

**OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION**

For Commission Use Only:  
Case: 13-0011

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Bondi Building Corp./Robert Bondi

Against (Utility name): Ameren Illinois

As to (Reason for complaint) Complainant was overcharged for natural gas service between 10/20/11 and 10/19/12 based upon an estimate by

Respondent

in Galesburg Illinois.

CHIEF CLERK'S OFFICE  
2013 JAN -3 A 10:55  
ILLINOIS COMMERCE COMMISSION

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 311 E. Main Street, Galesburg, IL 61401

The service address that I am complaining about is 311 E. Main Street, Galesburg, IL 61401

My home telephone is [309] 343-9261

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [309] 343-9261

My e-mail address is bondicorp@grics.net I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Ameren Illinois Company d/b/a (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act. Ameren Illinois

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
Respondent improperly estimated Complainant's natural gas usage during the subject time period

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1. Respondent overcharged Complainant \$12,814.85 for natural gas usage from 10/20/11 through 10/19/12

Please clearly state what you want the Commission to do in this case: Complainant prays the Commission find the overcharge is not enforceable or collectible

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1/2/13  
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Daniel S. Alcorn, ALCORN KARLIN LLC, 313 E. Main Street, Galesburg, Illinois 61401, (309) 345-0000, dalcorn@alcornkarlin.com

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

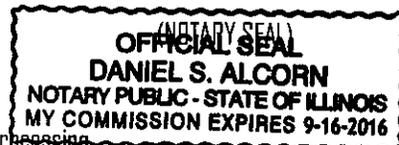
A notary public must witness the completion of this part of the form.

I, Robert Bondi, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1-2-13

[Handwritten Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.