

August 6, 2012

Attorney General
State of Illinois
Attn: Hilda Aguirre
Citizen's Advocate
Consumer Protection Division
(312) 814-3812

Re: File No. 2012-CONSC-00335532

Dear Ms. Aguirre,

Enclosed please find my response to your letter from July 31, 2012. I do not feel that ComEd has resolved my complaint at this time for the following reason(s). From December 9, 2005 through February 11, 2011 I was billed for my neighbor's meter. On February 11, 2011 ComEd issued a credit for **\$1658.41**. This amount reflected the discrepancy for only the previous 2 years, not the entire amount that I am owed. I had paid **\$4269.97** for 40,784 kwh but only used 26,144 kwh as of March 11, 2011. My total usage by March 14, 2012 was 33,282 kwh and that amounts to **\$3484.55**. At that time, I was owed **\$785.42** for the difference. As of July 2012, my meter reads **35,258 kwh** (which is still less than what I have paid) and amounts to an additional **\$185** for March – July. The **current** amount that has been overpaid is **\$600** ($\$785 - \$185 = \600). This is the amount I am seeking restitution for. Thank you in advance for your assistance.

Sincerely,

Lucy Litvinenko

Lisa Madigan

IL Attorney General

Consumer Fraud Bureau

500 South Second St.

Springfield, IL 62706

(217) 782-1090

6/22/12

To Whom It May Concern,

In 2005, I started using services through ComEd at my current address and began to see rather high bills. So I contacted ComEd to question my bill on several occasions (copies included). They sent someone to the home to check my meter but found nothing wrong. In November 2010 I finally realized that the meter number on my bill did not match the meter number on my home and ComEd verified this at that time. I had been paying my neighbor's electric bill for 5 years. I worked with ComEd to get a credit for the full 5 years that I overpaid but they said they could go back only 2 years. I contacted the Illinois Commerce Commission about this but they were not able to help me. In my estimation I am owed about \$785 in overpayment from ComEd. I have included my records to prove what I have overpaid during those 5 years (I paid for 40,000 KWH by November 2010, as of today my meter only reads 32,000 KWH). I am asking for your help in getting ComEd to pay me back for the amount I have overpaid. In the meantime I am being billed monthly for services that I feel I have already paid for. At one point they had threatened to shut off my electricity. Thank you in advance for your consideration.

Sincerely,



Lucy Litvinenko

(630) 366-1441

0080

November 08, 2010

1778 1 AT 0.357 1778/001778/001778 007 01 CXBJP7 11092010

LUCY LITVINENKO
5140 GALITZ ST APT 705
SKOKIE IL 60077-2781



Account Number: 4093043026

Service Address: 211 BLACKHILL DR
City, State, Zip: STREAMWOOD, IL 60107

Dear Sir or Madam:

In response to your inquiry regarding your electric service bill from September 8, 2010 to October 8, 2010, a ComEd field representative visited your residence on November 8, 2010 and obtained a meter reading. We have analyzed your account using the new meter reading and have determined that you were billed correctly. If you have not already done so, please pay the full amount due shown on your bill.

wrong

We appreciate your business and make every effort to provide the best possible service to our customers. If you have any questions or need further assistance with your inquiry, please feel free to contact us at **1-800-Edison-1**.

Sincerely,

800-334-7661

ComEd

Dana 11/17/10



Mu-Fri-8-6pm - Pat-Pat X:2349

www.comed.com

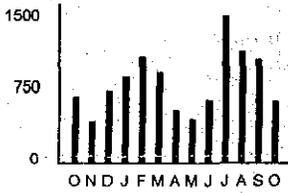
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Oct-09	641
Nov-09	413
Dec-09	690
Jan-10	826
Feb-10	1012
Mar-10	860
Apr-10	520
May-10	434
Jun-10	616
Jul-10	1393
Aug-10	1056
Sep-10	978
Oct-10	604

Average Daily

Month Billed	kWh	Temp
Last Year	20.7	56
Last Month	32.6	72
Current Month	20.1	60

Account Number 4093043026
Name **LUCY LITVINENKO**
Service Location **211 BLACKHILL DR STREAMWOOD**
Phone Number **630-745-8492**

Issue Date **October 8, 2010**

Bill Summary	
Previous Balance	\$134.71
Total Payments	\$0.00
Amount Due on November 1, 2010	\$217.05

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage	
10/8	141012182	General Service	Total kWh	40180 Actual	40784 Actual	604	1	604	

Service from 9/8/2010 to 10/8/2010 - 30 Days

Residential - Single

Electricity Supply Services \$47.61

Electricity Supply Charge	604 kWh	X	0.07653	46.22
Transmission Services Charge	604 kWh	X	0.00730	4.41
Purchased Electricity Adjustment				-3.02

Delivery Services - ComEd \$25.66

Customer Charge				8.49
Standard Metering Charge				2.29
Distribution Facilities Charge	604 kWh	X	0.02463	14.88

Taxes and Other \$7.05

Smart Meter Program				0.42
Environmental Cost Recovery Adj	604 kWh	X	-0.00007	-0.04
Energy Efficiency Programs	604 kWh	X	0.00147	0.89
Franchise Cost	\$24.99	X	3.98400%	1.00
State Tax				1.99
Municipal Tax				2.79

Total Current Charges \$80.32

I determined wrong meter. At that time my meter showed 26481, I already paid 85.59

(continued on next page)

Return only this portion with your check made payable to ComEd. Please write your account number on your check.

ComEd
An Exelon Company

To pay by phone call 1-800-588-9477.
A convenience fee will apply.

40930 4302 60000 0000

20771 1 AT 0.354 20771/1020771/1021098 069 01 GXBEAW
LUCY LITVINENKO
5140 GALITZ ST APT 705
SKOKIE IL 60077-2781

*POX 87522
Chica IL 60680
Custom. service*

Account Number
4093043026

220.30

Payment Amount

*I wrote letter to the address
no answer.*

Please pay this amount by 11/1/2010

\$217.05



00000080320000013471

ComEd
PO Box 6111
Carol Stream, IL 60197-6111

409304302600002170503050217051



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www.comed.com

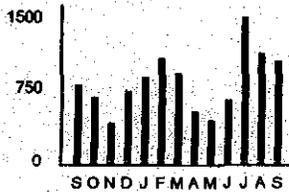
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Sep-09	755
Oct-09	641
Nov-09	413
Dec-09	690
Jan-10	826
Feb-10	1012
Mar-10	860
Apr-10	520
May-10	434
Jun-10	616
Jul-10	1393
Aug-10	1056
Sep-10	978

Average Daily

Month Billed	kWh	Temp
Last Year	24.4	66
Last Month	39.1	75
Current Month	32.6	72

Account Number 4093043026

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date September 8, 2010

Bill Summary	
Previous Balance	\$144.50
Total Payments - Thank You	\$144.50
Amount Due on September 30, 2010	\$134.71

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
9/8	141012182	General Service	Total kWh	39202 Actual	40180 Actual	978	1	978

Service from 8/9/2010 to 9/8/2010 - 30 Days

Residential - Single

Electricity Supply Services **\$88.68**

Electricity Supply Charge	978 kWh	X	0.07837	76.65
Transmission Services Charge	978 kWh	X	0.00730	7.14
Purchased Electricity Adjustment				4.89

Delivery Services - ComEd **\$34.87**

Customer Charge				8.49
Standard Metering Charge				2.29
Distribution Facilities Charge	978 kWh	X	0.02463	24.09

Taxes and Other **\$11.16**

Smart Meter Program				0.68
Environmental Cost Recovery Adj	978 kWh	X	-0.00007	-0.07
Energy Efficiency Programs	978 kWh	X	0.00147	1.44
Franchise Cost	\$34.20	X	3.98400%	1.36
State Tax				3.23
Municipal Tax				4.52

Total Current Charges

\$134.71

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Return only this portion with your check made payable to ComEd. Please write your account number on your check.



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A convenience fee will apply.

40930 4302 60000 0000

21430 1 AT 0.354 21433/021430/021624 072 01 GX86FT 12346789 09082010

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

Account Number
4093043026

Payment Amount

Please pay this amount by 9/30/2010

\$134.71

00000134710000000000

409304302600001347102730134719

ComEd
PO Box 6111
Carol Stream, IL 60197-6111





An Exelon Company

Account Number 4093043026

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Table with 2 columns: Description, Amount. Includes Previous Balance (\$187.21), Total Payments - Thank You (\$187.21), and Amount Due on September 1, 2010 (\$144.50).

www.comed.com

Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

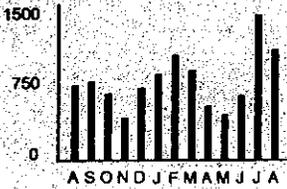
Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Issue Date August 10, 2010

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Aug-09 (714) to Aug-10 (1066).

Service from 7/13/2010 to 8/9/2010 - 27 Days

Residential - Single

Electricity Supply Services \$95.75

Table with 4 columns: Description, kWh, X, Rate, Amount. Includes Electricity Supply Charge (82.76), Transmission Services Charge (7.71), and Purchased Electricity Adjustment (5.28).

Delivery Services - ComEd \$36.79

Table with 4 columns: Description, kWh, X, Rate, Amount. Includes Customer Charge (8.49), Standard Metering Charge (2.29), and Distribution Facilities Charge (26.01).

Taxes and Other \$11.96

Table with 4 columns: Description, kWh, X, Rate, Amount. Includes Smart Meter Program (0.68), Environmental Cost Recovery Adj (-0.07), Energy Efficiency Programs (1.55), Franchise Cost (1.44), State Tax (3.48), and Municipal Tax (4.88).

Total Current Charges \$144.50

Table with 3 columns: Month Billed, kWh, Temp. Shows Average Daily usage for Last Year (25.5 kWh, 69 Temp), Last Month (42.2 kWh, 73 Temp), and Current Month (39.1 kWh, 75 Temp).

(continued on next page)

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To pay by phone call 1-800-588-9477.
A convenience fee will apply.

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20629 1 AT 0.354 20630/020629/020766 073 01 GX835N 1235769 08112010

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



Account Number
4093043026

Payment Amount box

Please pay this amount by 9/1/2010 \$144.50

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PO Box 6111
Carol Stream, IL 60197-6111

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Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Jul-09	828
Aug-09	714
Sep-09	755
Oct-09	641
Nov-09	413
Dec-09	690
Jan-10	826
Feb-10	1012
Mar-10	860
Apr-10	520
May-10	434
Jun-10	616
Jul-10	1393

Average Daily

Month Billed	kWh	Temp
Last Year	25.1	70
Last Month	21.2	66
Current Month	42.2	73

Page 1 of 2

Account Number 4093043026

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date July 13, 2010

Bill Summary	
Previous Balance	\$89.16
Total Payments - Thank You	\$89.16
Amount Due on August 4, 2010	\$187.21

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
7/13	141012182	General Service	Total kWh	36753 Estimate	38146 Actual	1393	1	1393

Service from 6/10/2010 to 7/13/2010 - 33 Days

Residential - Single

Electricity Supply Services **\$126.31**

Electricity Supply Charge	1,393 kWh	X	0.07837	109.17
Transmission Services Charge	1,393 kWh	X	0.00730	10.17
Purchased Electricity Adjustment				6.97

Delivery Services - ComEd **\$45.09**

Customer Charge				8.49
Standard Metering Charge				2.29
Distribution Facilities Charge	1,393 kWh	X	0.02463	34.31

Taxes and Other **\$15.81**

Smart Meter Program				0.68
Environmental Cost Recovery Adj	1,393 kWh	X	0.00020	0.28
Energy Efficiency Programs	1,393 kWh	X	0.00147	2.05
Franchise Cost	\$44.42	X	3.98400%	1.77
State Tax				4.60
Municipal Tax				6.43

Total Current Charges \$187.21

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To pay by phone call 1-800-588-9477.
A convenience fee will apply.

40930 4302 60000 0000

20590 1 AT 0.354 20590/020590/020748 083 01 GXAXGK 1234789 07142010

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



Account Number
4093043026

Payment Amount

Please pay this amount by 8/4/2010 **\$187.21**



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

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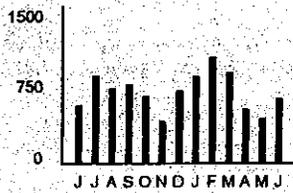
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Jun-09	552
Jul-09	828
Aug-09	714
Sep-09	755
Oct-09	641
Nov-09	413
Dec-09	690
Jan-10	826
Feb-10	1012
Mar-10	860
Apr-10	520
May-10	434
Jun-10	616

Average Daily

Month Billed	kWh	Temp
Last Year	17.8	61
Last Month	15.0	55
Current Month	21.2	66

Account Number 4093043026

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date June 11, 2010

Bill Summary	
Previous Balance	\$125.65
Total Payments - Thank You	\$125.65
Amount Due on July 6, 2010	\$89.16

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage	
6/10	141012182	General Service	Total kWh	36137 Actual	36753 Estimate	616	1	616	

Service from 5/12/2010 to 6/10/2010 - 29 Days

Residential - Single

Electricity Supply Services

\$54.31

Electricity Supply Charge	616 kWh	X	0.07837	48.28
Transmission Services Charge	616 kWh	X	0.00730	4.50
Purchased Electricity Adjustment				1.53

Delivery Services - ComEd

\$25.95

Customer Charge				8.49
Standard Metering Charge				2.29
Distribution Facilities Charge	616 kWh	X	0.02463	15.17

Taxes and Other

\$7.01

Smart Meter Program				0.09
Environmental Cost Recovery Adj	616 kWh	X	0.00020	0.12
Energy Efficiency Programs	616 kWh	X	0.00147	0.91
Franchise Cost	\$25.28	X	3.98400%	1.01
State Tax				2.03
Municipal Tax				2.85

Total Current Charges

\$87.27

(continued on next page)

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An Exelon Company

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A convenience fee will apply.

40930 4302 60000 0000

21567 1 AT 0.354 21587/021587/021820 083 01 GXARRZ 1234567 06122010
LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

Account Number
4093043026

Payment Amount

Please pay this amount by 7/6/2010

\$89.16

00000087270000000000



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

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www.comed.com

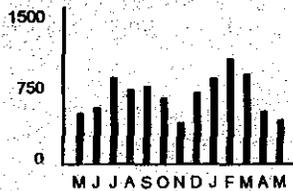
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
May-09	498
Jun-09	552
Jul-09	828
Aug-09	714
Sep-09	755
Oct-09	641
Nov-09	413
Dec-09	690
Jan-10	826
Feb-10	1012
Mar-10	860
Apr-10	520
May-10	434

Average Daily

Month Billed	kWh	Temp
Last Year	17.8	54
Last Month	16.3	48
Current Month	15.0	55

Account Number 4093043026

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date May 12, 2010

Bill Summary	
Previous Balance	\$371.75
Total Payments - Thank You	\$305.09
Amount Due on June 3, 2010	\$125.65

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage	
5/12	141012182	General Service	Total kWh	35703 Actual	36137 Actual	434	1	434	

Service from 4/13/2010 to 5/12/2010 - 29 Days

Residential - Single

Electricity Supply Services \$32.00

Electricity Supply Charge	434 kWh	X	0.06480	28.12
Transmission Services Charge	434 kWh	X	0.00606	2.63
Purchased Electricity Adjustment				1.25

Delivery Services - ComEd \$21.21

Customer Charge				8.39
Standard Metering Charge				2.26
Distribution Facilities Charge	434 kWh	X	0.02433	10.56

Taxes and Other \$4.78

Smart Meter Program				0.09
Environmental Cost Recovery Adj	434 kWh	X	0.00020	0.09
Energy Efficiency Programs	434 kWh	X	0.00088	0.38
Franchise Cost	\$20.54	X	3.81600%	0.78
State Tax				1.43
Municipal Tax				2.01

Total Current Charges \$57.99

(continued on next page)

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To pay by phone call 1-800-588-9477.
A convenience fee will apply.

40930 4302 60000 0000

20586 1 AT 0.354 20588/020588/020858 078 01 GXAKFG 145878 05132010

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



Account Number
4093043026

Payment Amount

6/6/10

Please pay this amount by 6/3/2010

\$125.65



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

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409304302600001256501540125651



An Exelon Company

www.comed.com

Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Apr-09	620
May-09	498
Jun-09	552
Jul-09	828
Aug-09	714
Sep-09	755
Oct-09	641
Nov-09	413
Dec-09	690
Jan-10	828
Feb-10	1012
Mar-10	860
Apr-10	520

Average Daily

Month Billed	kWh	Temp
Last Year	18.8	40
Last Month	30.7	30
Current Month	16.3	48

Account Number 4093043026

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date April 13, 2010

Bill Summary	
Previous Balance	\$305.09
Total Payments	\$0.00
Amount Due on May 5, 2010	\$371.75

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
4/13	141012182	General Service	Total kWh	35183 Estimate	35703 Actual	520	1	520

Service from 3/12/2010 to 4/13/2010 - 32 Days

Residential - Single

Electricity Supply Services **\$37.73**

Electricity Supply Charge	520 kWh	X	0.06480	33.70
Transmission Services Charge	520 kWh	X	0.00606	3.15
Purchased Electricity Adjustment				0.88

Delivery Services - ComEd **\$23.30**

Customer Charge				8.39
Standard Metering Charge				2.26
Distribution Facilities Charge	520 kWh	X	0.02433	12.65

Taxes and Other **\$5.63**

Smart Meter Program				0.09
Environmental Cost Recovery Adj	520 kWh	X	0.00020	0.10
Energy Efficiency Programs	520 kWh	X	0.00088	0.46
Franchise Cost	\$22.63	X	3.81600%	0.86
State Tax				1.72
Municipal Tax				2.40

Total Current Charges \$66.66

(continued on next page)

Return only this portion with your check made payable to ComEd. Please write your account number on your check.



An Exelon Company

21134 1 AT 0.354 24977021134/002672 084 01 GXAFAB 12345678 04142010
LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



To pay by phone call 1-800-588-9477.
A convenience fee will apply.

40930 4302 60000 0000

Account Number
4093043026

Payment Amount

Please pay this amount by 5/5/2010 **\$371.75**



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

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Page 1 of 1

Name: LUCY LITVINENKO
Service Location: 211 BLACKHILL DR STREAMWOOD
Phone Number: 630-745-8492
Account Number: 4093043026

Issue Date: March 15, 2010

Table with columns: Meter Information, Read Date, Meter Number, Load Type, Reading Type, Meter Reading (Previous, Present), Diff, Mult x, Usage. Row 1: 03/12, 141012182, General Service, Tot kWh, 34323 ACT, 35183 EST, 860, 1, 860

Table with columns: Current Period, Residential - Single, Customer Charge, Standard Metering Charge, Distribution Facilities Charge, Transmission Services Charge, Electricity Supply Charge, Purchased Electricity Adjustment, Environmental Cost Recovery Adj, Energy Efficiency Programs, Smart Meter Program, Franchise Cost, State Tax, Municipal Tax, Total current charges. Total current charges: \$105.09

Table with columns: Other Charges, Thank you for your payment of \$22.22, Deferred payment agreement, Total other charges. Total other charges: \$200.00

Total amount due: \$305.09

Your Usage Profile

13-Month Usage (Total kWh)



Table with columns: Month Billed, Total Demand, Avg Daily kWh, Avg Daily Temp. Rows: Current Month (0.0, 30.7, 30), Last Month (0.0, 33.7, 25), Last Year (0.0, 18.2, 30)

DEFERRED PAYMENT ARRANGEMENT

Table with columns: Current Payment Plan Amount (\$18.29), Payment Plan Balance (\$0.00), # of Remaining Payments (0)

Make certain your Central AC is ready for Summer. Have a Smart Ideas Central Air Conditioning Efficiency Services participating contractor tune it up. Visit www.ComEd.com/CentralAC for more info.

When paying in person, please bring the entire bill.

Return only this portion with your check made payable to ComEd. Please write your account number on your check.



An Exelon Company

Check here to pledge a donation to Power Up fund and complete form on reverse side.

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40930 4302 60000 0000

20963 1 AT 0.357 2649/020963/002892 082 01 GXASMB 124569 03162010
LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



Account Number: 4093043026 Payment Receipt Stamp

4093043026

Payment Amount box

Please pay this amount by 04/06/2010 \$305.09



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

00000105090000000000

409304302600003050900960305096

Page 1 of 1

Name: LUCY LITVINENKO
Service Location: 211 BLACKHILL DR STREAMWOOD
Phone Number: 630-745-8492
Account Number: 4093043026

Issue Date: February 12, 2010

Table with columns: Meter Information, Read Date, Meter Number, Load Type, Reading Type, Meter Reading Previous, Meter Reading Present, Diff, Mult x, Usage. Row 1: 02/12 141012182 General Service Tot kWh 33311 EST 34323 ACT 1012 1 1012

Handwritten notes: Talk with representative # 22.22, Discover 2/19/10, cont. # 571448759, Tima, 200 112 / 68.34

Table of Current Period charges: Residential - Single, Customer Charge (\$8.31), Standard Metering Charge (2.24), Distribution Facilities Charge (24.36), etc. Total current charges: \$121.70

Handwritten note: Assistance 877-411-927

Table of Other Charges: Current late payment charge (s) - electric (\$1.49), Charges from previous bill (\$99.03), Total other charges: \$100.52

Total amount due: \$222.22

Your Usage Profile

13-Month Usage (Total kWh)

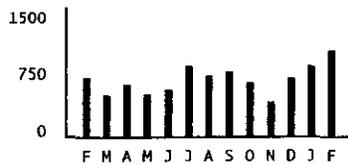


Table with columns: Month Billed, Total Demand, Avg Daily kWh, Avg Daily Temp. Rows: Current Month, Last Month, Last Year.

Omit previous balance if paid. Unpaid previous balances are subject to late charges. Smart Meter Program: ICC-approved pilot to evaluate smart meter technology. To learn more, visit www.ComEd.com/smartmeter.

When paying in person, please bring the entire bill.

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40930 4302 60000 0000

21150 1 AT 0.357 2550/021150/002762 094 01 GXA41W

124567 02132010

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



Account Number

4093043026

Payment Receipt Stamp

Payment Amount box

Please pay this amount by 03/08/2010

\$222.22



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PO Box 6111
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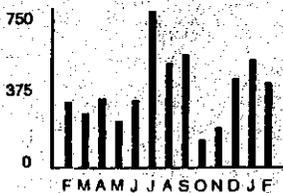
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Feb-10	309
Mar-10	262
Apr-10	327
May-10	225
Jun-10	320
Jul-10	738
Aug-10	493
Sep-10	534
Oct-10	133
Nov-10	193
Dec-10	418
Jan-11	509
Feb-11	399

Average Daily

Month Billed	kWh	Temp
Last Year	10.3	25
Last Month	15.4	22
Current Month	13.3	17

Page 1 of 9

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date March 1, 2011

Bill Summary	
Previous Balance	\$0.00
Total Payments	\$0.00
No Payment is Due	\$0.00

Meter Information									
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage	
2/11	141012181	General Service	Total kWh	27436 Estimate	27835 Actual	399	1	399	

Service from 2/12/2010 to 3/12/2010 - 28 Days

Residential - Single

Electricity Supply Services

\$19.75

Electricity Supply Charge	262 kWh	X	0.06435	16.86
Transmission Services Charge	262 kWh	X	0.00602	1.58
Purchased Electricity Adjustment				1.31

Delivery Services - ComEd

\$16.86

Customer Charge				8.31
Standard Metering Charge				2.24
Distribution Facilities Charge	262 kWh	X	0.02407	6.31

Taxes and Other

\$3.07

Smart Meter Program				0.09
Environmental Cost Recovery Ad]	262 kWh	X	0.00021	0.06
Energy Efficiency Programs	262 kWh	X	0.00089	0.23
Franchise Cost	\$16.19	X	3.81600%	0.62
State Tax				0.86
Municipal Tax				1.21

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23658 2 0.000 23885/023888/023888 000 01 GXCS12
LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

03022011

Account Number
4093043035

Payment Amount

Service from 3/12/2010 to 4/13/2010 - 32 Days**Residential - Single**

Electricity Supply Services				\$23.72
Electricity Supply Charge	327 kWh	X	0.06480	21.19
Transmission Services Charge	327 kWh	X	0.00606	1.98
Purchased Electricity Adjustment				0.55
Delivery Services - ComEd				\$18.61
Customer Charge				8.39
Standard Metering Charge				2.26
Distribution Facilities Charge	327 kWh	X	0.02433	7.96
Taxes and Other				\$3.72
Smart Meter Program				0.09
Environmental Cost Recovery Adj	327 kWh	X	0.00020	0.07
Energy Efficiency Programs	327 kWh	X	0.00088	0.29
Franchise Cost	\$17.94	X	3.81600%	0.68
State Tax				1.08
Municipal Tax				1.51

Service from 4/13/2010 to 5/12/2010 - 29 Days**Residential - Single**

Electricity Supply Services				\$16.59
Electricity Supply Charge	225 kWh	X	0.06480	14.58
Transmission Services Charge	225 kWh	X	0.00606	1.36
Purchased Electricity Adjustment				0.65



30% total recycled fiber

G1E807R 03/10

(continued on next page)



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Account Number 4093043035

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Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Delivery Services - ComEd \$16.12

Customer Charge				8.39
Standard Metering Charge				2.26
Distribution Facilities Charge	225 kWh	X	0.02433	5.47

Taxes and Other \$2.71

Smart Meter Program				0.09
Environmental Cost Recovery Adj	225 kWh	X	0.00020	0.05
Energy Efficiency Programs	225 kWh	X	0.00088	0.20
Franchise Cost	\$15.45	X	3.81600%	0.59
State Tax				0.74
Municipal Tax				1.04

Service from 5/12/2010 to 6/10/2010 - 29 Days

Residential - Single

Electricity Supply Services \$28.22

Electricity Supply Charge	320 kWh	X	0.07837	25.08
Transmission Services Charge	320 kWh	X	0.00730	2.34
Purchased Electricity Adjustment				0.80

Delivery Services - ComEd \$18.66

Customer Charge				8.49
Standard Metering Charge				2.29
Distribution Facilities Charge	320 kWh	X	0.02463	7.88

Taxes and Other \$3.88

Smart Meter Program				0.09
Environmental Cost Recovery Adj	320 kWh	X	0.00020	0.06
Energy Efficiency Programs	320 kWh	X	0.00147	0.47
Franchise Cost	\$17.99	X	3.98400%	0.72

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State Tax	1.00
Municipal Tax	1.40

Service from 6/10/2010 to 7/13/2010 - 33 Days**Residential - Single****Electricity Supply Services** **\$66.91**

Electricity Supply Charge	738 kWh	X	0.07837	57.84
Transmission Services Charge	738 kWh	X	0.00730	5.39
Purchased Electricity Adjustment				3.68

Delivery Services - ComEd **\$28.96**

Customer Charge				8.40
Standard Metering Charge				2.20
Distribution Facilities Charge	738 kWh	X	0.02463	18.16

Taxes and Other **\$8.80**

Smart Meter Program				0.60
Environmental Cost Recovery Adj	738 kWh	X	0.00020	0.15
Energy Efficiency Programs	738 kWh	X	0.00147	1.08
Franchise Cost	\$28.29	X	3.98400%	1.13
State Tax				2.40
Municipal Tax				3.41

Service from 7/13/2010 to 8/9/2010 - 27 Days**Residential - Single****Electricity Supply Services** **\$44.71**

Electricity Supply Charge	493 kWh	X	0.07837	38.64
Transmission Services Charge	493 kWh	X	0.00730	3.60
Purchased Electricity Adjustment				2.47



30% total recycled fiber

CME907R 03/10

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Customer Service / Power Outage

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Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Delivery Services - ComEd \$22.92

Customer Charge				8.49
Standard Metering Charge				2.29
Distribution Facilities Charge	493 kWh	X	0.02463	12.14

Taxes and Other \$6.16

Smart Meter Program				0.68
Environmental Cost Recovery Adj	493 kWh	X	-0.00007	-0.03
Energy Efficiency Programs	493 kWh	X	0.00147	0.72
Franchise Cost	\$22.25	X	3.98400%	0.89
State Tax				1.63
Municipal Tax				2.27

Service from 8/9/2010 to 9/8/2010 - 30 Days

Residential - Single

Electricity Supply Services \$48.42

Electricity Supply Charge	534 kWh	X	0.07837	41.85
Transmission Services Charge	534 kWh	X	0.00730	3.90
Purchased Electricity Adjustment				2.67

Delivery Services - ComEd \$23.93

Customer Charge				8.49
Standard Metering Charge				2.29
Distribution Facilities Charge	534 kWh	X	0.02463	13.15

Taxes and Other \$6.58

Smart Meter Program				0.68
Environmental Cost Recovery Adj	534 kWh	X	-0.00007	-0.04
Energy Efficiency Programs	534 kWh	X	0.00147	0.78
Franchise Cost	\$23.26	X	3.98400%	0.93

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DO NOT MAIL THIS PORTION WITH YOUR PAYMENT



State Tax				1.76
Municipal Tax				2.47

Service from 9/8/2010 to 10/8/2010 - 30 Days**Residential - Single**

Electricity Supply Services				\$10.48
Electricity Supply Charge	133 kWh	X	0.07653	10.1E
Transmission Services Charge	133 kWh	X	0.00730	0.97
Purchased Electricity Adjustment				-0.67
Delivery Services - ComEd				\$14.06
Customer Charge				8.4E
Standard Metering Charge				2.2E
Distribution Facilities Charge	133 kWh	X	0.02463	3.2E
Taxes and Other				\$2.20
Smart Meter Program				0.42
Environmental Cost Recovery Adj	133 kWh	X	-0.00007	-0.01
Energy Efficiency Programs	133 kWh	X	0.00147	0.2C
Franchise Cost	\$13.39	X	3.98400%	0.53
State Tax				0.44
Municipal Tax				0.62

Service from 10/8/2010 to 11/8/2010 - 31 Days**Residential - Single**

Electricity Supply Services				\$15.21
Electricity Supply Charge	193 kWh	X	0.07653	14.77
Transmission Services Charge	193 kWh	X	0.00730	1.41
Purchased Electricity Adjustment				-0.97



30% total recycled fiber

CME907R 03/10

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An Exelon Company

Account Number 4093043035
Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-366-1441

Bill Summary table with columns: Previous Balance (\$348.47), Total Payments (\$0.00), Amount Due on July 5, 2012 (\$427.45)

www.comed.com

Customer Service / Power Outage

English 1-800-EDISON1 (1-800-334-7661)

Español 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired 1-800-672-6789 (TTY)

For Electric Supply Choices Visit www.comed.com

Your Usage Profile 13-Month Usage (Total kWh)



Electric Usage

Table with columns: Month, kWh. Rows from Jun-11 to Jun-12.

Average Daily

Table with columns: Month Billed, kWh, Temp. Rows for Last Year, Last Month, Current Month.

Service from 5/11/2012 to 6/12/2012 - 32 Days

Residential - Single

Electricity Supply Services

\$39.78

Table listing Electricity Supply Charge, Transmission Services Charge, and Purchased Electricity Adjustment with associated kWh and rates.

Delivery Services - ComEd

\$27.95

Table listing Customer Charge, Standard Metering Charge, Distribution Facilities Charge, and IL Electricity Distribution Charge.

Taxes and Other

\$6.03

Table listing Environmental Cost Recovery Adj, Energy Efficiency Programs, Franchise Cost, State Tax, and Municipal Tax.

Total Current Charges

\$73.76

(continued on next page)

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40930 4303 50000 0000

20380 2 AT 0.371 20388/020380/020439 085 01 GXE3JI 12356789A 06132012
LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



Account Number 4093043035

Payment Amount box

Please pay this amount by 7/5/2012 \$427.45



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ComEd PO Box 6111 Carol Stream, IL 60197-6111

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An Exelon Company

www.comed.com

Customer Service / Power Outage

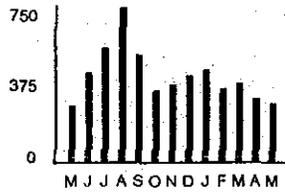
English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

For Electric Supply Choices Visit
www.pluginillinois.org

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
May-11	273
Jun-11	428
Jul-11	548
Aug-11	739
Sep-11	514
Oct-11	342
Nov-11	373
Dec-11	412
Jan-12	440
Feb-12	353
Mar-12	376
Apr-12	303
May-12	282

Average Daily

Month Billed	kWh	Temp
Last Year	9.8	50
Last Month	10.8	56
Current Month	9.4	54

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-366-1441

Issue Date May 11, 2012

Bill Summary	
Previous Balance	\$294.38
Total Payments	\$0.00
Amount Due on June 4, 2012	\$348.47

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
5/11	141012181	General Service	Total kWh	33585 Actual	33867 Actual	282	1	282

Service from 4/11/2012 to 5/11/2012 - 30 Days

Residential - Single

Electricity Supply Services **\$23.22**

Electricity Supply Charge	282 kWh	X	0.06968	19.65
Transmission Services Charge	282 kWh	X	0.00765	2.16
Purchased Electricity Adjustment				1.41

Delivery Services - ComEd **\$22.93**

Customer Charge				14.22
Standard Metering Charge				2.86
Distribution Facilities Charge	282 kWh	X	0.01946	5.49
IL Electricity Distribution Charge	282 kWh	X	0.00126	0.36

Taxes and Other **\$3.53**

Environmental Cost Recovery Adj	282 kWh	X	0.00027	0.08
Energy Efficiency Programs	282 kWh	X	0.00129	0.36
Franchise Cost	\$22.35	X	3.80400%	0.85
State Tax				0.93
Municipal Tax				1.31

Total Current Charges **\$49.68**

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40930 4303 50000 0000

20048 1 AT 0.371 20048/020048/020179 085 01 GXEOTV 1234567 05122012

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501



Account Number

4093043035

Payment Amount

Please pay this amount by 6/4/2012

\$348.47



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Carol Stream, IL 60197-6111

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An Exelon Company

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Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-3789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Apr-11	340
May-11	273
Jun-11	428
Jul-11	548
Aug-11	769
Sep-11	514
Oct-11	342
Nov-11	373
Dec-11	412
Jan-12	440
Feb-12	353
Mar-12	376
Apr-12	303

Average Daily

Month Billed	kWh	Temp
Last Year	10.3	42
Last Month	12.5	36
Current Month	10.8	66

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-366-1441

Issue Date April 11, 2012

Bill Summary

Previous Balance	\$478.71
Total Payments	\$0.00
Amount Due on May 3, 2012	\$294.38

Meter Information

Read Date	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Usage
				Previous	Present			
4/11	141012181	General Service	Total kWh	33282 Actual	33585 Actual	303	1	303

Service from 3/14/2012 to 4/11/2012 - 28 Days

Residential - Single

Electricity Supply Services

\$24.95

Electricity Supply Charge	303 kWh	X	0.06968	21.11
Transmission Services Charge	303 kWh	X	0.00765	2.32
Purchased Electricity Adjustment				1.52

Delivery Services - ComEd

\$23.40

Customer Charge				14.26
Standard Metering Charge				2.86
Distribution Facilities Charge	303 kWh	X	0.01946	5.90
IL Electricity Distribution Charge	303 kWh	X	0.00126	0.38

Taxes and Other

\$3.74

Environmental Cost Recovery Adj	303 kWh	X	0.00027	0.08
Energy Efficiency Programs	303 kWh	X	0.00129	0.39
Franchise Cost	\$22.78	X	3.80400%	0.87
State Tax				1.00
Municipal Tax				1.40

Total Current Charges

\$52.09

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20936 1 AT 0.371 20937/020936/021103 095 01 GDXU1 1245689A 04122012

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

Account Number
4093043035

Payment Amount

Please pay this amount by 5/3/2012

\$294.38

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An Exelon Company

Page 1 of 2

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-366-1441

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$412.16), Total Payments (\$0.00), Amount Due on April 5, 2012 (\$478.71).

www.comed.com

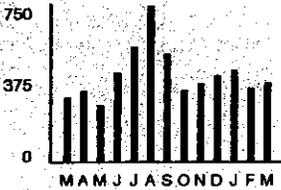
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Mar-11 (309) to Mar-12 (376).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Compares Last Year, Last Month, and Current Month.

Issue Date March 14, 2012

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 2/13/2012 to 3/14/2012 - 30 Days

Residential - Single

Electricity Supply Services

\$30.96

Table with 4 columns: Description, kWh, X, Rate. Includes Electricity Supply Charge, Transmission Services Charge, and Purchased Electricity Adjustment.

Delivery Services - ComEd

\$24.91

Table with 4 columns: Description, kWh, X, Rate. Includes Customer Charge, Standard Metering Charge, Distribution Facilities Charge, and IL Electricity Distribution Charge.

Taxes and Other

\$4.50

Table with 4 columns: Description, kWh, X, Rate. Includes Environmental Cost Recovery Adj, Energy Efficiency Programs, Franchise Cost, State Tax, and Municipal Tax.

Total Current Charges

\$60.37

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40930 4303 50000 0000

20928 1 AT 0.371 20832/020828/021003 070 01 GXDUUX 12345678 03152012

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

Account Number

4093043035

Payment Amount

Please pay this amount by 4/5/2012

\$478.71

00000060370000039776



ComEd
PO Box 6111
Carol Stream, IL 60197-6111

409304303500004787120960478713



An Exelon Company

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$351.07), Total Payments (\$0.00), Amount Due on March 6, 2012 (\$412.16).

www.comed.com

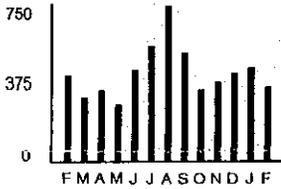
Customer Service / Power Outage

English 1-800-EDISON1 (1-800-334-7661)

Español 1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired 1-800-572-5789 (TTY)

Your Usage Profile 13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Feb-11 (399) to Feb-12 (353).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Compares Last Year (13.3 kWh, 17 Temp), Last Month (14.2 kWh, 34 Temp), Current Month (11.0 kWh, 27 Temp).

Issue Date February 13, 2012

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 1/12/2012 to 2/13/2012 - 32 Days

Residential - Single

Electricity Supply Services \$29.07

Table with 4 columns: Description, kWh, Multiplier, Amount. Includes Electricity Supply Charge (24.60), Transmission Services Charge (2.70), Purchased Electricity Adjustment (1.77).

Delivery Services - ComEd \$24.43

Table with 4 columns: Description, kWh, Multiplier, Amount. Includes Customer Charge (14.26), Standard Metering Charge (2.86), Distribution Facilities Charge (6.87), IL Electricity Distribution Charge (0.44).

Taxes and Other \$4.32

Table with 4 columns: Description, kWh, Multiplier, Amount. Includes Environmental Cost Recovery Adj (0.10), Energy Efficiency Programs (0.52), Franchise Cost (0.91), State Tax (1.16), Municipal Tax (1.63).

Total Current Charges \$57.82

(continued on next page)

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An Exelon Company

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40930 4303 50000 0000

21134 1 AT 0.371 21137/021134/021220 083 01 GXDRUT 1235689 02142012
LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

Account Number 4093043035

Payment Amount

Please pay this amount by 3/6/2012 \$412.16

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An Exelon Company

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$279.32), Total Payments (\$0.00), Amount Due on February 7, 2012 (\$351.07).

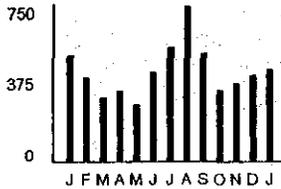
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Customer Service / Power Outage
English
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Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Jan-11 (509) to Jan-12 (440).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Shows Last Year (15.4 kWh, 22 Temp), Last Month (12.1 kWh, 38 Temp), Current Month (14.2 kWh, 34 Temp).

Issue Date January 13, 2012

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 12/12/2011 to 1/12/2012 - 31 Days

Residential - Single

Electricity Supply Services \$36.10

Table with 5 columns: Description, kWh, X, Rate, Amount. Includes Electricity Supply Charge (30.66), Transmission Services Charge (3.37), Purchased Electricity Adjustment (2.07).

Delivery Services - ComEd \$26.23

Table with 5 columns: Description, kWh, X, Rate, Amount. Includes Customer Charge (14.26), Standard Metering Charge (2.86), Distribution Facilities Charge (8.56), IL Electricity Distribution Charge (0.55).

Taxes and Other \$5.23

Table with 5 columns: Description, kWh, X, Rate, Amount. Includes Environmental Cost Recovery Adj (0.12), Energy Efficiency Programs (0.65), Franchise Cost (0.97), State Tax (1.45), Municipal Tax (2.04).

Total Current Charges

\$67.56

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LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

Account Number
4093043035



Payment Amount box

Please pay this amount by 2/7/2012 \$351.07

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An Exelon Company

Account Number 4093043035
Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$214.25), Total Payments (\$0.00), Amount Due on January 3, 2012 (\$279.32).

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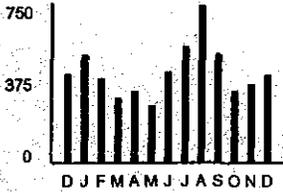
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English
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Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Dec-10 (418) to Dec-11 (412).

Average Daily

Table with 3 columns: Month Billed, kWh, Temp. Compares Last Year (13.1 kWh, 35 Temp), Last Month (13.3 kWh, 48 Temp), Current Month (12.1 kWh, 38 Temp).

Issue Date December 12, 2011

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 11/8/2011 to 12/12/2011 - 34 Days

Residential - Single

Electricity Supply Services \$31.24

Table with 4 columns: Description, kWh, X, Rate, Amount. Includes Electricity Supply Charge (28.71), Transmission Services Charge (3.15), Purchased Electricity Adjustment (-0.62).

Delivery Services - ComEd \$25.66

Table with 4 columns: Description, kWh, X, Rate, Amount. Includes Customer Charge (14.26), Standard Metering Charge (2.86), Distribution Facilities Charge (8.02), IL Electricity Distribution Charge (0.52).

Taxes and Other \$4.96

Table with 4 columns: Description, kWh, X, Rate, Amount. Includes Smart Meter Program (0.15), Environmental Cost Recovery Adj (-0.01), Energy Efficiency Programs (0.61), Franchise Cost (0.95), State Tax (1.36), Municipal Tax (1.90).

Total Current Charges \$61.86

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21052 1 AT 0.362 21052/021052/021282 086 01 GXD\XD 1234678 12132011

LUCY LITVINENKO
211 BLACK HILL DR
STREAMWOOD, IL 60107-4501

Account Number
4093043035

Payment Amount

Please pay this amount by 1/3/2012 \$279.32

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An Exelon Company

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Bill Summary table with columns: Description, Amount. Rows: Previous Balance \$153.03, Total Payments \$0.00, Amount Due on November 30, 2011 \$214.26

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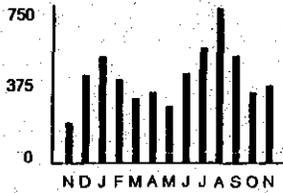
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Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with columns: Month, kWh. Rows: Nov-10 (193), Dec-10 (418), Jan-11 (509), Feb-11 (399), Mar-11 (309), Apr-11 (340), May-11 (273), Jun-11 (428), Jul-11 (548), Aug-11 (739), Sep-11 (514), Oct-11 (342), Nov-11 (373)

Average Daily

Table with columns: Month Billed, kWh, Temp. Rows: Last Year (6.2, 50), Last Month (10.7, 58), Current Month (13.3, 48)

Issue Date November 8, 2011

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage. Row: 11/8, 141012181, General Service, Total kWh, 31328 Actual, 31701 Actual, 373, 1, 373

Service from 10/11/2011 to 11/8/2011 - 28 Days

Residential - Single

Electricity Supply Services

\$29.51

Table with columns: Description, kWh, X, Rate, Amount. Rows: Electricity Supply Charge (25.99), Transmission Services Charge (2.85), Purchased Electricity Adjustment (0.67)

Delivery Services - ComEd

\$24.85

Table with columns: Description, kWh, X, Rate, Amount. Rows: Customer Charge (14.26), Standard Metering Charge (2.86), Distribution Facilities Charge (7.26), IL Electricity Distribution Charge (0.47)

Taxes and Other

\$4.56

Table with columns: Description, kWh, X, Rate, Amount. Rows: Smart Meter Program (0.15), Environmental Cost Recovery Adj (-0.01), Energy Efficiency Programs (0.55), Franchise Cost (0.92), State Tax (1.23), Municipal Tax (1.72)

Total Current Charges

\$58.92

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LUCY LITVINENKO
211 BLACK HILL DR
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Account Number
4093043035

Payment Amount box

Please pay this amount by 11/30/2011

\$214.25

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An Exelon Company

Account Number 4093043035
Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Table with 2 columns: Description, Amount. Rows include Previous Balance (\$94.93), Total Payments (\$0.00), and Amount Due on November 2, 2011 (\$153.03).

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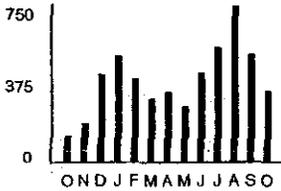
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Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Table with 2 columns: Month, kWh. Lists usage from Oct-10 (133) to Oct-11 (342).

Issue Date October 11, 2011

Meter Information table with columns: Read Date, Meter Number, Load Type, Reading Type, Previous, Meter Reading Present, Difference, Multiplier X, Usage.

Service from 9/9/2011 to 10/11/2011 - 32 Days

Residential - Single

Electricity Supply Services \$28.16

Table with 4 columns: Description, kWh, X, Rate. Rows include Electricity Supply Charge (23.83), Transmission Services Charge (2.62), and Purchased Electricity Adjustment (1.71).

Delivery Services - ComEd \$24.21

Table with 4 columns: Description, kWh, X, Rate. Rows include Customer Charge (14.26), Standard Metering Charge (2.86), Distribution Facilities Charge (6.66), and IL Electricity Distribution Charge (0.43).

Taxes and Other \$4.30

Table with 4 columns: Description, kWh, X, Rate. Rows include Smart Meter Program (0.15), Environmental Cost Recovery Adj (-0.01), Energy Efficiency Programs (0.55), Franchise Cost (0.90), State Tax (1.13), and Municipal Tax (1.58).

Total Current Charges \$56.67

Table with 3 columns: Month Billed, kWh, Temp. Rows for Last Year, Last Month, and Current Month.

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LUCY LITVINENKO
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Account Number
4093043035

Payment Amount box

Please pay this amount by 11/2/2011 \$153.03



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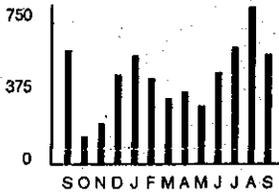
Customer Service / Power Outage

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Español
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Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Sep-10	534
Oct-10	133
Nov-10	193
Dec-10	418
Jan-11	509
Feb-11	399
Mar-11	309
Apr-11	340
May-11	273
Jun-11	428
Jul-11	548
Aug-11	739
Sep-11	514

Average Daily

Month Billed	kWh	Temp
Last Year	17.8	72
Last Month	25.5	77
Current Month	17.7	68

Page 1 of 2

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date September 9, 2011

Bal Summary	
Previous Balance	\$17.92
Total Payments	\$0.00
Amount Due on October 3, 2011	\$94.93

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
9/9	141012181	General Service	Total kWh	30472 Actual	30986 Actual	514	1	514

Service from 8/11/2011 to 9/9/2011 - 29 Days

Residential - Single

Electricity Supply Services **\$43.18**

Electricity Supply Charge	514 kWh	X	0.07136	36.68
Transmission Services Charge	514 kWh	X	0.00765	3.93
Purchased Electricity Adjustment				2.57

Delivery Services - ComEd **\$27.77**

Customer Charge				14.26
Standard Metering Charge				2.86
Distribution Facilities Charge	514 kWh	X	0.01946	10.00
IL Electricity Distribution Charge	514 kWh	X	0.00126	0.65

Taxes and Other **\$6.06**

Smart Meter Program				0.15
Environmental Cost Recovery Adj	514 kWh	X	-0.00003	-0.02
Energy Efficiency Programs	514 kWh	X	0.00160	0.82
Franchise Cost	\$27.15	X	3.80400%	1.03
State Tax				1.70
Municipal Tax				2.38

Total Current Charges

\$77.01

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STREAMWOOD, IL 60107-4501



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Account Number

4093043035

Payment Amount

Please pay this amount by 10/3/2011

\$94.93



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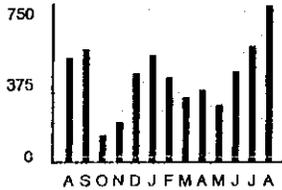
Customer Service / Power Outage

English
1-800-EDISON1 (1-800-334-7661)

Español
1-800-95-LUCES (1-800-955-8237)

Hearing/Speech Impaired
1-800-572-5789 (TTY)

Your Usage Profile
13-Month Usage (Total kWh)



Electric Usage

Month	kWh
Aug-10	493
Sep-10	534
Oct-10	133
Nov-10	193
Dec-10	418
Jan-11	509
Feb-11	399
Mar-11	309
Apr-11	340
May-11	273
Jun-11	428
Jul-11	548
Aug-11	739

Average Daily

Month Billed	kWh	Temp
Last Year	18.3	75
Last Month	18.3	72
Current Month	25.5	77

Page 1 of 2

Account Number 4093043035

Name LUCY LITVINENKO
Service Location 211 BLACKHILL DR STREAMWOOD
Phone Number 630-745-8492

Issue Date August 11, 2011

\$ 1658.41

Bill Summary	
Previous Balance	\$0.00
Total Payments	\$0.00
Amount Due on September 2, 2011	\$17.92

Meter Information								
Read Date	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Usage
8/11	141012181	General Service	Total kWh	29733 Actual	30472 Actual	739	1	739

Service from 7/13/2011 to 8/11/2011 - 29 Days

Residential - Single

Electricity Supply Services **\$62.24**

Electricity Supply Charge	739 kWh	X	0.07154	52.87
Transmission Services Charge	739 kWh	X	0.00767	5.67
Purchased Electricity Adjustment				3.70

Delivery Services - ComEd **\$32.47**

Customer Charge				14.28
Standard Metering Charge				2.86
Distribution Facilities Charge	739 kWh	X	0.01949	14.40
IL Electricity Distribution Charge	739 kWh	X	0.00126	0.93

Taxes and Other **\$8.51**

Smart Meter Program				0.15
Environmental Cost Recovery Adj	739 kWh	X	0.00015	0.11
Energy Efficiency Programs	739 kWh	X	0.00160	1.18
Franchise Cost	\$31.85	X	3.80400%	1.21
State Tax				2.44
Municipal Tax				3.42

Total Current Charges \$103.22

Call

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LUCY LITVINENKO
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Cardian - 8/15

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Account Number
4093043035

Payment Amount

Please pay this amount by 9/2/2011

\$17.92

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