

For Commission Use Only:

Case: 13-0076

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

**ORIGINAL**

2013 JAN 22 P 12:30  
*W*

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Lucy Litvinenko

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) From December 09 2005 untill February 11 2011

I was billed for my neighbors meter. On Feb 11 2011 Com Ed issued a credit for \$1658.41, this ammount reflex the disrepeny for only the previous two year, not the entire amount that I am owed.

in Streamwood Illinois.

**TO THE ILLINDIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 211 Black Hill Dr, Streamwood IL 60107

The service address that I am complaining about is (Same)

My home telephone is [630] 366-1441

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [630] 366-1441

My e-mail address is n/a I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

failure to determine incorrect meter hook-up after it was brought to their attention (see attached documentation)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

(see attached)

I am on a fixed income due to disability. I have tried to resolve this issue through Attorney General's office and ICC. At this time I received shut off notice from ComEd for January 24th. Please see my most recent letter to Attorney General's office (which is attached) that explains

Please clearly state what you want the Commission to do in this case:

reimbursement for full 5 years already paid (credit to bill) the situation in detail.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: January 18, 2013  
(Month, day, year)

Complainant's Signature: Lucy Litvinenko

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Lucy Litvinenko, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Lucy Litvinenko  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) January 18, 2013

Amy L. Seul  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.