

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**

For Commission Use Only:  
Case: 13-0062

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Marcia Roa Wyatt  
Against (Utility name): Commonwealth Edison (aka ComEd)  
As to (Reason for complaint) A refund for incorrectly calculated charges for the home located at 2742 Berkshire Lane, Aurora IL, including interest due in accordance to 83 Ill. Adm. code Part 280 section 70, from 2003 to date.

in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 2742 Berkshire Lane, Aurora IL 60502

The service address that I am complaining about is 2742 Berkshire Lane, Aurora IL 60502

My home telephone is [630] 499-1882

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [630] 639-9072

My e-mail address is marcia\_roa@sbcglobal.net I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 Ill. Adm. code part 280 section 280.75;  
83 Ill. Adm. code part 280 section 280.70(e)(1); 83 Ill. Adm. code part 280.70  
83 Ill. Adm. code part 410 section 410.200(c)(f)(h2)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

ILLINOIS COMMERCE COMMISSION  
2013 JAN 14 P 1:04  
CHIEF CLERK'S OFFICE

OFFICIAL FILE  
JAN 14 2013  
CHIEF CLERK'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On August 23, 2012, a technician for ComEd, came out to my home at 2742 Berkshire Lane and determined that my meter was connected to my neighbors home and her home was connected to my home, thus a mixed meter situation.
2. As a result, bills originally rendered to me by ComEd were higher than my actual use.
3. By letter dated October 31, 2012, ComEd, confirmed the mixed meter error and confirmed I had been paying more than what electricity I actually used and a credit was going to be issued of \$1072.40.
4. However, the credit only provided for the past 2 years and did not account for the time period both my neighbor and I resided at the properties in question - since 2002-2003 when the homes were built.

Please clearly state what you want the Commission to do in this case:  
Provide a refund of the amount overpaid for the past 9 years with interest.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 01/08/2013  
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, MARCA ROA WYETT, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) Jan. 8th 2013.

[Signature]  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.