

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **NORMAL COMPLAINT**

For Commission Use Only:
Case: 13-0090

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): MARK A. PERLOW / PERLOW STEEL CORP

Against (Utility name): COMED AN EXELON COMPANY

As to (Reason for complaint) TOTAL DISREGARD TO REQUEST AND REMEDY PROBLEM STATED
ON PAGES ATTACHED OUTLINING COMPLAINT - NOW OVER
18 MONTHS

in BROADVIEW Illinois.

2013 JAN 28 A 9:28
ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) MARK A PERLOW / PERLOW STEEL
2900 S. 25TH AVE. BROADVIEW IL 60155

The service address that I am complaining about is 2900 S. 25TH AVE. BROADVIEW IL 60155

My home telephone is [708] 865-1200

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 865 - 1200

My e-mail address is MARK@PERLOWSTEEL.COM I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON / EXELON (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
NON STANDARD FACILITIES CHARGE OF ILLINOIS PUBLIC

UTILITY ACT
NOTARY PUBLIC
LEONARD T. LITVICKY
OFFICIAL SEAL

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

SEE ATTACHED DETAIL 4 PAGES

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date:

January 2nd 2012
(Month, day, year)

Complainant's Signature:

Mark A. Perlow
Perlow Steel Corp

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

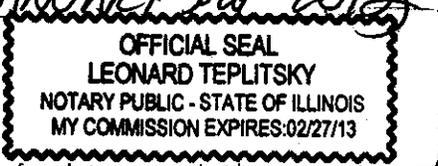
I, MARK A. PERLOW/PERLOWSTEEL, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Mark A. Perlow
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year)

JANUARY 3rd 2012

[Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

1.)

January 6th 2013

Formal Complaint to the Illinois Commerce Commission

Fr: Perlow Steel Corporation

2900 s. 25th Ave

Broadview IL 60155

- 1.) We received notice in May of 2011, of charges that were going to be fourth coming, on our ComEd electric bill. ComEd, was calling these charges: Non-Standard Equipment charges.**
- 2.) These charges, for a transformer, left on our property by ComEd, in 1993 when we acquired the property. The equipment 5000 KVA transformer, was neither, requested by us Perlow Steel Corporation, nor needed by us for any of our operations. It is our contention, that ComEd abandoned this equipment on our property. They did not feel it was necessary to remove and replace it at the time they electrified our building in 1993.**
- 3.) It was their decision to use the existing equipment on the premises in 1993, on their own volition, to electrify the business. Now nineteen years later, they are attempting to use the size and usage of the equipment, as a means to profit from us, and cause us damages to the amounts stated in the next paragraph.**
- 4.) Now in May of 2011 they are billing us two years back rent, in the amount of monthly charges of \$932.22 and going forward starting in July of 2011 rental charges for the aforementioned equipment, at a rate of \$906.56 per month. ComEd, just sends us an invoice without notice or options, or recourse to remedy the situation.**

2.)

- 5.) I filed an informal complaint with The Illinois Commerce Commission in May of 2011, due to the unresponsiveness of ComEd, to, address the problem. It took a filing of a complaint just to get ComEd to respond to us. As of this writing we are no further along on settling this complaint, than we were at the time the first complaint was filed in May of 2011. After, many numerous attempts to try to abate the ongoing charges.**

- 6.) ComEd, did informally through their representative offer me a remedy about six months ago, to pay another \$11,000 on top of all the funds that I have already paid in for the transformer. This, was a, vague offer, and, not clear, to how this was going to remedy, the situation, and Their representative would not leave me a copy or let me copy the offer.**

- 7.) The results so far, after a year and half of trying to resolve this situation, have been, totally frustrating, and unbelievably ridiculous. All that ComEd, has done is just keep dragging this problem out for months, and do nothing. This equipment should have been removed and replaced months, ago, or ComEd, should just leave it in place like they did in 1993. The only recourse that I have is not to pay the charges, but they threatened to disconnect us if we did this.**

3.)

8.) In addition to the increased rates I have been paying for a year and half, I had to pay ComEd an additional \$2,000 for what they called an Engineering study to determine my actual needs and what type of equipment I should have. They would not even, entertain, a possible change out of the equipment without this fee. I have been a customer for over 20 years, and they have our electrical usage and rates, and I have to pay an additional \$2,000 to determine the cost for removal and replacement of their equipment? It's utterly ludicrous for them to get away with treating their customers like this. They told us initially that we were using about 10% of the transformer capacity, so why the additional study?

4.)

9.) In summary:

ComEd, just sent me an invoice for \$22,373.22 for rental of what they call specialized equipment in May of 2011, for two years back rent. They just started invoicing Perlow Steel Corporation, with no notice, no options, no choices other than paying the charges prorated over the next two years along with the monthly fee going forward of \$906.56 totaling an additional \$1,838.78 on my monthly, ComEd, electric bill. We never requested this equipment and further more never needed this heavy of an electrical service for our facilities, in our entire history of operation in Broadview IL. ComEd, has no records as to the age of the equipment. and did not even know where it was located, until two years ago.

Solution:

I am demanding the additional fee's to be dropped from our invoice and as a remedy for the stress and hardship that ComEd had caused us, for the last two years:

I want the entire amount of fee's that we have paid in to them to date, be returned to us in their entirety. I want a letter saying that they are leaving this equipment on our property until further notice, and if they replace it, that it will be entirely at their expense, and any needed retrofitting of my property to do this will done at the expense of ComEd.

No company should have to endure the situation that ComEd has put upon us. It's truly a situation of large business overrunning a small business, and flexing their advantage with no recourse provided.

5.) DETAILS FOR CHARGES TO PERLOW STEEL FOR NSE

STARTING IN JULY OF 2011

BACK CHARGE INSTALLMENTS TWO YEARS \$22,373.22

\$932.22 PER MONTH PRO-RATED

\$906.56 MONTHLY CHARGES FOR NSE GOING FORWARD

**Total monthly charges added to my electrical invoice starting
in Aug 2011: \$1,838.78**

AUG 2011

SEP 2011

OCT 2011

NOV 2011

DEC 2011

12 MONTHS IN 2012

PLUS \$2,000 PAID TO COMED FOR ENGINEERING STUDY

**TOTAL TO DATE \$35,098.04 COMPLETE AND STILL ONGOING
TO DATE**

Sincerely,

Mark A. Perlow

Perlow Steel Corporation

Broadview IL 60155