

Jeannine Greene
1606 7th Street
Madison, IL 62060

ILLINOIS COMMERCE
February, 22nd 2013
COMMISSION

DOC# 12-0690

2013 FEB 25 A 10:38

Illinois American Water Company
Kenneth C. Jones
Vice President -Legal
300 N. Water Works Drive
Belleville, IL 62223

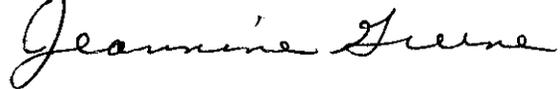
CHIEF CLERK'S OFFICE

I, Jeannine Greene, am stating my complaint against Illinois American Water Company. I have been rehabbing an apartment that I own at 1433 7th Street in Madison, IL 62060. It has been empty since 10-13-09. I am submitting a copy of the abatement that I filed with the City of Madison to stop trash pick up when it was vacated and has been vacant until 12-28-13, when my son Luke Greene moved in. I am also sending a copy of the occupancy permit from the Building Inspector for the City of Madison, which you have to have before anyone can move in. It is a City ordinance in the City of Madison that all property is inspected and you must have an occupancy permit before you can move in, The meter was replaced on August 7, 2012, I was told they replace everyone's meter routinely, after that was replaced my water bill went up considerably. I went from using 1500 gallons to 12,750 gallons, I called to complain and they did come and take out the meter to test it on November 20th 2012. After that my water bills went back down to what it was before changing the meter. I was told at one time that they were using recycled meters, I'm not sure if that is true or if it was a faulty meter, but either way it was inaccurate. I was overcharged approx. \$130.00 on my water bill and my sewer bill was approx \$80.00 higher for those 2 months. Because your sewer bill is based on your water usage.

I would also like the sewage bill adjusted with Metro East Sanitary District (PO Box 1366) 1801 Madison Avenue Granite City IL 62040.

Thank you for your time and assistance in this matter.

Sincerely,



Jeannine Greene
1606 7th Street
Madison, IL 62060

2/22/13
Beth A Wachtel



CERTIFICATE OF SERVICE

Please take notice that on February 22, 2013 I, Jeannine Greene, hereby certify that I did file the above and foregoing Response to Illinois Commerce Commission and served the persons identified on the docket's service list via U.S. regular mail.

Jeannine Greene

Jeannine Greene

2/22/13
Beth Wachtel

Name: Elizabeth A Rolando

Address: Chief Clerks Office @ Illinois Commerce Office

City: 527 East Capitol Avenue
Springfield, IL 62701



Name: Judge Von Qualen @ Illinois Commission Commerce

Address: 527 East Capitol Avenue

City: Springfield, IL 62701

Name: Kenneth C. Jones @ Illinois American Water Company

Address: 300 North Water Works Drive

City: Belleville, IL 62223

#3305



Acct # 35411
Cash

**Request for Abatement of Garbage and Refuse Collections
Charges Pursuant to Section 6 of Ordinance 1220, as amended**

Request for Dwelling Unit:

Date: 10-13-09
Account #: _____

1433 7th St.
Madison IL 62060

Name of Owner(s): Jeanine Greene
Address: 1606 7th St
Phone: 618-452-3581
Home Work Other

Reason: Empty
Beginning Date: 10-1-09

TO BE FILLED OUT BY THE CITY

Fee Paid: Yes No Date: 10-13-09; Method of Payment: Cash

I/We, the owner(s) and undersigned, agree to the following terms and conditions for an abatement for the above-described dwelling unit:

(a) If I/We, directly or indirectly, violate one or more of the following provisions, sub-paragraphs 1-3 below, the abatement will be null and void instantly and all charges, fees, penalties, and interests for garbage and refuse collection and non-payment of same shall immediately be assessed and become due and payable for said dwelling unit:

1. I/We will allow, during any granted abatement period, inspection by the City of said dwelling unit upon 24 hour notice or such other time mutually agreed to, but not exceeding 72 hours from the time of said notice, to confirm that said dwelling unit is still vacant or inhabitable; and
2. I/We will provide copies of the monthly utility bills, if any, during said abatement period to the City Building Inspector within 10 days of the date of each said bill; and
3. I/Will keep said dwelling unit vacant during the abatement period and immediately notify the City of any occupancy thereof; or

(b) That said abatement shall terminate twelve months from the effective date of said abatement, whichever occurs first.

I/We understand that an abatement is only effective when said dwelling unit is vacant or inhabitable for an entire calendar month and, where a portion of the calendar month is not covered by the abatement, the garbage and refuse collection fee for that calendar month shall be paid in full.

Owner(s) of Dwelling Unit: Jeanine Greene

Witnessed: [Signature] Title: Clerk

Please complete form and submit to City Hall with Fee of \$5 (cash or check).
615 Madison Avenue Madison, IL 62060 | (618) 876-6268

Name of Owner

Janine Greene Permit No. 40298

CERTIFICATE OF OCCUPANCY
CITY OF MADISON, ILLINOIS
DEPARTMENT OF BUILDING & ZONING

Date

Dec 28, 13

This is to certify that the building and use thereof, located as shown on Permit No. 40298, has been inspected and found to comply with the ordinances of City of Madison, relating to Building and Zoning.

Used for

Luke Greene - 1433 7th

Temporary Utilities GOOD UNTIL _____

Special Use

Adult

Conforming

Non-Conforming _____

Jan Bred
Building or Zoning Officer

NOTE: A new certificate is required if the USE of the building or premises is changed, or if alterations are made to the building or property described. A new certificate voids any certificate of prior date.

Duplicate

Dec 2011 Nov 14 to Dec 13	218 0	18.36
Jan 2012 Dec 13 to Jan 13	219 750 gal	22.58
Feb 2012 Jan 13 Feb 13	219 0	18.18
Mar 2012 Feb 13 to Mar 13	220 1 750 gal	22.65
Apr 2012 Mar 13 to Apr 13	221 1 750 gal	22.41
May 2012 Apr 13 to May 15	223 2 1500 gal	26.08
Jun 2012 May 15 to Jun 14	225 2 1500 gal	26.40
Jul 2012 Jun 14 to Jul 16	229 4 3000	33.83
Aug 2012 Jul 16 to Aug 13	231 0	26.51
Sep 2012 Aug 13 to Sep 14	231 2 1500 gal	
Oct 2012 Sep 14 Oct 11	17 17 12750 gal	85.01
Nov 2012 Oct 11 Nov 9	26 9 6750 gal	54.83
	28 used 1000 gal	29.54 (over)

Dec 2012
Nov 9 To Dec 11

32
5 used
3750 gal

43.32

Jan 2013
Dec 11 To Jan 10

3 present
1 Last
15000 gal

29.96

Feb 2013
Jan 10 To Feb 11

4
3
2,250 gal

32.73

Real Date gals

Recopy starting here

