

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
NORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 13-0142

ORIGINAL

Regarding a complaint by (Person making the complaint): CESAR Ochoa

Against (Utility name): PEOPLES GAS CO.

As to (Reason for complaint) REQUESTING REFUND

in chicago Illinois.

2013 FEB 19 12:51
COMMERCIAL SERVICE OFFICE
MKT

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 4530 S. JUSTINE STREET, Chicago, IL 60609

The service address that I am complaining about is 4530 S. JUSTINE STREET, Chicago, IL 60609

My home telephone is [773] 495-8003

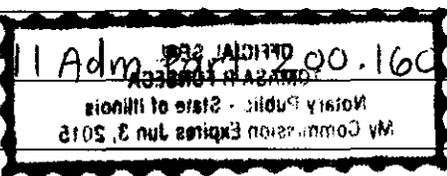
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 495-8003

My e-mail address is Ochoa4530@g-mail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) PEOPLES GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-11 Adm. Part 200.160



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case: That they RETURN money that WAS billed to me UNFAIRLY AND UNPROVEN.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: FEBRUARY 12, 2013 Complainant's Signature: Cesar Ochoa
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

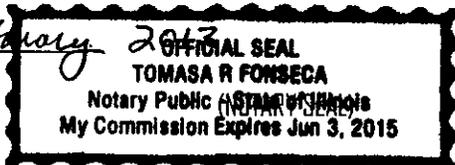
VERIFICATION

A notary public must witness the completion of this part of the form.

I, CESAR OCHOA, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Cesar Ochoa
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12 Day of February 2013
[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

To whom it may concern,

It started when People's Gas visited my home unannounced with no appointment or phone call on 12/16/12. Knocked on my door my wife answered and they told her that they were there for a leak inspection, my wife let them in and the next thing she notices was that they took the gas meter and turn off all the gas for all the building. After several attempts to get a hold of them finally got a hold of someone all they would tell me is that they were doing an investigation finally after a month with no gas they told me that I was stealing gas and that I had to pay for all the illegal used gas and reroute my gas pipes to install the meters outside before they could reinstall the gas they charged me \$10.000 dollars for something that was not true I never did anything illegal in my property I've been a loyal customer paying my gas bill every month for several years.

Cesar Ochoa

Thank You.

ILLUSTRATION
2013 FEB 19 P 12:51
OFFICE OF THE CLERK