

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **NORMAL COMPLAINT**

For Commission Use Only:
Case: 13-0125

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Maria SROKA
Against (Utility name): Illinois Bell Telephone Company d/b/a AT&T Illinois d/b AT&T Wholesale
As to (Reason for complaint) (move the cable from under the parking lot and pay compensation for damages and taking two parking spaces for one month)
- WORK DONE ON OUR PROPERTY

in Chicago Ridge Illinois.

CHIEF CLERK'S OFFICE
2013 FEB 11 P 12:32
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 10705 S. Washington Ave. Oak Lawn, IL 60453
The service address that I am complaining about is 6037 W. Marshall Chicago Ridge, IL 60415
My home telephone is [708] 424-5186
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 424-5186
My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Illinois Bell Telephone Company d/b/a AT&T Illinois (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On November 1/2012 AT&T workers came on our property at 6037 W. Marshall, and they cut 2 holes in the parking lot. Next day they cut third hole. Some of the dirt they put on our parking spaces (they took 2 parking spots).
2. We showed them survey of our property, and told them there is no utility easement on our property. They laughed. We called AT&T a few times, but nobody called us back ever.
3. In next few days, they passed a thick cable under our parking lot.

Please clearly state what you want the Commission to do in this case:

Move the cable from ^{the} under the parking lot and pay compensation for damages and taking 2 parking spots

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 02-07-2013
(Month, day, year)

Complainant's Signature: Maria Sroka

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

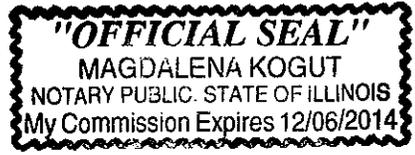
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Maria SROKA, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Maria Sroka
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 2-7-013

Magdalena Kogut
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Cont'd from second page:

4. For over two weeks the two holes were still open, the third hole was filled with gravel and dirt was everywhere.
5. It was very confusing for us, because next to our property there is a 20 foot wide utility easement.
6. On December 3, 2012 I filed a complaint with the Illinois Commerce Commission, because AT&T did this job without our knowledge and didn't want to talk to us.
7. On that same day, all the holes were fixed (patched with asphalt), but they didn't clean up the dirt from the parking lot.
- 8 On December 4, 2013, I got a phone call from AT&T, Mrs. Hillan.
- 9 For one month AT&T didn't do much about the complaint. On January 4, 2013 a representative from AT&T met with us (my husband and I) at 6037 W. Marshall. He tried to convince us that the village of Chicago Ridge has an extra utility easement on our property. He asked us what we wanted him to do. We told him to pull out the cable that they had passed under our parking lot, but he said he couldn't do that.
10. I later went and talked to the Chicago Ridge commissioner Mr. Wit about the utility easement. He told me that there is no additional easement from the Village of Chicago Ridge.