

FORMAL COMPLAINT

2013 JAN -2 11:24

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

LINDA BONTEMPO

Against (Utility name):

COMMONWEALTH EDISON

As to (Reason for complaint)

I have lived in my condo since May, 1994 to present. ComEd made a surprise inspection May, 2012, to discover that my meters for Unit 1208-9N had be switched with my next door neighbors, 1210-11 N. Attached is a note from ComEd said I used 147% more electricity 2/11-4/10, 2012, than my neighbors. I assume it's been in Chicago Illinois. this way for 18+ years. I live in a high rise.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

1221 N. DEARBORN #1209N CHICAGO IL 60610

The service address that I am complaining about is

1221 N. DEARBORN #1209N CHICAGO IL 60610

My home telephone is

(312) 266-6128

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(312) 266-6128 OR CELL (312) 720-3100

My e-mail address is

LEBONTEMPO@AOL.COM

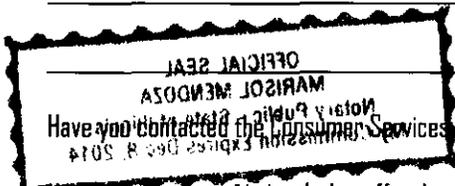
SEND POSTAL MAIL TOO
I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

COMMONWEALTH EDISON

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

see attached

Please clearly state what you want the Commission to do in this case:

Determine a cash or credit amount to me for over payments from May 1994 to April 2011, 17 years

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Dec 28, 2012 (Month, day, year) Complainant's Signature: Linda Bontempo

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

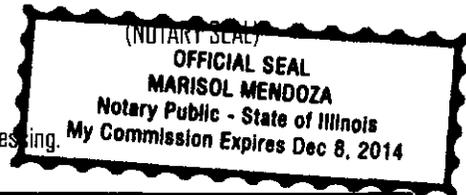
A notary public must witness the completion of this part of the form.

I, LINDA BONTEMPO, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Linda Bontempo
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) December 28th, 2012

Marisol Mendoza
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

mailed
12/31/12

To Illinois Commerce Commission regarding complaint to Commonwealth Edison from Linda Bontempo. My complaint is:

1. Com Ed made a surprise inspection to my high rise condo building in May, 2012, and discovered that my meters had been switched with my next door neighbor. I have lived here since May 1994 and they had been switched all this time. My building is all electric. Com Ed told me they can only give me a credit for one year in the amount of \$747. They emailed me an activity statement for March 2011 to April 2012 (attached). It does not cover how they determined the credit amount.
2. My electric bills have always seemed very high, especially for the last 5 years living alone and being extremely frugal with electricity. My neighbors next door both work out of home so I assume they use more electric. I have also attached a letter from Com Ed saying I used 147% more electricity than my neighbor from Feb. 11 to Apr. 10, 2012 to support my cause. My bank could not help me with a recap of all my payments to Com Ed, but I could probably produce most payment amounts and dates if necessary.

I would like the Commission to:

Determine a cash or cash/credit amount to me from Com Ed for being overcharged when the meters were switched from May 1994 to April 2011, 17 years.

I appreciate your help in this matter.

Sincerely,



Linda Bontempo
1221 N. Dearborn #1209N
Chicago IL 60610
312 266-6128