the standard unit for measuring quantity of heat energy, such as the heat content of fuel.

**Budget Billing Plan**

Budget Billing Plan is an optional payment plan available to Rate GDS-1 and GDS-2 Customers where Company will bill Customer a monthly amount equal to one-twelfth of the estimated annual billings to the Customer.

**Chicago Citygate Price**

Chicago Citygate Price means the price published in the Platt's Gas Daily under the Citygates section for the "Midpoint for the Chicago Citygates", or, in the absence of such publication, the price for a substantially similar point published in an alternate publication.

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d/b/a Ameren Illinois

Gas Service Schedule Ill. C. C. No. 2

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**CUSTOMER TERMS AND CONDITIONS**

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**Citygate**

Citygate means the point of interconnection between Company and Final Pipeline Transporter(s) where gas is delivered to Company by the Final Pipeline Transporter(s).

**~~British Thermal Unit or Btu~~**

~~British Thermal Unit or Btu is the standard unit for measuring quantity of heat energy, such as the heat content of fuel.~~

**Commission or ICC**

Commission or ICC means the Illinois Commerce Commission or any duly constituted successor to the Commission.

**Company**

Company means the legal entity noted in the header for which this Schedule is applicable.

**Critical Day**

Critical Day means a day during which the Company declares a Critical Day at its discretion for gas system conditions such as (1) the Company experiences failure of transmission, distribution, or gas storage facilities, (2) when the Company experiences transmission or distribution system pressures or other unusual conditions which jeopardize the operation of Company's gas system, (3) when the Company's transportation, storage, or supply resources are being used at or near their maximum rated, tariffed, or contractual limits, (4) when any of Company's transporters or Suppliers declare the functional equivalent of a Critical Day or force majeure conditions; or (5) other conditions which jeopardize the system integrity and/or system reliability. The Company may utilize a Critical Day by Customer, by area, by Pipeline or any combination thereof.

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**CUSTOMER TERMS AND CONDITIONS**

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**Customer**

Customer means a Person legally receiving service at a Premises or whose facilities are connected for utilizing service at the Premises.

**Customer-Owned Gas**

Customer-Owned Gas means gas purchased by a Customer or by a Supplier on behalf of a Customer and transported to Company's Citygate for delivery by Company to Customer's Premises.

**Daily Confirmed Nomination (DCN)**

Daily Confirmed Nomination is the volume of Customer-Owned Gas that a Customer or a Supplier on behalf of a Customer nominates and delivers to the Company's Citygate for any single day. The absence of a Daily Confirmed Nomination is equivalent to a Daily Confirmed Nomination of zero.

**Dekatherm**

Dekatherm means one million Btu's.

**Deliveries**

Deliveries mean Therms of Customer-Owned Gas, if any, which a Customer or a Supplier designates for delivery to Customer's Premises or to a Group, for the day. Such Deliveries shall reflect adjustments for UGF (Unaccounted for Gas Factor).

**Delivery Services or DS**

Delivery Services means those services that are provided by the Company that are necessary in order for the transmission and distribution systems to function so that Customers located in the Company's Service Area can receive gas supply service from the Company or Suppliers other than the Company, and shall include, without limitation, standard metering and billing.

**Direct Access Service Request or DASR**

Direct Access Service Request or DASR means a request used by the Company and Suppliers to process switching and certain other requests.

**Distribution System**

Distribution System means those mains and other equipment used to distribute gas.

**Final Pipeline Transporter or Pipeline**

Final Pipeline Transporter or Pipeline means the Pipeline carrier delivering Customer-Owned Gas to Company's Citygate.

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**CUSTOMER TERMS AND CONDITIONS**

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**Gas Main MAOP**

Gas Main MAOP means the maximum allowable operating pressure of Company's gas main.

**Group**

Group shall be a group of Rider T Accounts and/or Service Points served by the same Pipeline(s) that the Supplier establishes under Rider G.

**Group Manager**

Group Manager shall be the entity who is authorized by the Company to deliver gas to the Company, on an aggregated basis, for two or more Accounts and/or Service Points being served under Rider T.

**Letter of Agency or LOA**

Letter of Agency or LOA means a document, as described in Section 2DDD(2) of the Consumer Fraud and Deceptive Business Practices Act (815 ILCS 505/2DDD(2)), provided by a Customer to ~~the~~ Supplier to authorize ~~that~~ Supplier to change or provide certain services for such Customer.

**Maximum Daily Quantity or MDQ**

Maximum Daily Quantity or MDQ means the maximum volume of gas, expressed in Therms, that Company supplies on any day at a Service Point.

**Maximum Daily Contract Quantity or MDCQ**

Maximum Daily Contract Quantity or MDCQ means the maximum volume of gas as agreed upon by Customer and Company, expressed in Therms, that Company is obligated to deliver on any day at a specified Service Point.

**MCF**

MCF means one thousand cubic feet of gas.

**Monthly Average Daily Chicago Citygate Price**

Monthly Average Daily Chicago Citygate Price means the arithmetic average of the daily Chicago Citygate Prices for the applicable calendar month.

**Municipality or Municipal Corporation**

Municipality or Municipal Corporation means any city, village or town.

**Nomination**

Nomination is the notification by a Supplier or Customer, as applicable, to the Company and

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**CUSTOMER TERMS AND CONDITIONS**

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Pipeline, as applicable, of Deliveries for the day. Nominations shall identify the applicable Pipeline as well as Pipeline contract number.

**Non-Residential**

Non-Residential means those Customers not eligible for Residential service.

**Over Delivery**

Over Delivery occurs when the delivery of a SVT Group's, Rider T Group's or Rider T Customer's, as applicable, is greater than the usage of a SVT Group's, Rider T Group's or Rider T Customer's, as applicable. An Over Delivery is determined on a calendar month basis for SVT Groups. An Over Delivery is determined on a daily or monthly basis, as applicable, for Rider T Customers and Rider T Groups.

**Person**

Person means a natural Person, corporation, developer, firm, real estate trust, partnership, organization, association or other legal entity.

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## CUSTOMER TERMS AND CONDITIONS

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### **Point of Delivery**

Point of Delivery means a Company-approved, single location where the Customer's piping is connected to the Company's service.

### **Premises**

Premises means a contiguous tract of land separated by nothing more than a highway, street, alley or railroad right-of-way, where all buildings and/or gas consuming devices located thereon are owned or occupied by a single Customer or ~~applicant~~ Applicant for gas service, or where all gas delivered thereto is utilized to supply one or more buildings and/or gas loads which the Company considers as components of a unified operation.

### **Public Utilities Act or Act**

Public Utilities Act or Act means the Illinois Public Utilities Act, 220 ILCS 5/1-101 et seq.

### **Rate Zone**

Rate Zone means the service area in which a Customer receives service. There are three Rate Zones: Rate Zone I, Rate Zone II and Rate Zone III. A Customer that received service from Central Illinois Public Service Company d/b/a AmerenCIPS, Central Illinois Light Company d/b/a AmerenCILCO, or Illinois Power Company d/b/a AmerenIP as of September 30, 2010 shall be deemed to be receiving Service in Rate Zone I, Rate Zone II or Rate Zone III, respectively, as of October 1, 2010. The Service Areas of AmerenCIPS, AmerenCILCO, and AmerenIP as of Sept 30, 2010 shall be utilized to determine the specific Rate Zone of Customers requesting service on and after October 1, 2010.

All tariffs, rates, charges, specifications and terms and conditions contained in this Gas Service Schedule shall be deemed to be applicable for all three Rate Zones unless specifically noted.

### **Residential**

Residential means those Customers eligible for Residential service pursuant to the Availability Section of Rate GDS-1 - Residential Gas Delivery Service.

### **Service**

Service means the equipment used for delivering gas from the Distribution System to the Customer's Point of Delivery.

### **Service Point**

Service Point means a grouping of one or more meters on one Account that are assigned to a specific gas Delivery Services rate.

### **Storage**

**Ameren Illinois Company**

**d/b/a Ameren Illinois**

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**CUSTOMER TERMS AND CONDITIONS**

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Storage means the amount of gas the Company holds for a Supplier in the Company's on-system Storage fields under Rider SVT.

**Supplier, Retail Gas Supplier or RGS**

Supplier, Retail Gas Supplier or RGS means an ~~Illinois Supplier other than~~ entity that is registered with the Company, ~~providing~~ provides gas supply in Company's service area.

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**Ameren Illinois Company**

**d/b/a Ameren Illinois**

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**CUSTOMER TERMS AND CONDITIONS**

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**Service**

~~Service means the equipment used, and is responsible for delivering gas energy from the Distribution System supply delivered to the Customer's Account and/or Service Point of Delivery.~~

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**CUSTOMER TERMS AND CONDITIONS**

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**System Advisory**

System Advisory means a notice the Company issues to inform Customers and/or Suppliers, as applicable, of system issues and actions they must take to support system integrity.

**Therm**

Therm generally means 100 cubic feet of natural gas, a measure of the heat content of gas, such that a cubic foot typically contains one thousand British Thermal Units (Btu).

**Under Delivery**

Under Delivery occurs when delivery of a SVT Group's, Rider T Group's or Rider T Customer's, as applicable, is less than the usage of a SVT Group's, Rider T Group's or Rider T Customer's, as applicable. An Under Delivery is determined on a calendar month basis for SVT Groups. An Under Delivery is determined on a daily or monthly basis, as applicable, for Rider T Customers and Rider T Groups.

**Unaccounted-for-Gas Factor (UGF)**

Unaccounted-for-Gas Factor means the factor by which the Company shall reduce Customer-Owned Gas amounts delivered to Company. The UGF shall be determined for the Company by dividing the quantity of unaccounted for-gas by the sum of distribution throughput and unaccounted-for-gas, expressed as a decimal. The UGF shall be calculated and filed with the Commission on or before June 1 to be effective November 1 and shall utilize information for the 12-month period ending March 31.

**5. APPLICATION FOR AND COMMENCEMENT OF SERVICES****A. Application for Service**

Any Person, developer, firm, organization, association, corporation or other entity whose Premises are within the Company's service territory may request service, subject to all applicable rules and regulations, by making application through the Company's Customer contact center or through [www.amerenillinois.com](http://www.amerenillinois.com). When a written service agreement is required by the Company, it shall be signed by the Customer or by its duly authorized agent and accepted by the Company before service is supplied. No employee or agent of the Company has the power to amend, modify, alter, or waive the rules and regulations contained herein, or to bind the Company by making any promises or representations not authorized in this Schedule.

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**CUSTOMER TERMS AND CONDITIONS**

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The Company has the right to obtain information from an Applicant or a Customer to determine such Applicant's or Customer's identity. If the Applicant or Customer refuses to provide information sufficient to determine identity, the Company may refuse to provide gas service to the Premises.

**B. Letter of Agency**

Supplier is required to obtain a signed Letter of Agency (LOA) as set forth in 220 ILCS 5/19-115 from each Customer it intends to serve. Information contained on the LOA should be sufficient to ensure that the Customer ~~wishes~~agrees to change from one ~~service~~gas supply provider to another.

As an alternative to obtaining a written LOA, the Supplier may obtain the LOA in an electronic format ~~consistent with the same requirements listed in the preceding sections above (LOA)~~, or the Supplier may obtain proper third party verification of an oral authorization to change gas supply providers. The third party authorization must meet all requirements as set forth in 815 ILCS 505/2DDD.

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**CUSTOMER TERMS AND CONDITIONS****6. RATES AND CHARGES****A. Gas Delivery Service Rates**

All Customers taking gas service from Company will be served under a Gas Delivery Service (GDS) Rate classification. Residential Customers shall be placed on Rate GDS-1. Non-Residential Customers shall receive service under Rate GDS-2, GDS-3, GDS-4, GDS-5 or GDS-7. The Company shall use the criteria specified in the availability section of each GDS Rate to determine if Customer is eligible for service under said Rate.

The available GDS rates are referenced below and the conditions and availability of each rate may be found on the applicable tariff sheets of this Schedule.

<u>Rate</u>	<u>Description</u>
GDS-1	Residential Gas Delivery Service
GDS-2	Small General Gas Delivery Service
GDS-3	Intermediate General Gas Delivery Service
GDS-4	Large General Gas Delivery Service
GDS-5	Seasonal Gas Delivery Service
GDS-7	Special Contract Gas Delivery Service

Customers shall be subject to all riders, additions, adjustments, taxes, fees and charges that may be applicable under this Schedule from time to time.

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## CUSTOMER TERMS AND CONDITIONS

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### **B. Assignment of Gas Delivery Service Rate**

#### 1. Residential

A Residential Customer that meets the requirements of the Availability Section of Rate GDS-1 shall remain on Rate GDS-1 until such time as Customer no longer meets those requirements.

#### 2. Non-Residential

A Non-Residential Customer shall be eligible to receive service pursuant to the Availability section of Rate GDS-2, GDS-3, GDS-4, GDS-5 or GDS-7.

### **C. Reassignment of Gas Delivery Service Rate Due to Discontinued or Substantially Reduced Operation**

Where a Non-Residential Customer's operation is discontinued or substantially reduced, Company may at its sole discretion, upon request by Customer, reassign Customer to the Gas Delivery Service Rate and charges under which Customer would be eligible based on their current level of gas use. If the Customer's existing meter is inadequate or incompatible with the new Gas Delivery Service Rate, the Customer will reimburse the Company for the cost of replacing the meter.

### **D. Penalty Charges from ~~Interstate~~ Pipelines**

- \* If, on any day other than a Critical Day, Customers' excess usage of Company-supplied gas or any other action contributes to cause penalty charges from ~~an interstate pipeline~~ Pipeline, the Company shall be reimbursed for the penalty charges incurred. The penalty charges shall include any penalty, storage, or other costs incurred by the Company or imposed on the Company by a ~~pipeline~~ Pipeline as a result of any under or over delivery imbalance, daily, monthly or otherwise, caused by the Customer. To calculate the Customer's portion of any penalty charges, the Company shall first prorate such penalty charges between Rider S gas Customers and Rider T Customers as two ~~groups~~ Groups.

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## CUSTOMER TERMS AND CONDITIONS

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The amount of the penalty charges allocated to the Rider T Customers as a group shall then be allocated to individual transportation Customers ~~or Group Managers, as applicable.~~ For purposes of this provision, the daily usage of a Customer without a daily recording device will be computed by dividing the Customer's total usage for the ~~billing period~~ Billing Period by the number of days in the ~~billing period~~ Billing Period. The Customer may be allocated that proportion of the transportation group's penalty charges equal to the amount the Customer's excess usage contributed to the creation of such charges as a percentage of the contribution of all transportation Customers to the creation of such charges.

The amount of the penalty charges allocated to the Rider S Customers shall be paid by all Customers receiving gas supply from the Company.

The penalty charges shall be billed to the Customer in the ~~billing period~~ Billing Period following the period the charges were incurred, and shall be in addition to all other applicable charges.

### 7. METERING

General provisions pertaining to metering are located in the Metering Section of the Standards and Qualifications for Gas Service.

### 8. BILLING AND PAYMENT

#### A. Customer Deposits

The Company may require the Customer to make a reasonable deposit at any time to secure the prompt payment of bills in accordance with the rules and regulations of the Illinois Commerce Commission. The Company will also, pursuant to 83 Ill. Adm. Code 280.50, use a credit scoring system in the determination of whether a deposit will be billed to ~~applicants~~ Applicants for Residential service. If the credit score of the ~~applicant~~ Applicant for Residential service does not meet or exceed the predetermined minimum, a deposit will be billed. The Company will not require a deposit based on a credit scoring system if the ~~applicant~~ Applicant for Residential service is eligible for the Low Income Home Energy Assistance Program (LIHEAP) or provides proof of identity fraud. The Company will provide the "toll free" phone number and contact information of the appropriate credit agency to any Customer that is billed a deposit based on the Customer's credit score.

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**CUSTOMER TERMS AND CONDITIONS**

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**B. Billing for Service**

All bills will be based on the actual readings by the Company. Where actual readings are unavailable, bills will be based on estimates of Customer's usage. All bills shall be in accordance with the rates and charges contained in this Schedule, and will be computed monthly in accordance with the Company's meter reading schedule. If a bill adjustment is required due to meter error, the adjustment shall be made pursuant to the 83 Ill. Adm. Code 500. All other adjustments shall be made pursuant to the 83 Ill. Adm. Code 280.

**C. Payment of Bills and Late Payments**

1. **Payment Due Date** - Unless otherwise provided in 83 Ill. Adm. Code 280.90, bills will be due by the due date which will not be less than 21 days for Residential Customers and 14 days for Non-Residential Customers, after the date of the bill.
2. **Payments and Late Payments** - Failure to receive a bill shall in no way exempt a Customer from the provisions set forth herein. Payments received by mail shall be deemed timely if received by the Company not more than two full business days after the due date printed on the bill. Payments physically delivered to the Company shall be considered as having been received as of the date received by the Company or its authorized agent. Payments made by any form of electronic medium shall be considered as having been received as of the date the funds are electronically deposited to the Company's account. In the event payment is not received by the last date for payment except as herein provided, a late payment charge equal to 1.5% per month will be assessed on any amount considered past due, including balances subject to a "Deferred Payment Agreement". The Company will waive the assessment of a late payment charge one time in a twelve-month period for Residential Customers.

**D. Charge for Dishonored Checks**

A charge will be assessed on any negotiable instrument returned by a bank, savings institution or other institution pursuant to the Miscellaneous Fees and Charges tariff.

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**CUSTOMER TERMS AND CONDITIONS**

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**E. Payment Preferred Due Date**

The Company will, in accordance with 83 Ill. Adm. Code 280.90 , extend the payment period for Residential Customers in those circumstances and under the conditions specified in 83 Ill. Adm. Code 280, for a period of up to ten days subsequent to the Customer's regular due date. The Company may require an annual re-certification of the eligibility of the Customer.

**F. Prorating of Monthly Charges**

For billing purposes, the term "month" or "monthly" will represent the period between regular meter readings. Company's work schedules permit the orderly reading and billing of all meters by Company over a period of approximately every 30 days. All initial, final and reroute meter reading periods will be prorated based upon the actual number of days of service. All other meter reading periods will be prorated if the meter read period is less than 24 days or greater than 40 days. Where bills are rendered for periods of use in excess of, or less than this period, all steps of the rate will be prorated.

**G. Budget Billing Plan Option****1. Availability**

Any Residential Customer or small Non-Residential Customer taking service under Rate GDS-1 or GDS-2 may elect to participate in the Company's Budget Billing Plan.

The Customer may initiate service under the Budget Billing Plan during any month of the year by paying the stated Budget Billing Plan amount on their current bill in lieu of the actual amount due. Customers may also enroll in the Plan by either calling or writing the Company.

The Company may terminate participation in the Budget Billing Plan if the Customer fails to pay the budget billing amount by the due date of the monthly bill. Upon removal from the Plan, the Customer shall make the ~~account~~Account current with the payment of the next regular monthly bill. The Company shall not be obligated to reinstate the Plan for that Customer during the twelve-month period following such removal.

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**CUSTOMER TERMS AND CONDITIONS**

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The Customer may cancel participation in the Plan by giving notice to the Company and by making the ~~account~~Account current with the payment of the next regular monthly bill.

2. Payment Determination

Bills rendered under the Budget Billing Plan will reflect an amount due that is equal to the monthly average of the estimated annual charges.

The Company may adjust the monthly billing amount whenever usage or commodity costs indicate a material change from the Company's previous estimate, or when a revision in the Company's filed rates has been approved by the Illinois Commerce Commission.

3. Annual Reconciliation

The Company offers an Annual Lump-sum Settlement to Customers and may offer an Annual Smooth Settlement. If Company offers an Annual Smooth Settlement, Customers will be allowed to choose the settlement that best meets their needs.

Lump-sum Settlement

An Account settle-up will occur on the 12<sup>th</sup> month of Plan participation and each successive 12<sup>th</sup> month thereafter. Bills rendered for the 12<sup>th</sup> month's billing under this Plan, will be based on usage during such Billing Period plus or minus any adjustment necessary for the difference between payments received and the charges for usage during the preceding 12 months.

At the Account settle-up, a new monthly billing amount for the next 12 successive months will be calculated based on the last 12 months of Account history.

Smooth Settlement

An Account settle-up will occur on the 12<sup>th</sup> month of the Plan participation and each successive 12<sup>th</sup> month thereafter. Bills rendered for the 12 months following the settle-up will consist of a new monthly billing amount based on the last 12 months of Account history plus 1/12<sup>th</sup> of the difference between payments received and the charges for usage during the preceding 12 months.

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**CUSTOMER TERMS AND CONDITIONS**

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**4. General**

Except for the levelizing of Customer's payments for service, all other provisions, terms and conditions of the applicable rate schedule shall apply.

No late payment charge will be assessed on amounts billed under the Budget Billing Plan.

Monthly bills will show the amount of usage and associated charges in addition to the monthly budget billing amount. The bill will also show the Customer's accumulated status (amount of program year-to-date debit or credit) based on the payment of the current bill.

Where a Customer is using both the Company's electric and gas service at a specified location, the Budget Billing Plan will be utilized for both services collectively.

Final bills, whenever rendered, will include such amounts as may be necessary to settle the Account balance as of the date of the final meter reading.

**H. Adjustment for Abnormal Operating Conditions**

Where a Customer's load is abnormally affected due to an act of God, accident, fire, flood, explosion, or any other cause not reasonably within its control, as demonstrated to the satisfaction of the Company, the Company will allow a Customer credit based on its gas demand or other charges otherwise applicable during the current or succeeding months in consideration of the particular circumstances in each such case; provided, however, that any credit arising from such event shall not exceed 50% of Customer's monthly Distribution Delivery charges, before tax and other adjustments, if any.

**I. Bill Form and Definitions**

The Standard Bill Form is shown in Appendix A. Pursuant to 83 Ill. Adm. Code 500, the Company is required to provide certain information to its Customers. A facsimile of the reverse side of the bill form which shows definitions of abbreviations and technical words is shown in Appendix A.

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## CUSTOMER TERMS AND CONDITIONS

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### **J. On-Bill Financing Program Billing**

A Residential Retail Customer participating in an on-bill financing program offered pursuant to Section 19-140 of the Act will be assessed any applicable on-bill financing program charges attributable to such Customer on its monthly bill provided by the Company. All such charges will be shown as a line item the Customer's monthly bill. The Company shall be allowed to retain a security interest in the measure or measures purchased under such program.

### **K. Optional Electronic Billing**

A Customer may voluntarily elect to be billed through a paperless electronic billing system which uses standard forms, protocols and conformation processes established and maintained by the Company or unaffiliated third parties providing online billing and payment services that are approved by the Company. In administering this electronic billing option, the Company does not send Customer paper bills. Customers may sign up for electronic billing at [www.amerenillinois.com](http://www.amerenillinois.com). Required information that otherwise accompanies a paper bill is transmitted to Customer electronically, or an Internet link access to such information is transmitted electronically to Customer. Any applicable disconnection notice continues to be sent to Customer via United States mail. The Company may utilize unaffiliated third parties to electronically transmit bills to Customer. The Company is not responsible for any loss resulting from Customer's election to receive bills electronically, including but not limited to, any loss associated with damage to the Customer's computer equipment or facilities and any loss associated with a third party's unauthorized use of Customer's information. Either the Company or Customer may, upon thirty (30) days notice to the other party, terminate electronic transmission of bills without any liability to the terminating party resulting from such termination, and without affecting Customer's obligation to pay all amounts due the Company. In such event, the Company begins to issue paper bills via United States mail to Customer as soon as reasonably practical. The Company reserves the right to determine whether or not a Customer is eligible to be billed through its paperless electronic system. A Customer that elects electronic billing, who is a combination electric and gas service Customer of the Company, will receive electronic billing for both services.

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### 9. TECHNICAL REQUIREMENTS FOR CUSTOMERS USING ALTERNATE OR BACKUP FUEL AND OPERATIONAL REQUIREMENTS

The Technical and Operational Requirements associated with Customers Using Alternate or Backup Fuel are located in the Technical Requirements For Customers Using Alternate or Backup Fuel ~~And Operational Requirements~~ Section of the Standards and Qualifications for Gas Service.

### 10. SWITCHING SUPPLIERS

#### ~~A. Request for Conversion Between Company Supplied Gas Service And Gas Transportation Service~~

~~Customers that have contracted with the Company to transport Customer Owned Gas may request to receive Company supplied gas (PGA gas), if eligible, pursuant to Company tariffs. In addition, Customers receiving Company supplied gas may request to contract with the Company to transport Customer Owned Gas if eligible, pursuant to Company tariffs. Items governing a request for change of gas supply are as follows:~~

~~\* 1. Written notification is required to convert from gas transportation service to Company supplied gas service or from Company supplied gas service to gas transportation service. Notification must be received by the Managing Supervisor of End User Transportation, from the Customer, prior to March 1 to be effective May 1 in 2012 and prior to February 1 to be effective May 1 in 2013 and each year thereafter, or a later date that is mutually agreeable between the Customer and Company.~~

~~\* 2. When a Customer changes gas supply service effective May 1, Customer shall remain on the requested gas supply service for 12 months. Service shall continue for additional 12 month periods until written notification is received as stated above.~~

~~\* 3. When a Customer changes gas supply service and Customer and Company mutually agree to an effective date later than May 1, Customer shall remain on the requested gas supply service through April 30. At that time service shall continue for 12 month periods until written notification is received as stated above.~~

~~**Conflict Between Switch Requests**The Company shall accept and process multiple requests to allow RGS's to deliver gas to the Company on the Customer's behalf that it receives for a particular billing period. It is the responsibility of the Customer to coordinate with the RGS's the timeframe for delivery of gas purchased from the RGS.~~

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**CUSTOMER TERMS AND CONDITIONS****SWITCHING RULES AND PROCEDURES****A. Supply Switching Options**

The Company's switching rules and procedures shown below, which pertain to switching between gas supply options involving a Supplier or Customer, as applicable, must be followed.

**1. Supply Assignment of New Service Points****a. Rider S**

A new Rate GDS-1, GDS-2, GDS-3, GDS-4, or GDS-5 Service Point shall be assigned to Rider S effective upon commencement of service.

**b. Rider T**

A new Rate GDS-7 Service Point shall be assigned to Rider T effective upon commencement of service.

**2. Supply Switching of Established Accounts and/or Service Points****a. Rider S to Rider SVT**

An Account only containing a Rate GDS-1 or a Rate GDS-2 Service Point(s) may be switched from Rider S to Rider SVT pursuant to the Rider SVT Switching Procedures section shown below.

**b. Rider SVT to Rider S**

An Account may be switched from Rider SVT to Rider S pursuant to the Rider S Switching Procedures section shown below.

**c. Rider SVT to Rider T**

An Account containing only Rate GDS-2 Service Point(s) may be switched from Rider SVT to Rider T pursuant to the Rider T Switching Procedures section shown below.

**d. Rider T to Rider SVT**

An Account containing only Rate GDS-2 Service Point(s) may be switched from Rider T to Rider SVT pursuant to the Rider SVT Supplier Switching Procedures shown below. Banked gas associated with such Account shall be cashed out pursuant to Rider T.

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**CUSTOMER TERMS AND CONDITIONS****e. Rider S to Rider T**

A Rate GDS-2, GDS-3, GDS-4, or GDS-5 Service Point may be switched from Rider S to Rider T pursuant to the Rider T Switching Procedures section shown below.

**f. Rider T to Rider S**

A Rate GDS-2, GDS-3, GDS-4, or GDS-5 Service Point may be switched from Rider T to Rider S pursuant to the Rider S Switching Procedures section shown below. Banked gas associated with such Service Point(s) shall be cashed out pursuant to Rider T.

**B. Rider S Switching Procedures**

Rider S is the default gas supply service under this Schedule for Rate GDS-1, GDS-2, GDS-3, GDS-4, and GDS-5 Service Points.

**1. New Service Points**

A new Rate GDS-1, GDS-2, GDS-3, GDS-4, or GDS-5 Service Point shall be assigned to Rider S effective upon commencement of service.

**2. Rider SVT to Rider S**

An Account receiving gas supply under Rider SVT may be switched to Rider S. The switch to Rider S must be requested for a scheduled meter reading date that is at least seven calendar days but no more than 45 calendar days in the future.

The switch from Rider SVT to Rider S may be initiated as follows:

- a. Supplier may submit a drop DASR to the Company specifying the Account number to be switched. The drop DASR must be received and processed by the Company at least seven calendar days but no more than 45 calendar days prior to the requested scheduled meter reading date.**
- b. Customer may contact the Company and request that the Account be switched. The request must be made to the Company at least seven calendar days but no more than 45 calendar days prior to the requested scheduled meter reading date.**

The switch from Rider SVT to Rider S shall be effectuated when the Service Point's meter data is collected – which will occur within the four business days that comprise

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## CUSTOMER TERMS AND CONDITIONS

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the Account's billing window. The actual time of the switch to Rider S could be anytime during the day that the meter data is collected. The switch from Rider SVT to Rider S may occur on a non-business day if the non-business day falls within the billing window.

### **3. Rider T to Rider S**

A Rate GDS-2, GDS-3, GDS-4, or GDS-5 Service Point may be switched from Rider T to Rider S. Banked gas associated with such Service Point(s) shall be cashed out pursuant to Rider T.

The switch from Rider T to Rider S shall be initiated by the Customer contacting the Company between March 15<sup>th</sup> and April 1<sup>st</sup> and requesting that the Account or Service Point be switched. The switch shall be effectuated on May 1<sup>st</sup>

### **C. Rider SVT Switching Procedures**

Rider SVT is an optional gas supply service available to Residential and Non-Residential Customers with Accounts containing only one or more Rate GDS-1 and/or Rate GDS-2 Service Points.

#### **1. Rider S to Rider SVT**

An Account that has received gas supply under Rider S for at least one Billing Period may be switched to Rider SVT. Only one Supplier shall supply service to any Account on Rider SVT. To switch the Account to Rider SVT, an enrollment DASR shall be submitted by the Supplier and received by the Company no earlier than 45 calendar days prior to the requested scheduled meter reading date, and no later than 5:00 P.M. Central prevailing time ten calendar days plus two business days prior to the requested scheduled meter reading date. The ten calendar days represents the Customer enrollment rescission window. When the tenth calendar day of the enrollment rescission window falls on a weekend day or a Company observed holiday, then the enrollment rescission window shall be extended to the next business day.

Upon the Company's successful processing of the Supplier's enrollment DASR, the Company will notify the Customer in writing of the projected enrollment effective date, the name of the Supplier that will be providing gas supply service, and the last day of the enrollment rescission window.

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The switch from Rider S to Rider SVT shall be effectuated when the Service Point's meter data is collected – which will occur within the four business days that comprise the Account's billing window. The actual time of the switch to Rider SVT could be anytime during the day that the meter data is collected. The switch from Rider S to Rider SVT may occur on a non-business day if the non-business day falls within the billing window.

**2. Rider T to Rider SVT**

An Account containing only Rate GDS-2 Service Point(s) may be switched from Rider T to Rider SVT. Banked gas associated with such Account shall be cashed out pursuant to Rider T.

Only one Supplier shall supply service to any Account on Rider SVT. To switch the Account to Rider SVT, an enrollment DADR shall be submitted by the Supplier and received by the Company between March 15<sup>th</sup> and April 1<sup>st</sup>, and shall be effectuated on May 1<sup>st</sup>. Upon the Company's successful processing of the Supplier's enrollment DADR, the Company will grant the Customer a ten calendar day enrollment rescission window and notify the Customer in writing of the May 1<sup>st</sup> enrollment effective date, the name of the Supplier that will be providing gas supply service, and the last day of the enrollment rescission window. When the tenth calendar day of the enrollment rescission window falls on a weekend day or a Company observed holiday, then the enrollment rescission window shall be extended to the next business day.

**D. Rider T Switching Procedures**

Rider T is the default gas supply service under this Schedule for Rate GDS-7 Service Points. Rider T is an optional gas supply service available to Non-Residential Customers with Accounts containing Rate GDS-2, GDS-3, GDS-4, and/or GDS-5 Service Points.

A Customer or a Customer's Supplier may request that the Company transport Customer-Owned Gas under Rider T, if eligible pursuant to Company's tariffs.

**1. Rider SVT to Rider T**

An Account containing only Rate GDS-2 Service Point(s) may be switched from Rider SVT to Rider T. To switch such an Account to Rider T, an enrollment DADR shall be submitted by the Supplier and received by the Company between March 15<sup>th</sup> and April 1<sup>st</sup> to be effective May 1<sup>st</sup> (or effective as of a later date that is mutually agreeable between the Customer, Supplier, and Company).

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Upon the Company's successful processing of the Supplier's enrollment DASR, the Company will grant the Customer a ten calendar day enrollment rescission window and notify the Customer in writing of the May 1<sup>st</sup> enrollment effective date, the name of the Supplier that will be providing gas supply service, and the last day of the enrollment rescission window. When the tenth calendar day of the enrollment rescission window falls on a weekend day or a Company observed holiday, then the enrollment rescission window shall be extended to the next business day.

An Account or Service Point(s) that switches to Rider T effective May 1<sup>st</sup> shall remain on Rider T for a minimum of 12 billing periods. The Account or Service Point(s) shall remain on Rider T until proper notice to switch off of Rider T is received by the Company.

**2. Rider S to Rider T****a. Accounts and/or Service Points Less Than Three Billing Periods Old**

An Account containing Rate GDS-2, GDS-3, GDS-4, and/or GDS-5 Service Points that has billed on Rider S for at least one Billing Period but less than three total Billing Periods may be switched at the Account level or at the individual Service Point level from Rider S to Rider T. A switch of such an Account and/or Service Point shall always be effectuated on a Rider T scheduled meter read date (1<sup>st</sup> day of month). To switch an Account or Service Point to Rider T, an enrollment DASR shall be submitted by the Supplier and received by the Company no earlier than 45 calendar days prior to the requested switch date, and no later than 5:00 P.M. Central prevailing time ten calendar days plus two business days prior to the requested switch date in order for the switch to effectuate as of the requested switch date. The ten calendar days represents the Customer enrollment rescission window. When the tenth calendar day of the enrollment rescission window falls on a weekend day or a Company observed holiday, then the enrollment rescission window shall be extended to the next business day. The last day of the enrollment rescission window must always precede the requested switch date by at least two business days in order for the switch to be effectuated on the requested switch date.

The Account or Service Point(s) shall remain on Rider T through April 30<sup>th</sup>. The Account or Service Point(s) shall remain on Rider T until proper notice to switch off of Rider T is received by the Company.

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**b. Accounts and/or Service Points Three or more Billing Periods Old**

An Account containing Rate GDS-2, GDS-3, GDS-4, and/or GDS-5 Service Points that has billed on Rider S for three or more Billing Periods may be switched at the Account level or at the individual Service Point level from Rider S to Rider T. To switch such an Account or Service Point to Rider T, an enrollment DASR shall be submitted by the Supplier and received by the Company between March 15<sup>th</sup> and April 1<sup>st</sup> to be effective May 1<sup>st</sup>.

An Account or Service Point(s) that switches to Rider T effective May 1<sup>st</sup> shall remain on Rider T for a minimum of 12 Billing Periods. The Account or Service Point(s) shall remain on Rider T until proper notice to switch off of Rider T is received by the Company.

**11. CUSTOMER INFORMATION****A. Customer Specific Usage Information**

A Customer or a Supplier may request Customer specific information that includes gas usage for the last 24 billing periods. The Company will provide available usage history upon receipt of a valid request for such information. Requests can be made ~~by~~ via EDI or by contacting the Company's Customer contact center or on the Company's web site, [www.amerenillinois.com](http://www.amerenillinois.com).

**B. Customer Specific Billing Information to Supplier**

The Company will not release to the Supplier a Customer's credit or payment history or Customer's billed amounts in dollars, except as noted below, where specific written authorization to release this information has been received from the Customer and presented to the Company. A Supplier, who has a signed authorization from the Customer and is acting as an authorized agent of the Customer, may request Customer specific billing and usage information. A signed standard LOA is not sufficient authorization for release of this billing and usage information. After the request has been validated, a historical billing and usage report will be mailed, e-mailed, or faxed to the Customer's billing address or to the address specified by the agent.

**C. No Release of Information**

No Supplier or other Person who has obtained Customer information provided by the Company shall release Customer information to any Person other than the Customer,

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except as provided in Section 2FFF of the Consumer Fraud and Deceptive Business Practices Act (815 ILCS 505/2FFF).

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Date Effective, November 19, 2010

Issued by S.A. Cisel, President  
300 Liberty Street, Peoria, IL 61602

**Ameren Illinois Company**

d/b/a Ameren Illinois

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**D. Customer Information Center**

The Company will maintain a Customer contact center where Customers can reach a representative and receive current information. The Company will periodically notify Customers on how to reach the contact center.

**12. DISCONNECTION AND RECONNECTION****A. Discontinuance of Service**

It is the responsibility of the Customer to notify the Company when a Customer wishes to discontinue gas service from the Company. Only the Company shall have the right to discontinue service to any Customer and to remove its property from Customer's Premises, after due notice for the following situations:

1. Upon failure of a Customer to establish credit, or to adjust their cash deposit, or for non-payment of a delinquent bill owed to Company for the same class of service furnished to Customer at the same or another location as provided by 83 Ill. Adm. Code 280, or
2. Upon failure of a Customer to comply with the Company's rules or terms and conditions pertaining to Customer's service, or
3. Meter tampering as described in Section C below, or
4. Upon failure of a Customer to provide accurate identity information in a timely manner when there is suspicion of fraud or identity theft on an Account, or
5. Upon failure of a Customer to provide access to meter when Company is conducting a Pipeline Safety Survey, or
6. For non-payment of a delinquent bill owed to Company for on bill financing program billing.

**Ameren Illinois Company**

d/b/a Ameren Illinois

Gas Service Schedule Ill. C. C. No. 2

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**CUSTOMER TERMS AND CONDITIONS**

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**B. Customer Reconnection**

A Customer's service so disconnected shall be reconnected after Customer has done the following:

1. Pursuant to the 83 Ill. Adm. Code 280, paid delinquent bills, established credit and paid a service reconnection charge as set forth in the Miscellaneous Fees and Charges tariff, or
2. Furnished satisfactory evidence of the compliance with Company's rules or terms and conditions and paid a service reconnection charge as set forth in the Miscellaneous Fees and Charges tariff.

When Company has taken action which results in service being physically cut at or near the main due to inability to gain access to metering equipment for disconnection purposes, Customer shall pay the Physical Service Reconnection Charge provided for in the Miscellaneous Fees and Charges tariff. Work associated with the physical service reconnection will only be performed during regular working hours.

**C. Meter Tampering**

The Company shall have the right to discontinue gas service to any Customer and remove its property from Customer Premises as provided for in 83 Ill. Adm. Code 280, where the Company discovers evidence of tampering with any meter or service piping leading thereto, and where such tampering is for the purpose of reducing the registration of the Customer's gas consumption. A Customer's service so disconnected shall be reconnected after Customer has furnished satisfactory evidence of the compliance with Company's rules or terms and conditions and paid all service charges as hereinafter set forth:

1. All delinquent bills, if any;
2. The amount of any Company revenue loss attributable to said tampering;

**Ameren Illinois Company**

d/b/a Ameren Illinois

Gas Service Schedule Ill. C. C. No. 2

**CUSTOMER TERMS AND CONDITIONS**

3. Expenses incurred by the Company in replacing or repairing the meter or other appliance or equipment and in the preparation of the bill;
4. A cash deposit, the amount of which shall not exceed the maximum amount determined in accordance with 83 Ill. Adm. Code 280, less the amount of any cash deposit which the Customer currently has on file with the Company.

**D. Customer Notification**

Prior to discontinuance of gas service to a Customer for the same class of service furnished at the same or another location, the Company will, under the terms of 83 Ill. Adm. Code 280, mail to the Customer a disconnect notice.

**E. Seasonal Service Disconnects**

When a Customer served under this Schedule makes only seasonal use of gas service and requests the Company to:

1. Disconnect the service, and where said service is left disconnected for fewer than 12 months, Customer shall pay to the Company at the time of reconnection an amount equal to the applicable monthly minimum charges times the number of months service was disconnected, plus a service reconnection charge.
2. Disconnect the service and remove Company facilities, Customer shall pay to the Company at the time of reconnection the total cost to the Company of installing and removing said facilities, less salvage, if any.

**13. DISPUTE RESOLUTION**

A Customer receiving gas service under this Schedule shall have the right to have Company personnel review any dispute. The Company shall address all Customer disputes pursuant to the 83 Ill. Adm. Code 280.160.

Suppliers registered to enroll Customers under Rider SVT may elect to also offer Customers Utility Consolidated Billing/Purchase of Receivables (UCB/POR) as outlined in the Billing, Payment and Remittance section of the SVT Supplier Terms and Conditions tariff. For Customers receiving gas supply service under Rider SVT where the Supplier has selected UCB/POR, the Company is providing two billing methods, Bill Ready and Rate Ready. The process to handle disputes associated with the two billing methods are identical except for the final step that accommodates for the billing method a Supplier uses,

**Ameren Illinois Company****d/b/a Ameren Illinois**

Gas Service Schedule Ill. C. C. No. 2

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**CUSTOMER TERMS AND CONDITIONS**

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should it be appropriate for the Supplier to make a correction for a disputed charge. If the Company receives a call from a Customer served by a Supplier under the UCB/POR Program, the Company will initially attempt to determine whether the question is related to usage or related to Supplier service prices. If the issue is usage related; this would not be considered a dispute concerning Supplier service. If the Company call center representative determines that the question pertains to the Supplier charges, the Customer will be referred to the Supplier and will also be provided with contact information for the ICC's Consumer Services Division ("CSD"). The Customer will be told that if, after contacting the Supplier, they are unable to resolve their dispute with the Supplier they may contact the ICC's CSD. Upon notification of ~~Disputed Charges~~disputed charges from the Supplier or the CSD, the Company shall enter a suspend charge on a Customer's Account for ~~Disputed Charges~~disputed charges, removing the entered dollar amount from any collection action or late payment charges until the next bill date or specific date entered. For reference see the flow chart in Appendix B that represents the dispute resolution process.

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**CUSTOMER TERMS AND CONDITIONS**

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**14. MISCELLANEOUS GENERAL PROVISIONS****A. Tariffs Subject to Illinois Commerce Commission**

All charges, Terms and Conditions, Riders and Tax Additions of the Company applicable to service supplied under this Gas Service Schedule are subject to approval, termination, change or modification by the Illinois Commerce Commission, to the extent permitted by law.

**B. Limitation of Liability**

The Company will use reasonable diligence in furnishing uninterrupted and regular gas service, but will in no case be liable for interruptions, deficiencies or imperfections of said service, except to the extent of a pro rata reduction of the monthly charges.

The Company does not guarantee uninterrupted service and shall not be liable for any damages, direct or otherwise, which the Customer may sustain by reason of any failure or interruption of service, increase or decrease in pressure or change in character of gas supply, whether caused by accidents, repairs or other causes except when caused by gross negligence on its part; however, in no event shall the Company be liable for any loss by Customer of production, revenues or profits or for any consequential damages whatsoever on account of any failure or interruption of service or increase or decrease in pressure or change in character of gas supply; nor shall the Company be liable for damages that may be incurred by the use of gas appliances or the presence of the Company's property on the Customer's Premises. Company is not responsible for or liable for damage to Customer's equipment or property caused by conditions not due to negligence of Company. The Company shall not be responsible or liable for any losses suffered due to the termination of service.

**Ameren Illinois Company****d/b/a Ameren Illinois**

Gas Service Schedule III. C. C. No. 2

III. C. C. No. 2

Original Sheet No. 3.023

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**CUSTOMER TERMS AND CONDITIONS**

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The Company shall not be responsible or liable for the failure of any other party to perform. Further, the Company is not liable to the Customer for any damages resulting from any acts, omissions, or representations made by the Customer's agent or other parties in connection with soliciting the Customer for third party supply or Delivery Service or performing any of the agent's functions in rendering third party supply or Delivery Service. In no event shall a Customer's agent be considered an agent on behalf of the Company.

The Company shall not be responsible nor liable for gas from and after the point at which it first passes to the pipes or other equipment owned or controlled by the Customer, and Customer shall protect and save harmless Company from all claims for injury or damage to Persons or property occurring beyond said point, except where injury or damage shall be shown to have been occasioned solely by the negligence of the Company. The Customer will be held responsible and liable for all gas used on the Premises until notice of termination of service is received by the Company and Company shall have taken the final meter readings.

The Company will not be responsible for damages for any failure, interruption or backfeed of the supply of gas, increase or decrease in pressure, or change in characteristics of gas supply.

The Company is not liable for any damages caused by the Company's conduct in compliance with or as permitted by the Company's Gas Service Schedule or other agreements, or any other applicable rule, regulation, order or tariff.

The Company shall endeavor to provide service connections to new Customers within a reasonable time and to furnish continuous service to Customers attached to the Company's facilities.

**Ameren Illinois Company**

d/b/a Ameren Illinois

Gas Service Schedule Ill. C. C. No. 2

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**CUSTOMER TERMS AND CONDITIONS**

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**C. Non-Discriminatory Access**

Delivery Service shall be priced and made available to all Customers on a non-discriminatory basis regardless of whether the Customer chooses the Company, an affiliate of the Company, or another entity as its Supplier of gas in accordance with applicable Commission Rules.

**D. Exclusive Service**

The Company shall be the sole provider of the Delivery Service to each Premises.

**E. Unusual Conditions**

Company reserves the right to shut off the supply of gas at any time when such action is necessary for the purpose of making repairs or in case of an emergency. Company shall make reasonable efforts to notify Customer in advance of shutting off the supply of gas for the purpose of making repairs where no emergency is involved.

**F. Protection of Service**

The Company will not render service to any Customer for use by the Customer which shall have a detrimental effect upon the service rendered to Company's other Customers.

**G. Assignment**

No agreement for service may be assigned or transferred without the written consent of the Company.

**H. Resale and Redistribution of Gas**

The Company will not furnish gas supply for resale or redistribution. Resale means the sale of gas by Customer to a third Person or Persons. Resale of gas is generally prohibited unless resale is explicitly allowed under the Company's Gas Service Schedule.

**Ameren Illinois Company**

d/b/a Ameren Illinois

Gas Service Schedule III. C. C. No. 2

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**CUSTOMER TERMS AND CONDITIONS**

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If Customer distributes and uses gas from a single point of usage to separate points or buildings on its Premises, such use shall not be considered resale provided (1) Customer owns or possesses the Premises and only Customer's business is operated there (excluding renting space in the Premises), and (2) Customer is a corporation, partnership or any entity affiliated with such corporation or partnership.

Redistribution of gas is prohibited. Redistribution means the furnishing of gas by Customer to a third Person or Persons in exchange for a benefit, a promise, or other consideration under conditions which do not constitute resale.

**I. Curtailment Plan****A. Priorities of Service****1. Purpose**

The purpose of this plan is to establish the priority of service required to be provided by Company during periods of curtailments caused by natural gas supply deficiencies and/or ~~pipeline~~Pipeline capacity constraints.

**2. Curtailment**

During periods of natural gas supply deficiencies and/or capacity constraints on any part of the Company's distribution system, the Company will curtail or limit gas service to its Customers on this part of the distribution system to maintain system integrity as provided in this plan. Curtailment may be initiated due to a supply deficiency, a limitation of ~~pipeline~~Pipeline capacity or a combination of both. For the purposes of this plan, interruption of service to a particular Customer due to the failure of the Customer's transportation volumes to be delivered by the Company does not constitute curtailment under this plan.

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## CUSTOMER TERMS AND CONDITIONS

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### 3. Priority Categories

During the first step of the process and if there is ample time to conduct, all Customers will be asked to voluntarily reduce gas used for non-essential purposes, to reduce space heating levels and to switch to alternative fuels, if available. The Company will make a public plea for the reduced use of gas with regular public announcements about this program. For the next step in the curtailment process, each Customer's requirements shall be classified into three priority categories. During periods in which the Company determines, in its sole discretion, that gas supply available to its system is, or will be, insufficient to meet Customer requirements the Company will endeavor to curtail or discontinue gas service in the following order of categorical steps, with curtailment to be directed and achieved whenever feasible in each step on a pro rata basis before proceeding to the next step. Curtailment will be terminated in reverse order as gas supplies permit. In extreme emergency, such as the loss of firm service from ~~an interstate or intrastate pipeline~~ Pipeline or the loss of a critical transmission line segment on the Company's system, the Company may deviate from this plan. ~~An interstate or intrastate pipeline~~ A Pipeline issuing an Operational Flow Order (OFO) would not constitute as an extreme emergency.

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**CUSTOMER TERMS AND CONDITIONS**

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Category 1: Customers taking service under Rates GDS-4, 5 and 7 except those Customers identified under Category 3.

Category 2: Customers taking service under Rates GDS-2 and GDS-3 except those Customers identified under Category 3.

Category 3: Residential Customers and public housing authorities, hospitals, and other human needs Customers.

4. Curtailment Notification

If practical, the Company shall provide notification to the Commission and the public upon initiating its Curtailment Plan. Should the need to implement the Company's Curtailment Plan arise from the Company receiving notice from ~~an interstate pipeline~~ Pipeline of conditions which threaten the capacity or supply of gas on the Company's system, the Company will begin notifying its affected Customers as quickly as practicable upon receiving any such notice from the ~~pipeline~~ Pipeline. Notification will include the extent of emergency, the volumes required to be curtailed and the time by which curtailment must occur. Notice shall be given to affected Customers in Category 1 above by phone, fax, electronic mail, or some other means, at the Company's option. Notice shall be given to Category 2 and 3 Customers via mass media (radio and television). The Customer shall be deemed to have received notice for example if the telephone is not answered when called by the Company, or in the event of a mechanical breakdown or interruption of telephone service which prevents the call from being received. Each Category 1 Customer shall provide the Company with one or more contact persons and respective phone numbers for notification purposes.

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**CUSTOMER TERMS AND CONDITIONS**

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## 5. Failure to Comply with Curtailment

Any Customer failing to comply with curtailment of service under the above terms will be charged Unauthorized Gas Use Charges per the provisions detailed below. Customers who are curtailed and who have gas volumes being transported to the Company's distribution system shall use best efforts to maintain deliveries to the Company until after the curtailment has ended. The non-~~pipeline~~Pipeline penalty portion of the Unauthorized Gas Use Charges may be waived by the Company, at the Company's sole discretion, upon written request by the Customer if the violation was incurred to protect public health and/or safety. The Customer's request must include the circumstances and cause of the excess consumption. The Company will maintain a log detailing each instance where it exercised discretion, as required by 83 Ill. Adm. Code 550.140.

**B. Unauthorized Gas Use Charges:**

If during any period of curtailment, any Customer takes a volume of gas in excess of the curtailment period volumes authorized to be used by such Customer, said excess volumes shall be considered unauthorized use. The Company shall bill all excess volumes an Unauthorized Gas Use Charge of \$6.00 per Therm.

The payment for unauthorized use gas by a Customer shall not, under any circumstances, be considered as giving the Customer the right to continue to take unauthorized use gas, nor shall such payments be considered as a substitute for any other remedies available to the Company for failure of the Customer to curtail the Customer's service in compliance with the terms of this tariff.

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**CUSTOMER TERMS AND CONDITIONS**

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**C. Relief from Liability**

The Company shall be relieved of all liabilities, penalties, charges, payments and claims and losses of whatever kind, contractual or otherwise, resulting from or arising out of the Company's failure to deliver all or any portion of the volumes of gas desired by a particular Customer to the extent that such failure results from the curtailment/ implementation of the priority of service plan or curtailment procedures herein prescribed or from any other orders or directives of duly constituted authorities, including, but not limited to, all regulatory agencies having jurisdiction. If continuity of fuel supply is required by the Customer, the Customer should install and maintain whatever stand-by fuel and fuel burning equipment that may be needed.

**J. Contracts**

~~The primary term for written contracts with Non-Residential Customers shall be one (1) year. Such contracts shall continue for additional one-year periods (Evergreen Terms) thereafter unless cancelled by either party upon 30 days prior written notice of cancellation. If the contract is renewed for successive periods it will continue to be subject to terms specified in the Request for Conversion between Company Supplied Gas Service and Gas Transportation Service section of this tariff.~~

Customers with large or unusual requirements for gas, as determined by Company, may enter into special contracts with the Company setting forth mutually-agreeable conditions under which service will be provided.

**K. Customer Designated Agent**

The Customer may designate an agent for their Accounts. The Customer must complete an Account Agent Designation Statement to establish the agent and is subject to terms and conditions of said document.

**L. Loss of Service From Supplier**

A Supplier that provides supply service to a Customer that consumes 5,000 Therms or less annually is required to certify with the Illinois Commerce Commission. In the event a Supplier would have its certificate to conduct business as a Supplier in the State of Illinois revoked or suspended, or the Company suspends a Supplier's service rights, as applicable, the Company shall cease to provide service to the Supplier. The Company shall provide gas supply services to the Supplier's Customers pursuant to the terms of Rider S, or Customer may transfer to another Supplier.

**Ameren Illinois Company**

**d/b/a Ameren Illinois**

Gas Service Schedule Ill. C. C. No. 2

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**CUSTOMER TERMS AND CONDITIONS**

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Date of Filing, October 5, 2010

Date Effective, November 19, 2010

Issued by S.A. Cisel, President  
300 Liberty Street, Peoria, IL 61602

**Ameren Illinois Company**

d/b/a Ameren Illinois

Gas Service Schedule III. C. C. No. 2

Ill. C. C. No. 2

Original Sheet No. 3.030

**CUSTOMER TERMS AND CONDITIONS  
APPENDIX A**

**STANDARD RESIDENTIAL BILL FORM – Page 1 of 2**



Please Return This Portion With Your Payment

AMOUNT DUE	DUE DATE
\$110.13	Dec 7, 2010
AMOUNT PAYABLE AFTER DUE DATE	ACCOUNT NUMBER
\$111.77	01234-56789

Amount Enclosed \$ \_\_\_\_\_

JOHN DOE  
123 N MAIN  
ANYTOWN, IL 61602

Ameren Illinois  
P. O. Box 66884  
St. Louis, MO 63166-6884

8040000 0001234567809 00110130 00110130 00110130

Keep This Portion For Your Records

ACCOUNT NUMBER	01234-56789
NAME	JOHN DOE
SERVICE	123 N MAIN
AT	ANYTOWN, IL 61602

BILL DATE	Nov 16, 2010
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TOTAL AMOUNT DUE BY	Dec 7, 2010	\$110.13
AMOUNT PAYABLE AFTER DUE DATE		\$111.77

SERVICE	TOTAL USAGE	READ
ELECTRIC KWH	350.0	A
GAS THERMS	48.0	A

Total Electric Charges \$47.80  
Total Natural Gas Charges \$62.33

USE PER DAY	ELECTRIC KWH	GAS THERMS	TEMP
THIS PERIOD	11.3	1.5	48
SAME PERIOD LAST YEAR	10.0	2.0	46

Current Amount Due \$110.13  
Prior Amount Due \$0.00  
Total Amount Due \$110.13

\*\*\* IMPORTANT INFORMATION \*\*\*

**IMPORTANT MESSAGE FOR GAS CUSTOMERS - BE SAFE**

If you ever smell gas, call Ameren Illinois to investigate the problem. Before you dig, call JULIE at 8-1-1 to locate underground gas pipelines for you.

**Ameren Illinois Company**

d/b/a Ameren Illinois

Gas Service Schedule III. C. C. No. 2

Ill. C. C. No. 2

Original Sheet No. 3.031

**CUSTOMER TERMS AND CONDITIONS  
APPENDIX A**

**STANDARD RESIDENTIAL BILL FORM – Page 2 of 2**



ACCOUNT NUMBER	01234-56789
NAME	JOHN DOE
SERVICE	123 N MAIN
AT	ANYTOWN, IL 61602

BILL DATE	Nov 16, 2010
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TOTAL AMOUNT DUE BY	Dec 7, 2010	\$110.13
AMOUNT PAYABLE AFTER DUE DATE		\$111.77

Payment received on Oct 25, 2010 98-27

TYPE OF READING	METER NUMBER	SERVICE FROM TO	NO. DAYS	METER READING PREVIOUS	METER READING PRESENT	READING DIFFERENCE	METER MULTIPLIER	THERM FACTOR	USAGE	R D
Total kWh	123456	10/15-11/15	31	1200.0000	1550.0000	350.0000	1.0000		350.0000	A
Total Therms	987654	10/15-11/15	31	1000.0000	1048.0000	48.0000	1.0000	1.0000	48.0000	A
<b>SUMMARY</b>										
Total kWh		Service To 11/15/2010		350.0000	Sales Therm				48.0000	

**ELECTRIC SERVICE BILLING DETAIL - Rate Zone I**

DS - Residential Service (DS-1)

Service From 10/15/2010 to 11/15/2010

Annual kWh Up to 7,999

Customer Charge		\$13.55
Meter Charge		\$4.72
Distribution Deliv Chg Non-Summer	350.00 kWh @	\$0.01528000 \$5.09
Electric Environmental Adj	350.00 kWh @	\$0.00205710 \$0.72
Rider EDR Charge	350.00 kWh @	\$0.00168571 \$0.59
Total Delivery Service Amount		\$24.67

Electric Supply (BGS-1)

Service From 10/15/2010 to 11/15/2010

Purch Elec Non-Summer(0-800 kWh)	350.00 kWh @	\$0.05893000 \$20.74
Purchased Electric Adj	350.00 kWh @	-\$0.00294286 -\$1.03
Rider PER Supply Cost Adj	350.00 kWh @	\$0.00208571 \$0.73
Transmission Service Charge	350.00 kWh @	\$0.00308571 \$1.08
Total Supply Amount		\$21.52

Taxes

Service From 10/15/2010 to 11/15/2010

Illinois State Electricity Excise Tax		\$1.16
Distribution Tax		\$0.45
Total Tax Related Charges		\$1.61

Total Electric Charges

\$47.80

**NATURAL GAS SERVICE BILLING DETAIL - Rate Zone I**

GDS-1-Residential Gas Delivery - Space Heat

Service From 10/15/2010 to 11/15/2010

Customer Charge		\$20.79
Delivery Charge Gas	48.00 @	\$0.05502000 \$3.60
Res Gas Env Chg	48.00 @	\$0.03208333 \$1.54
Rider GER Charge	48.00 @	\$0.00770833 \$0.37
Total Delivery Service Amount		\$26.30

Gas Supply

Service From 10/15/2010 to 11/15/2010

Gas Charge (PGA)	48.00 @	\$0.72541667 \$34.82
Total Supply Amount		\$34.82

Taxes

Service From 10/15/2010 to 11/15/2010

Illinois State Gas Revenue Tax		\$1.15
Illinois State Commerce Commission Tax		\$0.06
Total Tax Related Charges		\$1.21

Total Natural Gas Charges

\$62.33

Current Monthly Charges

\$110.13

**Ameren Illinois Company**

d/b/a Ameren Illinois

Gas Service Schedule Ill. C. C. No. 2

Ill. C. C. No. 2

Original Sheet No. 3.032

**CUSTOMER TERMS AND CONDITIONS  
APPENDIX A**

**STANDARD NON-RESIDENTIAL BILL FORM – Page 1 of 2**



Please Return This Portion With Your Payment

<b>AMOUNT DUE</b>	<b>DUE DATE</b>
\$160.05	Nov 30, 2010
<b>AMOUNT PAYABLE AFTER DUE DATE</b>	<b>ACCOUNT NUMBER</b>
\$162.43	01234-56789

Amount Enclosed \$ \_\_\_\_\_

ACME COMPANY  
123 N MAIN  
ANYTOWN, IL 61602

Ameren Illinois  
P. O. Box 66884  
St. Louis, MO 63166-6884

0040000 0001234567809 00160050 00160050 00160050

Keep This Portion For Your Records

<b>ACCOUNT NUMBER</b>	01234-56789
<b>NAME</b>	ACME COMPANY
<b>SERVICE</b>	123 N MAIN
<b>AT</b>	ANYTOWN, IL 61602

<b>BILL DATE</b>	Nov 16, 2010
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<b>TOTAL AMOUNT DUE BY</b>	Nov 30, 2010	\$160.05
<b>AMOUNT PAYABLE AFTER DUE DATE</b>		\$162.43

SERVICE	TOTAL USAGE	READ
ELECTRIC KWH	500.0	A
GAS THERMS	62.0	A

Total Electric Charges \$70.73  
Total Natural Gas Charges \$89.32

USE PER DAY	ELECTRIC KWH	GAS THERMS	TEMP
THIS PERIOD	16.1	2.0	48
SAME PERIOD LAST YEAR	15.0	3.0	46

Current Amount Due \$160.05  
Prior Amount Due \$0.00  
Total Amount Due \$160.05

\*\*\* IMPORTANT INFORMATION \*\*\*

**IMPORTANT MESSAGE FOR GAS CUSTOMERS - BE SAFE**

If you ever smell gas, call Ameren Illinois to investigate the problem. Before you dig, call JULIE at 1-800-892-0123 to locate underground gas pipelines for you.

**CUSTOMER TERMS AND CONDITIONS**  
**APPENDIX A**

**STANDARD NON-RESIDENTIAL BILL FORM – Page 2 of 2**



ACCOUNT NUMBER	01234-56789
NAME	ACME COMPANY
SERVICE	123 N MAIN
AT	ANYTOWN, IL 61602

BILL DATE	Nov 16, 2010
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TOTAL AMOUNT DUE BY	Nov 30, 2010	\$160.05
AMOUNT PAYABLE AFTER DUE DATE		\$162.43

Payment received on Oct 25, 2010 \$132.50

TYPE OF READING	METER NUMBER	SERVICE FROM TO	NO. DAYS	METER READING PREVIOUS	METER READING PRESENT	READING DIFFERENCE	METER MULTIPLIER	THERM FACTOR	USAGE	R	D
Total kWh	123456	10/15-11/15	31	1200.0000	1700.0000	500.0000	1.0000	1.0000	500.0000	A	
Total Therms	987654	10/15-11/15	31	1000.0000	1062.0000	62.0000	1.0000	1.0000	62.0000	A	
<b>SUMMARY</b>											
Total kWh		Service To 11/15/2010		500.0000	Sales Therm				62.0000		

**ELECTRIC SERVICE BILLING DETAIL - Rate Zone I**

<b>DS - Small General Service (DS-2)</b>		<b>Service From 10/15/2010 to 11/15/2010</b>	
Customer Charge			\$20.61
Meter Charge			\$7.24
Distribution Deliv Chg Non-Summer	500.00 kWh @	\$0.01310000	\$6.55
Electric Environmental Adj	500.00 kWh @	\$0.00152000	\$0.76
Rider EDR Charge	500.00 kWh @	\$0.00100000	\$0.50
Total Delivery Service Amount			\$35.66
<b>Electric Supply (BGS-2)</b>		<b>Service From 10/15/2010 to 11/15/2010</b>	
Non-Summer	500.00 kWh @	\$0.06543000	\$32.27
Purchased Electric Adj	500.00 kWh @	-\$0.00294000	-\$1.47
Rider PER Supply Cost Adj	500.00 kWh @	\$0.00092000	\$0.46
Transmission Service Charge	500.00 kWh @	\$0.00304000	\$1.52
Total Supply Amount			\$32.78
<b>Taxes</b>		<b>Service From 10/15/2010 to 11/15/2010</b>	
Illinois State Electricity Excise Tax			\$1.65
Distribution Tax			\$0.64
Total Tax Related Charges			\$2.29
<b>Total Electric Charges</b>			<b>\$70.73</b>

**NATURAL GAS SERVICE BILLING DETAIL - Rate Zone I**

<b>GDS-2-Small General Gas Del</b>		<b>Service From 10/15/2010 to 11/15/2010</b>	
Customer Charge			\$37.48
Delivery Charge Gas	62.00 @	\$0.04389000	\$3.95
Com Gas Env Chg	62.00 @	\$0.02483871	\$1.54
Rider GER Charge	62.00 @	\$0.00774194	\$0.48
Total Delivery Service Amount			\$43.45
<b>Gas Supply</b>		<b>Service From 10/15/2010 to 11/15/2010</b>	
Gas Charge (PGA)	62.00 @	\$0.71435500	\$44.29
Total Supply Amount			\$44.29
<b>Taxes</b>		<b>Service From 10/15/2010 to 11/15/2010</b>	
Illinois State Gas Revenue Tax			\$1.49
Illinois State Commerce Commission Tax			\$0.09
Total Tax Related Charges			\$1.58
<b>Total Natural Gas Charges</b>			<b>\$89.32</b>

**Current Monthly Charges \$160.05**

**Ameren Illinois Company****d/b/a Ameren Illinois**

Gas Service Schedule III. C. C. No. 2

Ill. C. C. No. 2

Original Sheet No. 3.034

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**CUSTOMER TERMS AND CONDITIONS**  
**APPENDIX A**


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**BILL FORM - DEFINITIONS**

The following are definitions of common terms that may appear on your Ameren Illinois utility bill. Ameren Illinois is responsible for the delivery of your natural gas and/or electricity and is referred to below as "utility." For additional definitions, or detailed information on rates, to view your bill or learn about payment options, energy supply options, energy efficiency and more, visit [AmerenIllinois.com](http://AmerenIllinois.com) or call the phone number listed on the front of this bill.

**AMOUNT PAYABLE AFTER DUE DATE / LATE PAYMENT CHARGE** — A 1.5 percent Late Payment Charge will be applied to any unpaid balance after the due date.

**BILLING SEASONS** — Summer months are June, July, August and September. All other months are non-summer.

**CUSTOMER CHARGE** — Recovers costs of providing energy service that occur even if you do not use electricity or natural gas in the billing period. Included in the charge are billing, accounting and other supplemental charges. For gas service, this also recovers basic gas metering costs.

**DISTRIBUTION DELIVERY CHARGE** — Recovers the costs of infrastructure, maintenance and services incurred by the utility to deliver electricity and/or natural gas to customers through the distribution system.

**ELECTRIC SUPPLY** — Recovers the cost of electricity that the utility has purchased from suppliers. (These charges apply only to customers who have not chosen a third-party supplier.) The utility provides electric supply under one of two rate options: Basic Generation Service (BGS) or Real-Time Pricing (RTP). The utility does not profit from BGS or RTP supply charges. Regardless of your supplier, the utility remains responsible for delivering your electricity.

**ENVIRONMENTAL ADJUSTMENT / FACTOR** — Recovers costs incurred by the utility for environmental clean-up of former gas manufacturing sites.

**GAS CHARGE (PGA)** — Recovers the cost of natural gas that the utility purchases from suppliers and delivers to customers. The utility receives no profit from this charge.

**ILLINOIS STATE COMMERCE COMMISSION TAX** — Tax on natural gas consumption; proceeds are used to operate the Illinois Commerce Commission.

**ILLINOIS STATE ELECTRICITY EXCISE TAX** — Tax on electricity consumption.

**ILLINOIS STATE GAS REVENUE TAX** — Tax on natural gas consumption.

**kW (KILOWATT)** — A unit of measure of the rate at which electrical energy is used. Ten, 100-watt light bulbs turned on at the same time will use electrical energy at a rate of 1,000 watts or 1 kilowatt (kW).

**kWh (KILOWATT-HOUR)** — A unit of measure of electricity used in one hour. Ten, 100-watt light bulbs burning for one hour would use 1,000 watts, which is equal to 1 kilowatt-hour (kWh) of electricity.

**METER CHARGE** — Recovers the basic costs of providing electric metering services if they are provided by the utility.

**METER MULTIPLIER** — Conversion factor required to determine the actual amount of energy used.

**MUNICIPAL CHARGE** — Tax imposed by a local municipality.

**NO. DAYS** — Number of days in the present billing period, which may vary monthly. When you compare bills, compare the number of days in each billing period as well as the energy used.

**PURCHASED ELECTRICITY ADJUSTMENT** — Allows the utility to match electric power and energy costs with electric power and energy revenue.

**RD (Meter Reading)** — Used to calculate the bill.

A - Actual Reading

C - Customer Reading

E - Estimated Reading

R - Revised Reading

**SUPPLY COST ADJUSTMENT** — Allows the utility to recover costs associated with the administration of electric supply service.

**THERM** — The basic unit for measuring your natural gas consumption.

**THERM FACTOR** — Converts the basic usage or volume of gas from

**TOTAL LIGHTING CHARGES** — Summary of charges for optional outdoor lighting service.

**TRANSMISSION SERVICE CHARGE** — Recovers costs associated with electric transmission service.

**USAGE** — Amount of energy used, measured in kWh for electricity and therms for natural gas. This amount is derived by subtracting the previous meter reading from the present meter reading and multiplying the result by the meter multiplier.

**USE PER DAY (Table)** — Shows your average use of energy per day and the average temperature during the present billing period and during the comparable period a year ago.

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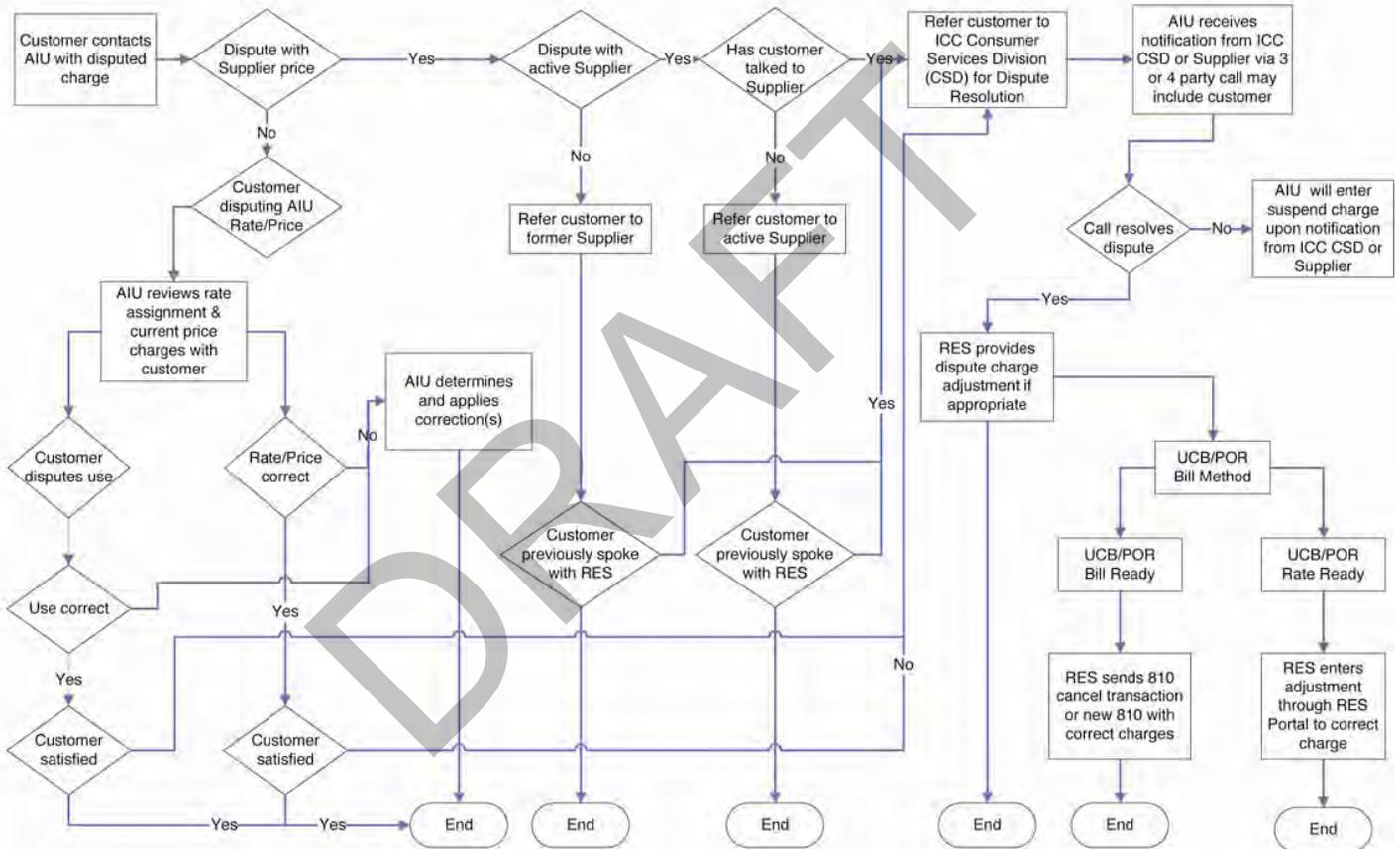
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 300 Liberty Street, Peoria, IL 61602

**CUSTOMER TERMS AND CONDITIONS  
APPENDIX B**

**UCB/POR Dispute Resolution Flow Chart**



**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE**  
**Applicable To All Service Classifications**

**SECTION A - APPLICABILITY**

- \* The Gas Charge (GC) is applicable to Residential and Non-Residential Customers electing to receive gas supply from the Company under Rider S ~~and shall be determined for each Rate Zone in accordance with the provisions of this Rider. Effective with the March 2012 Filing Month and thereafter, a~~ A single GC shall be determined for all Ameren Illinois Customers in accordance with the provisions of this Rider. The GC may also be applicable to Rider T and Rider SVT Customers under certain conditions pursuant to Rider T and SVT Supplier Terms and Conditions, respectively. The GC is calculated by adding the Commodity Gas Charge (CGC) and Non Commodity Gas Charge (NCGC). The GC shall be applied to each therm delivered during the Effective Month. The determination of the GC is set forth in Section F.
- \* The Demand Gas Charge (DGC) ~~is applicable to Rate Zone II and III Customers on Rate GDS-4 and GDS-5. Effective with the March 2012 Filing Month and thereafter, the DGC~~ shall be applicable to all Customers on Rate GDS-4 and GDS-5. For GDS-4, the DGC is applied on a Maximum Daily Quantity (MDQ) basis. For GDS-5, the DGC is applied on winter demand. The determination of the DGC is set forth in Section F.
- \* The Company shall report monthly, in a format designated by the Illinois Commerce Commission ("Commission"), the CGC, NCGC and DGC, ~~as applicable for each Rate Zone~~ the Company, calculated under the provisions of Section F to be applied to service rendered during the Effective Month. ~~Effective with the March 2012 Filing Month and thereafter, a single CGC, NCGC and DGC shall be reported for the Company.~~ The reports required by this Section A must be postmarked by the twentieth day of the Filing Month. A monthly report postmarked after that date but prior to the first day of the Effective Month will be accepted only if it corrects an error or errors from a timely filed report for the same Effective Month. Any other report postmarked after that date will be accepted only if submitted as a special permission request under the provisions of Section 9-201 (a) of the Public Utilities Act (220 ILCS 5/9-201 (a)).

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**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE**  
**Applicable To All Service Classifications**

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- ~~\* During the transition period from Rate Zones to a single rate, a factor will be used to adjust up or down the single PGA rate so that each Rate Zone will receive or be charged its respective over/under recovered balances existing on the effective date of the single PGA. For a maximum twelve month period subsequent to the effective date of the single PGA, the Company will separately track and calculate a rate on each outstanding balance until the rate is less than 0.01 cent per therm, at which time the remaining balance will be rolled into the respective single PGA charge as an “Other Adjustment” on Schedule II. If it is necessary to continue the process of over/under recovery longer than two months, beginning in the third month the rates shall be calculated at two-month intervals in order to permit the Company an opportunity to better gauge the respective over/under recovered balances before the next billing month.~~
- ~~\* Additional over/under recoveries (“Factor O’s”) ordered by the Commission for PGA reconciliation periods prior to the implementation of a single PGA will be refunded/charged in the same manner described for outstanding over/under recovered balances on the effective date of the single PGA, if within the applicable twelve month time frame. Subsequent to the twelve-month time frame, the Factor O’s will be included in the calculation of the appropriate single PGA charge.~~

**SECTION B - DEFINITIONS**

**Base Period**

Base Period shall mean the effective month or the remaining months in the Reconciliation Year which includes the Effective Month.

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**RIDER PGA – PURCHASED GAS ADJUSTMENT**  
**GAS CHARGE**  
**Applicable To All Service Classifications**

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**Effective Month**

Effective Month shall mean the month following the filing month, during which the Gas Charge(s) will be in effect.

**Filing Month**

Filing Month shall mean the month in which a Gas Charge(s) is determined by the Company and filed with the Commission.

\* **Gas Used by the Company**

Gas Used by the Company shall include all gas used by the Company ~~in each Rate Zone~~ except gas utilized in the manufacture of gas through a reforming process, and shall include gas furnished to municipalities or other governmental authorities without reimbursement in compliance with franchise, ordinance or similar requirements. ~~Effective with the March 2012 Filing Month and thereafter, Gas Used by the Company shall be a single value.~~

**Reconciliation Year**

Reconciliation Year shall mean the 12-month period defined in Section G for which actual gas costs and associated revenues are to be reconciled.

\* **System Average Cost of Gas**

System Average Cost of Gas shall mean the weighted average cost per therm of gas ~~for each Rate Zone~~ estimated to be purchased, withdrawn from storage, and manufactured during the Base Period or Reconciliation Year. ~~Effective with the March 2012 Filing Month and thereafter, System Average Cost of Gas shall be a single value.~~

**SECTION C - COST BASIS**

The Gas Charge(s) shall represent the Company's estimate of recoverable gas costs (as prescribed in Section D) to be incurred during the Base Period, with an adjustment to such costs through use of Adjustment Factors (as prescribed in Sections E, F and G). Any Gas Charge(s) established to recover commodity gas costs (separately or in conjunction with non-commodity gas costs) shall use an estimate of the recoverable costs to be incurred during the Effective Month. Any Gas Charges(s) established to recover only non-commodity gas costs shall use an estimate of the recoverable costs to be incurred during the remaining months of the Reconciliation Year.

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**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE  
Applicable To All Service Classifications**

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**SECTION D - RECOVERABLE GAS COSTS**

- \* Items a - h in this Section are to be determined for ~~each specific Rate Zone. Effective with the March 2012 Filing Month and thereafter, items a – h in this Section will be determined for the Company.~~ the Company.
- a. Costs recoverable through the Gas Charge(s) shall include the following:
1. Costs of natural gas and any solid, liquid or gaseous hydrocarbons purchased for injection into the gas stream or purchased as feedstock or fuel or the manufacture of gas, or delivered under exchange agreements;
  2. Costs for storage services purchased;
  3. Transportation costs related to such natural gas and any solid, liquid or gaseous hydrocarbons and any storage services; and
  4. Other out-of-pocket direct non-commodity costs related to hydrocarbon procurement, transportation, supply management, or price management, net of any associated proceeds, and Federal Energy Regulatory Commission-approved charges required by pipeline suppliers to access supplies or services described in subsections a.1 through a.3 of this Section D.
- b. Determinations of the Gas Charge(s) shall exclude the estimated cost of gas to be used by the Company, based on the System Average Cost of Gas for the Effective Month.
- c. The cost of gas estimated to be withdrawn from storage during the Base Period shall be included in the Gas Charge(s).

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**RIDER PGA – PURCHASED GAS ADJUSTMENT**  
**GAS CHARGE**  
**Applicable To All Service Classifications**

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- d. Recoverable gas costs shall be offset by the revenues derived from transactions at rates that are not subject to the Gas Charge(s) if any of the associated costs are recoverable gas costs as prescribed by subsection (A) of this Section D. This subsection shall not apply to transactions subject to rates contained in tariffs on file with the Commission, or in contracts entered into pursuant to such tariffs, unless otherwise specifically provided for in the tariff. Taking into account the level of additional recoverable gas costs that must be incurred to engage in a given transaction, the Company shall refrain from entering into any such transaction that would raise the Gas Charge(s).
- e. Revenues from penalty charges or imbalance charges, which the Commission has previously approved to prevent unauthorized actions of Customers, shall offset gas costs.
- f. Revenues from "cash out" schedules, which the Commission has previously approved for transportation Customers' monthly or daily imbalances, shall offset gas costs. Under such schedules, the Company can charge Customers for gas used in excess of the amount contracted for, or can refund to Customers the avoided cost of gas not taken. Refunds by the Company pursuant to any such "cash-out" schedule shall be treated as gas costs recoverable under this Section D.
- g. Recoverable gas costs will be reduced by the original contract price of any gas contracts and related financial contracts that are sold back into the gas marketplace due to the reduction of Rider S Customer usage for the applicable PGA Effective Month, as determined in Rider GTA - Gas Transition Adjustment.
- h. Recoverable gas costs will be reduced by any charges associated with system integrity for the applicable PGA Effective Month, as determined in Rider GSIC - Gas System Integrity Charge.

**SECTION E - ADJUSTMENT TO GAS COSTS**

- \* a. The Adjustment Factor (Factor A) shall be treated as an addition to or an offset against actual gas ~~costs for each Rate Zone. Effective with the March 2012 Filing Month and thereafter, Factor A shall be treated as an addition to or an offset against actual gas costs for the Company costs for the Company.~~ This Adjustment Factor shall include the total of the following items:

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Docket No. 11-0282

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300 Liberty Street, Peoria, IL 61602

\*Asterisk denotes change

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**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE**  
**Applicable To All Service Classifications**

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1. refunds, directly billed pipeline surcharges, unamortized balances of adjustments in effect as of the Company's implementation date, and other separately designated adjustments;
2. the cumulative difference between actual recoverable gas costs and purchased gas adjustment ("PGA") recoveries for months preceding the Filing Month; and

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**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE  
Applicable To All Service Classifications**

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3. the unamortized portion of any Adjustment Factor(s) included in prior determinations of the Gas Charge(s).
- b. If the Company determines the need to amortize the Adjustment Factor over a period longer than the Base Period, this Adjustment Factor shall be amortized over a period not to exceed 12 months. The Company shall, in the monthly filing in which Factor A is first amortized, include an amortization schedule showing the Adjustment Factor amount to be included in the Base Period. The associated carrying charge established by the Commission under 83 Ill. Adm. Code 280.70(e)(1) and in effect when the Adjustment Factor is first amortized shall be applied to each month's unamortized balance and included within Factor A.

**SECTION F - DETERMINATION OF GAS CHARGE(S) AND DEMAND GAS CHARGE**

- \* a. Each month the Company shall determine the Gas Charge(s) for ~~each Rate Zone to be placed into effect for service rendered during the Effective Month. Effective with the March 2012 Filing Month and thereafter, the Company shall determine the Gas Charge(s) for~~ the Company to be placed into effect for service rendered during the Effective Month.
- \* b. ~~The Gas Charge (GC) is calculated for each Rate Zone by adding the Commodity Gas Charge (CGC) and Non Commodity Gas Charge (NCGC) associated with each Rate Zone. Effective with the March 2012 Filing Month and thereafter, the~~ The Gas Charge (GC) is calculated for the Company by adding the Commodity Gas Charge (CGC) and Non Commodity Gas Charge (NCGC)

Commodity Gas Charge:

CGC = The Commodity Gas Charge in cents per therm rounded to the nearest 0.01 cent; any fraction of 0.01 cent shall be dropped if less than 0.005 cent or, if 0.005 cent or more, shall be rounded up to the next full 0.01 cent.

$$CGC = ((G \pm A \pm O)/T) \times 100$$

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**RIDER PGA – PURCHASED GAS ADJUSTMENT**  
**GAS CHARGE**  
**Applicable To All Service Classifications**

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Where:

- G = The sum of the estimated recoverable gas costs associated with the Base Period, as prescribed in Section D. If separate Gas Charges are established, only costs related to the specific Gas Charge shall be included.
- A = An amount representing the total adjustments to gas costs, as prescribed in Section E. If Company has elected to amortize the total adjustments to gas costs, Factor A shall include the amount applicable to the Base Period.
- O = An amount representing the additional over-or under-recovery for a Reconciliation Year ordered by the Commission to be refunded or collected, including interest charged at the rate established by the Commission under 83 Ill. Adm. Code 280.70(e)(1) from the end of the Reconciliation Year to the order date in the reconciliation proceeding. If the Commission determines it is necessary to amortize the additional over-or under-recovery, additional interest shall be charged in the same manner as that prescribed in Section E.b.
- T = The estimated applicable terms of gas associated with service to be rendered during the Base Period.

- \* The Commodity Gas Charge calculation shall reflect the estimated costs and applicable terms of gas associated with service to be rendered during the Base Period. For purposes of the Commodity Gas Charge the Base Period shall be the Effective Month.

The Commodity Gas Charge calculation shall include all commodity (variable) costs of gas supply and transportation and any other variable cost of gas supply that meet the definition of recoverable gas costs in Section D.

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**RIDER PGA – PURCHASED GAS ADJUSTMENT**  
**GAS CHARGE**  
**Applicable To All Service Classifications**

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Non Commodity Gas Charge:

NCGC = The Non Commodity Gas Charge in cents per therm rounded to the nearest 0.01 cent; any fraction of 0.01 cent shall be dropped if less than 0.005 cent or, if 0.005 cent or more, shall be rounded up to the next full 0.01 cent.

$$NCGC = ((G \pm A \pm O)/T) \times 100$$

Where:

G = The sum of the estimated recoverable gas costs associated with the Base Period, as prescribed in Section D. If separate Gas Charges are established, only costs related to the specific Gas Charge shall be included.

A = An amount representing the total adjustments to gas costs, as prescribed in Section E. If Company has elected to amortize the total adjustments to gas costs, Factor A shall include the amount applicable to the Base Period.

O = An amount representing the additional over-or under-recovery for a reconciliation year ordered by the Commission to be refunded or collected, including interest charged at the rate established by the Commission under 83 Ill. Adm. Code 280.70(e)(1) from the end of the Reconciliation Year to the order date in the reconciliation proceeding. If the Commission determines it is necessary to amortize the additional over-or under-recovery, additional interest shall be charged in the same manner as that prescribed in Section E.b.

**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE  
Applicable To All Service Classifications**

T = The estimated applicable therms of gas associated with service to be rendered during the Base Period.

The Non Commodity Gas Charge calculation shall reflect the estimated costs and applicable therms of gas associated with service to be rendered during the Base Period. For purposes of the Non Commodity Gas Charge the Base Period shall be the remaining months in the Reconciliation Year which includes the Effective Month.

The Non Commodity Gas Charge calculation shall include all demand or reservation costs paid to gas suppliers and pipelines for gas supplies and transportation capacity, all leased storage costs, and any other fixed costs of gas supply that meet the definition of recoverable gas costs in Section D.

c. Demand Gas Charge:

\* The Demand Gas Charge is applicable ~~only to Customers in Rate Zone II or III and will be calculated for each of these Rate Zones. Effective with the March 2012 Filing Month and thereafter, the Demand Gas Charge will be applicable~~ to all Customers and will be calculated for the Company.

DGC = The Demand Gas Charge in cents per therm rounded to the nearest 0.01 cent; any fraction of 0.01 cent shall be dropped if less than 0.005 cent or, if 0.005 cent or more, shall be rounded up to the next full 0.01 cent.

$$DGC = ((G \pm A \pm O)/T) \times 100$$

**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE  
Applicable To All Service Classifications**

Where:

- G = The sum of the estimated recoverable gas costs associated with the Base Period, as prescribed in Section D. If separate Gas Charges are established, only costs related to the specific Gas Charge shall be included.
- A = An amount representing the total adjustments to gas costs, as prescribed in Section E. If Company has elected to amortize the total adjustments to gas costs, Factor A shall include the amount applicable to the Base Period.
- O = An amount representing the additional over-or under-recovery for a reconciliation year ordered by the Commission to be refunded or collected, including interest charged at the rate established by the Commission under 83 Ill. Adm. Code 280.70(e)(1) from the end of the Reconciliation Year to the order date in the reconciliation proceeding. If the Commission determines it is necessary to amortize the additional over-or under-recovery, additional interest shall be charged in the same manner as that prescribed in Section E.b.
- \*T = ~~Factor SDDS multiplied by the remaining months of the reconciliation year including the effective month. Effective with the March 2012 Filing Month and thereafter, T=~~ The monthly average of the preceding year's Maximum Daily Quantities (MDQ) multiplied by the remaining months of the Reconciliation Year including the Effective Month.

- \* The Demand Gas Charge calculation shall include all demand or reservation costs paid to gas suppliers and pipelines for gas supplies and transportation capacity, all leased storage costs, and any other fixed costs of gas supply that meet the definition of recoverable gas costs in Section D apportioned to Customers receiving the Demand Gas Charge.

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\*Asterisk denotes change

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**RIDER PGA – PURCHASED GAS ADJUSTMENT  
GAS CHARGE  
Applicable To All Service Classifications**

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~~\* d. The System Design Day Sendout (SDDS) factor will be determined by the Company for Rate Zone II and III annually in January. Factor SDDS shall include the sum of therms delivered to the firm sales Customers. Such factor shall be used thereafter until superseded by a subsequent change in the SDDS determined in accordance with these provisions, unless otherwise ordered by the Illinois Commerce Commission. Effective with the March 2012 Filing Month and thereafter, the SDDS factor will not be used in the calculation of the DGC.~~

**SECTION G – ANNUAL RECONCILIATION**

- a. In conjunction with a docketed reconciliation proceeding, the Company shall file with the Commission a calendar-year reconciliation statement, which shall be certified by the Company's independent public accountants and verified by an Officer of the Company. This statement shall show the difference between the following:
- \* 1. the costs recoverable through the Gas Charge(s) during the Reconciliation Year as adjusted by Factor A and Factor O, and
  - \* 2. the revenues arising through the application of the Gas Charge(s) to applicable Therms during the Reconciliation Year, and
  - 3. the costs and revenues arising through the application of Rider GTA to applicable Therms during the Reconciliation Year, and
  - 4. the costs and revenues arising through the application of Rider GSIC to applicable Therms during the Reconciliation Year.
- b. If, after hearing, the Commission finds that the Company has not shown all costs to be prudently incurred or has made errors in its reconciliation statement for such Reconciliation Year, the difference determined by the Commission shall be refunded or recovered, as appropriate, under the Ordered Reconciliation Factor (Factor O), along with any interest or other carrying charge authorized by the Commission.

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**RIDER S – SYSTEM GAS SERVICE**  
**Applicable to Rates GDS-1, GDS-2, GDS-3, GDS-4 and GDS-5**

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**AVAILABILITY**

Gas supply service from the Company under Rider S shall be the default supply for all Customers receiving gas Delivery Service except Customers with a Service Point receiving service under Rate GDS-7.

**PURPOSE**

The purpose of this Rider is to provide System Gas Service (Company supplied gas) as the default service to Residential and Non-Residential Customers (except Customers with a Service Point receiving service under Rate GDS-7) that do not procure gas supply through a Supplier.

**CHARGES**

A. Delivery Services Charges:

The monthly Customer Charge, Delivery Charges and Demand Charges (if applicable) of the applicable rate.

B. System Gas Charges:

- \* The metered quantity (Therms) of system gas delivered multiplied by the Gas Charge (GC) unless otherwise specified in the applicable Gas Delivery Service Rate. The charges associated with GC, CGC, NCGC and Demand Gas Charge (DGC) will be calculated pursuant to Rider PGA of this Schedule, and adjusted in accordance with the provision below.

**RIDER S – SYSTEM GAS SERVICE**  
**Applicable to Rates GDS-1, GDS-2, GDS-3, GDS-4 and GDS-5**

Uncollectible Factor

An Uncollectible Factor shall be applied to the PGA cost components calculated pursuant to the provisions of Rider PGA. The Uncollectible Factor to be applied will be based on the Company's bad debt expense for each eligible Rate class as established by the Commission as part of a Gas Delivery Service rate case. The Adjustment Factors shall be revised after each subsequent Gas Delivery Service rate case. The amounts billed pursuant to the Uncollectible Factors shall not be included in the annual reconciliation of PGA charges. The Uncollectible Factors are as follows:

RATE	PGA Uncollectible Factor		
	Rate Zone I	Rate Zone II	Rate Zone III
GDS-1 - Residential Gas Delivery Service	0.01713	0.02079	0.02281
GDS-2 - Small General Gas Delivery Service	0.00195	0.00300	0.00224
GDS-3 - Intermediate General Gas Delivery Service	0.00063	0.00099	0.00093
GDS-4 - Large Gas Delivery Service	0.00141	0.00000	0.00000
GDS-5 - Seasonal Gas Delivery Service	0.00000	0.00000	0.00000

**NOTE – The Company intends to combine all Rate Zone factors to develop a single Company wide factor for each rate.**

The Company must reflect the inclusion of the Uncollectible Factor in a monthly PGA report submission prior to it becoming effective for billing.

~~To be part of Rider GSIC:~~

~~\* Unsubscribed Bank Capacity Charge~~

~~\* The cost of any unsubscribed bank capacity allocated to Rider TBS in the previous rate proceeding will be subject to monthly cost recovery from Rider S Customers on a per Therm basis. Such charge shall be based on the annual estimated Rider S Therms and shall be determined and filed at least once annually with the Commission as an informational filing. Such informational filing along with accompanying supporting information shall be filed with the Commission no later than the 20<sup>th</sup> of the month preceding the effective date of the new Unsubscribed Bank Capacity Charge. Annually, this filing shall occur during April to become effective May 1. An informational filing with supporting information filed after the 20<sup>th</sup> of the month, but prior to the effective date, shall be accepted only if it corrects an error or errors from a timely filed informational filing for the same effective date.~~

**RIDER S – SYSTEM GAS SERVICE**  
**Applicable to Rates GDS-1, GDS-2, GDS-3, GDS-4 and GDS-5**

~~\*The Unsubscribed Bank Capacity Charge shall be determined in accordance with the following formula:~~

$$\text{UBCC} = (A - (DR + MR) + RA) / T$$

~~Where:~~

<del>UBCC</del>	<del>=</del>	<del>The Unsubscribed Bank Capacity Charge in Cents per Therm</del>
<del>A</del>	<del>=</del>	<del>The dollars allocated to Rider TBS in the most recent rate proceeding</del>
<del>DR</del>	<del>=</del>	<del>Projected revenues from Daily Balanced customer banking service charges for the 12-month period beginning May 1 of the current year</del>
<del>MR</del>	<del>=</del>	<del>Projected revenues from Monthly Balanced customer banking service charges for the 12-month period beginning May 1 of the current year</del>
<del>RA</del>	<del>=</del>	<del>The amount over/under recovered during the immediately preceding 12-month period ending April 30</del>
<del>T</del>	<del>=</del>	<del>The number of Therms of forecasted usage for the Rider S customers for the months remaining in the period from May 1 to April 30 in which the charge is to be applied</del>

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**RIDER S – SYSTEM GAS SERVICE**  
**Applicable to Rates GDS-1, GDS-2, GDS-3, GDS-4 and GDS-5**

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- ~~\*—The applicable Unsubscribed Bank Capacity Charge shall be included in the monthly PGA report submission and shall be applied along with other applicable Rider PGA and Rider S charges for service rendered during the Effective Month.~~
  
- ~~\*—Annually, the Company shall provide a reconciliation to the Manager of Accounting by July 1 that compares UBCC revenue for the prior May through April recovery period with the costs that were to be recovered during the period. If the reconciliation adjustment results in a change of 0.01 cents per Therm or greater to the current rate filed effective May 1, the Company shall make an informational filing by July 20th to set a new UBCC rate, effective August 1, for the remaining nine months of the current recovery period~~

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**Ameren Illinois Company**

**d/b/a Ameren Illinois**

Gas Service Schedule Ill. C. C. No. 2

Ill. C. C. No. 2

1<sup>st</sup> Revised Sheet No. 24.003

(Canceling Original Sheet No. 24.003)

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**RIDER S – SYSTEM GAS SERVICE**  
**Applicable to Rates GDS-1, GDS-2, GDS-3, GDS-4 and GDS-5**

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**TERMS AND CONDITIONS**

Service hereunder is subject to the Customer Terms and Conditions, Standards and Qualifications for Gas Service, Tax Additions, and Supplemental Customer Charge Tariffs of this Schedule, as well as any other applicable Rates, Riders, taxes, adjustments, fees or charges that may be approved by the ICC from time to time and in effect.

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\*Asterisk denotes change

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## RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT

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### APPLICABILITY

The uncollectible adjustments developed pursuant to this Rider are applicable to Customers taking gas Delivery Services from Company, and also applicable to Customers taking gas supply services from Company.

### PURPOSE

The purpose of this Rider is to provide for monthly adjustments to Customer bills for any over-or-under recoveries of the Company's actual uncollectible expense amounts for a reporting year for each Rate Zone. Such adjustments are based on the incremental difference between actual uncollectible expense and the Commission-approved uncollectible amount included in the utility's rates that were in effect for the reporting year, as further defined by the formulas herein. Rider GUA operates pursuant to Illinois Public Act 096-0033.

### INCREMENTAL UNCOLLECTIBLE ADJUSTMENTS

- \* Incremental uncollectible adjustment amounts are determined pursuant to this Rider for Delivery Services (IDUA) and for Company gas supply (ISUA). Both adjustments shall be computed separately for each Rate Zone and class designation (C), through the 2011 reporting year, as follows:

\*

<b>IDUA Gas Delivery Class Designations</b>	<b>ISUA Supply Class Designations</b>
GDS-1 Residential Delivery Service	Rider S-PGA
GDS-2 Small General Delivery Service	Rider S-PGA
GDS-3 Intermediate General Delivery Service	Rider S-PGA
GDS-4 Large General Delivery Service	Rider S-PGA
GDS-5 Seasonal Delivery Service	Rider S-PGA
GDS-7 Special Contract Delivery Service	Rider S-PGA

**RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT**

- \* Beginning with the 2012 reporting year, the IDUA and ISUA adjustments shall be computed separately for each Rate Zone and class designation (C), as follows:

\*

<b><u>IDUA Gas Delivery Class Designations</u></b>	<b><u>ISUA Supply Class Designations</u></b>
<u>GDS-1 Residential Delivery Service</u>	<u>Rider S-PGA</u>
<u>Non-Residential Gas Delivery Service 1/</u>	<u>Rider S-PGA</u>

- \* 1/ Non-Residential Delivery Service class designations consist of: GDS-2 Small General Delivery Service, GDS-3 General Delivery Service, GDS-4 Large General Delivery Service, GDS-5 Seasonal Delivery Service, and GDS-7 Special Contract Delivery Service.

\*

Beginning with the 2014 reporting year the ISUA adjustment shall be calculated separately for the Residential and Non-Residential class designations (C), and be uniform among each of the Rate Zones as follows:

<b><u>IDUA Gas Delivery Class Designations</u></b>	<b><u>ISUA Supply Class Designations</u></b>
<u>GDS-1 Residential Delivery Service</u>	<u>Rider S-PGA, Rider SVT UCB/POR</u>
<u>Non-Residential Gas Delivery Service 1/</u>	<u>Rider S-PGA, Rider SVT UCB/POR</u>

- \* 1/ Non-Residential Delivery Service class designations consist of: GDS-2 - Small General Delivery Service, GDS-3 - General Delivery Service, GDS-4 - Large General Delivery Service, GDS-5 - Seasonal Delivery Service, and GDS-7 - Special Contract Delivery Service.

For the 2009 reporting year, and through the 2012 reporting year, the incremental uncollectible adjustment amounts shall be the difference between the actual uncollectible expense amounts for Account 904, as reported in the ICC Form 21 of Company, and the uncollectible amounts included in the utility's rates that were in effect for such reporting year, as further defined herein and applied to the applicable delivery services tariff customer charge component during the twelve month effective period, beginning with the first billing cycle of the June (June 2010 for the 2009 reporting year) billing period and extending through the last billing cycle of the subsequent May billing period. For the 2010 reporting year, and through the 2012 reporting year, the annual Account 904 expense amounts shall be allocated to each Rate Zone based on the relative weighting of Account 904 expense by corresponding legacy utility for the period January through September 2010.

For the 2013 reporting year, and for subsequent reporting years, the incremental uncollectible adjustment amounts shall be the difference between the actual uncollectible expense amounts based on the Company's net write-offs for the year, and the uncollectible amounts included in the utility's rates that were in effect for such reporting year. The incremental uncollectible adjustment amounts shall be computed pursuant to the formulas herein and shall apply during the twelve month period, beginning with the first billing cycle of the June (June 2014 for the 2013 reporting year) billing period and extending through the last billing cycle of the subsequent May billing period. For the 2013 reporting year, and subsequent reporting years, the annual net write-off expense amounts shall be allocated to each Rate Zone based on the relative weighting of

## RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT

Account 904 expense by corresponding legacy utility for the period January through September 2010.

For the 2014 reporting year, and subsequent reporting years, the uncollectibles experienced in connection with Rider SVT Customers participating in the Utility Consolidated Billing/Purchase of Receivables (UCB/POR) billing option shall be included in the amounts calculated herein. The charge or credit for delivery services uncollectible adjustment amount shall be applied to the applicable delivery services tariff customer charge component on the monthly bill. The charge or credit for supply services uncollectible adjustment amount shall be applied to the applicable delivery services tariff customer charge component for those Customers also being billed for Company's purchased gas supply charges or participating in the UCB/POR billing option offered in conjunction with Rider SVT.

### DELIVERY SERVICE UNCOLLECTIBLE ADJUSTMENT

- \* The delivery services uncollectible adjustment charge or credit to be included in the monthly customer charge component of the delivery services monthly bill for each reporting year and for each class designation, C, shall be determined for each Rate Zone as follows:

$$IDUA_{EPc} = \frac{F904D_{Yc} - DUR_{Yc} + AB_c + O_c}{EDB_{EPc}}$$

Where:

- \*  $IDUA_{EPc}$  = Incremental Delivery Uncollectible Amount, in dollars (\$), rounded to two decimals, and, applicable to class designations, C, during the effective period (EP) for which the computed IDUA is applicable. The IDUA may be modified during an effective period due to Commission ordered adjustment amounts, Company determined automatic balancing adjustments, or for other reasons requiring a recalculation.
- \* C = Class Designation as set forth in table above.
- \*  $F904D_{Yc}$  = Delivery Services Uncollectible Costs, in dollars (\$), equal to the delivery-related bad debt expense for which class designation, C, is applicable for the applicable reporting year through 2012, Y, in Account No. 904 of the ICC Form No. 21 of Company. For subsequent reporting years beginning in 2013, net write off amounts for supply and delivery by class shall be allocated, based on Company records.

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## RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT

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\*  $DUR_{Yc}$  = Delivery Uncollectible Revenue, in dollars (\$) representing the amount of uncollectible costs included in base rates for delivery services for which class designation, C, is applicable for the reporting year, Y.

\*

The DUR amounts for each class designation, C, for each reporting year, Y, shall equal the billed revenues accrued in each month of the reporting year, derived by: 1) Applying the stated base rate uncollectible charge, a dollar amount per customer, per month, to 2) The number of times the monthly customer charge for each class designation, C, is billed during such period, adjusted for any partial month prorated bills.

\*

\*  $EDB_{EPc}$  = Expected Delivery Services Bills issued by the Company during the effective period (EP) the applicable IDUA will be in effect for class designation, C. This value shall represent the estimated number of times the monthly customer charge for each class designation, C, will be billed during the IDUA effective period.

\*  $AB_c$  = Company-determined Automatic Balancing component for each class designation C, equal to the cumulative debit or credit balance (over-or-under recovery) resulting from application of the IDUA for a prior period. The (AB) amount shall be expressed in dollars (\$). The total amount of any over or under recovery Incremental Delivery Service Uncollectible Amount for a preceding effective period will be included in the AB component and thereby be reflected in the applicable  $IDUA_{EPc}$  for the effective period following the reconciliation period.

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## RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT

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- \*  $O_c$  = Commission ordered adjustment amount, in dollars (\$), for class designation C, resulting from a Commission Order in a reconciliation proceeding, plus the calculated interest attributable to the O component. Interest shall be at the rate established by the Commission under 83 Ill. Adm. Code 280.70(e)(1). Interest on the O component shall be applied from the end of the reconciliation period until the O component is refunded or charged to Customers through the IDUA. The total amount of any O component for a preceding effective period will be reflected in the applicable  $IDUA_{EPc}$  for the effective period following the Order.

## SUPPLY SERVICE UNCOLLECTIBLE ADJUSTMENT

- \* The supply service uncollectible adjustment charge or credit shall be applicable to the monthly customer charge component of the delivery services bill for Customers taking utility gas supply service, and shall be determined for each reporting year and for each Rate Zone and class designation C, as follows:

$$ISUA_{EPc} = \frac{F904S_{Yc} - SUR_{Yc} + AB_{Sc} + O_{Sc}}{ESB_{EPc}}$$

Where:

- \*  $ISUA_{EPc}$  = Incremental Supply Uncollectible Amount, in dollars (\$), rounded to two decimals, and, applicable to class designations, C, during the effective period (EP) for which the computed ISUA is applicable. The ISUA may be modified during an effective period due to Commission ordered adjustment amounts, Company determined automatic balancing adjustments, or for other reasons requiring a recalculation.

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**RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT**

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- \* C = Class Designation as set forth in table above.
- \*  $F904S_{Yc}$  = Supply Uncollectible Costs, in dollars (\$), equal to the supply-related bad debt expense for the applicable reporting year through 2012, Y, in Account No. 904 as reported in the ICC Form No. 21 of Company. Through the 2012 reporting year, Account 904 amounts for supply and delivery by class shall be directly assigned, based on Company records. For subsequent reporting years beginning in 2013, net write off amounts for supply and delivery by class shall be allocated, based on Company records. Beginning with the 2014 reporting year, net write-off amounts shall include values associated with Rider SVT Customers billed under the UCB/POR billing option.
- \*  $SUR_{Yc}$  = Supply Uncollectible Revenue, in dollars (\$) representing the amount of uncollectible costs included in base rates associated with PGA revenues and beginning with the 2014 reporting year, revenue from applying the UCB/POR Discount Rate associated with Customers served under Rider SVT, for which class designation, C, is applicable for the reporting year, Y.
- \*
  - \* The SUR for each class designation, C, for each reporting year, Y, shall be equal to the amount accrued in the applicable reporting year in accordance with the expressed application of the uncollectible percentage adjustment factors established at the time of a Commission rate case order as reflected in Rider S and applicable to PGA charges and the amount accrued in the applicable reporting year through application of the UCB/POR Discount Rate calculated pursuant to the SVT Supplier Terms and Conditions.
- \*  $ESB_{EPc}$  = Expected Supply Services Bills issued by the Company during the effective period (EP) the applicable ISUA will be in effect for class designation, C. This value shall represent the estimated number of times the monthly Delivery Services customer charge will be billed in conjunction with utility gas supply services and Rider SVT Customers participating in the UCB/POR billing option for each class designation, C, during the effective period.

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## RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT

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- \*  $AB_{Sc}$  = Company-determined Automatic Balancing component for each class designation C, equal to the cumulative debit or credit balance (over-or-under recovery) resulting from application of the ISUA for a prior period. The (AB) amount shall be expressed in dollars (\$). The total amount of any over or under recovery Incremental Supply Service Uncollectible Amount for a preceding effective period will be included in the AB component and thereby be reflected in the applicable  $ISUA_{EPc}$  for the effective period following the reconciliation period.
- \*  $O_{Sc}$  = Commission ordered adjustment amount, in dollars (\$), for class designation C, resulting from a Commission Order in a reconciliation proceeding, plus the calculated interest attributable to the O component. Interest shall be at the rate established by the Commission under 83 Ill. Adm. Code 280.70(e)(1). Interest on the O component shall be applied from the end of the reconciliation period until the O component is refunded or charged to Customers through the ISUA. The total amount of any O component for a preceding effective period will be reflected in the applicable  $ISUA_{EPc}$  for the effective period following the Order.

### INFORMATION SHEET FILINGS

Information sheet filings must be filed with the Commission and shall include supporting information no later than the 20<sup>th</sup> of the month preceding the effective date of the IDUA or ISUA adjustment amounts. An information sheet with supporting information filed after that date, but prior to the effective date, shall be accepted only if it corrects an error or errors from a timely filed information sheet for the same effective date. Any other information sheet with supporting data, not otherwise required or anticipated pursuant to the terms of this Rider, nor Ordered as a compliance filing by the Commission, shall be accepted only if submitted as a special permission request to become effective on less than 45 days notice under provisions of Section 9-201 (a) of the Act.

## RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT

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### ANNUAL AUDIT

- \* Annually, subsequent to completion of IDUA and ISUA adjustments for a reporting year, the Company must conduct an internal audit of its costs and recoveries of such costs pursuant to this Rider. The internal audit shall determine if 1) The uncollectible costs recorded through the rider are being recovered through other tariffs; 2) The IDUA and ISUA are properly billed; 3) The Revenues are properly recorded; and 4) The uncollectible costs are properly recorded in Account 904 and reported in Form 21 ILCC. The above list of determinations does not limit the scope of the audit. The Company must also prepare a report each year summarizing the results of such audit. Such report must be submitted to the Commission in an informational filing, with copies of such report provided to the Manager of the Staff's Accounting Department by August 31. Such report must be verified by an officer of the Company.

### ANNUAL RECONCILIATION

- \* The Company shall file a petition annually with the Commission no later than August 31, seeking initiation of an annual review to reconcile all uncollectible amounts included in rates, plus amounts accrued pursuant to this Rider with the actual uncollectible amount for the reporting year. The information submitted shall allow the Commission to verify that the Company collects the actual uncollectible expense amounts as provided for in each applicable ICC Form 21 reporting year. For the 2010 and 2011 reporting years, the reconciliation shall address the amounts recovered for class designations in effect beginning with the 2012 reporting year rather than individual classes in effect prior to the 2012 reporting year.

Any Commission ordered adjustment amounts for the 2008 through 2011 reporting years applicable to Delivery Service (IDUA) or Company gas supply (ISUA) shall be assigned to class designations in effect beginning with the 2012 reporting year.

**RIDER GUA – GAS UNCOLLECTIBLE ADJUSTMENT**

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**MISCELLANEOUS GENERAL PROVISIONS**

- \* For each reporting year through 2012, the sum of the  $F904D_{Yc}$  and  $F904S_{Yc}$  must not exceed the amount listed in Account No. 904 of the Form No. 21 ILCC for such calendar year. For each subsequent reporting year beginning in 2013, the sum of the net write off amounts must not exceed the total amount of write offs for the calendar year.

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